

July 2015 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	202,274	219,146	247,987	669,407
Central	8,724	57,953	86,992	153,669
East	29,981	3,610	39,421	73,012
North	66,573	11,216	102,320	180,109
Southeast	38,629	7,098	72,461	118,188
Southwest	4,967	80,808	40,121	125,896
Statewide	351,148	379,831	589,302	1,320,281
GF Month-end Adjusted Process Results Summary - July 2015 Source: Fiscal Agent, HPE				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	93.19%	91.67%	83.0%
Abandonment Rate	0.32%	0.70%	0.2%
Blocked Calls	0.00%	0.13%	0.00%
Represents July 2015 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2015	\$72,807,382	\$57,037,302	\$111,473,460
February 2015	\$ 69,995,918	\$ 59,271,618	\$ 106,012,983
March 2015	\$ 66,103,921	\$ 69,648,442	\$ 109,865,346
April 2015	\$ 74,640,132	\$ 66,450,822	\$ 114,642,156
May 2015	\$ 75,092,381	\$ 55,575,276	\$ 110,796,482
June 2015	\$ 63,629,448	\$ 60,137,277	\$ 99,448,695
July 2015	\$ 79,721,117	\$ 59,519,677	\$ 106,455,958
August 2015			
September 2015			
October 2015			
November 2015			
December 2015			
Represents CMO payments to all provider types for July 2015. Source: CMO "Claims Processing Report"			

July 2015 MONTHLY REPORTING:**EMERGENCY ROOM CLAIMS PAYMENT
July 2015**

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	15,914	12,255	27,600	55,769
ER Claims Paid at a Reduced amount (such as the Triage Rate)	702	6,600	11,132	18,434
# of Appeals	4	211	1,204	1,419
# of Appeals overturned where the Reduced rate is paid at a higher rate	3	73	39	115

Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.

Period - July 2015