



BlueCross BlueShield  
of Georgia



## Looking to get more out of your health plan?

Visit the website made just for you:  
[bcbsga.com/shbp](http://bcbsga.com/shbp)

Your State Health Benefit Plan (SHBP) is so jam-packed with good stuff, it could fill a website. And, in fact, it does. We created a site just for you to understand your plan, make the most of your benefits and get helpful information when and wherever you need it. You'll find interactive tools, health programs and much more, all built around your specific plan, in one convenient, secure and very private spot.

### First things first – register! It only takes a minute or two

1. Go to [bcbsga.com/shbp](http://bcbsga.com/shbp).
2. In the Member Log-in area, click on **Register Now** and follow the prompts.
3. Set up a username and password using the group number listed on your SHBP member ID card.
4. Be sure to provide your email address so we can send you important updates and information.

### Next, see all you can do

- Check the status of a claim.
- Compare costs for a medical procedure at hospitals and facilities with the **Know Your Cost** tool.
- Review your claim recap.
- Learn more about our **Personal Health Coach Programs**.
- Request a new member ID card and print a temporary one.

### Updates!

We're always updating, adding and improving our online tools and programs to help make your life easier. Now it's your turn. To make sure you have the best online experience, update your current web browser to get the latest version.

**Having problems signing up?**

Call our Member Services line  
at 855-641-4862 for help.

# You can manage your health and your HRA dollars at [bcbsga/shbp.com](http://bcbsga/shbp.com)



## Find a doctor, specialist, hospital or facility online, anytime

Members have told us that looking for a doctor online is one of the top reasons they visit our websites. So we wanted to be sure you could do it, too.

1. Go to [bcbsga.com/shbp](http://bcbsga.com/shbp).
2. Log in using your member username and password or register if you do not have an account.
3. Click on **Find a Doctor**.
4. Choose what kind of doctor or health professional you want to find.
5. Enter your city and state or ZIP.
6. Click **Search**.

## Want to view your Health Reimbursement Arrangement (HRA) balance?

You can! Keep track of your benefit dollars by following these simple steps:

- Log in to [bcbsga.com](http://bcbsga.com).
- Click on the **Benefits** tab.
- Then click on the **HRA** tab.
- Scroll down to view all the transactions on your account.
  - You'll see all the HRA dollars deposited by date.
  - You'll see all claims processed by date.

## Got a smartphone? Because we've got a mobile app just for you!

Manage your health coverage wherever you go with mobile apps for the iPhone® or Android®.

- Get a virtual ID card.
- Find a doctor, hospital, urgent care or pharmacy, and get directions from wherever you are.
- Get costs for care on the spot.

## Get the app!

Visit the iTunes App Store or Google Play and search for Blue Cross and Blue Shield of Georgia. You can also use this QR code:



If you don't have a QR code reader, you can download the free ScanLife QR Reader app to your mobile device.