The Board of Community Health Care Management Committee held its meeting at the Harry S. Downs Center for Continuing Education, Clayton College and State University, Morrow, Georgia.

Committee members present were Dr. Chris Stroud, Chairman, Dr. Frank Rossiter and Dr. Inman “Buddy” English. Kathy Driggers, DCH Chief, Managed Care and Quality was also in attendance.


Dr. Stroud called the meeting to order and welcomed everyone to the Care Management Committee Meeting. He then asked Kathy Driggers to update the Committee on the RFP process and status with respect to the CMO procurement.

Dr. Stroud reminded the audience that the Department is in the middle of the RFP process, the process is very detailed and there are a great number of legalities involved that may affect how Ms. Driggers may answer questions.

Ms. Driggers began her update on activities regarding the procurement since the last board meeting. The Department has held in the last month three technical conferences aimed at answering questions for potential offerors about parts of the RFP. The RFP is divided into sections; a technical section and a cost proposal section.

The first conference was a technical proposal assistance session focusing on the technical part of the RFP having to do with the requirements for the network, services offered and the specifics of how plans are going to render care. That was held on January 25, with 68 attendees representing 18 CMO plans plus others representing actuarial and law firms. The Department did not give a formal presentation but delved immediately into questions. Some questions the Department felt comfortable answering verbally; some were deferred for written answers.

The second session was held on January 26 and devoted to the cost proposal. At that session 67 were in attendance, the same 18 plans were represented and many of the same people were there. Mercer, our actuaries, gave a presentation to the audience and then entertained questions. In that presentation, Mercer focused on the data book and rate structure, the rate development adjustments, bid submission format, and cost proposal scoring tools.

On February 2, the Department held a third technical assistance session that entirely focused on information management and systems. There were 40 attendees, approximately representing the same plans. A presentation was done by Alicia Smith and Associates, who are consultants on the project as well. The presentation focused on the timeline and information and systems architecture.
The Department had originally decided on a February 2 deadline for the written questions to be submitted but extended it to February 4. By 5:00 p.m. on Friday, February 4, the Department had received 986 questions. They will all be answered by February 24.

There is one final bidders or offerors conference scheduled for February 28. The Department may cancel this meeting if it feels it has successfully and adequately answered questions.

In addition the Department has conducted a couple of presentations to members of the General Assembly. Ms. Driggers and Commissioner Burgess presented to a small group of legislative leadership on Friday, January 28. On the afternoon of February 2, the Governor invited the entire General Assembly to a more formal presentation about the Georgia Cares Program and also a question and answer session.

After entertaining questions from the Committee and audience regarding consideration to hire a third-party consultant to help in the evaluation of systems readiness; the possibility of appointing a CMO provider advisory committee; and centralized data, Ms. Driggers concluded her presentation.

There being no further business, the meeting was adjourned.

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Christopher Byron Stroud, M.D.
Chairman, Care Management Committee