



Georgia Families 360°
Monitoring & Oversight Committee
Meeting Minutes

October 7, 2015

I. Call to order

Suzanne Lindsey-DCH – Director, Georgia Families 360° called to order the meeting of the Georgia Families 360° Program’s Monitoring and Oversight Committee meeting at 2:33 p.m. on October 7, 2015 at 2 Peachtree St, SW, Atlanta, GA 30303, in the 5th floor Overflow conference room.

II. Welcome and Introductions

There was a roll call of Committee members. The following Committee members were present:

- Director Bobby Cagle, DFCS Director
- Dr. Linda Wiant, DCH Medicaid Chief
- Delegates Dr. Stephanie Pearson & Wendy Tiegreen, DBHDD
- Delegates Natalie Towns & Racquel Watson, DJJ
- Delegate Paula Brown, DPH
- Delegate Dr. Debora Johnson, DHS Medical Director
- Delegate Keith Bostick, DECAL
- Dr. Janice Carson, DCH Deputy Director of Performance, Quality and Outcomes
- Lynnette Rhodes, DCH Deputy Director of Medicaid Operations

Absentee Members: Delegate, DOE

III. Opening Remarks- DCH/Marcey Alter

Ms. Alter shared some Georgia Families 360° highlights for year 1 with the group including:



**Georgia Families 360°
Monitoring & Oversight Committee
Meeting Minutes**

October 7, 2015

- Monthly cadence calls
- Georgia Families 360° role in attending DFCS road shows
- New Monthly meetings with DFCS
- Quality Management reporting tools used to evaluate/benchmark CMO progress
- Development of Additional Ad Hoc reports

IV. Program Updates

Amerigroup provided a presentation and discussed challenges/opportunities of the program.

Utilization of telehealth services in the provider network was discussed. Amerigroup gave updates on efforts to increase telemedicine, including Provider Relations Team offering assistance for telehealth services, Community Services Boards to join into telehealth network and Amerigroup is conducting 40 visits to providers per week. The provider network report is sent to DCH to show location/specialty of providers in the network and shows that the majority of Medicaid providers are already in Amerigroup's network. However for certain pockets of the state, there aren't any Medicaid providers in those areas. New providers have been added to Valdosta/Thomasville area.

DFCS Director, Bobby Cagle asked if Amerigroup could provide a HEAT Map of BH Specialty providers throughout state in the provider network. Amerigroup agreed to provide a mapping of GEOACCESS reports to DFCS. Director Cagle stated South/Southwest areas of the state need to most help in provider network development.

Director Cagle gave credit to Amerigroup and DCH in solving problems in Muscogee county issue with foster care youth.



Georgia Families 360°
Monitoring & Oversight Committee
Meeting Minutes

October 7, 2015

Amerigroup discussed working to set up a mobile van project for Kenny A. counties (DeKalb and Fulton) and partnering with DeKalb and Fulton DFCS/DCH. The project was rolled out in October 2015 to include physical health/behavioral health/dental van assessments that include evening hours and weekends.

Director Cagle explained that he has heard that one of the issues is the rates paid by Amerigroup aren't high enough for providers. Amerigroup stated this is an issue, however high quality outcomes of children getting timely visits is the priority and the providers will be incentivized for timely assessments. Amerigroup described the Value Based Purchasing program which includes an additional \$50 to providers for getting children in for visits within 10 days for EPSDT and dental screenings and 15 days for behavioral health providers to provide trauma assessments.

Amerigroup provided an update on psychological testing prior authorizations that are being monitored by DCH, Amerigroup and DHS. There is now an 85% approval rate for members who are in need of psychological testing.

V. Performance, Quality & Outcome Review

DCH, Performance, Quality and Outcomes Unit provided a presentation on Quality Management reports and performance measures which included data on HEDIS measures.

DBHDD representative asked if there were any Georgia Centric measures that QM could implement other than HEDIS national measures to assist with BH issue. DCH follows HEDIS guidelines as the national standard.



**Georgia Families 360°
Monitoring & Oversight Committee
Meeting Minutes**

October 7, 2015

VI. Adjournment

Time for Q&A was allowed and with none, the meeting was adjourned at 4:05 p.m.

Next meeting is scheduled for January 20, 2016 from 10:30 a.m. – 12:00 p.m. at 2 Peachtree St, SW, Atlanta, GA 30303, in the 5th floor Overflow conference room.

Minutes submitted by: Suzanne Lindsey, DCH - Georgia Families 360° Program Director

Minutes approved by: Linda, Wiant, DCH – Medicaid Chief