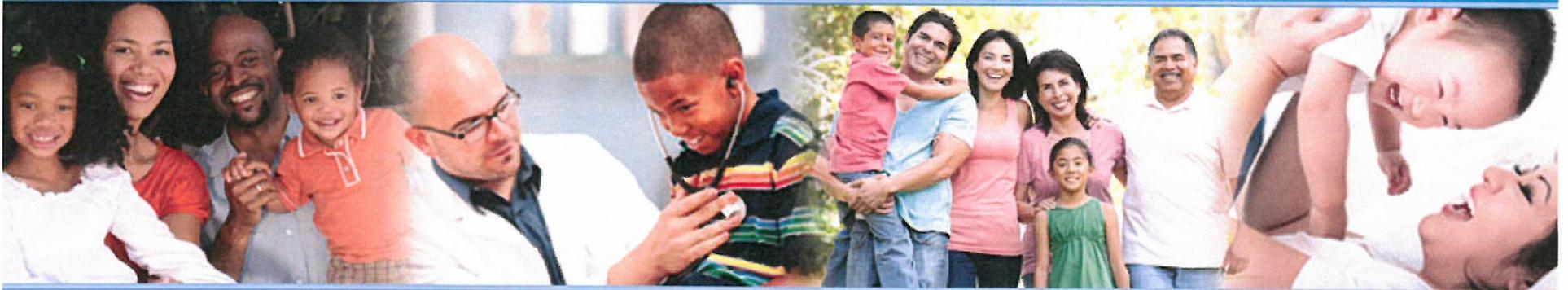




GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

DCH Office of Information Technology



Presentation to: Board of Community Health

Presented by: Matt Jarrard, Chief Information Officer

Date: 11/4/2015



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.



Office of Information Technology

- Medicaid Management Information System (MMIS) Unit
- Technical and IT Support Team
- Health Information and Analytics (HIA)
- Information Security Office (ISO)
- Medicaid Information Technology Architecture Team (MITA)

Medicaid Management Information System Unit

- Responsible for managing and testing all Federal, State and Departmental changes to the Medicaid claims system or process
 - ICD-10 Implementation
- Provides oversight for system and responsibilities of our Fiscal Agent, Hewlett Packard Enterprise
- Roughly \$9 Billion in Medicaid claims are processed through this system every year
 - Roughly 25 Million claims processed annually



Technical and IT Support Team

- Responsible for supporting DCH's day-to-day technical support and IT needs at 2 Peachtree, at DCH field offices, and for remote users
 - Manages the DCH Help Desk
- Works closely with our IT partners
 - AT&T, Dell, IBM, GTA
 - Capgemini
- Capgemini came on board in August of 2015 to provide service integration for GTA between all of the IT partners and service providers
 - Overall the new approach seems to be working well to resolve technical issues in a more timely and effective manner
 - Manages the state Help Desk
 - Facilitates and oversees implementation of solution between the service providers



Health Information and Analytics (HIA)

- Manages DCH's Decision Support System and Data Warehouse (DSS)
- Responsible for standard and ad hoc reporting needs of the agency
 - Medicaid eligibility and claims experience analytics
 - State Health Benefit Plan claims eligibility and claims experience analytics
- Assists with Open Records Requests for claims and eligibility data
- Currently working through the RFP process to re-procure a new system with powerful reporting capabilities and additional data sources.
 - Expected go-live in January 2018



Information Security Office

- Responsible for the security of all data and data transmissions managed by the DCH
 - This includes applying and auditing all Federal and State government security requirements
- This Team is currently managing the security requirements associated with the new Integrated Eligibility System (Georgia Gateway) along with other DCH systems and applications

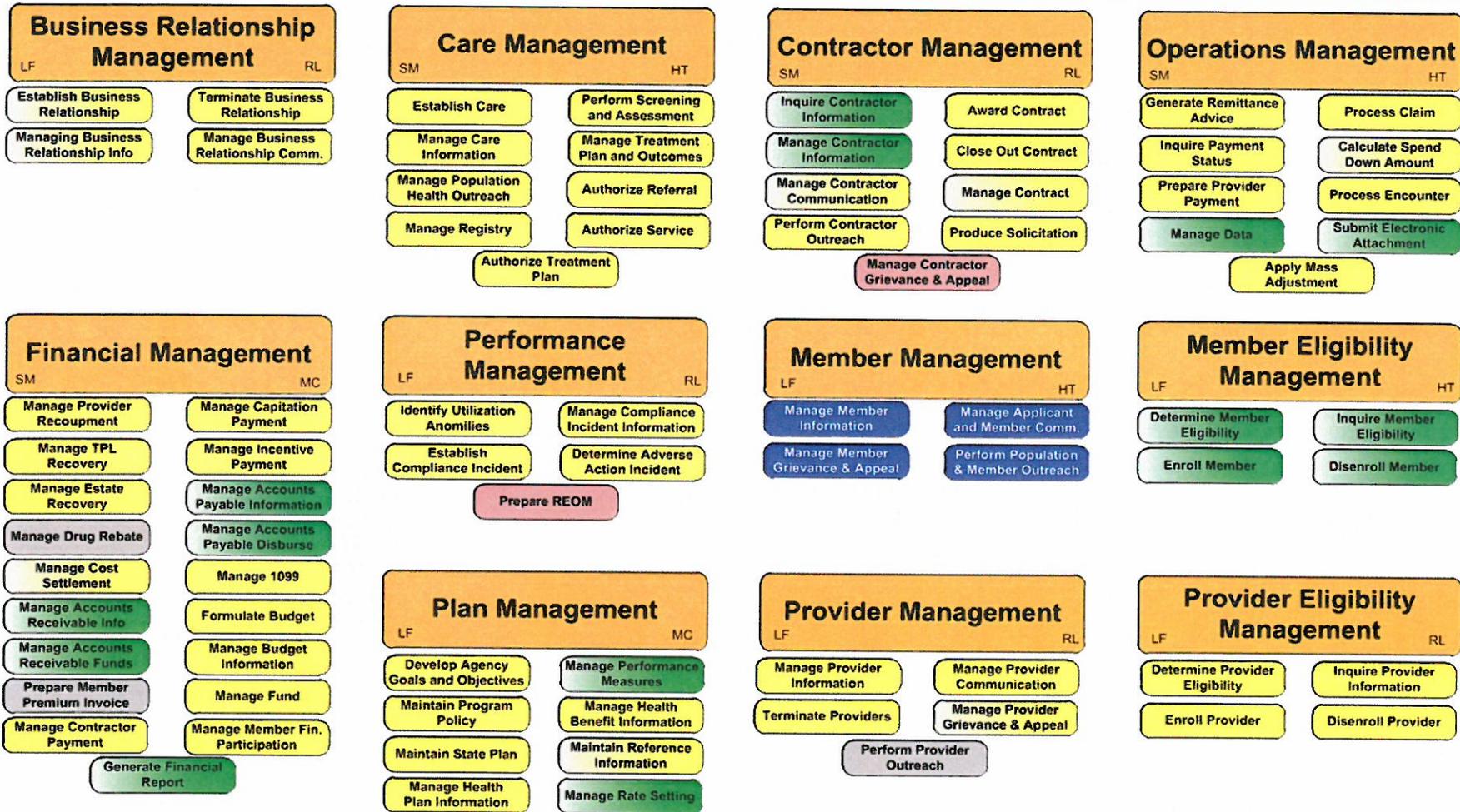


Medicaid Information Technology Architecture Team

- Responsible for implementation and management of the MITA initiative for DCH
 - A national framework to support improved systems development and health care management for the Medicaid enterprise.
 - Goals include development of seamless, integrated systems that communicate effectively through interoperability and common standards.
 - 80 business processes identified by CMS that are required to show improvement through automation and efficiency
 - States must conduct annual State Self Assessment and identify “As Is” and “To Be” goals within these business processes
 - DCH’s MITA Team identify business needs and scope projects, develop and implement technical and business solutions, and manage projects consistent with the MITA standards
 - Currently, 38 projects are underway that improve processes and/or advance the agency in MITA maturity goals
 - Federal funding is available for MITA-related projects if DCH continues to show progress in meeting the standards.



MITA 3.0 Business Processes (80)



GEORGIA DEPARTMENT OF COMMUNITY HEALTH



Questions

Thank you for your time. If you have any questions about the Office of Information Technology, please contact Matt Jarrard, Chief Information Officer at 404-656-2375 or mjarrard@dch.ga.gov.

