

May 2013 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	155,819	173,402	231,337	560,558
Central	1,609	50,376	82,256	134,241
East	26,843	1,423	37,129	65,395
North	55,664	3,865	99,146	158,675
Southeast	33,521	2,103	65,837	101,461
Southwest	937	74,681	38,636	114,254
Statewide	274,393	305,850	554,341	1,134,584
GF Month-end Adjusted Process Results Summary - May 2013 Source: Fiscal Agent, ACS				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	89.4%	84.14%	81.6%
Abandonment Rate	0.5%	1.73%	1.5%
Blocked Calls	0.0%	0.0%	0.0%
Represents May 2013 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2013	\$ 46,433,684	\$ 54,963,535	\$ 99,736,911
February 2013	\$ 47,284,709	\$ 481,060,308	\$ 107,247,946
March 2013	\$ 52,769,247	\$ 51,648,364	\$ 119,939,122
April 2013	\$ 45,525,542	\$ 47,900,431	\$ 105,245,134
May 2013	\$ 48,050,095	\$ 46,600,030	\$ 108,605,493
June 2013			
July 2013			
August 2013			
September 2013			
October 2013			
November 2013			
December 2013			
Represents CMO payments to all provider types for May 2013. Source: CMO "Claims Processing Report"			

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EMERGENCY ROOM CLAIMS PAYMENT				
	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	13,058	14,407	1,394	28,859
ER Claims Paid at a Reduced amount (such as the Triage Rate)	3,068	7,951	1,107	12,126
# of Appeals	318	283	8	609
# of Appeals overturned where the Reduced rate is paid at a higher rate	213	65	8	286
<p>Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned. Period - May 2013</p>				

CORRECTIVE ACTION/PREVENTIVE ACTION PLANS				
	AMERIGROUP	PEACHSTATE	WELLCARE	TOTAL
2005	0	0	0	0
2006	0	0	0	0
2007	9	13	9	31
2008	2	8	5	15
2009	5	5	1	11
2010	12	8	11	31
2011	8	9	8	25
2012	4	5	5	14
2013	1	1	1	3
TOTAL	41	49	40	130
<p>Note: For 2013, the numbers reflect CAPA plans for the period of May Source: DCH Medicaid Division</p>				

QUARTERLY REPORTING:

1Q13 (Jan-Mar) will be posted in the April 2013 Flash Report

2Q13 (Apr-Jun) will be posted in the July 2013 Flash Report

3Q13 (Jul-Sept) will be posted in the October 2013 Flash Report

4Q13 (Oct-Dec) will be posted in the January 2013 Flash Report

PRIOR AUTHORIZATION DATA			
# Days to PA	AMERIGROUP	PEACHSTATE	WELLCARE
≤ 14 Days (contract)			
≤ 10 Days			
≤ 5 Days			
Represents quarterly CMO self-reported percentage of prior-authorizations completed within the contract required timelines. Reported to DCH Source: Quarterly CMO "Prior Authorization Report" Based on the posting of the Quarterly Reports			

CMO FINANCIAL FILINGS				
	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)	Total- All CMOs (\$ Millions)
Total Medical Expense				
Health Benefit Ratio (Medical Expense/ Revenue)				
Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance (DOI) . Reported to DOI Source: Quarterly filings with Georgia DOI				

PRIOR AUTHORIZATION REQUESTS DENIED			
	AMERIGROUP	PEACHSTATE	WELLCARE
Medical Inpatient			
Medical Outpatient Therapies			
Behavioral Health			
Vision			
Dental			
Total			
Represents quarterly CMO self-reported percentage of standard prior-authorization requests that were determined to be not medically necessary. Reported to DCH Source: Quarterly CMO "Prior Authorization Report"			