

**DEPARTMENT OF COMMUNITY HEALTH
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

QUARTER 4: OCTOBER 2015 THROUGH DECEMBER 2015

JUNE 2, 2016





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PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning October 1, 2015 and ending December 31, 2015 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. Amerigroup Community Care (AGP), Peach State Health Plan (PSHP), and WellCare of Georgia (WellCare) reports were obtained by accessing their web portals on February 2, 2016. For Quarter 4, 163 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 30 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 36 HS&R reports were initiated on February 8, 2016 and completed on March 9, 2016. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

Table I. Total Report Counts per CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 30 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Unable to Contact Provider and Validate CMO Reported Dates
Amerigroup	57	0	12	12 (100.0%)	0 (0.00%)	0 (0.00%)
PSHP	53	0	12	12 (100.0%)	0 (0.00%)	0 (0.00%)
WellCare	53	2	12	11 (91.67%)	0 (0.00%)	1 (8.33%)
Total	163	0	36	35 (97.22%)	0 (0.00%)	1 (2.78%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 4. The findings indicate for 97.22 percent (35 of 36) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. We were unable to contact one provider representing one report request.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0.0	4.2	25.0
PSHP	0.0	12.0	1.9
WellCare	0.0	9.4	132.0

The statistics included in Table II are based on the dates contained within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



SUMMARY

AMERIGROUP

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Nine representatives were contacted regarding twelve HS&R report requests. The request and release dates reported by the CMO were confirmed for twelve requests.

PEACH STATE HEALTH PLAN

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Nine representatives were contacted regarding twelve HS&R report requests. The request and release dates reported by the CMO were confirmed for twelve requests.

WELLCARE

For Quarter 4, nine representatives were contacted regarding twelve HS&R report requests. The request and release dates reported by the CMO were confirmed for eleven requests. We were unable to confirm one report request as one provider was deemed unreachable after contact was initiated three times. Myers and Stauffer identified two HS&R reports released by WellCare to two providers that were greater than 30 days. Details of the late reports can be found in Exhibit D of this report. We requested clarification regarding Columbus Regional's late HS&R report. Joshua Luft, WellCare's Director, Reporting & Analytics, responded with the following:

"The Columbus Regional report was out of compliance because I mistakenly thought it was a repeat of the same request from earlier. The original request came in 08/12/15 and there were subsequent emails, using the same email chain so the subject and sender looked identical, in October. I overlooked the request because it appeared to be a duplicate when viewing it via the email system. Once I realized my oversight, I sent the requested reports."

The 4th Quarter HS&R Report released to DCH contained a missing release date for Murray Medical Center. We contacted WellCare regarding the missing report release date. Joshua Luft responded with the following:

"In Q4 2015 WellCare began revising the process for fulfillment of HSR Requests. WellCare believes the HSR Report was delivered on time, however due to the change in process, delivery of the HSR Report for Murray Medical Center, requested by Paul Ziegele on November 4, 2015 could not be confirmed. WellCare re-ran the report for Murray Medical Center, and the report has been delivered to the facility as of March 15, 2016."

WellCare provided Myers and Stauffer with a revised report which indicated a report release date of March 15, 2016. Upon further review and confirmation from WellCare, we determined that the HS&R report for Murray Medical Center was out of compliance. The revised report can be found in Exhibit E of this report.



SUMMARY OF POTENTIAL PENALTIES

Based on the findings for WellCare, there are potential penalties for late HS&R reports that should be assessed by DCH for the quarter beginning October 1st, 2015 and ending December 31st, 2015.

For the first case of late reporting, WellCare was 46 days late providing the requested HS&R report to Columbus Regional. In the second case of late reporting, WellCare was 102 days late providing the requested HS&R report to Murray Medical Center.

Georgia statute (O.C.G.A. 33-21A-11) states, "...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided."

Pursuant to the statutory and contractual requirements, DCH may elect to impose penalties of up to \$148,000 on WellCare.



RECOMMENDATIONS

We make the following recommendations to the Department and WellCare based on our findings after analyzing the Quarter 4, 2015 HS&R reports:

- WellCare should develop a tool to track HS&R report requests to ensure timely production and delivery of reports.
- WellCare should perform a quality review of their quarterly HS&R report prior to submitting to DCH.
- The Department may wish to assess a penalty of \$148,000 against WellCare for the two HS&R reports which were not released within 30 days.



EXHIBITS



Exhibit A

**REPORT NAME: Hospital Statistical and Reimbursement Report
Quarterly Report**

CMO:

AMERIGROUP COMMUNITY CARE

Reporting Date:

1/30/2016

Reporting Period:

4th Quarter 2015

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Northside Hospital-000001405A	Atlanta	12/14/2015	12/16/2015	Emily Grover
Northeast Georgia Medical Center	Gainesville/Braselton	12/10/2015	12/29/2015	Kim Tullis
Emory University Hospital	Atlanta	12/10/2015	12/29/2015	Theodore L. Saunders
Emory University Hospital Midtown	Atlanta	12/10/2015	12/29/2015	Theodore L. Saunders
West Georgia Health	LaGrange	12/4/2015	12/16/2015	Andrew Berube
Athens Regional Medical Center	Athens	12/4/2015	12/16/2015	Andrew Berube
Colquitt Regional Medical Center	Moultrie	12/4/2015	12/29/2015	Julie Bhavnani
Oconee Regional Medical Center	Milledgeville	12/3/2015	12/4/2015	Ben Arrington
Washington County Regional Medical Center	Sandersville	12/1/2015	12/4/2015	Darin M. Lane, CPA
Candler Hospital	Savannah	12/1/2015	12/4/2015	Tami Jeffers
St. Joseph's Hospital	Savannah	12/1/2015	12/4/2015	Tami Jeffers
Northside Hospital-Atlanta	Atlanta	11/30/2015	12/4/2015	Emily Grover
Northside Hospital-Cherokee	Canton	11/30/2015	12/4/2015	Emily Grover
Northside Hospital-Forsyth	Cumming	11/30/2015	12/4/2015	Emily Grover
Washington County Regional Medical Center	Sandersville	11/17/2015	11/19/2015	Darin M. Lane, CPA
Bacon County Hospital	Alma	11/12/2015	11/20/2015	J. Sapp
Emory Johns Creek Hospital	John Creek	11/12/2015	11/24/2015	Wendy Chen
John D. Archbold Memorial Hospital	Thomasville	11/9/2015	11/9/2015	Patricia L. Barrett
Brooks County Hospital	Quitman	11/9/2015	11/9/2015	Patricia L. Barrett
Grady General Hospital	Cairo	11/9/2015	11/9/2015	Patricia L. Barrett
Mitchell County Hospital	Camilla	11/9/2015	11/9/2015	Patricia L. Barrett
Cook Medical Center	Adel	11/9/2015	11/9/2015	Darin Lane, CPA
Wayne Memorial Hospital	Jesup	11/6/2015	11/6/2015	Deborah K. Priestler, C.P.A.
Newton Medical Center	Covington	11/5/2015	11/6/2015	Ben Glass, CPA
Columbus Regional	Columbus	11/5/2015	11/9/2015	Matt Diskin
Murray Medical Center	Chatsworth	11/4/2015	11/5/2015	Paul Ziegele
Miller County Hospital	Colquitt	10/26/2015	10/30/2015	Jill Brown
Miller County Medical Center	Colquitt	10/26/2015	10/30/2015	Jill Brown
R E Jennings Medical Clinic	Arlington	10/26/2015	10/30/2015	Jill Brown
Dekalb Medical Center	Decatur	10/20/2015	10/26/2015	Gregory Girard
Dekalb Medical at Hillandale	Lithonia	10/20/2015	10/26/2015	Gregory Girard
Decatur Hospital	Decatur	10/20/2015	10/26/2015	Gregory Girard
Ty Cobb Regional Medical Center	Lavonia	10/19/2015	10/26/2015	Beth Dalton
Chestatee Regional Hospital	Dahlonega	10/16/2015	10/19/2015	Connie Alexander
Appling Hospital	Baxley	10/16/2015	10/19/2015	Stephanie Smith
Candler Health System	Savannah	10/14/2015	10/26/2015	Tami Jeffers
St. Joseph's Hospital	Savannah	10/14/2015	10/26/2015	Tami Jeffers
Monroe County Hospital	Forsyth	10/13/2015	10/13/2015	Bill Storck, CFO
Dorminy Medical Center	Fitzgerald	10/13/2015	10/19/2015	Sharon Griffin
Wayne Memorial Hospital	Jesup	10/12/2015	10/13/2015	Keara M. Dowling, CPA
Liberty Regional Medical Center	Hinesville	10/9/2015	10/13/2015	Debra Berry
Morgan Memorial Hospital	Madison	10/9/2015	10/13/2015	Kyle H. Wilkinson, CPA
The Medical Center, Inc.	Columbus	10/7/2015	10/7/2015	Dianne Love
Doctors Hospital, Inc.	Columbus	10/7/2015	10/7/2015	Dianne Love
Tanner Medical Center (ID 000001867A)	Carrollton	10/5/2015	10/7/2015	Carol S. Crews
Tanner Medical Center (ID 000002032A)	Carrollton	10/5/2015	10/7/2015	Carol S. Crews
Jeff Davis Hospital	Hazlehurst	10/5/2015	10/7/2015	Staci Ogilvie
TMC/Higgins General Hospital Inc.	Bremen	10/5/2015	10/7/2015	Carol S. Crews
Murray Medical Center	Chatsworth	10/5/2015	10/13/2015	Paul Ziegele
Meadows Regional Medical Center	Vidalia	10/2/2015	10/8/2015	J Sapp

Exhibit A

Jenkins County Hospital	Millen	10/2/2015	10/8/2015	Marsha Carroll
Screven County Hospital	Sylvania	10/2/2015	10/8/2015	Marsha Carroll
Cook Medical Center	Adel	10/2/2015	10/8/2015	Darin M. Lane
Wayne Memorial Hospital	Jesup	10/2/2015	10/8/2015	Deborah K. Priester
Wayne Memorial Hospital	Jesup	10/2/2015	10/6/2015	Deborah K. Priester, C.P.A.
Emory University Hospital	Atlanta	10/1/2015	10/7/2015	Ronda Mitchell
Emory University Hospital Midtown	Atlanta	10/1/2015	10/7/2015	Ronda Mitchell/Theodore Saunders

Exhibit A

Hospital Statistical & Reimbursement Report
Quarterly Report

Peach State Health Plan
Reporting Date: 1/30/2016
Reporting Period: October 1, 2015 thru December 31, 2015

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Emory University	Georgia	10/1/2015	10/2/2015	Ronda Mitchell-Wise
Emory University Midtown	Georgia	10/1/2015	10/2/2015	Ronda Mitchell-Wise
Wayne Memorial	Georgia	10/2/2015	10/2/2015	Deborah Priester
Cook Medical Center	Georgia	10/2/2015	10/2/2015	Darin Lane
Jenkins County	Georgia	10/2/2015	10/2/2015	Marsha Carroll
Screven County	Georgia	10/2/2015	10/2/2015	Marsha Carroll
Effingham	Georgia	10/2/2015	10/2/2015	Susan Bacon
Meadows Regional Medical Center	Georgia	10/2/2015	10/2/2015	Jeremy Sapp
Jeff Davis Hospital	Georgia	10/5/2015	10/5/2015	Staci Ogilvie
Cook Medical Center	Georgia	10/5/2015	10/5/2015	Stuart Hasty
Tanner Medical- Villa Rica	Georgia	10/5/2015	10/5/2015	Carol Crews
Tanner Medical- Carrollton	Georgia	10/5/2015	10/5/2015	Carol Crews
Higgins General	Georgia	10/5/2015	10/6/2015	Carol Crews
Murray Medical Center	Georgia	10/5/2015	10/7/2015	Paul Ziegele
Miller County Hospital	Georgia	10/5/2015	10/7/2015	Jill Brown
Liberty Regional	Georgia	10/8/2015	10/8/2015	Debra Berry
Morgan Memorial	Georgia	10/9/2015	10/9/2015	Kyle Wilkinson
Morgan Memorial	Georgia	10/9/2015	10/9/2015	Kyle Wilkinson
Wayne Memorial	Georgia	10/12/2015	10/12/2015	Keara Dowling
Dorminy Medical Center	Georgia	10/13/2015	10/13/2015	Sharon Griffin
Effingham	Georgia	10/12/2015	10/13/2015	Susan Bacon
Monroe County	Georgia	10/13/2015	10/13/2015	Bill Storck
Candler Hospital	Georgia	10/15/2015	10/15/2015	Tami Jeffers
St. Josephs Hospital	Georgia	10/15/2015	10/15/2015	Tami Jeffers
Appling Hospital	Georgia	10/16/2015	10/16/2015	Stephanie Smith
Chestatee State	Georgia	10/16/2015	10/16/2015	Connie Alexander
Ty Cobb Regional Medical Center	Georgia	10/19/2015	10/29/2015	Beth Dalton
Murray Medical Center	Georgia	11/4/2015	11/4/2015	Paul Ziegele
Habersham County	Georgia	11/4/2015	11/4/2015	Shae S. Foy
Archbold Memorial	Georgia	11/5/2015	11/5/2015	Patricia Barrett
Brooks County	Georgia	11/5/2015	11/5/2015	Patricia Barrett
Grady General	Georgia	11/5/2015	11/5/2015	Patricia Barrett
Mitchell County	Georgia	11/5/2015	11/5/2015	Patricia Barrett
Wayne Memorial	Georgia	11/5/2015	11/5/2015	Debbie Priester
Newton Medical Center	Georgia	11/5/2015	11/5/2015	Ben Glass
Bacon County	Georgia	11/11/2015	11/11/2015	J Sapp
Emory Johns Creek	Georgia	11/12/2015	11/12/2015	Wendy Chen
Northside Atlanta	Georgia	11/13/2015	11/17/2015	Emily Grover
Northside Forsyth	Georgia	11/13/2015	11/17/2015	Emily Grover
Washington County	Georgia	11/17/2015	11/17/2015	Darrin Lane
Hamilton Medical Center	Georgia	11/23/2015	11/24/2015	Catherine McKenzie
Northside Atlanta	Georgia	11/30/2015	12/10/2015	Emily Grover
Northside Cherokee	Georgia	11/30/2015	12/10/2015	Emily Grover
Northside Forsyth	Georgia	11/30/2015	12/10/2015	Emily Grover
Washington County	Georgia	12/1/2015	12/10/2015	Darin Lane
Candler County	Georgia	12/1/2015	12/10/2015	Tami Jeffers
Tanner Medical Center - Carrollton	Georgia	12/2/2015	12/10/2015	Shae Foy
Oconee Regional	Georgia	12/3/2015	12/15/2015	Ben Arrington
West Georgia	Georgia	12/4/2015	12/15/2015	Andrew Berube
Athens Regional	Georgia	12/4/2015	12/15/2015	Andrew Berube
Colquitt Regional	Georgia	12/4/2015	12/15/2015	Julie Bhavnani
Northeast Georgia	Georgia	12/10/2015	12/15/2015	Shae Foy
Northside Atlanta	Georgia	12/14/2015	12/15/2015	Emily Grover

Exhibit A
Hospital Statistical and Reimbursement Report
 Quarterly Report

CMO Name: WellCare
 Reporting Date: 01/29/16
 Reporting Period: Q4 2015

Wellcare

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Emory University	1364 CLIFTON ROAD NE ATLANTA, GA 30322	10/1/2015	10/14/2015	Rhonda Mitchell-Wise
Emory Midtown	550 PEACHTREE ST NE ATLANTA, GA 303652225	10/1/2015	10/14/2015	Rhonda Mitchell-Wise
Wayne Memorial Hospital	865 S 1ST ST JESUP, GA 315450210	10/1/2015	10/13/2015	Debbie Priester
Cook Medical	706 N PARRISH AVE ADEL, GA 316201511	10/2/2015	10/13/2015	Darin Lane
Meadows Regional Medical Center	1703 MEADOWS LN VIDALIA, GA 304748915	10/2/2015	10/13/2015	J Sapp
Jenkins County Hospital	931 E WINTHROPE AVE MILLEN, GA 304421839	10/2/2015	10/13/2015	Marsha Carroll
Screven County Hospital	215 MIMS RD SYLVANIA, GA 304671994	10/2/2015	10/13/2015	Marsha Carroll
Cook Medical	706 N PARRISH AVE ADEL, GA 316201511	10/5/2015	10/13/2015	Stuart Hasty
Tanner Medical Center	705 DIXIE ST CARROLLTON, GA 301173818	10/5/2015	10/13/2015	Carol Crews
Tanner Medical Center Villa Rica	3200 DOWNWOOD CIR NW ATLANTA, GA 303271624	10/5/2015	10/13/2015	Carol Crews
TMC Higgins General Hospital	200 ALLEN MEMORIAL DR BREMEN, GA 30110	10/5/2015	10/13/2015	Carol Crews
Jeff Davis Hospital	163 S TALLAHASSEE ST HAZLEHURST, GA 31539	10/5/2015	10/13/2015	Staci Ogilvie
Murray Medical Center	707 OLD DALTON ELLIJAY RD CHATSWORTH, GA 307052029	10/5/2015	10/13/2015	Paul Ziegele
Liberty Regional	462 E G MILES PKWY HINESVILLE, GA 313134000	10/8/2015	10/13/2015	Debra Berry
Morgan Memorial Hospital	1077 S MAIN ST MADISON, GA 306502073	10/9/2015	10/13/2015	Kyle Wilkinson
Wayne Memorial Hospital	865 S 1ST ST JESUP, GA 315450210	10/12/2015	10/20/2015	Keara Dowling
Monroe County Hospital	88 MARTIN LUTHER KING JR DR FORSYTH, GA 310291682	10/13/2015	10/21/2015	Bill Storck
Appling Hospital	163 E TOLLISON ST BAXLEY, GA 315130120	10/16/2015	10/22/2015	Stephanie Smith
St Joseph's Hospital	11705 MERCY BLVD SAVANNAH, GA 31419	10/14/2015	10/22/2015	Tami Jeffers
Candler Hospital	5353 REYNOLDS ST SAVANNAH, GA 31405	10/14/2015	10/22/2015	Tami Jeffers
Chestatee Regional Hospital	227 MOUNTAIN DR DAHLONEGA, GA 305331606	10/16/2015	10/23/2015	Connie Alexander
Ty Cobb Memorial	367 CLEAR CREEK PARKWAY LAVONIA, GA 30553	10/19/2015	10/23/2015	Beth Dalton
Dekalb Medical Center	2701 N DECATUR RD Decatur, GA 30033	10/20/2015	11/3/2015	Gregory Girard
Dekalb Medical Center - Hillandale	2801 DEKALB MEDICAL PKWY Lithonia, GA 30058	10/20/2015	11/3/2015	Gregory Girard
Decatur Hospital	450 N CANDLER ST Decatur, GA 30033	10/20/2015	11/3/2015	Gregory Girard
Jenkins County Hospital	931 E WINTHROPE AVE MILLEN, GA 304421839	10/26/2015	10/26/2015	Jennifer Johnson
Screven County Hospital	215 MIMS RD SYLVANIA, GA 304671994	10/26/2015	10/26/2015	Jennifer Johnson
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	10/13/2015	10/26/2015	Sharon Griffin
Columbus Regional	710 CENTER ST COLUMBUS, GA 319011527	8/12/2015	10/27/2015	Matt Diskin
Wayne Memorial Hospital	865 S 1ST ST JESUP, GA 315450210	11/5/2015	11/18/2015	Debbie Priester
Northside Hospital	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	11/30/2015	12/1/2015	Emily Grover
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	11/30/2015	12/1/2015	Emily Grover
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	11/30/2015	12/1/2015	Emily Grover
Northside Hospital	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	11/30/2015	12/1/2015	Emily Grover
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	11/30/2015	12/1/2015	Emily Grover
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	11/30/2015	12/1/2015	Emily Grover
Newton General	5126 HOSPITAL DR NE COVINGTON, GA 30014	11/5/2015	12/7/2015	Ben Glass
Bacon County	302 S WAYNE ST ALMA, GA 315102922	11/11/2015	12/7/2015	J Sapp
Emory Johns Creek	6325 HOSPITAL PKWY DULUTH, GA 30097	11/12/2015	12/8/2015	Wendy Chen
Washington County	610 SPARTA RD SANDERSVILLE, GA 310821860	11/17/2015	12/7/2015	Darin Lane
Washington County	610 SPARTA RD SANDERSVILLE, GA 310821860	12/1/2015	12/8/2015	Darin Lane
John D Archbold Memorial Hospital	915 GORDON AVE THOMASVILLE, GA 31792	11/4/2015	11/16/2015	Patricia Barrett
Brooks County Hospital	903 N COURT ST QUITMAN, GA 316431315	11/4/2015	11/16/2015	Patricia Barrett
Grady General Hospital	1155 5TH ST SE CAIRO, GA 398283142	11/4/2015	11/16/2015	Patricia Barrett
Mitchell County Hospital	90 E STEPHENS ST CAMILLA, GA 317301899	11/4/2015	11/16/2015	Patricia Barrett
St Joseph's Hospital	11705 MERCY BLVD SAVANNAH, GA 31419	12/1/2015	12/8/2015	Tami Jeffers
Candler Hospital	5353 REYNOLDS ST SAVANNAH, GA 31405	12/1/2015	12/8/2015	Tami Jeffers
Murray Medical Center	707 OLD DALTON ELLIJAY RD CHATSWORTH, GA 307052029	11/4/2015		Paul Ziegele
Oconee Regional	821 N COBB ST MILLEDGEVILLE, GA 310612343	12/5/2015	12/11/2015	Ben Arrington
Athens Regional	1199 PRINCE AVE ATHENS, GA 30606	12/4/2015	12/11/2015	Andrew Berube
West Georgia	1514 VERNON RD LAGRANGE, GA 302404131	12/4/2015	12/11/2015	Andrew Berube
Colquitt Regional	3131 S MAIN ST MOULTRIE, GA 317686925	12/4/2015	12/15/2015	Shae Foy
Northside Hospital	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	12/14/2015	12/15/2015	Emily Grover

Exhibit B

Emily Grover	Northside Hospital-Atlanta						0			11/13/2015	11/17/2015			4		11/30/2015	12/1/2015			1		
Emily Grover	Northside Forsyth		11/30/2015	12/4/2015			4			11/13/2015	11/17/2015			4		11/30/2015	12/1/2015			1		
Catherine McKenzie	Hamilton Medical Center						0			11/23/2015	11/24/2015			1						0		
Emily Grover	Northside Cherokee		11/30/2015	12/4/2015			4			11/30/2015	12/10/2015			10		11/30/2015	12/1/2015			1		
Emily Grover	Northside Forsyth						0			11/30/2015	12/10/2015			10		11/30/2015	12/1/2015			1		
Shae Foy	Tanner Medical Center - Carrollton						0			12/2/2015	12/10/2015			8						0		
Shae Foy	Northeast Georgia						0			12/10/2015	12/15/2015			5						0		
Gregory Girard	Dekalb Medical Center		10/20/2015	10/26/2015			6							0		10/20/2015	11/3/2015			14		
Gregory Girard	Dekalb Medical Center - Hillandale		10/20/2015	10/26/2015			6							0		10/20/2015	11/3/2015			14		
Gregory Girard	Decatur Hospital		10/20/2015	10/26/2015			6							0		10/20/2015	11/3/2015			14		
Jennifer Johnson	Jenkins County Hospital						0							0		10/26/2015	10/26/2015			0		
Jennifer Johnson	Screven County Hospital						0							0		10/26/2015	10/26/2015			0		
Matt Diskin	Columbus Regional	7	11/5/2015	11/9/2015	11/5/2015	11/9/2015	4	4	Y					0		8/12/2015	10/27/2015	8/12/2015	10/27/2015	76	76	Y
Paul Ziegele	Murray Medical Center	9					0									11/4/2015	3/15/2016			132		N
Emily Grover	Northside Cherokee						0							0		11/30/2015	12/1/2015			1		
Shae Foy	Colquitt Regional						0							0		12/4/2015	12/15/2015			11		

Min: 0.0
 Max: 25.0
 Ave: 4.2

Min: 0.0
 Max: 12.0
 Ave: 1.9

Min: 0.0
 Max: 132.0
 Ave: 9.4

Exhibit C

Comment Categories Key			
1	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	9	Not able to get into contact with provider.
2	Provider stated reports on DCH website were used instead of requested CMO reports.	10	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
3	Provider had to request corrected report from CMO.	11	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
4	Request outside of audit period.	12	Provider only able to provide partial or no information about HS&R report request and receipt.
5	Requested CMO report(s) was not received.	13	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
6	Provider indicated this facility did not request HS&R reports from CMOs.	14	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
7	Dates reported by CMO were confirmed.	15	Provider received inaccurate report such as missing, incorrect, or invalid data.
8	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		

Exhibit D

Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: WellCare
Reporting Date: 01/29/16
Reporting Period: Q4 2015

Wellcare

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name	Total Days	Days Late
Columbus Regional	710 CENTER ST COLUMBUS, GA 319011527	8/12/2015	10/27/2015	Matt Diskin	76	46
Murray Medical Center	707 OLD DALTON ELLIJAY RD CHATSWORTH, GA 307052029	11/4/2015	3/15/2016	Paul Ziegele	132	102

Exhibit E
Hospital Statistical and Reimbursement Report
 Quarterly Report

CMO Name: WellCare

Wellcare

Reporting Date: 01/29/16

Reporting Period: Q4 2015

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Emory University	1364 CLIFTON ROAD NE ATLANTA, GA 30322	10/1/2015	10/14/2015	Rhonda Mitchell-Wise
Emory Midtown	550 PEACHTREE ST NE ATLANTA, GA 303652225	10/1/2015	10/14/2015	Rhonda Mitchell-Wise
Wayne Memorial Hospital	865 S 1ST ST JESUP, GA 315450210	10/1/2015	10/13/2015	Debbie Priester
Cook Medical	706 N PARRISH AVE ADEL, GA 316201511	10/2/2015	10/13/2015	Darin Lane
Meadows Regional Medical Center	1703 MEADOWS LN VIDALIA, GA 304748915	10/2/2015	10/13/2015	J Sapp
Jenkins County Hospital	931 E WINTHROPE AVE MILLEN, GA 304421839	10/2/2015	10/13/2015	Marsha Carroll
Screven County Hospital	215 MIMS RD SYLVANIA, GA 304671994	10/2/2015	10/13/2015	Marsha Carroll
Cook Medical	706 N PARRISH AVE ADEL, GA 316201511	10/5/2015	10/13/2015	Stuart Hasty
Tanner Medical Center	705 DIXIE ST CARROLLTON, GA 301173818	10/5/2015	10/13/2015	Carol Crews
Tanner Medical Center Villa Rica	3200 DOWNWOOD CIR NW ATLANTA, GA 303271624	10/5/2015	10/13/2015	Carol Crews
TMC Higgins General Hospital	200 ALLEN MEMORIAL DR BREMEN, GA 30110	10/5/2015	10/13/2015	Carol Crews
Jeff Davis Hospital	163 S TALLAHASSEE ST HAZLEHURST, GA 31539	10/5/2015	10/13/2015	Staci Ogilvie
Murray Medical Center	707 OLD DALTON ELLIJAY RD CHATSWORTH, GA 307052029	10/5/2015	10/13/2015	Paul Ziegele
Liberty Regional	462 E G MILES PKWY HINESVILLE, GA 313134000	10/8/2015	10/13/2015	Debra Berry
Morgan Memorial Hospital	1077 S MAIN ST MADISON, GA 306502073	10/9/2015	10/13/2015	Kyle Wilkinson
Wayne Memorial Hospital	865 S 1ST ST JESUP, GA 315450210	10/12/2015	10/20/2015	Keara Dowling
Monroe County Hospital	88 MARTIN LUTHER KING JR DR FORSYTH, GA 310291682	10/13/2015	10/21/2015	Bill Storck
Appling Hospital	163 E TOLLISON ST BAXLEY, GA 315130120	10/16/2015	10/22/2015	Stephanie Smith
St Joseph's Hospital	11705 MERCY BLVD SAVANNAH, GA 31419	10/14/2015	10/22/2015	Tami Jeffers
Candler Hospital	5353 REYNOLDS ST SAVANNAH, GA 31405	10/14/2015	10/22/2015	Tami Jeffers
Chestatee Regional Hospital	227 MOUNTAIN DR DAHLONEGA, GA 305331606	10/16/2015	10/23/2015	Connie Alexander
Ty Cobb Memorial	367 CLEAR CREEK PARKWAY LAVONIA, GA 30553	10/19/2015	10/23/2015	Beth Dalton
Dekalb Medical Center	2701 N DECATUR RD Decatur, GA 30033	10/20/2015	11/3/2015	Gregory Girard
Dekalb Medical Center - Hillandale	2801 DEKALB MEDICAL PKWY Lithonia, GA 30058	10/20/2015	11/3/2015	Gregory Girard
Decatur Hospital	450 N CANDLER ST Decatur, GA 30033	10/20/2015	11/3/2015	Gregory Girard
Jenkins County Hospital	931 E WINTHROPE AVE MILLEN, GA 304421839	10/26/2015	10/26/2015	Jennifer Johnson
Screven County Hospital	215 MIMS RD SYLVANIA, GA 304671994	10/26/2015	10/26/2015	Jennifer Johnson
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	10/13/2015	10/26/2015	Sharon Griffin
Columbus Regional	710 CENTER ST COLUMBUS, GA 319011527	8/12/2015	10/27/2015	Matt Diskin
Wayne Memorial Hospital	865 S 1ST ST JESUP, GA 315450210	11/5/2015	11/18/2015	Debbie Priester
Northside Hospital	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	11/30/2015	12/1/2015	Emily Grover
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	11/30/2015	12/1/2015	Emily Grover
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	11/30/2015	12/1/2015	Emily Grover
Northside Hospital	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	11/30/2015	12/1/2015	Emily Grover
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	11/30/2015	12/1/2015	Emily Grover
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	11/30/2015	12/1/2015	Emily Grover
Newton General	5126 HOSPITAL DR NE COVINGTON, GA 30014	11/5/2015	12/7/2015	Ben Glass
Bacon County	302 S WAYNE ST ALMA, GA 315102922	11/11/2015	12/7/2015	J Sapp
Emory Johns Creek	6325 HOSPITAL PKWY DULUTH, GA 30097	11/12/2015	12/8/2015	Wendy Chen
Washington County	610 SPARTA RD SANDERSVILLE, GA 310821860	11/17/2015	12/7/2015	Darin Lane
Washington County	610 SPARTA RD SANDERSVILLE, GA 310821860	12/1/2015	12/8/2015	Darin Lane
John D Archbold Memorial Hospital	915 GORDON AVE THOMASVILLE, GA 31792	11/4/2015	11/16/2015	Patricia Barrett
Brooks County Hospital	903 N COURT ST THOMAS, GA 316431315	11/4/2015	11/16/2015	Patricia Barrett
Grady General Hospital	1155 5TH ST SE CAIRO, GA 398283142	11/4/2015	11/16/2015	Patricia Barrett
Mitchell County Hospital	90 E STEPHENS ST CAMILLA, GA 317301899	11/4/2015	11/16/2015	Patricia Barrett
St Joseph's Hospital	11705 MERCY BLVD SAVANNAH, GA 31419	12/1/2015	12/8/2015	Tami Jeffers
Candler Hospital	5353 REYNOLDS ST SAVANNAH, GA 31405	12/1/2015	12/8/2015	Tami Jeffers
Murray Medical Center	707 OLD DALTON ELLIJAY RD CHATSWORTH, GA 307052029	11/4/2015	3/15/2016	Paul Ziegele
Oconee Regional	821 N COBB ST MILLEDGEVILLE, GA 310612343	12/5/2015	12/11/2015	Ben Arrington
Athens Regional	1199 PRINCE AVE ATHENS, GA 30606	12/4/2015	12/11/2015	Andrew Berube
West Georgia	1514 VERNON RD LAGRANGE, GA 302404131	12/4/2015	12/11/2015	Andrew Berube
Colquitt Regional	3131 S MAIN ST MOULTRIE, GA 317686925	12/4/2015	12/15/2015	Shae Foy
Northside Hospital	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	12/14/2015	12/15/2015	Emily Grover