

September 2015 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	201,359	218,945	245,177	665,481
Central	8,975	57,689	86,121	152,785
East	29,741	3,798	39,065	72,604
North	66,394	11,482	101,547	179,423
Southeast	38,399	7,259	71,765	117,423
Southwest	4,932	79,736	39,481	124,149
Statewide	349,800	378,909	583,156	1,311,865
GF Month-end Adjusted Process Results Summary - September 2015 Source: Fiscal Agent, HPE				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	83.69%	84.50%	83.0%
Abandonment Rate	0.56%	1.11%	3.0%
Blocked Calls	0.00%	0.00%	0.00%
Represents September 2015 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2015	\$72,807,382	\$57,037,302	\$111,473,460
February 2015	\$ 69,995,918	\$ 59,271,618	\$ 106,012,983
March 2015	\$ 66,103,921	\$ 69,648,442	\$ 109,865,346
April 2015	\$ 74,640,132	\$ 66,450,822	\$ 114,642,156
May 2015	\$ 75,092,381	\$ 55,575,276	\$ 110,796,482
June 2015	\$ 63,629,448	\$ 60,137,277	\$ 99,448,695
July 2015	\$ 79,721,117	\$ 59,519,677	\$ 106,455,958
August 2015	\$ 78,688,840	\$ 66,726,565	\$ 110,708,078
September 2015	\$ 82,525,424	\$ 64,704,627	\$ 111,090,091
October 2015			
November 2015			
December 2015			
Represents CMO payments to all provider types for September 2015. Source: CMO "Claims Processing Report"			

September 2015 MONTHLY REPORTING:**EMERGENCY ROOM CLAIMS PAYMENT
September 2015**

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	20,237	13,020	28,801	62,058
ER Claims Paid at a Reduced amount (such as the Triage Rate)	4,148	6,917	11,830	22,895
# of Appeals	20	135	1,434	1,589
# of Appeals overturned where the Reduced rate is paid at a higher rate	19	45	11	75

Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.

Period - September 2015