



Medicaid

Georgia Families & Georgia Families 360° Contracts Implementation



Presentation to:

Care Management Committee

Presented by:

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Presentation Overview

- **GA Managed Care Services**
- **Overview of the Procurement Process**
- **Contract Awards**
- **Major Milestones for Implementation Phase**
- **Current Progress and Next Steps**



Choices for a Healthy Life

Managed Care Services

The Department of Community Health, Division of Medical Assistance Plans, oversees selected Care Management Organizations (CMOs) for the provision of *managed care services and benefits* to the following populations:

<i>Georgia Families</i>	GA's managed care program for Medicaid
<i>PeachCare for Kids®</i>	GA's Children's Health Insurance Program (CHIP)
<i>Planning for Healthy Babies (P4HB)</i>	GA's Section 1115 Family Planning Waiver program
<i>Georgia Families 360^o</i>	Children, youth and young adults in Foster Care or receiving Adoption Assistance and select youth involved with the Department of Juvenile Justice



Overview of the Procurement Process

Timeline	Procurement Steps
November 2014	Request for Qualified Contractors (RFQC) Released
December 2014	Pre-Qualified Contractors Announced
February 2015	Request for Proposals (RFP) Released
May 20, 2015	RFP Closed; Proposals Due
Thru August 2015	Evaluation and Validation Phase
September 9, 2015	Notice of Intent to Award (NOIA) Announced
9/9/2015 – 8/1/2016	Vendor Protest & Appeal Period
August 1, 2016	Notice of Award Announced



Contract Awards - Statewide



- ❖ DCH Selected 4 CMOs to provide managed care services and benefits statewide to Georgia Families members, PeachCare for Kids® members, and P4HB participants.
- ❖ DCH selected Amerigroup to continue providing managed care services and benefits to Georgia Families 360° members.



Implementation Methodology: Milestones

Planning & Assessment

- Contract Execution
- Project Planning
- Project Kick-Off
- Technical Assessment:
Current State of Readiness

Implementation

- Project Management
- Deliverables Development
- Deliverables Submissions
- Readiness Reviews
- Resource & Supplier Training
- Systems Integration

Open Enrollment

- Member Communications
- Member Choice Period
- Enrollment Analysis
- Auto-Assignment

Federal Approval

- CMS Review & Approval of Readiness Assessment Results

Go-Live

- July 1st, 2017



Implementation Project Timeline



Project Schedule: Priorities & Milestones

Key Dates

- Milestone #1 Project Kick-Off: Planning & Assessment and Implementation Start 9/16
- Milestone #2A Phase I: All Implementation Deliverables Submitted to DCH by 11/16
- Milestone #2B Phase I: Readiness Review Team Completes Desk Reviews Winter 2016
- Milestone #3 Phase II: Successful Onsite Review Completed 12/16
- Milestone #4 Successful Open Enrollment Completed Spring 2017
- Milestone #5 CMS Approval Received Prior to GO LIVE of July 1, 2017
- Milestone #6 Go-Live of July 1, 2017
- Milestone #7 Implementation Close-Out

Current Progress and Next Steps

Recent Accomplishments

- ✓ 8/26/16: Pre-Kick Off Meeting
- ✓ 9/7/16: Project Kick-Off Meeting
- ✓ 9/2016: Launch SharePoint Project Site
- ✓ 9/2016: Readiness Review Team and Leader Training Provided
- ✓ 9/2016: First CMO Deliverables Received
- ✓ 9/27/16: DCH Readiness Review Team Review Initiated

Current Phase

- Onsite Desk Review in Progress
- Project Meetings: RR Team Meetings, CMO Weekly Project Calls, Project Touch-bases, DCH Project Team Meetings, Strategic Project Meetings, Technical Meetings, etc.

Next Steps/Events

- CMOs to submit 10/2016 Deliverables
- Ongoing Readiness Review Team Sessions
- Launch Training Workgroup; Develop Onsite Training for CMO staff
- Launch Communications Workgroup; Develop Member Communications
- Planning and Design for Open Enrollment
- Current State Assessments of CMO Technical & Systems Readiness; Onboarding New CMO

Questions & Answers





THANK YOU

Mission

The Georgia Department of Community Health

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.