

The background features a blurred medical scene with a patient lying down. A green semi-transparent overlay covers the image, containing various medical icons: a syringe, a pill, a virus, a stethoscope, a group of people, and a cross. A large white cross is centered over the patient's chest. The text is positioned on the right side of the image, set against a dark grey diagonal background.

GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Peach State Health Plan

Quarter 3: July 2022 – September 2022

March 27, 2023



**MYERS AND
STAUFFER**_{LC}
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the Act) requires the care management organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, the Official Code of Georgia Annotated (O.C.G.A.) 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (the Department or DCH) no later than 30 days following the calendar quarter period.

Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the Act for the Quarter 3, beginning July 1, 2022 and ending September 30, 2022. We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by Peach State Health Plan contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requester, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requester, and other related information.

HS&R reports were randomly selected for Peach State Health Plan to contact providers for confirmation of the dates reported by the CMOs. The *Methodology* section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Peach State Health Plan. Peach State Health Plan's report was obtained by accessing their web portal on November 8, 2022. For Quarter 3, 42 HS&R reports were submitted and can be found in *Exhibit A* of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Peach State Health Plan, we sampled no less than nine report requests.

Telephone calls or emails regarding nine HS&R reports were initiated on November 8, 2022 and completed on November 18, 2022. Providers were asked to provide the date they requested the HS&R report and the CMO-provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication with Peach State Health Plan or the provider, as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.

Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Peach State Health Plan may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Peach State Health Plan that was not included in the report to DCH, Myers and Stauffer would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between Peach State Health Plan and the provider, Myers and Stauffer accepted the documentation submitted by Peach State Health Plan as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Peach State Health Plan after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report (30 days after the report was requested) fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



Report Results

This section provides the results of the analysis of the Quarter 3, 2022 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Peach State Health Plan	42	0	9	9 (100%)	0 (0.0%)	0 (0.0%)

An overview of the analysis is included in *Table 1*. For this analysis, nine out of 42 HS&R reports were sampled. The results indicate information reported by Peach State Health Plan was confirmed for 100 percent (nine of nine) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
Peach State Health Plan	0.0	5.2	10

The statistics included in *Table 2* are based on the request and release dates reported by Peach State Health Plan for Quarter 3. The minimum number of days taken to release an HS&R report to a provider was zero days, while the maximum number of days taken to release an HS&R report to a provider was 10 days.

Findings

For Quarter 3, six representatives were contacted regarding nine HS&R report requests. The request and release dates reported by Peach State Health Plan were confirmed for nine requests. Myers and Stauffer did not identify any HS&R reports that were greater than 20 days. We also did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days.

Based on our findings, Peach State Health Plan did not have any cases of late reporting for the Quarter 3, beginning July 1, 2022 and ending September 30, 2022.



Exhibit A: Peach State Health Plan Quarterly Report

HS&R Report Quarterly Report				
CMO Name: Peach State Health Plan				
Reporting Date: 10/31/22				
Reporting Period: 7/1/2022 – 9/30/2022				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Bleckley Memorial Hospital	Georgia	7/7/2022	7/7/2022	Elisabeth Pak
Taylor Regional Hospital	Georgia	7/7/2022	7/7/2022	Elisabeth Pak
SE GA Brunswick	Georgia	7/14/2022	7/19/2022	Michelle P. Morris
SE GA Camden	Georgia	7/14/2022	7/19/2022	Michelle P. Morris
Jeff Davis Hospital	Georgia	7/28/2022	8/2/2022	Tiffany M. Hulett
Emanuel Medical Center	Georgia	8/15/2022	8/15/2022	William Sherman
Children's Healthcare of Atlanta @ Egleston	Georgia	9/1/2022	9/6/2022	Jessica Shin
Children's Healthcare of Atlanta @ Scottish Rite	Georgia	9/1/2022	9/6/2022	Jessica Shin
Children's Healthcare of Atlanta @ Hughes Spalding	Georgia	9/1/2022	9/6/2022	Jessica Shin
Emory University Hospital	Georgia	9/1/2022	9/7/2022	Joseph Peggram
Emory University Hospital Midtown	Georgia	9/1/2022	9/7/2022	Joseph Peggram
Emory Johns Creek Hospital	Georgia	9/2/2022	9/7/2022	Wendy Chen
Bacon County Hospital	Georgia	9/12/2022	9/13/2022	Cheryl C. Dubose
Donalsonville Hospital, Inc.	Georgia	9/14/2022	9/14/2022	Ashley B. Ferguson
Crisp Regional Hospital	Georgia	9/15/2022	9/20/2022	Emily Morris
Higgins General Hospital	Georgia	9/25/2022	9/27/2022	Becki Shaughnessy
Tanner Medical - Villa Rica	Georgia	9/25/2022	9/27/2022	Becki Shaughnessy
Tanner Medical Center	Georgia	9/25/2022	9/27/2022	Becki Shaughnessy
Irwin County Hospital	Georgia	9/25/2022	9/27/2022	Becki Shaughnessy
Jasper Memorial Hospital	Georgia	9/25/2022	9/28/2022	Becki Shaughnessy
Liberty Regional Medical Center	Georgia	9/25/2022	9/29/2022	Becki Shaughnessy
Hospital Authority of Miller County	Georgia	9/25/2022	9/29/2022	Becki Shaughnessy



EXHIBIT A: PEACH STATE HEALTH PLAN QUARTERLY REPORT

State Fiscal Year 2022

HS&R Report Quarterly Report

CMO Name: Peach State Health Plan
Reporting Date: 10/31/22
Reporting Period: 7/1/2022 – 9/30/2022

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Taylor Regional Hospital	Georgia	9/25/2022	9/29/2022	Becki Shaughnessy
Warm Springs Medical Center	Georgia	9/25/2022	9/29/2022	Becki Shaughnessy
Dorminy Medical Center	Georgia	9/25/2022	9/29/2022	Becki Shaughnessy
Wayne Memorial Hospital	Georgia	9/25/2022	9/29/2022	Becki Shaughnessy
Bleckley Memorial Hospital	Georgia	9/25/2022	10/3/2022	Becki Shaughnessy
Morgan Memorial Hospital	Georgia	9/25/2022	10/3/2022	Becki Shaughnessy
Clinch Memorial Hospital	Georgia	9/25/2022	10/3/2022	Becki Shaughnessy
Habersham County Medical Center	Georgia	9/25/2022	10/5/2022	Becki Shaughnessy
Wills Memorial Hospital	Georgia	9/25/2022	10/5/2022	Becki Shaughnessy
Dodge County Hospital	Georgia	9/28/2022	10/5/2022	Becki Shaughnessy
Elbert Memorial Hospital	Georgia	9/28/2022	10/5/2022	Becki Shaughnessy
South Georgia Medical Center	Georgia	9/28/2022	10/5/2022	Becki Shaughnessy
South Georgia Medical Center - Smith Northview	Georgia	9/28/2022	10/5/2022	Becki Shaughnessy
South Georgia Medical Center - Berrien	Georgia	9/28/2022	10/5/2022	Becki Shaughnessy
South Georgia Medical Center - Lanier	Georgia	9/28/2022	10/5/2022	Becki Shaughnessy
Bacon County Hospital	Georgia	9/28/2022	10/6/2022	Cheryl C. Dubose
Donalsonville Hospital, Inc.	Georgia	9/29/2022	10/6/2022	Katie Hatcher
Hospital Authority of Miller County	Georgia	9/30/2022	10/10/2022	Taylor Cook Phillips
Morgan Memorial Hospital	Georgia	9/30/2022	10/10/2022	Monica Quezada
Wayne Memorial Hospital	Georgia	9/30/2022	10/10/2022	Monica Quezada