

April 2016 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	198,941	229,566	238,534	667,041
Central	8,603	59,674	85,917	154,194
East	29,899	4,599	39,669	74,167
North	65,615	13,429	100,617	179,661
Southeast	39,237	9,295	72,277	120,809
Southwest	4,849	81,908	39,211	125,968
Statewide	347,144	398,471	576,225	1,321,840
GF Month-end Adjusted Process Results Summary - April 2016 Source: Fiscal Agent, HPE				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	92.17%	93.32%	85.0%
Abandonment Rate	0.23%	0.60%	1.0%
Blocked Calls	0.00%	0.91%	0.00%
Represents April 2016 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2016	\$86,787,544	\$58,649,586	\$105,439,394
February 2016	\$ 78,658,808	\$ 71,485,832	\$ 111,354,006
March 2016	\$ 88,477,334	\$ 76,013,455	\$ 123,252,613
April 2016	\$ 82,380,745	\$ 65,062,679	\$ 107,664,761
May 2016			
June 2016			
July 2016			
August 2016			
September 2016			
October 2016			
November 2016			
December 2016			
Represents CMO payments to all provider types for April 2016. Source: CMO "Claims Processing Report"			

April 2016 MONTHLY REPORTING:

EMERGENCY ROOM CLAIMS PAYMENT

April 2016

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	18,650	14,595	31,063	64,308
ER Claims Paid at a Reduced amount (such as the Triage Rate)	6,324	8,325	13,717	28,366
# of Appeals	37	91	1,078	1,206
# of Appeals overturned where the Reduced rate is paid at a higher rate	32	38	56	126

Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.

Period - April 2016

CVO SUMMARY REPORT

	Recredential	Credential	Total
CVO Applications Started	3,234	8,162	11,396
CVO Applications Submitted	3,062	7,691	10,753
CVO Apps - HP/DCH Only Working	88	689	777
CVO Apps - Aperture - In Process	267	1,358	1,625
CVO Apps - Aperture - Completed	2,066	4,650	6,716

Note: Represents CVO status for Credentialing Applications on the GAMMIS web portal for the Month-end of April 2016

Source: HPE

April 2016 MONTHLY REPORTING:

CMO Report					
PA Type	AMERIGROUP	PEACHSTATE	WELLCARE	FFS	TOTAL
Children's Intervention Services	4857	4941	7078		16876
Children's Intervention Services Received for CMO	149	2022	337		2508
Durable Medical Equipment	1735	971	1748		4454
Durable Medical Equipment Received for CMO	169	91	609		869
Newborn Delivery Notification Form	9919	11592	14636	2046	38193
Newborn Delivery Notification Form Received from CMO	0	0	1371		1371
Georgia Pregnancy Notification Form	4611	2140	5012		11763
Georgia Pregnancy Notification Form Received from CMO	0	0	22		22
Precertification	18032	14679	27010		59721
Prior Authorization Request Received from CMO	33434	2460	22129		58023
Precertification - Instate Transplants	1	4	5		10
Hospital OutPatient Therapy	3725	1427	4494		9646
Hospital OutPatient Therapy Received from CMO	0	4824	0		4824
GRAND TOTAL:	76,632	45,151	844,451	2,046	208,280
<p>Note: This is a new Weekly CMO Report. This is the first report which will consist of data from January 2016 July 2016. Starting August 2016 this report will be a monthly report. Source: GMCF</p>					

CMO FINANCIAL FILINGS				
	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)	Total- All CMOs (\$ Millions)
Total Medical Expense	\$ 250.24	\$ 223.07	\$ 339.40	\$ 812.72
Health Benefit Ratio (Medical Expense/ Revenue)	87.82%	78.19%	88.68%	85.28%
<p>Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance (DOI). Period: January 2016 - March 2016 Source: Quarterly filings with Georgia DOI</p>				