



**DEPARTMENT OF COMMUNITY HEALTH**

---

**GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT  
ORGANIZATIONS ACT COMPLIANCE  
MONITORING:**

**ANALYSES OF HOSPITAL STATISTICAL AND  
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS  
– OCTOBER THROUGH DECEMBER 2009**

**APRIL 22, 2010**

# TABLE OF CONTENTS

<i>Project Background</i> .....	3
<i>Objective and Methodology</i> .....	4
<i>Analytical Summaries and Findings</i> .....	6
<i>Exhibits</i> .....	10

# PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide an HS&R report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than April 30, July 30, October 30, and January 30 for the most recent ended calendar quarter period.

# OBJECTIVE AND METHODOLOGY

## OBJECTIVE

As requested by DCH, Myers and Stauffer LC (MSLC) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning October 1, 2009 and ended December 31, 2009 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

We attempted to confirm report requests which, as reported by the CMOs, were released by the CMO on day 20 or after from the date of the request by the provider. The Methodology section below provides an overview of how we analyzed the data on the quarterly reports.

## METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. For AMERIGROUP and WellCare, these reports were obtained on 2/2/10 by accessing each CMO’s web portal. We were not able to access PSHP’s report via their web portal; therefore, this report was received directly from PSHP on 2/2/10.

We sent requests to PSHP and WellCare on 2/12/10 to obtain additional information, such as CMO-specific provider number and the HS&R time period requested, for certain entries on their Quarter 4 reports where clarification was needed for review purposes. WellCare provided the follow-up information to MSLC on 2/15/10 and we received the additional information requested from PSHP on 2/17/10. The Quarter 4 HS&R reports from the CMOs are included in Exhibit A of this report.

On 2/11/10, DCH approved a change in the confirmation process whereby MSLC will only seek confirmation of the CMO-reported request and release dates from providers when the CMOs report a release date of a requested report which is 20 or more days from the CMO-reported request date. For the Quarter 4 reporting period, a total of 79

HS&R reports were reported by the CMOs to have been released 20 days or more from the date of the provider request.

Telephone calls regarding these 79 HS&R reports were made between 3/18/10 and 4/1/10 to 29 unique contacts representing 39 facilities. Providers were asked to provide the date they requested the HS&R report and the date the CMO notified them that the report was available. A maximum of three contacts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow up communication as necessary.

Providers' responses were compared with the dates reported on the CMOs' quarterly reports. In situations where a hospital reported receiving an HS&R report but on a date significantly different than that reported by the CMO, a follow-up e-mail was sent to the CMO to request supporting documentation for these reports and dates.

### **Assumptions and Limitations**

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, if instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, MSLC communicated with the respective CMO to confirm the information obtained from the provider.
- Our procedures did not include requesting confirmation from providers where the CMO indicated that the requested HS&R report was made available to the provider in less than 20 days. However, if instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we communicated with the respective CMO to confirm the information obtained from the provider.
- Provider comments not directly related to the timeliness of the reports, while not independently verified by MSLC, have been included in this report for informational purposes.
- MSLC accepted a verbal confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.

# ANALYTICAL SUMMARIES AND FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

**Table I. Total Report Counts by CMO**

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 20 or More Days After Request, According to CMO or Provider	Number of Reports Which MSLC was Able to Contact Provider	Provider in Agreement with CMO-Reported Dates	Provider in Disagreement with CMO-Reported Dates
AMERIGROUP	67	4	4	4 (100%)	0 (0%)
PSHP*	108	68	65	62 (95%)	3 (5%)
WellCare	87	8	8	8 (100%)	0 (0%)
Total	262	80	77	74 (96%)	3 (4%)

\*Two reports included in amount in the last column for PSHP were reported by the providers as never received. However, the providers did not have any documentation to support the discrepancies. Details of these discrepancies are included below.

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 4. For the reports identified by the CMOs or providers as having been released on the twentieth day or after from the date of the provider request, the findings indicate that for 74 of the 77 (96 percent) HS&R reports, the providers were able to confirm the information reported by the CMO. This included the following scenarios:

- Provider's dates match the CMO's dates exactly, including some reports which were released after the thirty (30) day deadline
- Provider unsure of exact dates, but did not think dates differed from dates provided by CMO
- Provider did not know exact dates, but stated report was provided in a timely manner
- Provider gave different dates than CMO; however, provider's reported request and received dates were less than 30 days apart, and CMO submitted documentation to support dates reported on quarterly HS&R report

The findings indicate that for 3 of the 77 (4 percent) HS&R reports, the provider did not confirm the information reported by the CMO. Two such reports are those in which Jeff Gunnet, the contact for Phoebe Putney Memorial Hospital, reported requesting two HS&R reports for two different HS&R time periods from PSHP on 11/20/2009 but that the reports that were released by PSHP on 12/15/2009 were incorrect. Mr. Gunnet stated he sent a follow-up e-mail to PSHP to inform them of the mistake; however, according to Mr. Gunnet, neither a response to the e-mail nor the requested reports were received. Although requested, Mr. Gunnet was not able to provide any documentation to support the discrepancy.

The third unconfirmed report is the report requested by Matt Driskell, contact for the Medical College of Georgia (MCG). PSHP reported the request date as 12/1/2009 and release date as 12/7/09; however, Mr. Driskell provided to MSLC an e-mail that he had sent to PSHP on 11/5/2009 requesting an HS&R report. Mr. Driskell also provided a follow up e-mail sent to PSHP on 12/1/2009. When asked for documentation regarding this HS&R request, PSHP was not able to provide the e-mail dated 11/5/2009. The request date and release dates mentioned herein were included in PSHP's Quarter 4 report to DCH.

**Table II. Length of Time between Request and Release Dates for HS&R Reports, As Reported by the CMOs**

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
AMERIGROUP*	0	7	50
PSHP**	0	19	33
WellCare	0	6	25

\*The CMO-reported dates for one facility have not been included in the table above because it appears AMERIGROUP reversed the request and release dates when populating the report (i.e. release date reported is prior to request date reported). If reversed, time elapsed between the request and release dates is less than 30 days.

\*\*The CMO-reported dates for two reports in which the provider indicated reports were never received have been excluded from the table above as the reported discrepancy could not be confirmed by MSLC due to lack of documentation.

The statistics included in Table II are based on the dates provided on the CMO quarterly reports. Although the dates given to MSLC by the providers were considered in the analysis, documentation provided by the CMOs confirmed the dates reported to DCH by the CMOs, except in the three instances noted above.

### ***AMERIGROUP Community Care (AMERIGROUP)***

For AMERIGROUP, MSLC identified two reports which were not released to the provider within thirty days of the date of the provider's request, as required by the Act. AMERIGROUP reported, and the provider confirmed, that Jasper Memorial Hospital requested an HS&R report on 11/4/2009 and the report was not released to the provider until 12/24/2009, or 50 days later. Because the CMO and provider were in agreement on the dates submitted by AMERIGROUP to DCH, the CMO was not asked to re-confirm the above dates. Based on this information, DCH may wish to consider assessing AMERIGROUP the \$1,000 daily penalty for failing to provide the requested report in a timely manner.

For Oconee Regional Medical Center, AMERIGROUP reported that an HS&R report was requested on 11/4/2009, and the report was released to the provider on 12/24/2009, or 50 days after the request date. Oconee Regional Medical Center confirmed the request and release dates reported by AMERIGROUP. Because the CMO and provider were in agreement on the dates submitted by AMERIGROUP to DCH, the CMO was not asked to re-confirm the above dates. Based on this information, DCH may wish to consider assessing AMERIGROUP the \$1,000 daily penalty for failing to provide the requested report in a timely manner.

### ***Peach State Health Plan (PSHP)***

For Quarter 4, MSLC did not identify any HS&R reports released by PSHP to a provider at greater than 30 days. It should be noted that several providers reported request dates or release dates immaterially different than the dates reported by PSHP; however, these providers did agree that the reports were received within the 30 day required time period. Follow-up communication with the CMO was performed, and PSHP provided documentation supporting the dates shown on the Quarter 4 report to the Department in all instances requested.

One provider, MCG Health, reported dates significantly different than those reported by PSHP. Whereas PSHP reported a request date of 12/1/2009 and a release date of 12/7/2009 for the MCG Health HS&R report, MCG Health contact Matt Driskell provided e-mail documentation to MSLC that supports a request date of 11/5/2009 and a release date of 12/7/2009. When accounting for the 30<sup>th</sup> day falling on a Saturday, PSHP did release the report to the hospital within guidelines of the Act and the policies of the Department. Follow-up communication was conducted with the CMO and PSHP was not able to produce the e-mail documentation showing the provider requested the reports on 11/5/2009. In this case, we used the provider's stated date to calculate the time between the request and release dates.

### **WellCare of Georgia (WellCare)**

Based on the information contained on the quarterly report ended December 31, 2009, submitted to the Department by WellCare, it appears all reports were released to providers within 30 days of the date requested, as required by the Act. Henry General Hospital did report a request date that differed by one day from the request date reported by WellCare on the quarterly report; however, follow-up with the CMO was performed, and WellCare provided documentation supporting the request date shown on the Quarter 4 report to the Department.

**Table III. Summary of Potential Penalties**

<b>CMO</b>	<b>Provider Name</b>	<b>Request Date</b>	<b>Release Date</b>	<b>Days Late</b>
AMGP	Jasper Memorial Hospital	11/04/09	12/24/09	20
AMGP	Oconee Regional Medical Center	11/04/09	12/24/09	20

# EXHIBITS

**Exhibit A**  
**Amerigroup Community Care**  
**Hospital Statistical and Reimbursement Report**  
**4th Quarter 2009**

**CMO Name:** AMERIGROUP  
**Reporting Date:** 1/1/2010  
**Reporting Period:** 10/1/09-12/31/09

<b>Hospital Name</b>	<b>Location</b>	<b>Date Report Requested</b>	<b>Date Report Released</b>	<b>Requestors Name</b>	<b>Comments</b>
Dekalb Medical Center	Decatur	10/19/2009	11/4/2009	Jeff Askey	Draffin and Tucker, LLP
West GA Medical Center	LaGrange	10/19/2009	11/4/2009	Jeff Askey	Draffin and Tucker, LLP
Southern Regional Medical Center	Riverdale	10/19/2009	11/4/2009	Jeff Askey	Draffin and Tucker, LLP
Henry Medical Center	Stockbridge	10/19/2009	11/4/2009	Jeff Askey	Draffin and Tucker, LLP
NE GA Medical Center	Gainesville	10/19/2009	11/4/2009	Jeff Askey	Draffin and Tucker, LLP
Houston Medical Center	Warner Robbins	10/19/2009	11/4/2009	Jeff Askey	Draffin and Tucker, LLP
Emory University Hospital	Atlanta	10/17/2009	10/22/2009	Rhonda Mitchell-Wise	
Emory University Hospital Midtown	Atlanta	10/17/2009	10/22/2009	Rhonda Mitchell-Wise	
Wellstar Kennestone Hospital	Marietta	10/19/2009	10/23/2009	George Lane	
Wellstar Cobb Hospital	Austell	10/19/2009	10/23/2009	George Lane	
Wellstar Paulding Hospital	Dallas	10/19/2009	10/23/2009	George Lane	
Wellstar Douglas Hospital	Douglasville	10/19/2009	10/23/2009	George Lane	
Wellstar Windy Hill Hospital	Marietta	10/19/2009	10/23/2009	George Lane	
Houston Healthcare	Warner Robbins	10/30/2009	11/4/2009	Jennifer Johnson	
Oconee Regional Medical Center	Milledgeville	11/2/2009	11/4/2009	Sam Chambers	
Jasper Memorial Hospital	Monticello	11/2/2009	11/4/2009	Sam Chambers	
Oconee Regional Medical Center	Milledgeville	11/4/2009	12/24/2009	Sam Chambers	
Jasper Memorial Hospital	Monticello	11/4/2009	12/24/2009	Sam Chambers	
MCG Health	Augusta	11/5/2009	11/30/2009	Matt Driskell	
North GA Medical Center	Ellijay	11/3/2009	11/6/2009	Tina Gaddis/Debbie Self	
Wills Memorial hospital	Washington	11/6/2009	11/18/2009	Cliff Cooper	
Piedmont Hospital	Atlanta	11/1/2009	11/6/2009	Robert Cross	
Piedmont Fayette Hospital	Fayetteville	11/1/2009	11/6/2009	Robert Cross	
Piedmont Mountainside Hospital	Jasper	11/1/2009	11/6/2009	Robert Cross	
Piedmont Newnan Hospital	Newnan	11/1/2009	11/6/2009	Robert Cross	
Candler County Hospital	Metter	11/9/2009	11/12/2009	Danny Moxley	
Wellstar Kennestone Hospital	Marietta	11/11/2009	11/11/2009	George Lane	
Wellstar Cobb Hospital	Austell	11/11/2009	11/11/2009	George Lane	
Wellstar Paulding Hospital	Dallas	11/11/2009	11/11/2009	George Lane	

**Exhibit A**  
**Amerigroup Community Care**  
**Hospital Statistical and Reimbursement Report**  
**4th Quarter 2009**

**CMO Name:** AMERIGROUP  
**Reporting Date:** 1/1/2010  
**Reporting Period:** 10/1/09-12/31/09

<b>Hospital Name</b>	<b>Location</b>	<b>Date Report Requested</b>	<b>Date Report Released</b>	<b>Requestors Name</b>	<b>Comments</b>
Wellstar Douglas Hospital	Douglasville	11/11/2009	11/11/2009	George Lane	
Wellstar Windy Hill Hospital	Marietta	11/11/2009	11/11/2009	George Lane	
Chestatee Regional Hospital	Dahlonega	11/11/2009	11/12/2009	Laura Lyle	
NE GA Medical Center	Gainesville	11/11/2009	12/9/2009	Stephanie Sloan/Shae Foy	
Hart County Hospital	Royston	11/12/2009	11/17/2009	Kim Drafts	
Cobb Memorial Hospital	Hartewll	11/12/2009	11/17/2009	Kim Drafts	
Putnam General Hospital	Eatonton	11/18/2009	11/23/2009	Shirley Lankford	
Henry Medical Center	Stockbridge	11/18/2009	11/18/2009	Robyn Higgenbotham	
Doctors Hospital of Tattnell	Reidsville	11/12/2009	11/12/2009	Karen O'Neal/Lynn Davison	
Memorial Hospital of Adel	Adel	11/6/2009	11/12/2009	Kim Wills	
West GA Medical Center	LaGrange	11/10/2009	11/12/2009	Mark Hughes	
Hamilton Medical Center	Dalton	11/11/2009	11/16/2009	Anita Patrick	
Stephens County Hospital	Toccoa	11/16/2009	11/16/2009	Jeffrey Laird	
Screvens County Hospital	Sylvania	11/16/2009	11/16/2009	Marsha Carroll	
Phoebe Putney Memorial Hospital	Albany	11/20/2009	11/23/2009	Jeff Gunnet	
Sumter Regional Hospital	Americus	11/23/2009	11/23/2009	Jeff Gunnet	
SE GA Health System	Brunswick	11/18/2009	11/23/2009	Stephanie Sinopoli	
SE GA Health System	St Mary's	11/18/2009	11/23/2009	Stephanie Sinopoli	
Liberty Regional Medical Center	Hinesville	11/23/2009	11/23/2009	Marina Spelas	
Evans Memorial Hospital	Claxton	11/20/2009	11/23/2009	John Wiggins	
Tattnell Community Hospital	Reidsville	11/9/2009	11/24/2009	Lynn Davison	
Candler Hospital	Savannah	11/23/2009	11/24/2009	Tami Jeffers	
Grady Health System	Atlanta	11/20/2009	11/24/2009	David Makkers	
SW GA Regional Medical Center	Cuthbert	11/25/2009	11/30/2009	Cristy Lumpkin	
Atlanta Medical Center	Atlanta	11/24/2009	11/30/2009	Kevin Disher	
Emanuel Medical Center	Swainsboro	12/1/2009	12/2/2009	Rhonda Durden	
Donalsonville Hospital	Donalsonville	12/3/2009	12/4/2009	James Moody	
Gordon Hospital	Calhoun	12/2/2009	12/4/2009	Stephen Pecylak	Adventist Health System, Orlando, FL
Jeff Davis Hospital	Hazlehurst	12/3/2009	12/7/2009	Cathy Cason	
Morgan Memorial Hospital	Madison	12/3/2009	12/7/2009	Darlana Kinnett	

**Exhibit A**  
**Amerigroup Community Care**  
**Hospital Statistical and Reimbursement Report**  
**4th Quarter 2009**

**CMO Name:** AMERIGROUP  
**Reporting Date:** 1/1/2010  
**Reporting Period:** 10/1/09-12/31/09

<b>Hospital Name</b>	<b>Location</b>	<b>Date Report Requested</b>	<b>Date Report Released</b>	<b>Requestors Name</b>	<b>Comments</b>
Jefferson Hospital	Louisville	12/4/2009	12/9/2009	Mike Sombar	
St Mary's Health Care System	Athens	12/8/2009	12/9/2009	Hal Mixon	
Lower Oconee Community Hospital	Glenwood	12/9/2009	12/10/2009	Harriette Best	
Miller County Hospital	Colquitt	12/7/2009	12/11/2009	Jill Brown	
Jeff Davis Hospital	Hazlehurst	12/15/2009	12/16/2009	Rebecca McKinley	Draffin and Tucker, LLP
Trinity Hospital of Augusta	Augusta	12/11/2009	12/16/2009	DeAnn Brooks	
CHOA	Atlanta	12/15/2009	12/7/2009	Art Kutner	
Murray Medical Center	Chatsworth	12/14/2009	12/16/2009	Jana Briley	

**Exhibit A**

**Hospital Statistical and Reimbursement Report  
Quarterly Report**

CMO Name: Peach State Health Plan  
 Report Date: January 28, 2010  
 Report Period: October 1, 2009 - December 31, 2009  
 Report Frequency: Quarterly

Hospital Name	Location	Date Report Requested	Date Report Released	Requestors Name
Henry Medical Ctr	Stockbridge, GA	10/1/2009	10/19/2009	Robyn Higginbotham
Tanner - Carrollton	Carrollton, GA	10/1/2009	10/19/2009	Carol Crews
Dekalb Medical - Hillandale	Lithonia, GA	10/2/2009	10/27/2009	John Holmes
Dekalb Medical Center	Decatur, GA	10/2/2009	10/26/2009	John Holmes
Henry Medical Ctr	Stockbridge, GA	10/2/2009	10/2/2009	Walter Eavan
Wellstar Cobb Hosp	Austell, GA	10/15/2009	11/12/2009	George Lane
Wellstar Douglas Hosp	Douglasville, GA	10/15/2009	11/12/2009	George Lane
Wellstar Kennestone Hosp	Marietta, GA	10/15/2009	11/12/2009	George Lane
Wellstar Paulding Hosp	Dallas, GA	10/15/2009	11/12/2009	George Lane
Wellstar Windy Hill	Marietta, GA	10/15/2009	11/12/2009	George Lane
Emory - Midtown	Atlanta, GA	10/19/2009	10/19/2009	Ronda Wise
Emory - Midtown	Atlanta, GA	10/19/2009	10/20/2009	Ronda Wise
Emory University	Decatur, GA	10/19/2009	10/19/2009	Ronda Wise
Emory University	Decatur, GA	10/19/2009	10/20/2009	Ronda Wise
Dekalb Medical Center	Decatur, GA	10/20/2009	10/27/2009	John Holmes
Houston Medical Center	Warner Robins, GA	10/20/2009	11/12/2009	Jennifer Johnson
Northeast GA Health System	Gainesville, GA	10/21/2009	11/20/2009	Linda Nicholson
Southern Regional Medical Center	Riverdale, GA	10/21/2009	11/20/2009	John Schibler
Newton Medical Ctr	Covington, GA	10/23/2009	11/20/2009	Troy Brooks
Houston Medical Center	Warner Robins, GA	10/30/2009	11/12/2009	Jennifer Johnson
Berrien County Hosp	Nashville, GA	11/2/2009	12/1/2009	Jennifer Meeler

**Exhibit A**

CMO Name: Peach State Health Plan  
 Report Date: January 28, 2010  
 Report Period: October 1, 2009 - December 31, 2009  
 Report Frequency: Quarterly

Hospital Name	Location	Date Report Requested	Date Report Released	Requestors Name
Fayette Community Hospital, Inc.	Fayetteville, GA	11/2/2009	12/1/2009	Robert Cross
Jasper	Monticello, GA	11/2/2009	12/1/2009	Carole Marchman
Oconee Regional Medical Center	Milledgeville, GA	11/2/2009	12/1/2009	Carole Marchman
Piedmont Hospital, Inc	Atlanta, GA	11/2/2009	12/1/2009	Robert Cross
Piedmont Mountainside	Jasper, GA	11/2/2009	12/1/2009	Robert Cross
<b>Piedmont Newnan</b>	Newnan, GA	11/2/2009	12/1/2009	<b>Robert Cross</b>
Roosevelt Warm Springs	Warm Springs, GA	11/3/2009	12/2/2009	Deborah Webb Bellesfield
<u>Memorial Hospital of Adel</u>	Adel, GA	11/6/2009	12/2/2009	Kim Wills
West Georgia Medical Center	La Grange, GA	11/10/2009	11/20/2009	Mark Hughes
West Georgia Medical Center	La Grange, GA	11/10/2009	12/3/2009	Mark Hhughes
Hamilton Medical Center	Dalton	11/11/2009	12/7/2009	Anita Patrick
Wellstar Cobb Hosp	Austell, GA	11/11/2009	12/7/2009	George Lane
Wellstar Douglas Hosp	Douglasville, GA	11/11/2009	12/7/2009	George Lane
Wellstar Kennestone Hosp	Marietta, GA	11/11/2009	12/7/2009	George Lane
Wellstar Paulding Hosp	Dallas, GA	11/11/2009	12/7/2009	George Lane
Wellstar Windy Hill	Marietta, GA	11/11/2009	12/7/2009	George Lane
Candler County Hospital	Metter, GA	11/12/2009	12/7/2009	Danny Moxley
Cobb Memorial Hosp	Royston, GA	11/12/2009	12/14/2009	Kim Drafts
Cobb Memorial Hosp	Royston, GA	11/12/2009	12/14/2009	Kim Drafts
Hart County/Hartwell Healthcare	Hartwell, GA	11/12/2009	12/15/2009	Kim Drafts
Hart County/Hartwell Healthcare	Hartwell, GA	11/12/2009	12/14/2009	Kim Drafts
St. Francis Hospital	Columbus, GA	11/12/2009	12/7/2009	Eric Fullerton
Hamilton Medical Center	Dalton	11/13/2009	12/7/2009	Anita Patrick
NE GA Health Systems	Gainesville, GA	11/13/2009	12/10/2009	Stephanie Sloan

**Exhibit A**

CMO Name: Peach State Health Plan  
 Report Date: January 28, 2010  
 Report Period: October 1, 2009 - December 31, 2009  
 Report Frequency: Quarterly

Hospital Name	Location	Date Report Requested	Date Report Released	Requestors Name
Dodge County Hospital	Eastman, GA	11/16/2009	12/2/2009	Mike Hester
Dodge County Hospital	Eastman, GA	11/16/2009	12/2/2009	Mike Hester
Clinch Memorial Hosp	Homerville, GA	11/17/2009	12/8/2009	Sandra Hughes
Clinch Memorial Hosp	Homerville, GA	11/17/2009	12/8/2009	Sandra Hughes
Berrien County Hosp	Nashville, GA	11/18/2009	12/1/2009	Jennifer Meeler
Henry Medical Ctr	Stockbridge, GA	11/18/2009	12/8/2009	Robyn Higginbotham
Screven County	Sylvania, GA	11/18/2009	12/14/2009	Marsha Carroll
Southeast Georgia Health -Brunswic	Brunswick, GA	11/18/2009	12/10/2009	Stephanie Sinopoli
Southeast Georgia Health -Camden	Camden, GA	11/18/2009	12/10/2009	Stephanie Sinopoli
Liberty Regional	Hinesville, GA	11/20/2009	12/15/2009	Marina Spelas
Liberty Regional	Hinesville, GA	11/20/2009	12/15/2009	Marina Spelas
Oconee Regional Medical Center	Milledgeville, GA	11/20/2009	12/17/2009	Sam chambers
Phoebe Putney Memorial Hosp	Albany, GA	10/19/2009	10/27/2009	Jeff Gunnet
Phoebe Putney Memorial Hosp	Albany, GA	11/20/2009	12/15/2009	Jeff Gunnet
Phoebe Putney Memorial Hosp	Albany, GA	11/20/2009	12/15/2009	Jeff Gunnet
Archbold Medical	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Archbold Medical	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Archbold Medical	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Brooks County Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Brooks County Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Brooks County Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Early Memorial Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Early Memorial Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Early Memorial Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett

**Exhibit A**

CMO Name: Peach State Health Plan  
 Report Date: January 28, 2010  
 Report Period: October 1, 2009 - December 31, 2009  
 Report Frequency: Quarterly

Hospital Name	Location	Date Report Requested	Date Report Released	Requestors Name
Grady General Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Grady General Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Grady General Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Mitchell County Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Mitchell County Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Mitchell County Hosp	Thomasville, GA	11/22/2009	12/15/2009	Patricia Barrett
Grady Health System	Atlanta, GA	11/23/2009	12/3/2009	David Makkers
Grady Health System	Atlanta, GA	11/23/2009	12/3/2009	David Makkers
Sumter Regional Hosp	Americus, Ga	11/23/2009	12/8/2009	Jeff Gunnet
Sumter Regional Hosp	Americus, Ga	11/23/2009	12/8/2009	Jeff Gunnet
Atlanta Medical	Atlanta, GA	11/24/2009	12/8/2009	Kevin Disher
Atlanta Medical	Atlanta, GA	11/24/2009	12/8/2009	Kevin Disher
Southwest Georgia Regional Medical	Cuthbert, GA	11/25/2009	12/10/2009	Christy Lumpkin
Berrien County Hosp	Nashville, GA	11/30/2009	12/1/2009	Jennifer Meeler
MCG	Macon, GA	12/1/2009	12/7/2009	Matt Driskell
Donalsonville Hospital	Donalsonville, GA	12/3/2009	12/10/2009	James Moody
Donalsonville Hospital	Donalsonville, GA	12/3/2009	12/10/2009	James Moody
Jeff Davis Hospital	Hazlehurst, GA	12/3/2009	12/10/2009	Cathy Cason
Jeff Davis Hospital	Hazlehurst, GA	12/3/2009	12/10/2009	Cathy Cason
Morgan Memorial Hospital	Madison, GA	12/3/2009	12/10/2009	Darlana Kinnett
Morgan Memorial Hospital	Madison, GA	12/3/2009	12/10/2009	Darlana Kinnett
SW GA Regional Medical Ctr	Cuthbert, GA	12/3/2009	12/10/2009	Christy Lumpkin
Miller County Hospital	Colquitt, GA	12/7/2009	12/15/2009	Jill Brown
Miller County Hospital	Colquitt, GA	12/7/2009	12/15/2009	Jill Brown

**Exhibit A**

CMO Name: Peach State Health Plan  
 Report Date: January 28, 2010  
 Report Period: October 1, 2009 - December 31, 2009  
 Report Frequency: Quarterly

Hospital Name	Location	Date Report Requested	Date Report Released	Requestors Name
Gordon Hospital	Calhoun, GA	12/8/2009	12/10/2009	Stephen Pecylak
Gordon Hospital	Calhoun, GA	12/8/2009	12/10/2009	Stephen Pecylak
St Mary Health Care System	Athens, GA	12/8/2009	12/10/2009	Hal Mixon
Irwin County Hosp	Ocilla, GA	12/10/2009	12/29/2009	Sharon Griffin
St. Joseph Hospital - Augusta	Augusta	12/11/2009	12/15/2009	DeAnn Brooks
Bleckley Memorial Hosp	Cochran, GA	12/14/2009	12/15/2009	Jan Hamrick
Archbold Medical	Thomasville, GA	12/15/2009	1/4/2010	Patricia Barrett
Brooks County Hosp	Thomasville, GA	12/15/2009	1/7/2010	Patricia Barrett
Early Memorial Hosp	Thomasville, GA	12/15/2009	1/7/2010	Patricia Barrett
Grady General Hosp	Thomasville, GA	12/15/2009	1/7/2010	Patricia Barrett
Mitchell County Hosp	Thomasville, GA	12/15/2009	1/7/2010	Patricia Barrett
Egleston - CHOA	Atlanta, GA	12/22/2009	12/29/2009	Art Kutner
Hughes Spaulding	Atlanta, GA	12/22/2009	12/29/2009	Art Kutner
Scottish Rite	Atlanta, GA	12/22/2009	12/29/2009	Art Kutner
Irwin County Hosp	Ocilla, GA	12/31/2009	1/4/2010	Sharon Griffin

Exhibit A

Hospital Statistical and Reimbursement Report  
Quarterly Report

CMO Name: **Wellcare**  
Reporting Date: **1/29/2010**  
Reporting Period: **Q4 - 2009**

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Wellstar Cobb Hospital	805 Sandy Plains Rd Marietta, GA. 30066	10/15/2009	10/22/2009	George Lane
Wellstar Douglas Hospital	805 Sandy Plains Rd Marietta, GA. 30066	10/15/2009	10/22/2009	George Lane
Wellstar Kennestone Hospital	805 Sandy Plains Rd Marietta, GA. 30066	10/15/2009	10/22/2009	George Lane
Wellstar Paulding Hospital	805 Sandy Plains Rd Marietta, GA. 30066	10/15/2009	10/22/2009	George Lane
Wellstar Windy Hill	805 Sandy Plains Rd Marietta, GA. 30066	10/15/2009	10/22/2009	George Lane
Emory University Hospital	1364 Clifton Road, NE Atlanta, Georgia 30322	10/17/2009	10/22/2009	Ronda Mitchell -Wise
Emory University Hospital Midtown	550 Peachtree St. Atlanta 30308	10/17/2009	10/22/2009	Ronda Mitchell -Wise
Southern Regional	11 Upper Riverdale Rd SW Riverdale, Ga 30274	10/19/2009	11/12/2009	John Schibler (send to Jeff Askey)
West Georgia Medical Center	1514 Vernon Road Lagrange, Ga 30240	10/19/2009	11/12/2009	Mark Hughes ( send to Jeff Askey)
Henry General Hospital	1133 Eagle's Landing Pkwy Stockbridge, GA 30281	10/19/2009	11/12/2009	Walter Evans( send to Jeff Askey)
Dekalb Medical Center	2701 N. Decatur Rd. Decatur, Ga 30033	10/19/2009	11/12/2009	Diane Harden (send to Jeff Askey)
Houston Medical Center	1601 Watson Blvd Warner Robbins, GA 31093	10/19/2009	11/12/2009	Frank Powell ( send to Jeff Askey)
Northeast Georgia Medical Center	743 Spring St. Gainesville, Ga. 30503	10/19/2009	11/12/2009	Linda Nicholson (send to Jeff Askey)
Newton Medical Center	5126 Hospital Dr. Covington, Ga 30209	10/23/2009	11/12/2009	Troy Brooks (send to Jeff Askey)
Houston Medical Center	1601 Watson Blvd. Warner Robbins, GA 31093	10/30/2009	11/11/2009	Jennifer Johnson
Warm Springs	5995 Spring St. Warm Springs, Ga. 31830	10/30/2009	11/12/2009	Lynn Cheramie
Piedmont Newnan	2727 Paces Ferry Rd Suite 1-1000 Atlanta, Ga. 30339	11/1/2009	11/11/2009	Robert Cross
Piedmont Mountainside	2727 Paces Ferry Rd Suite 1-1000 Atlanta, Ga. 30339	11/1/2009	11/11/2009	Robert Cross
Piedmont Hospital	2727 Paces Ferry Rd Suite 1-1000 Atlanta, Ga. 30339	11/1/2009	11/11/2009	Robert Cross
Piedmont Fayette	2727 Paces Ferry Rd Suite 1-1000 Atlanta, Ga. 30339	11/1/2009	11/11/2009	Robert Cross
Berrien Hospital	1221 E. McPherson Nashville, GA 31639	11/2/2009	11/11/2009	Jennifer Meeler
North Ga Medical Center	1362 S. Main St. Elijay, Ga 30540	11/2/2009	11/12/2009	Debbie Self
MCG	1120 15th Street, Augusta, GA 30912	11/5/2009	11/30/2009	Matt Driskell
Candler County	PO Box 597 Metter, Ga 30439	11/9/2009	11/11/2009	Danny Moxley
Wills Memorial	120 Gordon St. Washington, Ga. 30673	11/9/2009	11/12/2009	Cliff Cooper
Memorial Hospital of Adel	706 North Parrish Avenue Adel, Georgia 31620	11/9/2009	11/12/2009	Kim Willis
Doctors Hospital of Tattnall	247 South Main St. Reidsville, Ga 30453	11/9/2009	11/17/2009	Karen O'Neal
West Ga Medical Center	1514 Vernon Rd. Lagrange, Ga 30240	11/10/2009	11/12/2009	Mark Hughes
Hamilton Medical Center	PO Box 1168 Dalton, GA. 30722	11/11/2009	11/12/2009	Anita Patrick
Wellstar Cobb Hospital	805 Sandy Plains Rd Marietta, GA. 30066	11/11/2009	11/12/2009	George Lane
Wellstar Douglas Hospital	805 Sandy Plains Rd Marietta, GA. 30066	11/11/2009	11/12/2009	George Lane
Wellstar Kennestone Hospital	805 Sandy Plains Rd Marietta, GA. 30066	11/11/2009	11/12/2009	George Lane
Wellstar Paulding Hospital	805 Sandy Plains Rd Marietta, GA. 30066	11/11/2009	11/12/2009	George Lane
Wellstar Windy Hill	805 Sandy Plains Rd Marietta, GA. 30066	11/11/2009	11/12/2009	George Lane
Northeast Georgia Medical Center	743 Spring St. Gainesville, Ga. 30503	11/11/2009	11/16/2009	Stephanie Sloan
Chestatee Regional Medical Center	227 Mountain DR. Dahlonega, GA 30533	11/11/2009	11/17/2009	Laura Lyle
St. Francis	2122 Manchester Expressway Columbus, Ga. 31904	11/12/2009	11/16/2009	Eric Fullerton
Cobb Memorial	521 Franklin Springs Street Royston, GA 30662	11/12/2009	11/18/2009	Kim Drafts
Hart County	138 W. Gibson Street Hartwell, GA 30643	11/12/2009	11/18/2009	Kim Drafts
Hamilton Medical Center	PO Box 1168 Dalton, GA. 30722	11/13/2009	11/16/2009	Anita Patrick
Dodge County	901 W Griffin Avenue Eastman, GA. 31023	11/13/2009	11/16/2009	Mike Hester
Berrien County	1221 E. McPherson Nashville, GA 31639	11/17/2009	11/18/2009	Jennifer Meeler
Clinch Memorial Hospital	1050 VALDOSTA HWY Homerville, Ga. 31634	11/17/2009	11/18/2009	Sandra Hughes
Stephens County	163 Hospital Dr. Toccoa, Ga. 30577	11/17/2009	11/19/2009	Jeffrey Laird
SEGA - Brunswick	2415 Parkwood Drive, Brunswick, Georgia 31520	11/18/2009	11/18/2009	Stephanie Sinopoli

Exhibit A

CMO Name: **Wellcare**  
 Reporting Date: **1/29/2010**  
 Reporting Period: **Q4 - 2009**

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
SEGA - Camden	2000 Dan Proctor Drive, St. Marys, GA 31558	11/18/2009	11/18/2009	Stephanie Sinopoli
Putnam General Hospital	PO BOX 4330 Eatonton, GA 31024	11/18/2009	11/27/2009	Darrell Oglesby
Screven County	215 Mims Rd. Sylvania, Ga 30467	11/19/2009	11/19/2009	Marsha Carroll
Evans Memorial	200 N River St. Claxton, Ga 30417	11/20/2009	11/20/2009	John Wiggins
Phoebe Putney	417 Third Avenue Albany, GA 31707	11/20/2009	11/23/2009	Jeff Gunnett
Dodge County	901 W Griffin Avenue Eastman, GA.31023	11/20/2009	11/23/2009	Mike Hester
Liberty Regional	462 EG Miles Pkwy Hinesville,GA. 31313	11/20/2009	11/23/2009	Marina Spelas
Grady Memorial	80 Jesse Hill Dr. Atlanta, Ga.30303	11/20/2009	11/30/2009	David Makkers
Grady Memorial	80 Jesse Hill Dr. Atlanta, Ga.30303	11/20/2009	11/24/2009	David Makkers
Oconee Regional Medical Center	821 N. Cobb Street • Milledgeville, GA 31061	11/20/2009	12/1/2009	Stephen Gillette
John D Archbold	920 Cairo Rd. Thomasville, Ga 31792	11/22/2009	11/30/2009	Patricia Barrett
Brooks County	920 Cairo Rd. Thomasville, Ga 31792	11/22/2009	11/30/2009	Patricia Barrett
Early Memorial	920 Cairo Rd. Thomasville, Ga 31792	11/22/2009	11/30/2009	Patricia Barrett
Grady General	920 Cairo Rd. Thomasville, Ga 31792	11/22/2009	11/30/2009	Patricia Barrett
Mitchell County	920 Cairo Rd. Thomasville, Ga 31792	11/22/2009	11/30/2009	Patricia Barrett
Candler Hospital	11705 Mercy Blvd., Savannah, GA 31419	11/23/2009	11/25/2009	Tami Jeffers
Sumter Regional Hospital	417 Third Avenue Albany, GA 31707	11/23/2009	11/25/2009	Jeff Gunnett
Atlanta Medical Center	303 Parkway Drive Ne Atlanta,GA 30312	11/24/2009	11/27/2009	Kevin Disher
Southwest GA Regional Medical Center	361 Randolph St. Cuthbert,GA 39840	11/25/2009	11/27/2009	Christy Lumpkin
Dodge County	901 W Griffin Avenue Eastman, GA.31023	12/1/2009	12/1/2009	Mike Hester
Emanuel Medical Center	117 Kite Rd. Swainsboro, Ga. 30401	12/1/2009	12/2/2009	Rhonda Durden
Jeff Davis Hospital	PO Box 1690 Hazelhurst, Ga. 31539	12/3/2009	12/3/2009	Cathy Cason
Morgan Memorial Hospital	1077 S. Main St. Madison, GA 30650	12/3/2009	12/3/2009	Darlena Kinnett
Donalsonville Hospital	102 Hospital Cir Donalsonville, GA 39845	12/3/2009	12/3/2009	James Moody
Gordon Hospital	1035 Red Bud Rd. Calhoun, Ga. 30703	12/2/2009	12/4/2009	Steve Pecylak
Jefferson Hospital	1067 Peachtree Suite Louisville,GA 30434	12/4/2009	12/4/2009	Mike Sombar
Flint River Hospital	509 Sumter St. Montezuma, GA.31063	12/7/2009	12/7/2009	Keith Williams (for Mike Hester)
Miller County	209 N Cuthbert St. Colquitt, GA. 39387	12/7/2009	12/7/2009	Jill Brown
Lower Oconee Community Hospital	111 Third St. Glenwood, Ga 30428	12/8/2009	12/8/2009	Lynan Folwer
St. May's Hospital	1230 Baxter St. Athens, Ga. 30606	12/8/2009	12/8/2009	Hal Mixon
Taylor Regional	P.O.Box 1297 Hawkinsville, Ga 31036	12/11/2009	12/11/2009	Sandy Taylor
Trinity Hospital of Augusta(St. Joseph Augusta)	2260 Wrightsboro Rd. Augusta, Ga. 30904	12/12/2009	12/12/2009	DeAnn Brooks
Irwin County	710 N. Irwin Ave Ocilla, Ga. 31774	12/11/2009	12/14/2009	Sue Strickland
Bleckley Memorial	PO Box 536 Cohran, Ga. 31014	12/14/2009	12/14/2009	Jan Hamrick
Murray Medical Center	707 Old Dalton-Ellijay Road Chatsworth, Ga. 30705	12/14/2009	12/14/2009	Jana Briley
Jeff Davis Hospital	PO Box 1690 Hazelhurst, Ga. 31539	12/15/2009	12/15/2009	Rebecca Mckinley(for Cathy Caason)
Henry Medical Center	1133 Eagle's Landing Parkway Stockbridge, GA. 30281	12/15/2009	12/15/2009	Robyn Higginbotham
MCG	1120 15th Street, Augusta, GA 30912	12/17/2009	12/18/2009	Matt Driskell
Children's @ Egleston	1405 Clifton Rd Atlanta, Ga. 30322	12/22/2009	12/28/2009	Art Kutner
Children's @ Scottish Rite	1001 Johnson Ferry Rd. Atlanta, Ga 30342	12/22/2009	12/28/2009	Art Kutner
Children's @ Hughes Splading	35 Jesse Hill Dr. Atlanta, Ga. 30303	12/22/2009	12/28/2009	Art Kutner
Irwin County Hospital	710 N. Irwin Ave Ocilla, Ga. 31774	12/31/2009	12/31/2009	Sue Strickland



Exhibit B

Georgia Department of Community Health  
Hospital Statistical and Reimbursement Report Requests  
Quarter 4 (October 1st - December 31st) 2009 AMGP, PSHP, WellCare

Requestor's Name	Hospital Name	Date Call(s) Made	Comment Category	CMO-Reported Request/Release Dates >= 20 Days	CMO(s) to Call	AMERIGROUP							PSHP							WellCare						
						CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated
Linda Nicholson	NE Georgia Medical Center	3/18/2010, 03/24/2010	13	Call	WellCare	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/19/2009	11/12/2009	--	--	24	--	Y
	NE GA Health System	3/18/2010, 03/24/2010	13	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/21/2009	11/20/2009	--	--	30	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Lynan Fowler	Lower Oconee Community Hospital					N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12/8/2009	12/8/2009	N/A	N/A	0	N/A	N/A
Lynn Cheramie	Tattnall Community Hospital					N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/30/2009	11/22/2009	N/A	N/A	13	N/A	N/A
Marina Spelas	Liberty Regional Medical Center	3/18/2010	7	Call	PSHP	11/23/2009	11/23/2009	N/A	N/A	0	N/A	N/A	11/20/2009	12/15/2009	11/20/2009	12/15/2009	25	25	Y	11/20/2009	11/23/2009	N/A	N/A	3	N/A	N/A
	Liberty Regional Medical Center	3/18/2010	7	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11/20/2009	12/15/2009	11/20/2009	12/15/2009	25	25	Y	N/A	N/A	N/A	N/A	3	N/A	N/A
Mark Hughes	West Georgia Medical Center	3/18/2010, 03/24/2010	7	Call	WellCare	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/19/2009	11/12/2009	10/19/2009	11/12/2009	24	24	Y
	West Georgia Medical Center	3/18/2010, 03/24/2010	7	Call	PSHP	11/10/2009	11/12/2009	N/A	N/A	2	N/A	N/A	11/10/2009	11/20/2009	N/A	N/A	10	N/A	N/A	11/10/2009	11/12/2009	N/A	N/A	2	N/A	N/A
Marsha Carroll	West Georgia Medical Center	3/18/2010, 03/24/2010	7	Call	PSHP	N/A	N/A	12/3/2009	N/A	N/A	N/A	11/10/2009	12/3/2009	11/10/2009	12/3/2009	23	23	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Screven County Hospital	3/18/2010	7	Call	PSHP	11/16/2009	11/16/2009	N/A	N/A	0	N/A	N/A	11/16/2009	12/14/2009	11/16/2009	12/14/2009	26	26	Y	11/19/2009	11/19/2009	N/A	N/A	0	N/A	N/A
Matt Driskell	MCG Health	3/18/2010			AMGP, PSHP and WellCare-7	11/5/2009	11/30/2009	11/5/2009	11/30/2009	25	25	Y	12/1/2009	12/7/2009	11/5/2009	12/7/2009	6	32	N	11/5/2009	11/30/2009	11/5/2009	11/30/2009	25	25	Y
	Dodge County Hospital					N/A	N/A	N/A	N/A	N/A	N/A	N/A	11/16/2009	12/2/2009	N/A	N/A	16	N/A	N/A	11/13/2009	11/16/2009	N/A	N/A	3	N/A	N/A
Mike Hester	Dodge County Hospital					N/A	N/A	N/A	N/A	N/A	N/A	11/16/2009	12/2/2009	N/A	N/A	16	N/A	N/A	11/13/2009	11/16/2009	N/A	N/A	3	N/A	N/A	
	Dodge County Hospital					N/A	N/A	N/A	N/A	N/A	N/A	11/16/2009	12/2/2009	N/A	N/A	16	N/A	N/A	11/13/2009	11/16/2009	N/A	N/A	3	N/A	N/A	
Mike Sombar	Jefferson Hospital					12/4/2009	12/9/2009	N/A	N/A	5	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12/4/2009	12/4/2009	N/A	N/A	0	N/A	N/A
	Archbold Medical	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	11/22/2009	11/30/2009	N/A	N/A	8	N/A	N/A	
Patricia Barrett	Archbold Medical	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Archbold Medical	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Archbold Medical	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Brooks County Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	11/22/2009	11/30/2009	N/A	N/A	8	N/A	N/A	
	Brooks County Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Brooks County Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Brooks County Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Early Memorial Hosp	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	11/22/2009	11/30/2009	N/A	N/A	8	N/A	N/A	
	Early Memorial Hosp	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Early Memorial Hosp	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Grady General Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	11/22/2009	11/30/2009	N/A	N/A	8	N/A	N/A	
	Grady General Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Grady General Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Grady General Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Houston Medical Center						N/A	N/A	N/A	N/A	N/A	N/A	10/30/2009	11/12/2009	N/A	N/A	13	N/A	N/A	11/22/2009	11/30/2009	N/A	N/A	8	N/A	N/A
	Mitchell County Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	11/22/2009	11/30/2009	N/A	N/A	8	N/A	N/A	
	Mitchell County Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Mitchell County Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Mitchell County Hospital	3/18/2010	11	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/22/2009	12/15/2009	--	--	23	--	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Rebecca McKinley, Draffin and Tucker, LLP	Jeff Davis Hospital					12/15/2009	12/16/2009	N/A	N/A	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12/15/2009	12/15/2009	N/A	N/A	0	N/A
Rhonda Durden	Emanuel Medical Center					12/1/2009	12/2/2009	N/A	N/A	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12/1/2009	12/2/2009	N/A	N/A	1	N/A	N/A
	Emory University Hospital					10/17/2009	10/22/2009	N/A	N/A	5	N/A	N/A	10/19/2009	10/19/2009	N/A	N/A	0	N/A	N/A	10/17/2009	10/22/2009	N/A	N/A	5	N/A	N/A
Rhonda Mitchell-Wise	Emory University Hospital					N/A	N/A	N/A	N/A	N/A	N/A	10/19/2009	10/20/2009	N/A	N/A	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Emory University Hospital - Midtown					10/17/2009	10/22/2009	N/A	N/A	5	N/A	N/A	10/19/2009	10/19/2009	N/A	N/A	0	N/A	N/A	10/17/2009	10/22/2009	N/A	N/A	5	N/A	N/A
Robert Cross	Fayette Community Hospital, Inc.	3/18/2010	1,14	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	10/19/2009	10/20/2009	N/A	N/A	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Piedmont Fayette Hospital					11/1/2009	11/6/2009	N/A	N/A	5	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11/1/2009	11/1/2009	N/A	N/A	10	N/A	N/A
Robert Cross	Piedmont Hospital	3/18/2010	1,14	Call	PSHP	11/1/2009	11/6/2009	N/A	N/A	5	N/A	N/A	11/2/2009	12/1/2009	11/1/2009	12/1/2009	29	30	Y	11/1/2009	11/1/2009	N/A	N/A	10	N/A	N/A
	Piedmont Mountsainde Hospital	3/18/2010	1,14	Call	PSHP	11/1/2009	11/6/2009	N/A	N/A	5	N/A	N/A	11/2/2009	12/1/2009	11/1/2009	12/1/2009	29	30	Y	11/1/2009	11/1/2009	N/A	N/A	10	N/A	N/A
	Piedmont Mountsainde Hospital					N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Piedmont Mountsainde Hospital					N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Robyn Higgenbotham	Piedmont Newnan Hospital	3/18/2010	1,14	Call	PSHP	11/1/2009	11/6/2009	N/A	N/A	5	N/A	N/A	11/2/2009	12/1/2009	11/1/2009	12/1/2009	29	30	Y	11/1/2009	11/1/2009	N/A	N/A	10	N/A	N/A
	Henry Medical Center					11/18/2009	11/18/2009	N/A	N/A	0	N/A	N/A	10/1/2009	10/19/2009	N/A	N/A	18	N/A	N/A	12/15/2009	12/15/2009	N/A	N/A	0	N/A	N/A
Sam Chambers	Henry Medical Center	3/18/2010	7	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	11/18/2009	12/8/2009	11/18/2009	12/8/2009	20	20	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Jasper Memorial Hospital					11/2/2009	11/4/2009	N/A	N/A	2	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Sandra Hughes	Jasper Memorial Hospital	3/18/2010	7	Call	AMGP	11/4/2009	12/24/2009	11/4/2009	12/24/2009	50	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Oconee Regional Medical Center	3/18/2010	7	Call	PSHP																					

Exhibit B

Georgia Department of Community Health  
 Hospital Statistical and Reimbursement Report Requests  
 Quarter 4 (October 1st - December 31st) 2009 AMGP, PSHP, WellCare

Requestor's Name	Hospital Name	Date Call(s) Made	Comment Category	CMO-Reported Request/Release Dates >= 20 Days	CMO(s) to Call	AMERIGROUP						PSHP						WellCare												
						CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated				
	Newton Medical Center	3/18/2010, 03/24/2010	7	Call	PSHP	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/23/2009	11/20/2009	10/23/2009	11/20/2009	28	28	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Walter Evans	Henry General Hospital Henry Medical Center	3/18/2010	14	Call	WellCare	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/19/2009	11/12/2009	--	--	24	--	Y	N/A	N/A	N/A	

MIN 0  
 MAX 50  
 AVG 7

MIN 0  
 MAX 33  
 AVG 19

MIN 0  
 MAX 25  
 AVG 6

Comment Category Key			
1	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	8	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.
2	Provider stated reports on DCH website were used instead of requested CMO reports.	9	Not able to get into contact with provider.
3	Provider had to request corrected report from CMO.	10	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
4	Request outside of audit period.	11	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
5	Requested CMO report(s) was not received.	12	Provider only able to provide partial or no information about HS&R report request and receipt.
6	Provider indicated this facility did not request HS&R reports from CMOs.	13	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
7	Dates reported by CMO were confirmed.	14	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.