

## Community Care Service Program (CCSP) Transition

### Frequently Asked Questions for the Provider

July 2016

On July 1, 2016, administration of the Community Care Services Program (CCSP) transferred from the Department of Human Services (DHS) to the Department of Community Health (DCH).

CCSP is a Medicaid waiver program that provides a range of community-based services to assist individuals who are older and/or have disabilities to achieve safe, self-reliant lives.

Answers to your most commonly asked questions regarding the CCSP transfer are listed below.

**Q. Why is CCSP being transferred to DCH? What are the goals of the transition?**

A. As Georgia's Medicaid agency, DCH administers several other Medicaid waiver programs, including the SOURCE program. CCSP and SOURCE are operated out of the same 1915(c) waiver authority – the Elderly and Disabled Waiver. The CCSP transfer creates a consistent, streamlined process for management of the Elderly and Disabled waiver program.

**Q. I am enrolled as a provider in the CCSP program. Do I need to do anything to continue to be an eligible provider?**

A. No; eligible providers do not need to take any action to continue to be eligible Medicaid providers for CCSP members. Provider enrollment information sessions will continue to be held in February and August, and enrollment requirements can be found at <http://www.mmis.georgia.gov>.

**Q. Do I need to do anything to continue to receive payments?**

A. No; the CCSP transfer did not result in any changes to the billing system. Eligible providers do not need to take any action to continue filing claims and receiving payments.

**Q. Are there be any changes to the services covered by CCSP?**

A. No; CCSP will continue to provide the following services, based on the individual's CCSP Care Plan:

- Emergency Response System
- Home-Delivered Meals
- Skilled Home Health
- Personal Support
- Respite Care
- Adult Day Health
- Alternative Living Services

**Q. Do the individuals I currently provide services to need to do anything to continue receiving the CCSP waiver?**

A. No; CCSP members will continue to be enrolled in the waiver and eligible to receive services and do not need to take any action as a result of the program transfer.

**Q. I am a Care Coordination agency and I subcontract with the regional Area Agency on Aging (AAA). Is my contract at risk?**

A. No; in the interest of making the transfer as smooth as possible, DCH contracts directly with the AAAs, who may in turn continue to outsource for Care Coordination services through subcontracts. It is DCH's expectation that such subcontracts will be renewed.

**Q. Does this transfer remove the current partial freeze on admissions?**

A. It is DCH's goal to work to deliver services to the greatest number of applicants while ensuring comprehensive and quality care is provided to those already enrolled. DCH will continue to assess resources and the capacity of the system to determine if, how, or when the freeze might be relaxed.

**Q. Does this transfer impact the CCSP wait list?**

A. While there is currently no timeline to eliminate the wait list, DCH will effectively and efficiently manage program resources. Working within existing resources, DCH will ensure the highest quality of care is delivered to the greatest number of citizens. DCH will examine available funding and determine the most effective process for approving admissions without sacrificing care for existing program members.

**Q. The Department of Human Services is about to launch its new information technology system, Harmony, and a function of Harmony is to support CCSP activities. Will DCH be taking over Harmony?**

A. No; Harmony will remain a DHS IT system. Harmony, just like the AIM System (AIMS) that will be replaced by Harmony, houses functionality for more than just CCSP operations. DCH will contract with DHS for access by CCSP staff (state, regional AAA, or contracted Care Coordination staff) to whichever IT system is currently in place and specifically to the CCSP modules necessary to sustain CCSP operations.

**Q. What has happened with the DHS State Office CCSP staff?**

A. The state CCSP staff remains intact and transferred as a unit to the DCH Medicaid Policy and Provider Services Section, specifically to the Home and Community Based Services unit.

**Q. Who should I contact if I have more questions?**

A. Please contact DCH Office of Communications and Legislative Affairs at (404) 656-7994.