

May 2016 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	198,526	231,160	237,953	667,639
Central	8,403	59,538	85,435	153,376
East	29,616	4,694	39,415	73,725
North	65,042	13,464	99,594	178,100
Southeast	38,998	9,548	71,916	120,462
Southwest	4,756	81,503	38,851	125,110
Statewide	345,341	399,907	573,164	1,318,412
GF Month-end Adjusted Process Results Summary - May 2016 Source: Fiscal Agent, HPE				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	89.63%	91.84%	82.0%
Abandonment Rate	0.53%	0.65%	2.0%
Blocked Calls	0.00%	0.37%	0.00%
Represents May 2016 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2016	\$86,787,544	\$58,649,586	\$105,439,394
February 2016	\$ 78,658,808	\$ 71,485,832	\$ 111,354,006
March 2016	\$ 88,477,334	\$ 76,013,455	\$ 123,252,613
April 2016	\$ 82,380,745	\$ 65,062,679	\$ 107,664,761
May 2016	\$ 75,032,898	\$ 72,101,495	\$ 94,557,533
June 2016			
July 2016			
August 2016			
September 2016			
October 2016			
November 2016			
December 2016			
Represents CMO payments to all provider types for May 2016. Source: CMO "Claims Processing Report"			

May 2016 MONTHLY REPORTING:

**EMERGENCY ROOM CLAIMS PAYMENT
May 2016**

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	15,616	17,550	28,781	61,947
ER Claims Paid at a Reduced amount (such as the Triage Rate)	4,418	10,014	12,155	26,587
# of Appeals	8	27	1,192	1,227
# of Appeals overturned where the Reduced rate is paid at a higher rate	7	12	60	79

Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.
Period - May 2016

CVO SUMMARY REPORT

	Recredential	Credential	Total
CVO Applications Started	3,481	9,423	12,904
CVO Applications Submitted	3,347	8,969	12,316
CVO Apps - HP/DCH Only Working	51	392	443
CVO Apps - Aperture - In Process	268	1,470	1,738
CVO Apps - Aperture - Approved	2,168	4,866	7,034
CVO Apps - Aperture - Denied	139	984	1,123
CVO Apps - Aperture - Cancelled	5	42	47

Note: Represents CVO status for Credentialing Applications on the GAMMIS web portal for the Month-end of May 2016
Source: HPE

May 2016 MONTHLY REPORTING:

CMO Report					
PA Type	AMERIGROUP	PEACHSTATE	WELLCARE	FFS	TOTAL
Children's Intervention Services	4857	4941	7078		16876
Children's Intervention Services Received for CMO	149	2022	337		2508
Durable Medical Equipment	1735	971	1748		4454
Durable Medical Equipment Received for CMO	169	91	609		869
Newborn Delivery Notification Form	9919	11592	14636	2046	38193
Newborn Delivery Notification Form Received from CMO	0	0	1371		1371
Georgia Pregnancy Notification Form	4611	2140	5012		11763
Georgia Pregnancy Notification Form Received from CMO	0	0	22		22
Precertification	18032	14679	27010		59721
Prior Authorization Request Received from CMO	33434	2460	22129		58023
Precertification - Instate Transplants	1	4	5		10
Hospital OutPatient Therapy	3725	1427	4494		9646
Hospital OutPatient Therapy Received from CMO	0	4824	0		4824
GRAND TOTAL:	76,632	45,151	84,451	2,046	208,280
<p>Note: This is a new Weekly CMO Report. This is the first report which will consist of data from January 2016 July 2016. Starting August 2016 this report will be a monthly report. Source: GMCF</p>					

CMO FINANCIAL FILINGS				
	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)	Total- All CMOs (\$ Millions)
Total Medical Expense	\$ 250.24	\$ 223.07	\$ 339.40	\$ 812.72
Health Benefit Ratio (Medical Expense/ Revenue)	87.82%	78.19%	88.68%	85.28%
<p>Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance (DOI). Period: January 2016 - March 2016 Source: Quarterly filings with Georgia DOI</p>				