



Presentation to: Senate Appropriations Community Health Subcommittee

Presented by: Frank W. Berry, Commissioner

Lisa A. Walker, Chief Financial Officer



Our Purpose

Shaping the future of A Healthy Georgia by improving access and ensuring quality to strengthen the communities we serve.



Agency Overview...

- Division of Medical Assistance Plans
- State Health Benefit Plan
- Health Care Facility Regulation
- State Office of Rural Health
- Health Planning



Our Principles...

Promote effective **COMMUNICATION**

Conveying complete, accurate, and timely information to others clearly, simply, and in a manner that ensures thorough, consistent understanding.

Provide superior **CUSTOMER SERVICE**

Providing friendly, attentive service with dignity. Taking ownership of fully addressing the problem end-to-end to ensure complete resolution. Relying on teamwork and warm hand-offs to create a seamless customer experience.

Embrace **TEAMWORK**

Collaborating, trusting, supporting. Our team members are each respected and valued as they engage one another as crucial components aligned in pursuit of our common goals.

Foster **ACCOUNTABILITY**

Willingness to measure ourselves and others against transparent expectations and having the integrity to own the result.



Preparing for the Health Care Environment of Future ...

- Information Technology Infrastructure
- Medicaid Transformation
- Continuous Program Improvement
- Health Care Analytics and Reporting
- Certificate of Need



Organization redesign...

Functionally realigning our operations with our purpose...

- **Chief of Staff (COS)** will serve as my primary advisor to communicate and direct general operations and strategic initiatives, and oversee the facilitation of relationships with legislative officials and sister organizations. Additionally, the COS will be responsible for a new Project Management Office, as well as the Government Relations, Communications, and Human Resources offices.
- Chief Health Policy Officer (CHPO) will oversee all service delivery matters related to health policy for the Department. The CHPO will be responsible for Medical Assistance Plans, State Health Benefit Plan, a new Health Care Analytics and Reporting office, and a new Continuous Program Improvement office.
- Chief Compliance and Technology Officer (CCTO) will oversee enterprise technology and compliance-related matters for DCH programs and activities, including Information Technology, Health Care Facility Regulation, and Office of Inspector General.
- General Counsel will serve as the primary legal advisor for the Commissioner and the Board of Community
 Health, with direct responsibility for Legal Services, Contracting, Open Records, Enterprise Policy, and the Office of
 Health Planning.
- Chief Financial Officer (CFO) will have oversight of Financial Services, Budget Services including Facilities and Support Services, Procurement Services including Vendor Management, Reimbursement Services, and the State Office of Rural Health.



Why the Change...

The U.S. health care landscape is changing significantly

- Growth in Medicaid and CHIP is outpacing private insurance
- Increased focus on outcomes requires more use of analytics
- Facilities are becoming less centralized in patient treatment

Georgia's health system is falling behind its peers, drawing attention from state leaders

- Georgia falls below national averages in rankings of state population health
- Disparities in health and health care continue to affect Georgia
- Georgia's safety net providers face significant demand and increasing cost pressures



Moving Forward...

- **Project Management Office** responsible for enterprise-wide strategic planning and forecasting, project management and change management.
- Health Care Analytics and Reporting responsible for insights around operations, health trends, health policy, managed care performance, program outcomes and integrity, and overseeing the utilization and upgrading of our data warehouse.
- Continuous Program Improvement responsible for administrative simplification, operating efficiency and process improvement focused on Medical Assistance Plans and SHBP.

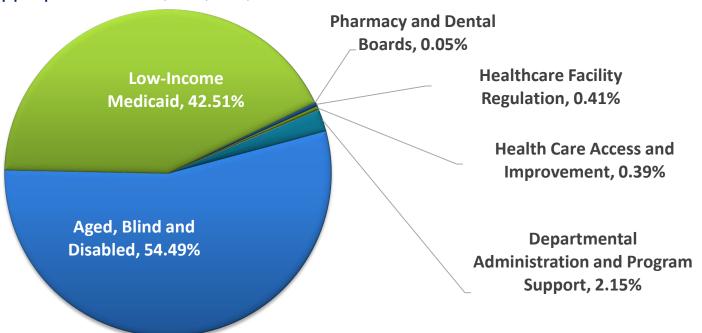


FY2019 Current Budget



FY2019 State Funds Budget by Program*

Total Funds Appropriated: \$ 15,334,734,004 State Funds Appropriated: \$ 3,314,376,391



97% of all DCH State Funds are budgeted in Medicaid

* Does not include attached agencies or the State Health Benefit Plan.



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Tracking No.	<u>Items</u>	FY2020		
Departmental Administration and Program Support				
85.7	Background Check	\$737,639		
85.8	Third Party Liability	\$1,803,250		
85.9	CHIP e-FMAP Adjustments for Administration	\$3,708,763		
85.10	Utilize Existing Funds to Expand Medicaid Asset Verification System (\$609,091)	Yes		
Aged, Blind and Disabled / Low-Income Medicaid / PeachCare				
91.1 / 92.1	Benefits growth	\$88,885,270		
91.2	Medicare Part B	\$6,839,224		
91.3 / 92.2	Gene Therapy	\$5,926,010		
91.4 / 92.3 / 93.1	FMAP / eFMAP Adjustments	\$92,022,629		
91.5	IPPS Phase 3	\$9,275,234		
91.6	Long-Term Acute Care	\$3,168,093		
92.5	Health Insurer Fee Moratorium	(\$34,439,780)		
92.6	Hospital Provider Fee Payment	\$10,410,506		



Statewide Changes in Various Programs			
Various	Adjustments to Agency Premiums for DOAS Self Insurance Programs	\$89,655	
Various	Merit-Based Pay Adjustments	\$659,376	
Various	Adjustment to Employer Share of the SHBP from 30.454% to 29.454%	(\$203,657)	
Various	Adjustment to Teachers Retirement System from 20.90% to 21.14%	\$19	
Various	Adjustment to TeamWorks Billings	(\$178)	
Various	Adjustment to Cyber Insurance Premiums	\$1,621	



State Health Benefit Plan (SHBP)



Tracking Number	Items	FY 2020	
State Health Benefit Plan			
94.1	Reflect updated growth FY20 \$224,651,921	Yes	
94.2	Reduce funds to reflect savings from Medicare Advantage rates FY20 (\$126,362,000)	Yes	
94.3	Increase funds to reflect enrollment growth for Mental Health Parity FY20 \$7,940,000	Yes	
94.4	Reduce the employer share of the State Health Benefit Plan from 30.45% to 29.45% FY20 (\$32,218,604)	Yes	



Additional Information on DCH Website

www.dch.georgia.gov