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## Florida's Vision

- > Governor Bush and Florida Legislature Leadership
- > Transparent health care delivery system
- "The 2004 Affordable Health Care for Floridians Act"
  - > 2004 HB 1629
  - > 2006 HB 7030
- Stakeholder Advisory Council
- Consumer focused websites
- "Shopping" for health care





- Prescription Drugs retail prices www.MyFloridaRx.com (July 2005)
- ➤ Health Care Facilities www.FloridaCompareCare.gov (November 2005) Hospitals Ambulatory Surgery Centers (ASCs)
- > Health Plans (October 2006 release)
- > Physicians (Spring 2007 release)





## Stakeholders: Building Consensus

Agency for Health Care Administration (AHCA)

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Comprehensive Health Information System (CHIS) Advisory Council

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**Technical Workgroups:** 

- 1. Health Plan
- 2. Facilities/Ambulatory Surgical Center
- 3. Hospital Acquired Infections
- 4. Physicians
- 5. Public Relations





## Stakeholders: Building Consensus

Each stakeholder brings unique ideas and perspectives.

Participating representatives include:

Hospitals

**Physicians** 

Health Plans

Consumers

**Employers** 

Academic

State Agencies





## Pieces of the Puzzle

#### www.FloridaHealthStat.com

### Where Florida's Health Data resides, including:

- list of licensed health care facilities and providers in Florida;
- detailed information on patient data from hospitals and ambulatory surgery centers;
- information on insurance programs such as Medicare, Medicaid, and KidCare;
- prescription drug programs;
- concerns for seniors and for families;
- consumer publications;
- statistical health reports, and much more.





## Pieces of the Puzzle

## www.FloridaCompareCare.gov

(a component of www.FloridaHealthStat.com)

- Collaborative stakeholder approach
- Consumer-friendly, dynamic database and verbiage
- Helpful information for consumers' health care decisions
- Assists self-payer patients as well as those with insurance
- Customer Satisfaction Survey





## Pieces of the Puzzle

www.FloridaCompareCare.gov

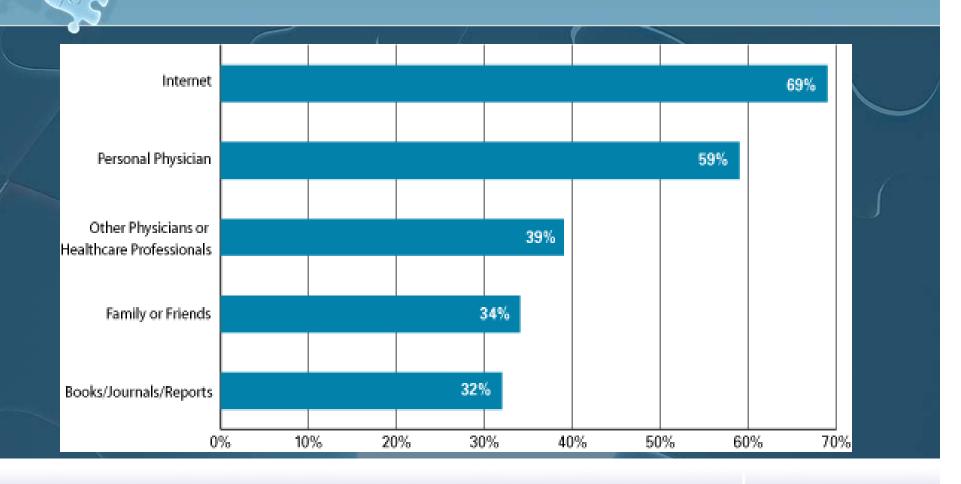
(continued)

Used 3M Health Information Systems Software for risk-adjustment for comparing facilities

Agency for Health Research and Quality (AHRQ) performance measures and quality indicators



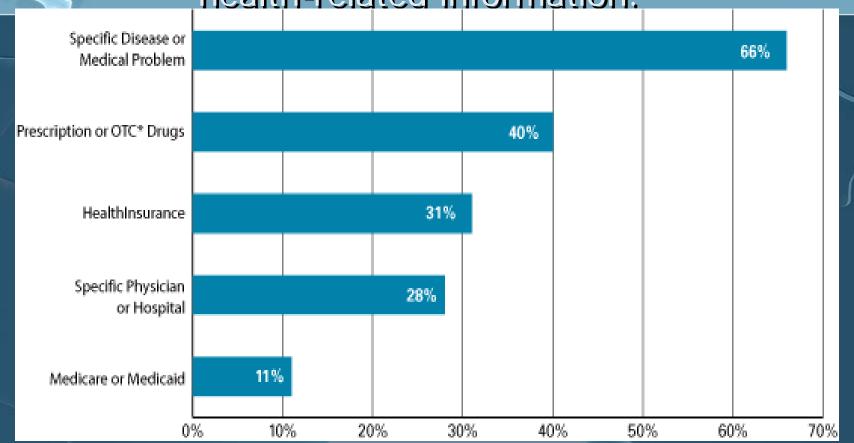
# Top Five Sources of Health Information Consumers Use 2004





## The internet is the major source of information for medical topics, prescription drugs and other









## Phase 1 of Website Release (in-patient hospitals)

- Total Hospitalizations
- Average Charges Risk Adjusted
- Average Length of Stay Risk Adjusted
- Readmission Rates Risk Adjusted
- > Complication/Infection Rates
- > Mortality Rates
- > Hospital Characteristics/Services





Reports & Guides | RxStat | Facility Information | Provider Locator | Families | Seniors | InsuranceStat | Health Data | ProviderStat

#### Florida Compare Care

When it comes to your health care, transparency of useful information is important. The Agency for Health Care Administration's (AHCA) consumer website includes performance data and information on selected medical conditions and procedures in Florida's short-term acute care hospitals and ambulatory (outpatient) surgery centers. This information is not designed to offer medical advice, and is only one avenue to assist you in making well-informed health care decisions. Where appropriate, the data is severity adjusted utilizing the <a href="mailto:ambulatory"><u>ambulatory</u></a> (See Glossary)

The collection of performance data for health care facilities is a challenging, continuously changing science. (See Data Disclaimer) This website reports data collected from health care facility coding. Codes may not provide specific details about a patient's condition at the time of admission, nor capture everything that occurs during the hospital stay. When reviewing the performance data, it is important to remember death or complications may occur even when all standards of care are followed. The data contained in this website must be used cautiously, and the Agency for Health Care Administration strongly recommends that consumers discuss this information with their physicians.

If you have questions regarding this website, please <u>contact us</u>. Also, we would really appreciate your feedback, please complete our short survey to help us improve this website.

#### Health Facility Performance / Outcomes

#### Step 1: Select a facility type:

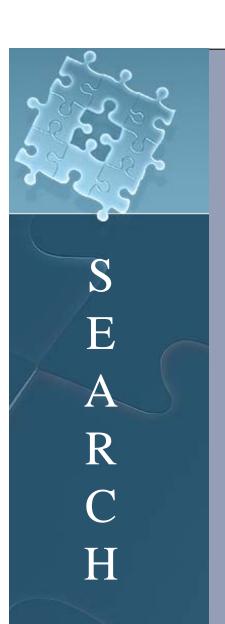
- Hospitals Inpatient Care
- C Ambulatory (Outpatient) Surgery Centers includes Hospitals
- Step 2: Select one of the following: Why are these important?
  - Number of hospitalizations, length of stay, and charges
  - C Readmission rates by facility only
  - C Mortality Rates

#### Step 3: Select one of the following:

- C Search by geographic location/facilities
- C Search by medical condition/procedure
- C Search by overall facility performance

Continue.







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#### Florida Compare Care

Use the controls below to select facilities then click the one of the available actions. Facilities may be selected using one of several methods:

- County Name: Use the dropdown box to select a county. The map will zoom to the county and select the facilities located there.
- City: Enter a city name and click the corresponding "Find" button. The map will zoom to the city and select the facilities located there.
- Zip Code: Enter a zip code and optionally a radius for searching; click the corresponding "Find" button. The map will zoom to the zip code and select the facilities within the search radius.
- · Facility Name: Select one or more facilities directly by the facility name.
- Map: Use the map controls to zoom to a location on the map and to select the facilities.

To clear the selection click the "Clear All" button.

Select Geographic Location - I	Hospitals
☐ Select All Facilities	
County - Select a County -	
City	
Find	
Within - Select a Radius -	
of Zipcode Find	
Hospitals	Clear All
To select multiple facilities, hold the CTRL key v	when

	How to use this map	
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FLORIDAHEALTHSTAT
Where Florida Health Data Resides Home MyFlorid

Reports & Guides | RxStat | Facility Information | Provider Locator | Families | Seniors | InsuranceStat | Health Data | ProviderStat

#### Florida Compare Care

The results on this page may be sorted ascending or descending using the up and down arrows beside each column. To learn more about the data, click the column heading. To learn more about the facility, click the facility name.

What the mortality rate means:

- . Lower than Expected Fewer deaths than expected given how sick patients were
- · As Expected Expected number of deaths given how sick patients were
- Higher than Expected More deaths than expected given how sick patients were

X = less than 30 cases; also indicates the facility may not perform this service.

#### Coronary Artery Bypass Graft Mortality Rate Time Period: January 2004 through December 2004

Facility / City	Risk Adjusted Mortality Rate <b>€</b>
STATEWIDE	2.565%
All Children's Hospital - 100250 St. Petersburg	X
Anne Bates Leach Eye Hospital - 100240 Miami	X
Arnold Palmer Hospital for Children & Women - 120001 Orlando	X
Aventura Hospital and Medical Center - 100131 Aventura	X
Baptist Hospital - 100093 Pensacola	As Expected
Baptist Hospital of Miami - 100008	



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X = less than 30 cases; also indicates the facility may not perform this service.

Category: Cancer Condition/Procedure: Chemotherapy Time Period: January 2004 through December 2004

Facility / City	Total Hospitalizations	Risk Adjusted Average Charge	Risk Adjusted Average Length of Stay
STATEWIDE	8,069	\$24,280	3.9 days
All Children's Hospital - 100250 St. Petersburg	304	\$16,996	3.1 days
Anne Bates Leach Eye Hospital - 100240 Miami	X	X	Х
Arnold Palmer Hospital for Children & Women - 120001 Orlando	165	\$16,375	3.4 days
Aventura Hospital and Medical Center - 100131 Aventura	X	X	Х
Baptist Hospital - 100093 Pensacola	129	\$23,722	3.7 days
Baptist Hospital of Miami - 100008 Miami	168	\$27,979	4.3 days
Baptist Medical Center - 100088  Jacksonville	191	\$14,262	4.2 days
Baptist Medical Center Beaches - 100117	X	Х	х



Reports & Guides | RxStat | Facility Information | Provider Locator | Families | Seniors | InsuranceStat | Health Data | ProviderStat

#### Florida Compare Care

#### **Hospital Profile**

All Children's Hospital AHCA Facility Number: 100250

801 Sixth Street South St. Petersburg, FL 33701

(727) 767-7451

County: Pinellas

Ownership: Not-For-Profit

Total Hospitalizations: 9,077

Number of Beds: 216

Link to Facility Locator (includes a roadmap)

Link to Facility Website

Get Directions
http://www.allkids.org/

Hospital Services/Characteristics:

ADULT OPEN HEART: Yes

BURN UNIT: No

NEONATAL INTENSIVE CARE UNIT (NICU): Level 2 / Level 3

ORGAN TRANSPLANTATION: 3
PEDIATRIC OPEN HEART: Yes
PSYCHIATRIC ACUTE CARE: No
REHABILITATION CARE: No

STATUTORY TEACHING HOSPITAL: No TRAUMA UNIT: Yes

Mortality Rates:

**Mortality Inpatient Procedures** 





# Building a Better Site June / 2006

### Improved search abilities, including:

- 1. Age defined 0-17; 18-64 years; 65+ years; and ages 18+
- 2. By Facilities descriptions, adding components including:
  - Rural Hospitals
  - Critical Access Hospitals
  - Primary Stroke Centers (designated by AHCA/JCAHO)
  - Organ transplant by type
  - NCI Comprehensive Cancer Center (H. Lee Moffitt)
- 3. Cesarean and vaginal deliveries (all ages) and newborns (normal baby and baby with complications).





## Building a Better Site

## Improved search abilities (continued), including:

- 4. Addition of 200 mile radius search.
- 5. Enhancing the sorting function of the various columns and selecting ascending and descending options.
- 6. Allowing the user to modify the search without having to return to the beginning of the site.
- 7. Allowing the user to download their results into Excel.





## Building a Better Site

- 1. Publishing CMS SIP data
- 2. Centers for Medicare and Medicaid Services (CMS)
  - Hospital Quality Initiatives
    - Heart failure
    - Pneumonia
    - Heart attacks
- 3. Additional health care performance measurement standards
  - Agency for Healthcare Research and Quality (AHRQ)
  - Joint Commission on Accreditation of Healthcare
     Organizations (JCAHO)
  - Leapfrog Group, physician information



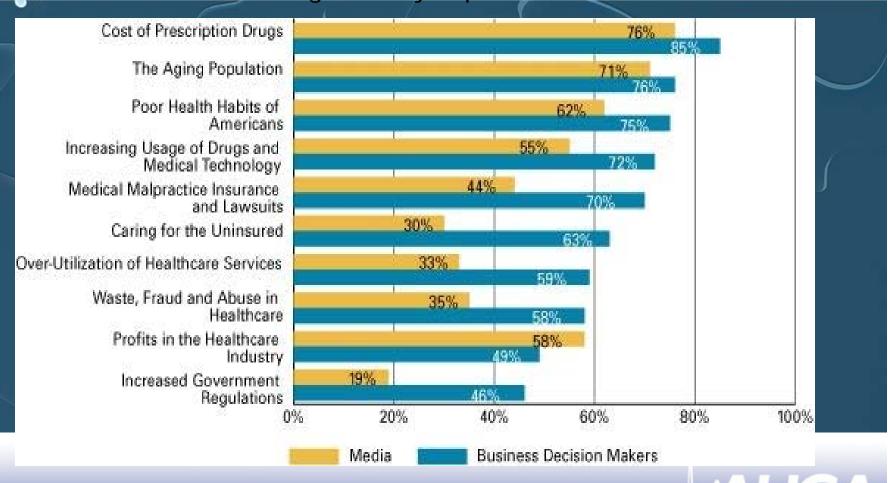
# Pieces of the Puzzle www.MyFloridaRx.com

- Consumers may shop for the lowest price for top 50 prescription name-brand and generic drugs
- Compare pharmacy store prices on a local and statewide level
- Updated monthly
- Data source: Usual and Customary Charges (retail prices) billed to Florida Medicaid
- Collaborative effort of AHCA and the Office of Attorney General



When asked how important a role various factors play in contributing to rising healthcare costs, more than three fourths of business decision makers and the media cited cost of prescription

drugs as very important.



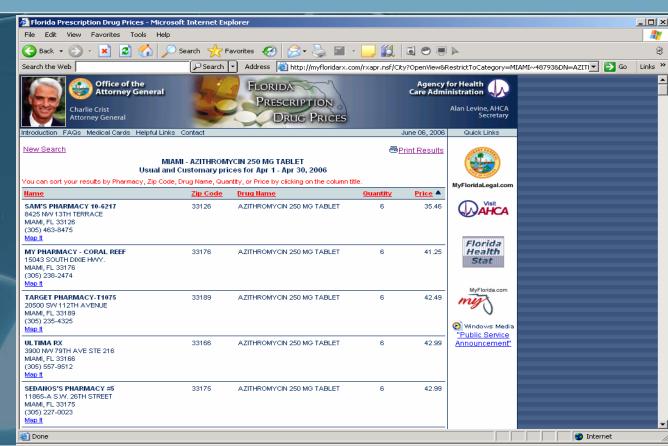
# http://www

MIAMI – DADE

Azithromycin

250 MG Tablet

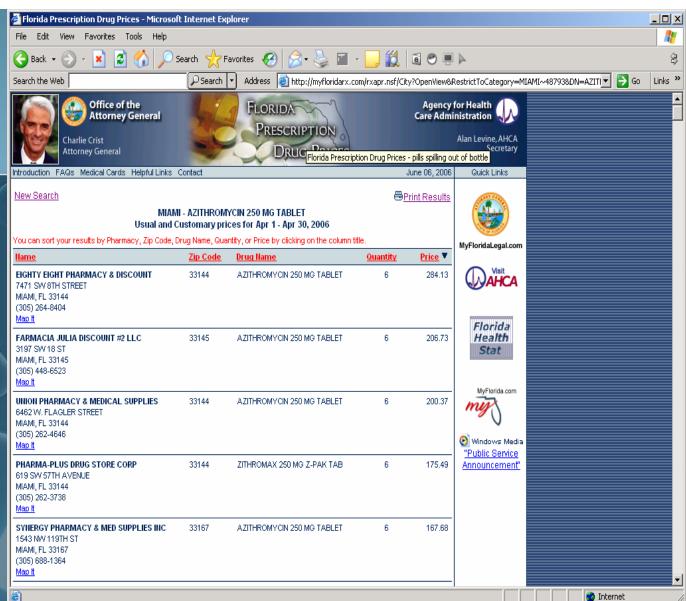
Usual and
Customary prices
for
Apr 1 - Apr 30, 2006







94%
Difference in Pricing
IN THE SAME COUNTY







## **Future Plans**

- 1. Outreach and Education
  - Consumers
  - Employers, payers
  - Providers
  - Media
- 2. Continue long term relationships
  - Comprehensive Health Information System (CHIS) Advisory Council, Workgroups
  - Providers Hospitals, Physicians
  - Consumers focus groups, surveys
  - > Employers





## Questions???

## Lisa Rawlins

Florida Center for Health Information and Policy Analysis Florida's Agency for Health Care Administration Tallahassee, Florida www.FloridaCompareCare.Gov WWW.MyFloridaRx.com

