The Transition to ICD-10

Presentation to: Medical Care Advisory Committee (MCAC)
Presented by: Department of Community Health (DCH)
Medicaid Division
Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.
Agenda

- Regulatory Requirements
- ICD-10 Facts
- ICD-10 Transition Status (DCH, You)
- Risks of Non-compliance
- Testing with Georgia Medicaid
- Helpful Resources
Regulatory Requirements

- **ICD-10 is coming, get ready!**
- **Federal Mandate under Health Insurance Portability and Accountability Act (HIPAA) Regulations**
  - National impact, mandatory for all HIPAA-covered entities who file claims
  - Entities include hospitals, physicians and other practitioners, health insurers, 3rd party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public, and private health care research institutions
  - Compliance date October 1, 2014
  - Compliance with 5010 transaction standards – required prerequisite to ICD-10
- **New ICD-10-CM and ICD-10-PCS code sets**
  - Replaces ICD-9-CM (Volumes 1, 2, and 3)
- **ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)**
ICD-10 Facts

- For services rendered **on or after** October 1, 2014
  - All claims must use ICD-10 codes
  - All claims using ICD-9 codes will NOT be accepted

- For services rendered **before** October 1, 2014
  - All claims must use ICD-9 codes

- **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
  - Effective with the October 1, 2014 compliance date

- **Significant Code Increase**
  - *ICD-10-CM codes are increasing from 13,000 to 68,000*
  - *ICD-10-PCS codes are increasing from 3,000 to 87,000*
  - *ICD-10 has 155,000+ codes—more than nine times the 17,000 codes in ICD-9*
DCH’s ICD-10 Transition Status?

- **DCH is on track for October 1, 2014**
  - Phases of Implementation
    - Awareness, Assessment, Remediation, Testing, Transition
  - **Areas of Impact within DCH/Georgia Medicaid**
    - Coverage and payment determinations, policies, plan structure
    - Statistical reporting, actuarial projections, fraud and abuse monitoring, quality measurements
    - Georgia Medicaid Management Information System (GAMMIS) remediation
Are you on track for October 1, 2014?

**Preparing your practice...**

– Have your key personnel been informed about ICD-10?
– Have you identified a ICD-10 team lead?
– Have you assessed ICD-10’s impact on your entire practice?
– What training initiatives are in place within your practice?
– Are you communicating upcoming changes internally and externally to those who need to know? How will you keep stakeholders informed?
– Have you identified deficiencies in your processes that need improvement?
– Where are your Trading Partners and/or Billing Services in their transition?
– Are your in-house or external billers and coders trained in ICD-10 and its specificity?

**Bottom Line:** Ensure that your claims will be coded correctly and completely to avoid denials, rejections and cash flow delays.
Training

Physicians

- Consider the importance of your role in the transition to ICD-10
  - Have you begun learning the structure, guidelines and requirements for ICD-10?
  - Do you understand ICD-10’s impact on your entire practice?
  - Have you analyzed your office’s usage of key billing codes?
  - Have you begun the cross-walking of your key codes from ICD-9 to ICD-10?
  - Specificity in your documentation is key.
    - Plan on a 3 to 4 percent increase in your time needed for documentation for ICD-10-CM.
    - Proper coding and documentation will speed claims processing and continued cash flow.

Sources: www.aaos.org/news
Training Your Staff

• Consider cost and resources for training
  – Who needs to be trained, and why?
  – What happens if person X is not trained?
  – Which learning and training environments are available and best for your staff members?
  – Will you have your staff just complete online training and will that be enough?
  – Will you have someone in-house get the training and come back and train your staff?
  – Will you bring the experts into your practice to train your office staff?
Risks – ICD-10 Non-compliance

- **Financial**
  - Claims rejections, denials, suspensions … payers cannot pay if coding is incomplete, incorrect
  - Delays in claims reimbursements slowing revenue, cash flow
  - Weakened financial statements for the business/practice

- **Administrative**
  - Delays in processing prior authorizations and medical reviews
  - Coding backlogs

- **Regulatory**
  - Compliance issues
  - Payer audit problems

- **Patient Care**
  - Patient-care decisions may be based on inaccurate, incomplete data
DCH & ICD-10 Testing

• Will you be ready to test with Georgia Medicaid?
  – Physicians and Other Health Care Providers
    • 1st Quarter 2014
  – Trading Partners
    • 4th Quarter 2013
  – To become a Beta Test Site, e-mail your interest to icd10project@dch.ga.gov
ICD-10 Resources

• Centers for Medicare & Medicaid Services (CMS)
  CMS Overview
  – CMS ICD-10 Implementation Planning Guides/Checklist
    http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html

• World Health Organization (WHO) ICD-10 Page
  – http://www.who.int/classifications/icd/en/
Thank You!

• Join us as an ICD-10 Beta Test Site, e-mail us at:
  – icd10project@dch.ga.gov

• Join our mailing list AskDCH@dch.ga.gov for ICD-10 events and updates

• We welcome your comments on webinars and other outreach. Please address comments to:
  – icd10project@dch.ga.gov
Questions & Comments

What about...