ICD-10
The Road to ICD-10

Presentation to: Providers, Trading Partners/Billing Services
Presented by: Department of Community Health, Medicaid Division
Mission

The Georgia Department of Community Health

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.
Agenda

- Understanding ICD-10
- Decision: ICD-10 is Mandatory
- ICD-10’s Effect on Your Practice or Business
- Assessing your Office
- Finding the Tools to Implement
- ICD-10’s Impact on Your IT System
- Becoming a Beta Test Site
- Who can help?
- Net Takeaway for Today
- Coming Up
Understanding ICD-10

Why ICD-10?

- The new classification system provides significant improvements by capturing greater detailed information and it allows for the accommodation of future advancements in clinical medicine.
- ICD-9 is outdated and uses obsolete terminology and outdated codes that produce inaccurate and limited data; it has not kept up with current medical practices.
- The medical field has expanded and grown in the last 30 years. ICD-9 codes have not kept pace.
- The United States is the only industrialized country that has not yet converted to ICD-10.
Understanding ICD-10

• **ICD-10 is more robust, descriptive, expandable**
  – Requires detailed specificity, which could result in:
    • Improved ability to measure health care services
    • Increased sensitivity when refining grouping and reimbursement methodology
    • Enhanced ability to conduct public health surveillance
    • Decreased need to include supporting documentation with claims
  – Delivers more detailed, better information for better care management
    • Providing more measurable care to patients
    • Designing payment systems
    • Processing claims
    • Making clinical decisions
    • Identifying fraud and abuse
    • Conducting research
  – Allows for more accurate claims, faster payments from private, public payers
Understanding ICD-10

- **ICD-10-CM (Clinical Modification for diagnoses)**
  - Developed by the Centers for Disease Control and Prevention; created for use in all U.S. health care treatment settings. Although the diagnosis code length has changed, the format is very much the same as ICD-9. But there are vast changes to the number of codes.
  - Increasing from about 13,000 (ICD-9-CM Vols. 1&2) to 68,000 codes
  - Here is an example:
    - ICD-9 --1 code -- 996.1 Mechanical complication of other vascular device, implant and graft
    - ICD-10 --156 codes -- Mechanical complication of other vascular grafts:
      - Including T82.310 Breakdown (mechanical) of aortic (Bifurcation) graft (replacement)

- **ICD-10-PCS (Procedure Coding System for inpatient procedures)**
  - Has expanded to include any surgical procedure code
  - Increasing from about 3,000 (ICD-9-CM, Vol.3) to 72,081 new codes
The Decision is Made: ICD-10 is Mandatory

- **ICD-10 is a federal mandate under HIPAA Regulations**
  - National impact, mandatory for all HIPAA-covered entities
  - Entities include hospitals, physicians and other practitioners, health insurers, 3rd party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public and private health care research institutions
  - Compliance date for **ICD-10 is 10/1/2014**
  - Compliance with **5010 transaction standards is a prerequisite** to ICD-10
  - ICD-10 does not affect Healthcare Common Procedure Coding System (HCPCS) or Current Procedural Terminology (CPT) for outpatient procedures
Providers: How Can ICD-10 Effect Your Practice?

• **It could effect your revenue!**  
  – If you are not ready to submit ICD-10 claims for services rendered on or after October 1, 2014, your claim will be NOT be accepted by Payers, no payment will be made.
  – This will require re-submission of the claim with the appropriate ICD-10 codes...costing additional dollars for re-submission based on time and resources.
  – This affects all Providers, so ICD-10 claims submission is vital.

• **It could effect your Trading Partner or Billing Service!**  
  – Your Trading Partner or Billing Service must also be ready to submit your claims with ICD-10 codes.
  – No submission – No revenue!
Providers:
How Can ICD-10 Effect Your Practice?

• **There could be a cost to implement.**
  – There are some software companies that are not considering this implementation as a upgrade or update and they are charging for implementation.

• **It could require extra resources to implement.**
  – Do you have staff knowledgeable enough to train other staff?
  – Do you have staff knowledgeable enough to work with your outside vendors such as Practice Management companies to ensure cost-effective and accurate implementation?
  – Does your staff have the bandwidth to implement ICD-10?
• **ICD-10 can have a positive effect on your practice.**
  – It will give you quick, accurate and specific information to assist in treatment options.
  – It will provide better health care information for patients.
  – For a patient being referred to another physician, the specificity of ICD-10 could speed treatment.
  – The exact diagnosis may be part of the code.
  – CMS has predicted that in time…revenues could increase.
  – Providers could have access to better patient health care information.
  – Better data could be available for research and health care options.
  – Pre-Authorizations and the need for claims review could be reduced in the future.
  – Improved communications and understanding would benefit your internal staff.
Trading Partners: How Can ICD-10 Effect Your Business?

• **Implementation of ICD-10** is vital to successful submission of claims for your Providers.
  – There could be implementation costs related to this upgrade or update.

• **Staff** will have to be trained to handle ICD-10.

• **Testing** with Providers and Payers using ICD-10 claims will be necessary.

• **Opportunity:** There may be Providers looking for someone to help them through this implementation.
Assessing Your Office

- Communication is KEY.
- Assess your office readiness today.
- Learn your most important and frequently used codes.
  - For phased-in approach
  - For Crosswalk
- Is your system ready to use ICD-10 correctly?
  - What do you need to do to get there?
Finding the Tools to Implement

• **Software Vendor(s)**
  – Your software vendor can answer questions for you.
    • What is their plan to implement ICD-10?
    • Is there additional cost to implement ICD-10?
    • How will my practice be involved?

• **Resources**
  – Internal staff
  – External options
Finding the Tools to Implement

• **Vendors**
  – Some outside Vendors will provide you with the tools needed for your office to implement ICD-10.

• **Staff Training**
  – Part of your external contracts may contain language to provide training on upgrades or updates.

• **Trading Partner or Billing Service**
Finding the Tools to Implement

• **Guides on Implementation**
  – DCH will continue to present and post Webinar presentations to help guide your implementation.
  – DCH/HPES Medicaid Fair presents seminars on ICD-10 implementation and answers some of your questions.
  – Tips will appear in Provider Newsletters for ICD-10 Implementations.
  – DCH will provide e-newsletters, partner programs, banner messages, readiness kits and more.
  – DCH has created an e-mail address to handle your questions and concerns about ICD-10. ([icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov))
ICD-10’s Impact On Your IT System

• **For services rendered before October 1, 2014**
  – All claims must use ICD-9 codes

• **For services rendered on or after October 1, 2014**
  – All claims must use ICD-10 codes
  – All claims using ICD-9 codes will NOT be accepted on/after October 1, 2014

• **Systems must accommodate both ICD-9 and ICD-10 codes**
  – Effective with the 10/1/2014 compliance date
    • Claims for service dates before October 1, 2014, must use ICD-9 codes to be accepted by health plan systems.
    • Claims for service dates on/after October 1, 2014, must use ICD-10 codes to be accepted by health plan systems.
    • Claims billed with BOTH ICD-9 and ICD-10 on the same claim will not be accepted by health plan systems.
  – Reminder! The number of codes is increasing dramatically with ICD-10.
    • ICD-10-CM codes are increasing from 13,000 to 68,000
    • ICD-10-PCS codes are increasing from 3,000 to 72,081
Becoming a Beta Test Site

• **DCH and other Payers**
  – Are looking for Beta Sites to test ICD-10 implementation

• **Be part of the solution**
  – Become a Beta Test site with DCH
  – Knowing in advance, testing in advance helps to ensure that there will not be a pause in revenue flow

• To be part of the solution, please e-mail your interest to icd10project@dch.ga.gov
DCH & ICD-10 Testing

• Will you be ready to test with Georgia Medicaid?
  – Trading Partners and Billing Services
    • 4th quarter 2013
  – Providers
    • 1st quarter 2014
  – To become a Beta Test Site, e-mail your interest to icd10project@dch.ga.gov
Who Can Help?

• HP Enterprise Services Statewide Workshops
  – Check Georgia [www.MMIS.Georgia.gov](http://www.MMIS.Georgia.gov) for future ICD-10 workshops

• HHS, CMS ICD-10 Final Rule

• DCH ICD-10 FAQs & Fact Sheet
  – [www.dch.georgia.gov/icd-10](http://www.dch.georgia.gov/icd-10)

• CMS Overview

• CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines [www.cms.hhs.gov/ICD10](http://www.cms.hhs.gov/ICD10)
Who Can Help?

- CMS ICD-10 and 5010 Regulations

- CMS ICD-10 Implementation Planning Guides/Checklist

- World Health Organization (WHO) ICD-10 Page
  - [http://www.who.int/en/](http://www.who.int/en/)

- DCH Provider Resources
  - [http://dch.georgia.gov/providers](http://dch.georgia.gov/providers)
Net Takeaway for Today

- **Timing:** The ICD-10 compliance date is set for October 1, 2014.
- **Assessment:** If you haven’t assessed your office’s readiness for ICD-10, start now! Don’t wait.
- **Providers:** Ask questions of your Trading Partners/Billing Services and Payers. Prepare your office – people, processes and technology. Communicate!
- **Trading Partners/Billing Services:** Ask questions of your Providers and Payers. Prepare your office – people, processes and technology. Communicate!
- **Testing:** Be ready to test with DCH/Georgia Medicaid later this year.
Coming Up

• **Webinars**
  – *(For more info, [http://dch.georgia.gov/icd-10](http://dch.georgia.gov/icd-10))*
  – April 9 – Trading Partners/Billing Services – Implementation
  – April 16 – Providers – Implementation
  – April 23 – Trading Partners/Billing Services – Training
  – May 21 – Providers – Training
  – June 4 – Trading Partners/Billing Services – Open Discussion
  – June 11 – Providers – Open Discussion
  – June 27 – Trading Partners/Billing Services – Testing Readiness
  – More being scheduled

• **Medicaid Fair – May 16 (Columbus, GA)**
Thank You!

- Thank you for your participation
- Join us as an ICD-10 Beta Test Site, e-mail us at
  - icd10project@dch.ga.gov
- Join our mailing list AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your comments on webinars and other outreach. Please address comments to:
  - icd10project@dch.ga.gov