

The background features a blurred medical scene with a person lying down. A large green cross is centered over the person. Various medical icons are overlaid in a light green color, including a syringe, a pill, a stethoscope, a microscope, a person icon, and a group of people icon. A dark grey diagonal shape on the right side contains the text.

GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Peach State Health Plan

Quarter 4: October 2020 – December 2020

April 7, 2021



TABLE OF CONTENTS

■ Project Background	2
■ Objective	3
■ Methodology.....	4
■ Assumptions and Limitations.....	5
■ Report Results.....	6
■ Findings	7
■ Exhibits.....	8-9



Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning October 1, 2020 and ending December 31, 2020 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by Peach State Health Plan contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Peach State Health Plan to contact providers for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Peach State Health Plan. Peach State Health Plan's report was obtained by accessing their web portal on February 10, 2021. For Quarter 4, 35 HS&R reports were submitted by Peach State Health Plan and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Peach State Health Plan, we sampled no less than 28 report requests.

Telephone calls or e-mails regarding 28 HS&R reports were initiated on February 28, 2021 and completed on March 23, 2021. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with the CMOs or provider, as necessary. Provider responses were compared with the dates reported on Peach State Health Plan's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where Peach State Health Plan may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Peach State Health Plan that was not included in the report to DCH, Myers and Stauffer would have communicated with Peach State Health Plan to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- If there was a disagreement between Peach State Health Plan and provider, Myers and Stauffer accepted the documentation submitted by Peach State Health Plan as confirmation.
- If instances occurred where a provider stated they received a requested HS&R report from Peach State Health Plan after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Peach State Health Plan to confirm the information obtained from the provider.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



Report Results

This section provides the results of the analysis of the Quarter 4, 2020 HS&R report.

Table I. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Peach State Health Plan	35	0	28	25 (89.3%)	0 (0.0%)	3 (10.7%)

For the Quarter 4 analysis, 28 out of the 35 HS&R reports were sampled. The results indicate information reported by Peach State Health Plan was confirmed for 89.3 percent (25 out of 28) of the HS&R reports. Providers were deemed unreachable after three contact attempts were made represents 10.7 percent (3 of 28) in the sample.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Peach State Health Plan	0.0	1.45	12.0

The statistics included in Table II are based on the request and release dates reported by Peach State Health Plan for Quarter 4. The minimum number of days taken to release an HS&R report to a provider was zero days while the maximum number of days taken to release an H&R report to a provider was twelve days.



Findings

Peach State Health Plan

For Quarter 4, sixteen representatives were contacted regarding 28 HS&R report requests. The request and release dates reported by Peach State Health Plan were confirmed for 25 requests. Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. We did not identify any HS&R reports released by Peach State Health Plan that were greater than 20 days. We were unable to confirm three report requests as three providers were deemed unreachable after contact was initiated three times.

Based on our findings, Peach State Health Plan did not have any case of late reporting for the quarter beginning October 1, 2020 ending December 31, 2020.



Exhibit A

Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: Peach State Health Plan
 Reporting Date: 1/31/2021
 Reporting Period: October 1, 2020-December 31, 2020

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Wayne Memorial Hospital	Georgia	10/1/2020	10/1/2020	Elisabeth Pak
Wayne Memorial Hospital	Georgia	10/1/2020	10/1/2020	Elisabeth Pak
Southwell Medical (Cook Medical)	Georgia	10/2/2020	10/5/2020	Lisa Gilmore
Irwin County Hospital	Georgia	10/2/2020	10/5/2020	Keith Williams
Dorminy Medical Center	Georgia	10/5/2020	10/5/2020	Sharon Griffin
St. Joseph's Hospital	Georgia	10/7/2020	10/7/2020	Tami Jeffers
Candler Hospital	Georgia	10/7/2020	10/7/2020	Tami Jeffers
Donalsonville Hospital	Georgia	10/8/2020	10/8/2020	Sean Johnson
Crisp Regional Hospital	Georgia	10/12/2020	10/12/2020	Jacob Segó
Emanuel Medical Center	Georgia	10/12/2020	10/12/2020	Jacob Segó
Emory Univ Hospital	Georgia	10/14/2020	10/14/2020	Ronda Mitchell-Wise
Emory Midtown	Georgia	10/14/2020	10/14/2020	Ronda Mitchell-Wise
Emory Univ Hospital	Georgia	10/14/2020	10/14/2020	Ronda Mitchell-Wise
Emory Midtown	Georgia	10/14/2020	10/14/2020	Ronda Mitchell-Wise
Mountain Lakes Medical Center	Georgia	10/15/2020	10/15/2020	Norma Sullivan
Elbert Memorial Hospital	Georgia	10/15/2020	10/15/2020	Kira Griffith
Elbert Memorial Hospital	Georgia	10/16/2020	10/19/2020	Kira Griffith
Habersham Medical Center	Georgia	10/21/2020	10/21/2020	Gwen Clark
Habersham Medical Center	Georgia	10/30/2020	10/30/2020	Holly Bizic
Tifton Regional Medical Center	Georgia	11/2/2020	11/2/2020	Elisabeth Pak
Emory Rehab Hospital	Georgia	11/4/2020	11/16/2020	Ronda Mitchell-Wise
Dorminy Medical Center	Georgia	11/12/2020	11/17/2020	Sharon Griffin
Emory Johns Creek	Georgia	11/17/2020	11/17/2020	Wendy Chen
Southeast Health Medical	Georgia	11/23/2020	11/23/2020	Lisa Payne
Southwest Georgia Regional Medical	Georgia	11/24/2020	11/24/2020	Jake Kitchens
Washington County	Georgia	11/30/2020	11/30/2020	Dawn Richards
Appling General Hospital	Georgia	12/1/2020	12/1/2020	Sean Johnson
Jenkins County Medical Center	Georgia	12/4/2020	12/15/2020	Jason Crosby
Archbold Memorial	Georgia	12/14/2020	12/17/2020	Patricia Barrett
Brooks County Hospital	Georgia	12/14/2020	12/17/2020	Patricia Barrett
Grady General Hospital	Georgia	12/14/2020	12/17/2020	Patricia Barrett
Mitchell County Hospital	Georgia	12/14/2020	12/17/2020	Patricia Barrett
Stephens County Hospital	Georgia	12/15/2020	12/17/2020	Kelly Smallwood
Putnam County Hospital	Georgia	12/28/2020	12/28/2020	Kira Griffith
Monroe County Hospital	Georgia	12/28/2020	12/28/2020	Kira Griffith