



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

CMO Network Adequacy 1st Quarter 2013



Presentation to: Medical Care Advisory Committee (MCAC)

Presented by: Sasha Green, Compliance Auditor

CMO Provider Services

Date: May 15, 2013



Mission

The Georgia Department of Community Health

We will provide access to affordable, quality health care to Georgians through effective planning, purchasing and oversight.

We are dedicated to a healthy Georgia.

Network Requirements

Network Access Requirements

Primary Care Providers

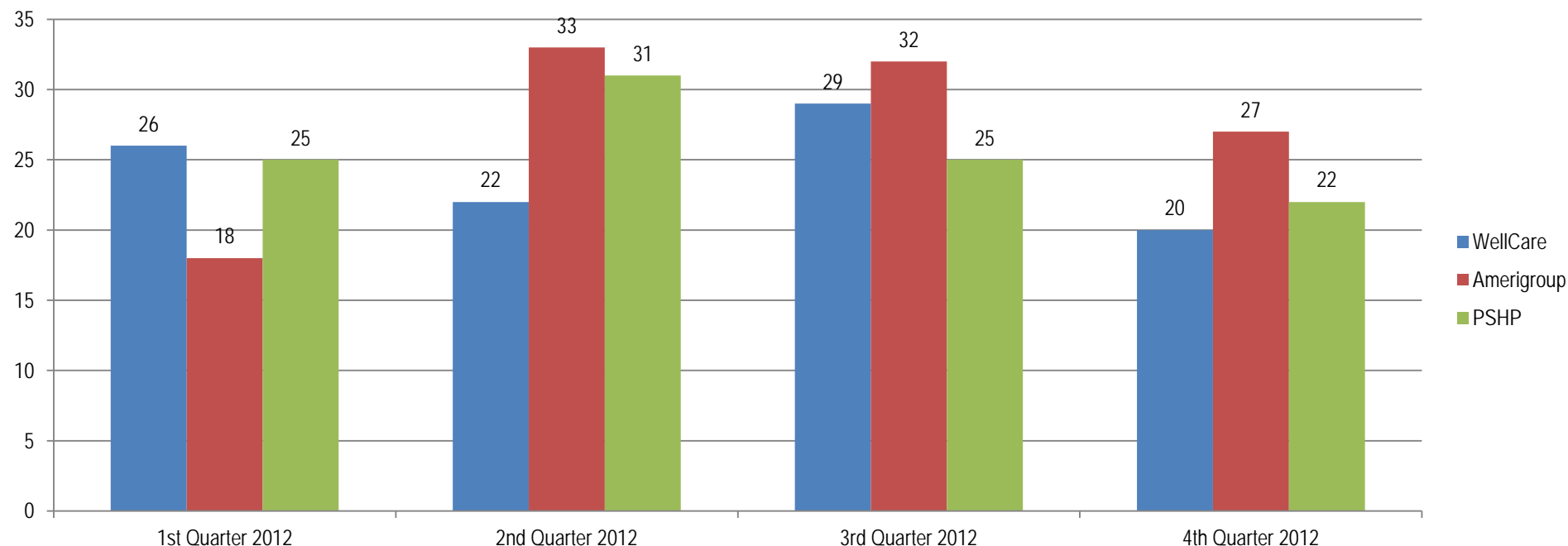
- Two (2) within eight (8) miles - Urban Areas
- Two (2) within fifteen (15) miles - Rural Areas

Specialists

- One (1) within thirty (30) minutes or thirty (30) miles - Urban Areas
- One within forty-five (45) minutes or forty-five (45) miles - Rural Areas



Number of Counties with 100% Primary Care Physicians Contracted Still Below Benchmark



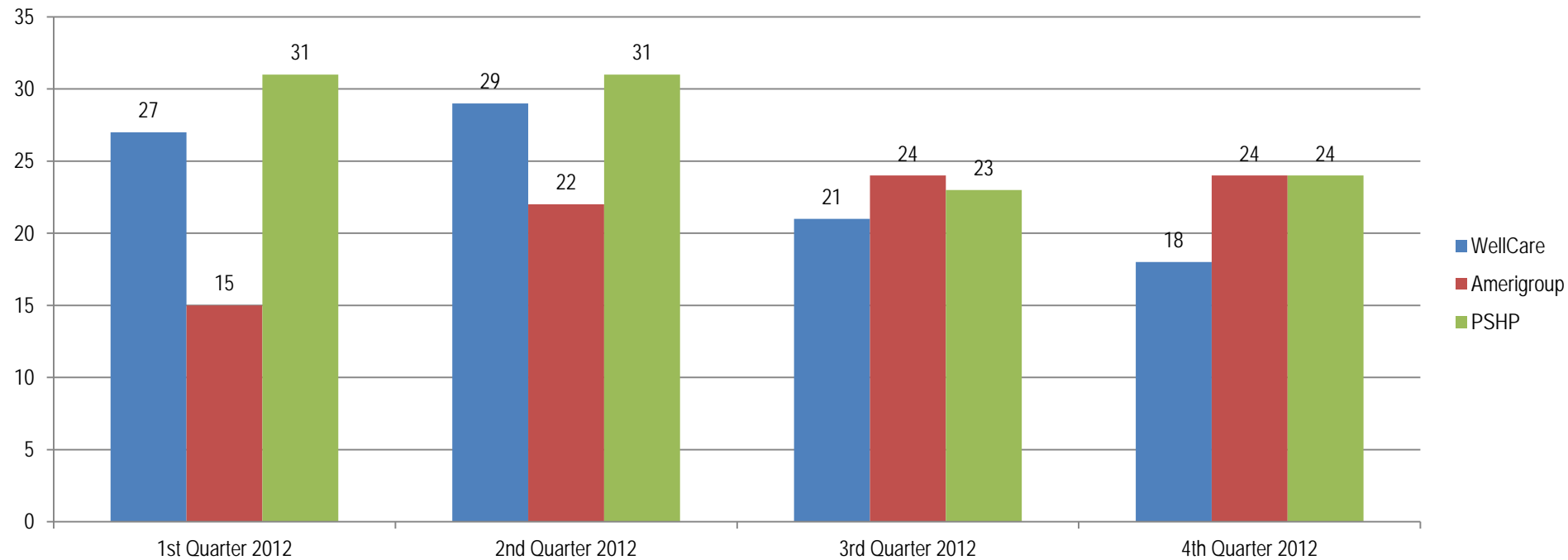
*Benchmark = 90%

- WellCare services 159 counties, 20 fell below the benchmark = 13% of their service area
- Amerigroup services 159 counties, 27 fell below the benchmark = 17% of their service area
- PSHP services 159 counties, 22 fell below the benchmark = 14% of their service area

- No additional providers exist for recruitment/contracting



Number of Counties with 100% Pediatric Physicians Contracted Still Below Benchmark



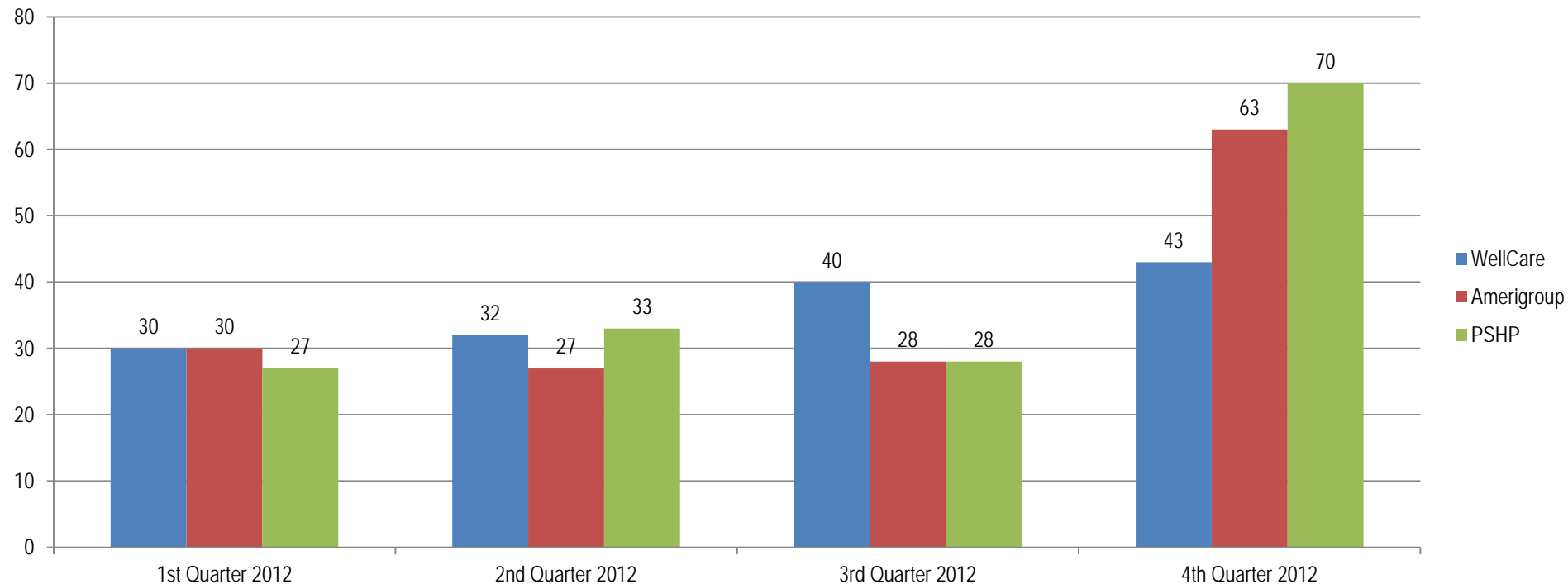
*Benchmark = 90%

- WellCare services 159 counties, 18 fell below the benchmark = 11% of their service area
- Amerigroup services 159 counties, 24 fell below the benchmark =15% of their service area
- PSHP services 159 counties, 24 fell below the benchmark =15% of their service area

•No additional providers exist for recruitment/contracting



Number of Counties with Zero Access to a Specialist



- WellCare services 159 counties, 43 have no access to 12 specialty types = 27% of their service area
- Amerigroup services 159 counties, 63 have no access to 20 specialty types = 40% of their service area
- PSHP services 159 counties, 70 have no access to 16 specialty types = 44% of their service area

- No additional providers exist for recruitment/contracting



Specialist Access Opportunities Zero Access to a Specialist by Plan

Amerigroup	Peach State Health Plan	WellCare
Endocrinology	Allergy	Audiology
Infectious Disease	Audiology	Dermatology
Rheumatology	Behavioral Health Facilities	Endocrinology
Behavioral Health Facilities	Dental Subspecialty	24 hour Pharmacy
Neonatology	Dermatology	Gastroenterology
24 hour Pharmacy	Endocrinology	Infectious Disease
Dermatology	Infectious Disease	Rheumatology
Endocrinology	24 hour Pharmacy	Urology
Infectious Disease	Rheumatology	Dental Subspecialty
Rheumatology	Urology	
FQHC/RHC	Vascular Surgery	

Next Steps: Provider Credentialing Collaboration

Credentialing Collaborative

- CMO Workgroup established
- Streamline credentialing process for providers
- Establishes a 'Single Credentialing Verification Organization' (CVO) to reduce paperwork, processing time and ease the burden on providers

Next Steps: Provider Web Portal Enhancement

Provider Web Portal

- Will enhance provider access to patients' clinical and claims information
- Improved treatment and outcomes
- Reduced administrative burdens with common portal
 - For Pre-certification/Prior Authorization services
 - Creates a single point of entry to request precertification and prior authorizations from CMO
- Increased transparency of provider benchmarks
 - Access to current individual performance metrics
 - Ability to track and compare metrics among providers across a broad geographic scale



The CMO Provider Services Unit

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