



# Prepare for Tomorrow Today



Presentation to: Providers, Trading Partners and Billing Firms

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# Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

*We are dedicated to A Healthy Georgia.*

# Topics for Discussion

- ICD-10 Overview
- What You Need To Know
- Specified vs. Unspecified
- ICD-10 Reminders
- Benefits & Rewards of ICD-10 Compliance
- ICD-10 FAQs
- ICD-10 Updates
- Resources
- Questions





# ICD-10 Overview

# ICD-10 Facts

- **ICD-9 is outdated**
  - Limited capacity, capability, can't serve future needs
  - ICD-9 is 30 years old, has outdated terms, and is inconsistent with current medical practice
- **Moving from ICD-9 to ICD-10**
  - U.S. is last industrialized nation to adopt ICD-10
- **Transitioning to ICD-10**
  - National impact, mandatory for all HIPAA-covered entities
  - If you use ICD-9 codes TODAY, you must migrate to ICD-10 codes
- **Facts about the change**
  - New ICD-10-CM and ICD-10-PCS code sets
    - Replaces ICD-9-CM (Volumes 1, 2 and 3)
  - **ICD-10 has no direct affect on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)**



# ICD-10 Facts

- For dates of services rendered on or after October 1, 2015
  - All claims must use ICD-10 codes
  - All claims using ICD-9 codes will NOT be accepted
- For dates of services rendered before October 1, 2015
  - All claims must use ICD-9 codes
- Systems must accommodate BOTH ICD-9 and ICD-10 codes
  - Effective with the October 1, 2015 compliance date
- Significant Code Increase from ICD-9
  - *Increasing from 13,000 to approximately 68,000 ICD-10-CM codes*
  - *Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes*
  - *ICD-10 has more than nine times the codes in ICD-9*





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# What You Need to Know

# What is ICD-10?

- **ICD-10**
  - The International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) and the International Classification of Diseases, Tenth Revision, Procedure Coding System (ICD-10-PCS) are an improvement over the ICD-9 code set.
  - The ICD-10 code sets provide for expanded detail for ambulatory and managed care, and injuries, along with combined diagnosis/symptom codes to better define certain conditions, increased specificity through greater code length, and ability to specify laterality. With respect to ICD-9-CM:
    - ICD-10-CM is the updated version of ICD-9-CM Volumes 1 and 2.
    - ICD-10-PCS is the code set of inpatient procedure codes and is the updated version of ICD-9-CM Volume 3.

# ICD-9-PCS vs. ICD-10-PCS

## ICD-9-PCS codes

3-4 characters in length

Approximately 3,000 codes

Based on outdated technology

Limited space for adding new codes

Lacks detail

Lacks laterality

Generic terms for body parts

Lacks description of methodology and approach for procedures

Lacks precision to adequately define procedures

## ICD-10-PCS codes

7 alpha-numeric characters in length

Approximately 87,000 available codes

Reflects current usage of medical terminology and devices

Flexible for adding new codes

Very specific

Enables laterality

Detailed descriptions for body parts

Provide detailed descriptions of methodology and approach for procedures

Precisely defines procedures with detail regarding body part, approach, any device used, and qualifying information

# ICD-9-PCS vs. ICD-10-PCS

## ICD-9-CM diagnosis codes

3-5 characters in length

Approximately 13,000 codes

1<sup>st</sup> character = alpha or numeric  
Characters 2-5 = numeric

Limited Space to add new codes

Lacks detail

Lacks laterality

Non-specified codification issues:

- Difficult to analyze data
- Difficult to support research

Not interoperable with other industrialized nations who have adopted ICD-10

3-5 characters in length

## ICD-10-CM diagnosis codes

3-7 characters in length

Approximately 68,000 available codes

1<sup>st</sup> Character = alpha  
2<sup>nd</sup> Character = numeric  
3<sup>rd</sup> Character = alpha or numeric  
Characters 4-7 = alpha or numeric  
7<sup>th</sup> Character extension = episode of care

Flexibility to add new codes

Very specific

Allows laterality

Improved accuracy and richness of codification

Interoperable with the global health care community and has been adopted in 99 countries

3-7 characters in length

# Understanding ICD-10

- **Understanding background information makes transitioning easier**
  - Acknowledge the necessity for ICD-10
  - Know what ICD-10 means to your organization
  - Recognize the risks of non-compliance
  - Recognize the benefits that come with transitioning and compliance

# Prepare Now for ICD-10

- **Understanding how ICD-10 affects you**
  - Conduct an assessment
  - Learn the differences between ICD-9 versus ICD-10
  - Learn who needs to transition to ICD-10
  - Crosswalk your most commonly used codes
  - Identify and obtain the training needed for you and others in your practice
  - Take advantage of available resources
    - CMS
    - GEMs Mapping Tool
    - Various internet resources



# Specified vs. Unspecified

# Specified Codes

- The question Providers should ask themselves about the code:
  - *“Does the code reflect as accurately and precisely as possible the patient’s condition or the services performed to maintain or improve that condition?”*
- Please keep in mind:
  - The use of codes with a greater number of characters does not necessarily provide greater specificity. Example...
    - Some codes that are only 3 characters are very specific while some that are 7 characters are very vague.
      - A91- *Denque hemorrhagic fever*
      - T75.89XD- *Other specified effects of external causes, subsequent encounter*
  - Always choose the most specific code possible for each encounter
  - Be sure to document the side of the body involved or document that it is bilateral, if applicable

# Laterality

- Left
- Right
- Bilateral
- Other
- Unspecified



# Site-Specific Laterality Example





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# ICD-10 Reminders

# ICD-10 Reminders

- Please keep the following in mind:
  - Transitioning to ICD-10 is not optional (firm and not subject to change)
  - There is no transition period to use either ICD-9 or ICD-10 codes
    - If the date of service on a claim is before October 1, 2015, and contains ICD-9 codes, then the claim will be accepted for payment. If the date of service is after October 1, 2015, with ICD-9 codes, then this claim will be rejected.
  - It is mandatory that you wait until October 1, 2015, to start using ICD-10 codes
    - Providers, trading partners, and clearinghouses will not be able to process claims using ICD-10 no sooner than the compliance date of October 1, 2015.



# Benefits & Rewards of ICD-10 Compliance

# Benefits of ICD-10



- ICD-10 will play a critical role in aligning the definitions of services and care rendered
- ICD-10 will help prevent and reduce Fraud and Abuse
  - More effective detection and investigation of potential fraud or abuse and proof of intentional fraud
  - Modify edits to support correct coding with greater sensitivity and specificity to help prevent fraud and abuse
- ICD-10 is easier and more flexible for future updates
- ICD-10 enhances coding accuracy and specificity to classify anatomic site, etiology, and severity
- ICD-10 provides better analyses for disease patterns and response to public health outbreaks

# Rewards of ICD-10 compliance



- Continued cash flows with claims processed and paid
- Financial statement stability, credit worthiness
- Increased efficiencies in administrative, billing and reimbursement processes
- Reduced coding errors due to increased specificity
- Improvement in patient care management
- Increased health care IT system ROI and value, increased productivity



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# ICD-10 FAQs

# General ICD-10 FAQs

**Q: Where can we find a list of the new ICD-10 diagnosis codes?**

**A:** There are numerous resources available, but usually at a cost. The [CMS website](#) offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

**Q: Does the new ICD-10 code change affect current Medicaid rates?**

**A:** No changes are anticipated at this time by Georgia Medicaid nor has CMS provided any reimbursement rules or rate changes for the ICD-10-CM or ICD-10-PCS codes.

# General ICD-10 FAQs

**Q: How do I learn more about ICD-10?**

**A:** Both the DCH and CMS websites contain a wealth of information about ICD-10. Visit the [DCH website](#) for ICD-10 information, webinar events and more. Send questions to the DCH ICD-10 Team via e-mail at [icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov) and join our mailing list at [AskDCH@dch.ga.gov](mailto:AskDCH@dch.ga.gov) for the latest news about ICD-10 updates and events. Visit the CMS [ICD-10 website](#) for the latest news and resources to help you prepare for the October 1, 2015, deadline. You can also sign up for [CMS ICD-10 Industry Email Updates](#).

# General ICD-10 FAQs

**Q: Will DCH do any ICD-10 training prior to October 1, 2015?**

**A:** No, DCH will not conduct any ICD-10 training. However, there are numerous resources for self-development training on ICD-10. There are companies that may report their expertise of ICD-10 codes and offer training, but for a cost. Like any purchase of software applications, equipment, trainers, course materials, etc., evaluate the credibility of the product, the people/company and their purpose. DCH does not offer any recommendations of ICD-10 training companies.

# General ICD-10 FAQs

**Q: Will there be changes to ICD-9 codes for 2014?**

**A:** CMS is limiting the number of changes to the ICD-9 codes since the focus is now on the ICD-10 codes.

**Q: Are there certain ICD-10 codes that Medicaid anticipates not accepting?**

**A:** There are some ICD-10 diagnosis codes that may not be accepted by Georgia Medicaid, i.e., certain unspecified codes, when there is a more specific ICD-10 diagnosis code that can be billed. With the increased specificity and number of available ICD-10 codes, the physicians' documentation would need to support the lowest level of ICD-10 coding.



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# ICD-10 Updates

# DCH Updates

## ICD-10 Overview Appendix

- Policy changes related to the ICD-10 transition on October 1, 2015, including the use of unlisted, unspecified and nonspecific codes.

## ICD-10 Provider Awareness Survey

- DCH will be conducting an awareness survey soon to gauge the readiness of the provider community in the state of Georgia. Please take the survey to help us assess where to focus our outreach initiatives.

# DCH and ICD-10 External Testing

- Internal Testing Underway
- External Testing
  - Testing with Georgia Medicaid
    - Trading Partners and Billing Services
      - Currently underway
    - Providers
      - Currently underway

# Test With Us

- **Be part of the solution**

- Become a Beta Test site provider with DCH.
  - Testing directly benefits you.
  - Not a large effort to test.
  - We welcome small and large providers.
  - Web portal (GAMMIS) testing available.

- **Benefits**

- Knowing in advance, testing in advance helps to ensure that there will not be a pause in cash flow.
- To be part of the solution, please email your interest to [icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov)

# DCH and the Transition to ICD-10

- DCH is on track for ICD-10 compliance.
  - ❖ Although implementation has been delayed until no sooner than October 1, 2015, DCH is continuing its remediation, education and testing as scheduled.
  - Phases of implementation
    - Awareness, Assessment, Remediation, Testing, Transition
  - Status as of July 2014
    - Awareness – *ongoing*
    - Assessment – *completed*
    - Remediation – *necessary changes to our affected policies, processes and systems are underway*
    - Testing – *verifying and validating the ICD-10 changes as completed in Remediation...underway*
    - Transition – *not started*



# Resources

# CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization with overall ICD-10 compliance.
  - [Large Practices](#)
  - [Small and Medium Practices](#)
  - [Small Hospitals](#)
  - [Payers](#)

*[Source: www.cms.hhs.gov/ICD10](http://www.cms.hhs.gov/ICD10)*



# ICD-10 Training Resources



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# ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)  
CMS Overview
  - CMS ICD-10 Implementation Planning Guides/Checklist
  - HHS, CMS ICD-10 Final Rule
  - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
  - [www.cms.hhs.gov/ICD10](http://www.cms.hhs.gov/ICD10)
- World Health Organization (WHO) ICD-10 Page
  - <http://www.who.int/classifications/icd/en/>

# More ICD-10 Resources

- DCH Resources
  - DCH Dedicated ICD-10 Website  
<http://dch.georgia.gov/icd-10>
  - DCH Website for ICD-10 Webinars/Downloads  
<http://dch.georgia.gov/icd-10-events>
  - DCH ICD-10 Education Outreach and Resources  
<http://dch.georgia.gov/icd-10-educational-outreach-and-resources>
  - ICD-10: A Four-Part Series (Video)  
<http://dch.georgia.gov/sorh-publications-and-presentations>
- HP Enterprise Services Statewide Workshops
  - Check GAMMIS <http://mmis.georgia.gov> for future ICD-10 workshops



# Upcoming ICD-10 Webinars

## Register Now

Tuesday, August 5, 2014: Out With the Old, In With the New

Tuesday, September 9, 2014: Ramping up for ICD-10 and Open Discussion

Tuesday, October 21, 2014: Practice Makes Perfect

Tuesday, November 4, 2014: Back to Basics

Thursday, December 4, 2014: Mastering ICD-10 for your Organization

To register for the above webinars: Visit <http://dch.georgia.gov/icd-10-events>

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
- Please be advised that webinar dates and times are subject to change.



# Contact Us

- Join us as an ICD-10 Beta Test Site, email us at
  - [icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov)
- Join our mailing list at
  - [AskDCH@dch.ga.gov](mailto:AskDCH@dch.ga.gov) for ICD-10 events and updates
- We welcome your questions and comments at
  - [icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov)

# Questions & Comments

## Use the WebEx Q&A Feature

- Questions submitted will be answered via email within 4-6 business days of this event.
- Or you may email us at [icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov).
- This presentation will be posted within two business days at <http://dch.georgia.gov/icd-10-events>.

Thank You

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