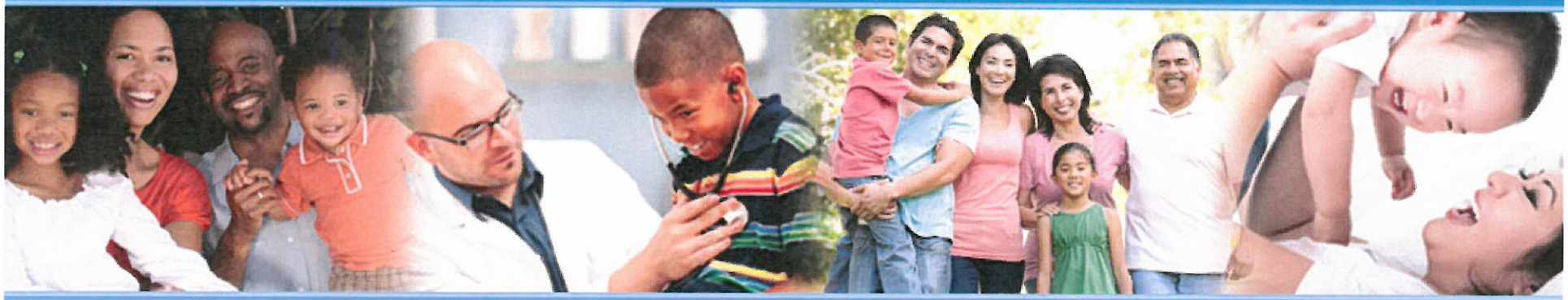
Georgia Department of Community Health

DCH Office of Information Technology



Presentation to: DCH Board

Presented by: Vince Harris, Chief Information Officer

Date: 4/9/15

GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Office of Information Technology Sections

Medicaid Management Information System(MMIS)

Technical Team

Decision Support System(DSS)

Information Security Office(ISO)

Medicaid Information Technology Architecture Team(MITA)

Solutions Team

Medicaid Management Information System

- Medicaid Management Information System(MMIS)
  - Responsible for Managing and Testing all Federal, State and Policy Changes to the Medicaid Claims System
  - This Team is in constant contact with our Fiscal Agent, Hewlett Packard
  - Roughly $9 Billion in Medicaid Claims are processed through this system every year

Technical Team

- Responsible for Supporting the agency's day to day technical needs, both here at 2 P'tree and in the field
- Works closely with our IT partners:
  - AT&T, Dell, IBM, GTA
- Responsible for the successful Wide Area Network and Local Area Network transition in the 2 P'tree Building
- Responsible for the successful transition to Office 365

Decision Support System

- Responsible for the reporting needs of the agency
  - Medicaid Claims Experience Analytics
  - State Health Benefit Plan Claims Experience Analytics
- Assists with Open Records Requests
- Currently this team is working through the RFP process to re-procure a new Data Warehouse with powerful reporting capabilities and increased data sources

Information Security Office

- Responsible for the security of all data and data transmissions managed by the Department of Community Health
  - This includes applying and auditing all security requirements of the Federal and State governments
- This Team is currently managing the security requirements associated with the new integrated eligibility system – Georgia Gateway

Medicaid Information Technology Architecture

- Responsible for the implementation and management of the Medicaid Information Technology Architecture initiative in the Department
  - There are 80 business processes identified by CMS that must show improvement through automation
    - This Team meets with each of the 80 business owners of the processes
    - Identifies and manages the solutions for automating the process

Solutions Team

- Responsible for identifying effective and cost efficient technical solutions for automating DCH business processes. This is accomplished through:
  - Rapid Applications Development and Deployment
  - Utilizing Visual Studio templates, prototypes and solutions
  - Leveraging Cloud Infrastructure as a Service and Platform as a Service (IaaS & PaaS) virtualization technologies
  - SQL Server based Solutions Integrated with Microsoft Office 365
  - Device Independent Architecture and Design

Questions

Thank you for your time. If you have any questions about the support the Office of Information Technology provides, please contact Vince Harris, Chief Information Officer at 404-656-2375 or vharris@dch.ga.gov.