

# Georgia Families 360



Presentation to: Medical Care Advisory Committee

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Aging and Special Populations



### Mission

#### The Georgia Department of Community Health

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

## Georgia Families 360

Children previously carved out of managed care will be enrolled in a Care Management Organization (CMO) to ensure better health outcomes and continued care coordination.

DCH selected Amerigroup Community Care to be managed care plan to support this population.





### Who?

 DCH will be adding children, youth, and young adults who are in Foster Care, receiving Adoption Assistance, and involved in non-secure placement\* with Juvenile Justice into the Managed Care population.

\*Non-secure placement: not in a YDC (youth detention center)

Approximately 27,000

### Georgia Families 360 -- GOALS

The goals are to reduce disruption, increase stability, foster permanency and long term independence, and improve health outcomes through intensive case management and integrated coordination of all healthcare services with engagement of a primary care physician and primary dental provider.

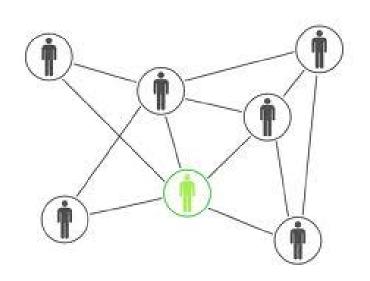


## Planning for Implementation

### State-level Planning

- Interagency Collaboration
  - Workflows
    - Roles & Expectations
    - Information-sharing
    - Communication flow
  - Training
- Information System Enhancements
  - GAMMIS eligibility
  - Georgia Health Information Network





### Planning for Implementation

#### **Amerigroup Planning**

- Staffing 90 new hires
- Training
- Town Halls
- Network Access & Contracting
- Information System Enhancements
- Revised P&P and Member Handbooks



- Court Improvement Initiatives
- Family Preservation
- GA Dental Association
- GA American Academy of Pediatrics
- Regional Intake Centers
  - CHOA
  - Kaiser-Permanente



### Planning for Implementation

#### **Enrollment**

- Daily
- Impact for other two CMOs
- Mandatory vs. Voluntary
  - Foster Care and DJJ (mandatory; auto-enrolled)
  - Adoption Assistance (voluntary; may opt out within 90 days)

#### **Transition Population**

- E-Forms just under 7,500
- Psychotropic Medication Screening
- Care Coordination Team Assignments



#### **Care Coordination Teams**

- 1 Lead Clinical Manager
- 3 Supervisors
- 49 Care Coordinators
  - Licensed Nurses
  - Licensed Social Workers
  - Behavioral Health Specialists
  - Case Managers
- 3 Ombudsmen

#### Amerigroup Care Management

GA Families

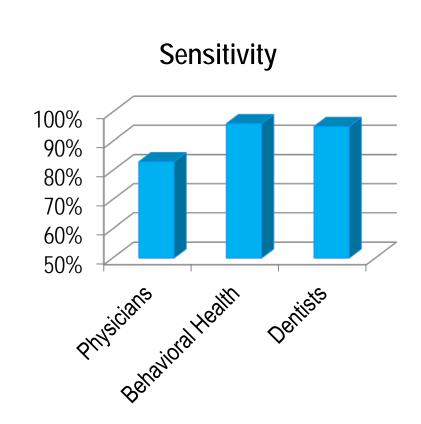
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#### Readiness Review

- Policies and Procedures
- Intake and Referral
- Care Coordination
  - System of Care
- Provider Network
  - Geo-mapping
  - PCP and PDP assignment
- Ombudsmen Program





### Branding



