

The background features a blurred image of a person in a hospital bed, overlaid with a green semi-transparent layer. Various medical icons are scattered across the scene, including a syringe, a pill, a stethoscope, a microscope, a group of people, and a cross. A large white cross is centered over the person's chest. The right side of the image is a dark grey diagonal gradient.

GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Peach State Health Plan

Quarter 4: October 2022 – December 2022

2022 April 14, 2023



**MYERS AND
STAUFFER**_{LC}
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the Act) requires the care management organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, the Official Code of Georgia Annotated (O.C.G.A.) 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (the Department or DCH) no later than 30 days following the calendar quarter period.

Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the Act for the Quarter 4, beginning October 1, 2022 and ending December 30, 2022. We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by Peach State Health Plan contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requester, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requester, and other related information.

HS&R reports were randomly selected for Peach State Health Plan to contact providers for confirmation of the dates reported by the CMOs. The *Methodology* section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Peach State Health Plan. Peach State Health Plan's report was obtained by accessing their web portal on January 30, 2023. For Quarter 4, 43 HS&R reports were submitted and can be found in *Exhibit A* of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Peach State Health Plan, we sampled no less than twenty-three report requests.

Telephone calls or emails regarding twenty-three HS&R reports were initiated on February 17, 2023 and completed on March 29, 2023. Providers were asked to provide the date they requested the HS&R report and the CMO-provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication with Peach State Health Plan or the provider, as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.

Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Peach State Health Plan may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Peach State Health Plan that was not included in the report to DCH, Myers and Stauffer would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between Peach State Health Plan and the provider, Myers and Stauffer accepted the documentation submitted by Peach State Health Plan as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Peach State Health Plan after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report (30 days after the report was requested) fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



Report Results

This section provides the results of the analysis of the Quarter 4, 2022 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Peach State Health Plan	43	0	23	23 (100%)	0 (0.0%)	0 (0.0%)

An overview of the analysis is included in *Table 1*. For this analysis, 23 out of 43 HS&R reports were sampled. The results indicate information reported by Peach State Health Plan was confirmed for 100 percent (twenty-three of twenty-three) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
Peach State Health Plan	0.0	6.45	28

The statistics included in *Table 2* are based on the request and release dates reported by Peach State Health Plan for Quarter 4. The minimum number of days taken to release an HS&R report to a provider was zero days, while the maximum number of days taken to release an HS&R report to a provider was 28 days.

Findings

For Quarter 4, seven representatives were contacted regarding twenty-three HS&R report requests. The request and release dates reported by Peach State Health Plan were confirmed for twenty-three requests. Myers and Stauffer identified two HS&R reports that were greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days.

Based on our findings, Peach State Health Plan did not have any cases of late reporting for the Quarter 4, beginning October 1, 2022 and ending December 31, 2022.



Exhibit A: Peach State Health Plan Quarterly Report

HS&R Report Quarterly Report				
CMO Name: Peach State Health Plan Reporting Date: 1/30/23 Reporting Period: 10/1/2022 – 12/31/2022				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Candler County Hospital	400 Cedar St, Metter GA 30439	10/2/2022	10/10/2022	Jesus F. Ruiz
Appling Hospital	163 E Tollison St, Baxley GA 31513	10/2/2022	10/11/2022	Jesus F. Ruiz
Washington County Regional	610 Sparta Rd, Sandersville, GA 31082	10/2/2022	10/11/2022	Jesus F. Ruiz
Southwell Medical Center	706 Parrish Ave, Adel GA 31620	10/2/2022	10/11/2022	Jesus F. Ruiz
Tift Regional Medical Center	901 East 18th St, Tifton GA 31794	10/2/2022	10/11/2022	Jesus F. Ruiz
Stephens County Hospital	163 Hospital Rd, Toccoa, GA 30577	10/3/2022	10/11/2022	Jesus F. Ruiz
Hamilton Medical Center	1200 Memorial Dr, Dalton GA 30720	10/3/2022	10/12/2022	Jordan Wilkey
TMC/Tanner East Alabama, Inc.	1031 Main St So, Wedowee AL 36278	10/3/2022	10/12/2022	Keri McDonald
TMC/Higgins General Hospital, Inc.	200 Allen Memorial Dr, Bremen GA 30110	10/3/2022	10/12/2022	Keri McDonald
Jefferson Hospital	1067 Peachtree St, Louisville GA 30434	10/5/2022	10/12/2022	Keith Williams
Flint River Hospital	509 Sumter St, Montezuma GA 31063	10/5/2022	10/12/2022	Keith Williams
Jeff Davis Hospital	163 S Tallahassee St, Hazlehurst GA 31539	10/5/2022	10/18/2022	Keith Williams
Jenkins County Hospital	931 E Winthrope Ave, Millen GA 30442	10/5/2022	10/26/2022	Keith Williams
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	10/7/2022	10/18/2022	Rebecca McKinley
Emory University Hospital	1364 E Clifton Rd NE, Atlanta, GA 30322	10/11/2022	10/24/2022	Joseph Peggram
Emory University Hospital Midtown	550 Peachtree St NE, Atlanta, GA 30308	10/11/2022	10/24/2022	Joseph Peggram
Burke Hospital Company	351 Liberty St, Waynesboro GA 30830	10/19/2022	10/27/2022	Lewis Cantrell
Candler Hospital	5353 Reynolds St, Savannah GA 31405	10/21/2022	10/27/2022	Tami Jeffers
St. Joseph's Hospital	11705 Mercy Blvd, Savannah GA 31419	10/21/2022	10/27/2022	Tami Jeffers
Tanner Medical Center - Carrollton	705 Dixie St, Carrollton GA 30117	10/24/2022	10/27/2022	Shae S. Foy
Tanner Medical Center - Villa Rica	601 Dallas Hwy, Villa Rica GA 30180	10/24/2022	10/27/2022	Shae S. Foy
John D. Archbold Memorial Hospital	915 Gordon Ave, Thomasville GA 31792	10/24/2022	10/27/2022	Patricia Barrett



EXHIBIT A: PEACH STATE HEALTH PLAN QUARTERLY REPORT

State Fiscal Year 2022

HS&R Report Quarterly Report				
CMO Name: Peach State Health Plan Reporting Date: 1/30/23 Reporting Period: 10/1/2022 – 12/31/2022				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Brooks County Hospital	903 N Ct St, Quitman GA 31643	10/24/2022	10/27/2022	Patricia Barrett
Grady General Hospital	1155 5th St SE, Cairo GA 39828	10/24/2022	10/27/2022	Patricia Barrett
Mitchell County Hospital	90 E Stephens St, Camilla GA 31730	10/24/2022	10/27/2022	Patricia Barrett
Crisp Regional Hospital	902 No 7th St, Cordele GA 31015	10/24/2022	10/27/2022	Darin L. Reed
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Dr, Brunswick GA 31520	10/31/2022	10/31/2022	Michelle Morris
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, Saint Marys GA 31558	10/31/2022	10/31/2022	Michelle Morris
Emory Johns Creek Hospital	6325 Hospital Pkwy, Johns Creek GA 30097	11/10/2022	11/15/2022	Wendy Chen
Habersham Medical Center	541 Historic Hwy 441, Demorest GA 30535	11/10/2022	11/15/2022	Jeffrey Laird
Phoebe Putney Memorial Hospital-North	2000 Palmyra Rd, Albany, GA 31701	11/11/2022	11/18/2022	Rebecca Kendall
Phoebe Worth Medical Center	807 S Isabella St, Sylvester, GA 31791	11/11/2022	11/16/2022	Rebecca Kendall
Phoebe Putney Memorial Hospital	417 W 3rd Ave, Albany, GA 31701	11/11/2022	12/9/2022	Rebecca Kendall
Phoebe Sumter Medical Center	126 US-280, Americus, GA 31719	11/11/2022	11/16/2022	Rebecca Kendall
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	11/14/2022	11/15/2022	Jake Kitchens
Archbold Memorial Hospital	915 Gordon Ave, Thomasville GA 31792	11/30/2022	12/1/2022	Patricia Barrett
Stephens County Hospital	163 Hospital Rd, Toccoa, GA 30577	12/7/2022	12/7/2022	Jesus Ruiz
Washington County Regional Medical Center	501 Sparta Rd, Sandersville GA 31082	12/7/2022	12/7/2022	Jesus Ruiz
Appling Hospital	163 E Tollison St, Baxley GA 31513	12/12/2022	12/12/2022	Savannah Sartain
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	12/15/2022	12/19/2022	Clae Wynn
Internal Medicine	118 Norman Dorminy Dr, Fitzgerald GA	12/15/2022	12/19/2022	Clae Wynn
SGMC-Berrien Campus	1221 E Mcpherson Ave, Nashville GA 31639	12/21/2022	12/21/2022	Draffin Tucker
SGMC-Lanier Campus	116 W Thigpen Ave, Lakeland GA 31635	12/23/2022	12/23/2022	Draffin Tucker