



The Transition to ICD-10



Presentation to: Medical Care Advisory Committee (MCAC)

Presented by: Department of Community Health (DCH)

Medicaid Division



Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Agenda

- Regulatory Requirements
- ICD-10 Facts
- ICD-10 Transition Status (DCH, You)
- Risks of Non-compliance
- Testing with Georgia Medicaid
- Helpful Resources

Regulatory Requirements

- **ICD-10 is coming, get ready!**
- **Federal Mandate under Health Insurance Portability and Accountability Act (HIPAA) Regulations**
 - National impact, mandatory for all HIPAA-covered entities who file claims
 - Entities include hospitals, physicians and other practitioners, health insurers, 3rd party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public, and private health care research institutions
 - **Compliance date October 1, 2014**
 - **Compliance with 5010 transaction standards – required prerequisite to ICD-10**
- **New ICD-10-CM and ICD-10-PCS code sets**
 - Replaces ICD-9-CM (Volumes 1, 2, and 3)
- **ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)**



ICD-10 Facts

- For services rendered on or after October 1, 2014
 - All claims must use ICD-10 codes
 - All claims using ICD-9 codes will NOT be accepted
- For services rendered before October 1, 2014
 - All claims must use ICD-9 codes
- **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
 - Effective with the October 1, 2014 compliance date
- **Significant Code Increase**
 - *ICD-10-CM codes are increasing from 13,000 to 68,000*
 - *ICD-10-PCS codes are increasing from 3,000 to 87,000*
 - *ICD-10 has 155,000+ codes—more than nine times the 17,000 codes in ICD-9*



DCH's ICD-10 Transition Status?

- **DCH is on track for October 1, 2014**
 - **Phases of Implementation**
 - **Awareness**, Assessment, **Remediation**, **Testing**, Transition
 - **Areas of Impact within DCH/Georgia Medicaid**
 - Coverage and payment determinations, policies, plan structure
 - Statistical reporting, actuarial projections, fraud and abuse monitoring, quality measurements
 - Georgia Medicaid Management Information System (GAMMIS) remediation

Are you on track for October 1, 2014?

- Preparing your practice...
 - Have your key personnel been informed about ICD-10?
 - Have you identified a ICD-10 team lead?
 - Have you assessed ICD-10's impact on your entire practice?
 - What training initiatives are in place within your practice?
 - Are you communicating upcoming changes internally and externally to those who need to know? How will you keep stakeholders informed?
 - Have you identified deficiencies in your processes that need improvement?
 - Where are your Trading Partners and/or Billing Services in their transition?
 - Are your in-house or external billers and coders trained in ICD-10 and its specificity?
 - **Bottom Line: Ensure that your claims will be coded correctly and completely to avoid denials, rejections and cash flow delays.**

Training



Physicians

- Consider the importance of your role in the transition to ICD-10
 - Have you begun learning the structure, guidelines and requirements for ICD-10?
 - Do you understand ICD-10's impact on your entire practice?
 - Have you analyzed your office's usage of key billing codes?
 - Have you begun the cross-walking of your key codes from ICD-9 to ICD-10?
 - **Specificity in your documentation is key.**
 - Plan on a 3 to 4 percent increase in your time needed for documentation for ICD-10-CM.
 - Proper coding and documentation will speed claims processing and continued cash flow.

Sources: www.aaos.org/news

Training



Training Your Staff

- Consider cost and resources for training
 - Who needs to be trained, and why?
 - What happens if person X is not trained?
 - Which learning and training environments are available and best for your staff members?
 - Will you have your staff just complete online training and will that be enough?
 - Will you have someone in-house get the training and come back and train your staff?
 - Will you bring the experts into your practice to train your office staff?

Risks – ICD-10 Non-compliance

- **Financial**
 - Claims rejections, denials, suspensions ... payers cannot pay if coding is incomplete, incorrect
 - Delays in claims reimbursements slowing revenue, cash flow
 - Weakened financial statements for the business/practice
- **Administrative**
 - Delays in processing prior authorizations and medical reviews
 - Coding backlogs
- **Regulatory**
 - Compliance issues
 - Payer audit problems
- **Patient Care**
 - Patient-care decisions may be based on inaccurate, incomplete data



DCH & ICD-10 Testing

- Will you be ready to test with Georgia Medicaid?
 - Physicians and Other Health Care Providers
 - 1st Quarter 2014
 - Trading Partners
 - 4th Quarter 2013
 - To become a Beta Test Site, e-mail your interest to icd10project@dch.ga.gov

ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)

CMS Overview

- <http://www.medicare.gov/Medicare-CHIP-Program-Information/By-Topics/Data-and-Systems/ICD-Coding/ICD-10-Final-Regulation-and-Training.html>
 - CMS ICD-10 Implementation Planning Guides/Checklist <http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html>
 - HHS, CMS ICD-10 Final Rule <http://edocket.access.gpo.gov/2009/pdf/E9-743.pdf>
 - CMS Overview http://www.cms.gov/MedicareInfoTechArch/07_ICD-10TrainingSegments.asp
 - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines www.cms.hhs.gov/ICD10
- World Health Organization (WHO) ICD-10 Page
 - <http://www.who.int/classifications/icd/en/>



Thank You!

- Join us as an ICD-10 Beta Test Site, e-mail us at;
 - icd10project@dch.ga.gov
- Join our mailing list AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your comments on webinars and other outreach. Please address comments to:
 - icd10project@dch.ga.gov

Questions & Comments

What about...

