

January 2015 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	187,197	217,901	249,435	654,533
Central	6,006	58,008	86,594	150,608
East	29,708	3,591	38,998	72,297
North	63,302	10,690	102,378	176,370
Southeast	36,700	7,036	72,790	116,526
Southwest	3,353	80,576	40,523	124,452
Statewide	326,266	377,802	590,718	1,294,786
GF Month-end Adjusted Process Results Summary - January 2015 Source: Fiscal Agent, ACS				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	87.1%	83.20%	88.0%
Abandonment Rate	0.5%	1.36%	2.0%
Blocked Calls	0.0%	0.0%	0.0%
Represents January 2015 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2015	\$72,807,382	\$57,037,302	\$111,473,460
February 2015			
March 2015			
April 2015			
May 2015			
June 2015			
July 2015			
August 2015			
September 2015			
October 2015			
November 2015			
December 2015			
Represents CMO payments to all provider types for January 2015. Source: CMO "Claims Processing Report"			

January 2015 MONTHLY REPORTING:

**EMERGENCY ROOM CLAIMS PAYMENT
January 2015**

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	17,512	14,478	33,380	65,370
ER Claims Paid at a Reduced amount (such as the Triage Rate)	978	8,307	15,554	24,839
# of Appeals	512	169	0	681
# of Appeals overturned where the Reduced rate is paid at a higher rate	352	34	0	386

Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.
Period - January 2014

CORRECTIVE ACTION/PREVENTIVE ACTION PLANS

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTAL
2009	5	5	1	11
2010	12	8	11	31
2011	8	9	8	25
2012	4	5	5	14
2013	2	2	2	6
2014	0	0	0	0
2015	0	0	0	0
TOTAL	31	29	27	87

Note: For 2015, the numbers reflect CAPA plans for the period of January
Source: DCH Medicaid Division

QUARTERLY REPORTING:

1Q15 (Jan-Mar) will be posted in the April 2015 Flash Report

2Q15 (Apr-Jun) will be posted in the July 2015 Flash Report

3Q15 (Jul-Sept) will be posted in the October 2015 Flash Report

4Q15 (Oct-Dec) will be posted in the January 2015 Flash Report

PRIOR AUTHORIZATION DATA			
# Days to PA	AMERIGROUP	PEACHSTATE	WELLCARE
≤ 14 Days (contract)	99.9%	99.7%	99.9%
≤ 10 Days	96.5%	90.0%	94.8%
≤ 5 Days	86.8%	62.7%	84.1%
Represents quarterly CMO self-reported percentage of prior-authorizations completed within the contract required timelines. Reported to DCH Source: Quarterly CMO "Prior Authorization Report" Based on the posting of the Quarterly Reports			

PRIOR AUTHORIZATION REQUESTS DENIED			
	AMERIGROUP	PEACHSTATE	WELLCARE
Medical Inpatient	16.5%	9.5%	10.0%
Medical Outpatient	14.6%	7.3%	9.8%
Therapies	15.8%	5.8%	0.0%
Behavioral Health	6.8%	19.2%	6.1%
Vision	12.8%	0.0%	Not Reported
Dental	14.10%	29.7%	Not Reported
Total	14.4%	13.2%	51.7%
Represents quarterly CMO self-reported percentage of standard prior-authorization requests that were determined to be not medically necessary. Reported to DCH Source: Quarterly CMO "Prior Authorization Report"			

CMO FINANCIAL FILINGS				
	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)	Total- All CMOs (\$ Millions)
Total Medical Expense				
Health Benefit Ratio (Medical Expense/ Revenue)				
Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance (DOI) . Reported to DOI Source: Quarterly filings with Georgia DOI				