



Healthcare Facility Regulation



Presentation to: DCH Board

Presented by: Melanie Simon, Division Chief



Mission

The Georgia Department of Community Health

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Facilities Regulated by HFRD

HFR regulates over 25 types of facilities. Here are some examples:

Facility Type	Current #
Narcotic Treatment Programs	70
Home Health Agencies	106
Assisted Living Communities	127
Hospitals	192
Hospices	217
Dialysis Clinics	342
Nursing Homes	368
Ambulatory Surgical Centers	379
Drug Abuse Centers	424
Private Home Care Providers	1251
Personal Care Homes	1612
Laboratories	2465



Organization and Staffing

**Division Chief
Melanie Simon**

**Deputy Division Chief
Norma Jean Morgan**

- Over two-thirds of HFR staff are field-based surveyors who work from home and travel to health care facilities to conduct surveys.
- Most surveyors have a clinical degree and experience working in the same facility type that they survey. For most facility types, we employ Registered Nurses to conduct the surveys, but we also employ medical technologists (for labs), mental health care workers (for drug treatment centers), dieticians, social workers and respiratory therapists.

HFR Sections:

Long Term Care
Andrea Miranda

Non-Long Term Care
Nancy Holt-Scott

Personal Care Homes
Elaine Wright

Training and Quality Assurance
Deborah Herring

Operations
Marlene Johnson

Legal Services
Stacey Hillock



Long Term Care Update

- ❖ Surveyor Staffing Levels: We are now fully staffed in our nursing home program due to recent salary increases.
- ❖ Work on the Weekend (WOW) Program Results: We have eliminated the complaint backlog in our nursing home program.
- ❖ Georgia Health Care Association Initiative: GHCA is launching a program targeted at reducing complaints through enhanced customer service and quality care.

