

October 2015 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	199,566	217,058	241,738	658,362
Central	8,967	57,290	85,397	151,654
East	29,491	3,803	38,744	72,038
North	66,316	11,487	100,978	178,781
Southeast	38,229	7,363	71,240	116,832
Southwest	5,016	79,426	39,099	123,541
Statewide	347,585	376,427	577,196	1,301,208
GF Month-end Adjusted Process Results Summary - October 2015 Source: Fiscal Agent, HPE				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	85.99%	83.71%	69.0%
Abandonment Rate	0.40%	1.02%	5.0%
Blocked Calls	0.00%	0.01%	0.00%
Represents October 2015 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2015	\$72,807,382	\$57,037,302	\$111,473,460
February 2015	\$ 69,995,918	\$ 59,271,618	\$ 106,012,983
March 2015	\$ 66,103,921	\$ 69,648,442	\$ 109,865,346
April 2015	\$ 74,640,132	\$ 66,450,822	\$ 114,642,156
May 2015	\$ 75,092,381	\$ 55,575,276	\$ 110,796,482
June 2015	\$ 63,629,448	\$ 60,137,277	\$ 99,448,695
July 2015	\$ 79,721,117	\$ 59,519,677	\$ 106,455,958
August 2015	\$ 78,688,840	\$ 66,726,565	\$ 110,090,091
September 2015	\$ 82,525,424	\$ 64,704,627	\$ 111,090,752
October 2015	\$ 85,597,061	\$ 52,552,537	\$ 105,113,752
November 2015			
December 2015			
Represents CMO payments to all provider types for October 2015. Source: CMO "Claims Processing Report"			

October 2015 MONTHLY REPORTING:

EMERGENCY ROOM CLAIMS PAYMENT				
October 2015				
	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	19,564	12,514	31,955	64,033
ER Claims Paid at a Reduced amount (such as the Triage Rate)	4,529	5,972	14,087	24,588
# of Appeals	48	498	1,498	2,044
# of Appeals overturned where the Reduced rate is paid at a higher rate	45	102	0	147
<p>Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned. Period - October 2015</p>				

QUARTERLY REPORTING:

CMO FINANCIAL FILINGS				
	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)	Total- All CMOs (\$ Millions)
Total Medical Expense	\$ 640.21	\$ 624.87	\$ 624.87	\$ 2,234.82
Health Benefit Ratio (Medical Expense/ Revenue)	7787.00%	80.42%	80.42%	81.85%
<p>Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance (DOI). January 2015 - September 2015 Source: Quarterly filings with Georgia DOI</p>				