



**MYERS AND
STAUFFER** LC
CERTIFIED PUBLIC ACCOUNTANTS

**SFY 2020: GEORGIA DEPARTMENT OF COMMUNITY HEALTH
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT ORGANIZATIONS ACT
COMPLIANCE MONITORING**

**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

QUARTER 4: OCTOBER 2019 THROUGH DECEMBER 2019



APRIL 1, 2020

DEDICATED TO GOVERNMENT HEALTH PROGRAMS



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The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning October 1, 2019 and ending December 31, 2019 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than 53 report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. Amerigroup Community Care (AGP), CareSource (CS), Peach State Health Plan (PSHP), and WellCare of Georgia (WellCare) reports were obtained by accessing their web portals on January 31, 2019. For Quarter 4, 242¹ HS&R reports were reported by the CMOs and can be found in Exhibit B of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 30 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for Amerigroup, CareSource, Peach State Health Plan, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 216 HS&R reports were initiated on February 17, 2020 and completed on March 24, 2020. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.

¹ Myers and Stauffer identified four report requests which were not reported by Amerigroup on their Q4, 2019 report submitted to DCH.



The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- If there was a disagreement between the CMO and provider, Myers and Stauffer accepted the documentation submitted by the CMO as confirmation.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



This section provides a summary of our findings.

Table I. Total Report Counts per CMO

CMO	Total Number of Reports Requested	Number of Reports Released Greater Than 30 Days After Request	Number of Reports Included in Analyses	Reports-Provider Confirmed CMO-Reported Dates	Reports-Provider Disagreed with CMO-Reported Dates	Reports-Provider Unable to Reach
Amerigroup	67	9	57	43 (75.0%)	10 (18.0%)	4 (7.0%)
CareSource	57	0	53	50 (94.3%)	1 (1.9%)	2 (3.8%)
PSHP	60	0	53	50 (94.3%)	1 (1.9%)	2 (3.8%)
WellCare	58	0	53	42 (79.2%)	2 (3.8%)	9 (17.0%)
Total	242	9	216	185 (85.6%)	14 (6.5%)	17 (7.9%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 4, 2019. The findings indicate for 85.6 percent (185 of 216) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. Providers disagreed with 6.5 percent (14 of 216) of the HS&R reports. Providers were not able to validate CMO reported dates for 7.9 percent (17 of 216) of requests in the sample.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0.0	25.7	131.0
CareSource	0.0	7.0	15.0
PSHP	0.0	0.9	5.0
WellCare	0.0	26.3	30.0

The statistics included in Table II are based on the dates included in this sample. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



AMERIGROUP

For Quarter 4, Myers and Stauffer contacted 28 representatives regarding 57 HS&R report requests. We identified 37 HS&R reports released by Amerigroup that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 43 requests. Five providers disagreed with the CMO reported dates for ten report requests. We were unable to confirm four report requests as one provider was deemed unreachable after contact was initiated three times. We identified nine HS&R reports released by Amerigroup that were greater than 30 days. The details of these requests can be found in Exhibit A.

CARESOURCE

For Quarter 4, Myers and Stauffer contacted 26 representatives regarding 53 HS&R report requests. We did not identify any HS&R reports released by CareSource that were greater than 30 days. Myers and Stauffer did not identify any HS&R reports released by CareSource that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 50 requests. One provider disagreed with the CMO reported date for one report request. We were unable to confirm two report requests as one provider was deemed unreachable after contact was initiated three times.

PEACH STATE HEALTH PLAN

For Quarter 4, Myers and Stauffer contacted 27 representatives regarding 53 HS&R report requests. We did not identify any HS&R reports released by Peach State Health Plan that were greater than 30 days. Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 50 requests. One provider disagreed with the CMO reported date for one report request. We were unable to confirm two report requests as two providers were deemed unreachable after contact was initiated three times.

WELLCARE

For Quarter 4, Myers and Stauffer contacted 28 representatives regarding 53 HS&R report requests. We did not identify any HS&R reports released by WellCare that were greater than 30 days. Myers and Stauffer identified 53 HS&R reports released by WellCare that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 42 requests. One provider disagreed with the CMO reported dates for two report requests. We were unable to confirm nine report requests as four providers were deemed unreachable after contact was initiated three times.



Based on our findings, CareSource, Peach State, and WellCare did not have any cases of late reporting for the quarter beginning October 1, 2019 ending December 31, 2019. However, Amerigroup has nine cases of late reporting.

For the nine cases of late reporting, 598 days were determined to be late. Georgia statute (O.C.G.A.33-21A-11) states, "...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided."

Pursuant to the statutory and contractual requirements, DCH may elect to impose a penalty of \$598,000 on Amerigroup.



We make the following recommendations to the Department and Amerigroup based on our findings after analyzing the Quarter 4, 2019 HS&R reports:

- The Department should impose a penalty of 598,000 on Amerigroup for the nine HS&R reports that were not released within 30 days of the report request.
- The Department should require Amerigroup to review their procedures for receiving, releasing, and validating HS&R report requests. Issues identified in this report includes incorrect service and payment dates, missing or invalid data, and failure to include provider requests on the quarterly report.
- Amerigroup should perform a quality review of their HS&R report data prior to submitting to providers.
- Amerigroup should promptly address provider's emails regarding HS&R report requests. We suggest creating a dedicated email box for multiple staff to address the initial HS&R report requests and follow up requests.



EXHIBIT A - B



Below is a summary of the issues identified during our review of the Hospital Statistical and Reimbursement (HS&R) report submissions. This summary includes provider's responses to our validation process. Please refer to Table III on page 14 for a detailed listing of potential penalties.

Please note Myers and Stauffer corresponded with the Amerigroup and providers in an attempt to resolve any potential issues identified prior to the issuance of this report. With DCH's approval, Amerigroup was asked to provide all outstanding report requests. All requests were fulfilled on or before March 24, 2020.

AMERIGROUP

- 1) Myers and Stauffer contacted April Williams in order to validate the HS&R report dates for Upson Regional Medical Center from the other CMOs. While she confirmed those dates, she advised that she had not received the requested report from Amerigroup which was sent on December 11, 2019. Below is her response:

"The information is correct with the exception of Amerigroup. I requested it also on 12/11/19 but never received it."

We requested clarification regarding Upson Regional Medical Center's report request. Amerigroup responded by submitting the missing report to the provider on March 13, 2020.

- 2) Myers and Stauffer contacted Gregory Girad in order to validate the HS&R report dates for DeKalb Medical, DeKalb Medical at Downtown Decatur, and DeKalb Medical from the other CMOs. While he confirmed those dates, he advised that he had not received the requested reports from Amerigroup which was sent on December 3, 2019. Below is his response:

"The only group with N/As, should be Amerigroup. I requested data but never received a response."

We requested clarification regarding DeKalb Medical, DeKalb Medical at Downtown Decatur, and DeKalb Medical at Hillandale's reports. Amerigroup responded by submitting the missing report to the provider on March 20, 2020.

- 3) Holly A. Bizic requested an HS&R report from Amerigroup on behalf on Northside Hospital-Atlanta, Northside Hospital-Cherokee, and Northside Hospital-Forsyth on December 13, 2019. Amerigroup originally reported January 10, 2020 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:



“All dates are correct with the exception of the Amerigroup report requests for Northside’s three facilities sent to them 12/13/2019. These reports were never received and multiple attempts to inquire about them have gone unanswered (see attached correspondence). I have searched my mailbox on the below release date and there were no emails from Amerigroup on that date.”

We requested clarification from Amerigroup regarding Northside Hospital-Atlanta, Northside Hospital-Cherokee, and Northside Hospital-Forsyth’s reports. Heather Dyke, Amerigroup Compliance Manager, responded with the following:

“The report owner advised that she was unable to locate an original response for the Northside Hospital Atlanta, Cherokee & Forsyth requests from 2/20/2020. We did resend on February 20th”

- 4) Rebecca Kendall requested an HS&R report from Amerigroup on behalf of Phoebe Putney Memorial Hospital & Phoebe Sumter Medical Center on November 14, 2019. Amerigroup reported November 30, 2019 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

“Amerigroup provided two PSRs with different names and provider numbers but the reports were identical in data. We reached out to them via email with reports sent to show the issue and got no response. The providers were 000001482A and 000001416A.”

We requested clarification from Amerigroup regarding Phoebe Putney Memorial Hospital & Phoebe Sumter Medical Center’s reports. Amerigroup responded by submitting the missing report to the provider on March 24, 2020.



Table III. Total number of late reports with potential penalties

Item #	Hospital Name	Provider's Issue	Date Report Requested	Date Report Released	Days Late	Potential Penalties	
1	Upton Regional Medical Center	This report was requested during Quarter 4, 2019 but was not on Amerigroup's report thus they provider never received it.	12/11/2019	3/13/2020	60	\$60,000	
2	DeKalb Medical Center	This report was requested during Quarter 4, 2019 but was not on Amerigroup's report thus they provider never received it.	12/3/2019	3/20/2020	77	\$77,000	
3	DeKalb Medical at Downtown Decatur	This report was requested during Quarter 4, 2019 but was not on Amerigroup's report thus they provider never received it.	12/3/2019	3/20/2020	77	\$77,000	
4	DeKalb Medical at Hillandale	This report was requested during Quarter 4, 2019 but was not on Amerigroup's report thus they provider never received it.	12/3/2019	3/20/2020	77	\$77,000	
5	Phoebe Putney Memorial Hospital	The provider states they've received the requested report(s) but the report data is incorrect. The reports are identical with the exception to the name and address. They've requested the corrected reports but have not received them.	11/14/2019	3/24/2020	98	\$98,000	
6	Phoebe Sumter Medical Center	The provider states they've received the requested report(s) but the report data is incorrect. The reports are identical with the exception to the name and address. They've requested the corrected reports but have not received them.	11/14/2019	3/24/2020	98	\$98,000	
7	Northside Hospital-Atlanta	The provider states they have not received this report.	12/13/2019	2/20/2020	37	\$37,000	
8	Northside Hospital-Cherokee	The provider states they have not received this report.	12/13/2019	2/20/2020	37	\$37,000	
9	Northside Hospital-Forsyth	The provider states they have not received this report.	12/13/2019	2/20/2020	37	\$37,000	
					Total	598	\$598,000

Exhibit B

**Hospital Statistical and Reimbursement Report
Quarterly Report**

CMO Name: AMERIGROUP COMMUNITY CARE
Reporting Date: 1/21/2020
Reporting Period: 4th Quarter 2019

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Cook Medical Center	706 N PARRISH AVE, ADEL GA 316201511	10/30/2019	10/30/2019	Kira Griffith
John D. Archbold Memorial Hospital	915 GORDON AVE, THOMASVILLE GA 317926614	10/11/2019	10/30/2019	PATRICIA BARRETT
Grady General Hospital	1155 5TH ST SE, Cairo GA 398283142	10/11/2019	10/30/2019	Patricia L. Barrett
Brooks County Hospital	903 N COURT ST, Quitman GA 16431315	10/11/2019	10/30/2019	Patricia L. Barrett
Mitchell County Hospital	90 E STEPHENS ST, CAMILLA GA 317301836	10/11/2019	10/30/2019	Patricia L. Barrett
Donalsonville Hospital	102 HOSPITAL CIR, DONALSONVILLE GA 398451100	10/1/2019	10/30/2019	Savannah R. Spraggins
Elbert Memorial Hospital	4 MEDICAL DR, ELBERTON GA 306351830	10/28/2019	10/30/2019	Kate Randall
Clinch Memorial Hospital	1050 VALDOSTA HWY, HOMERVILLE GA 316349701	10/24/2019	10/30/2019	Rebecca McKinley
Morgan Memorial Hospital	1740 LIONS CLUB ROAD, MADISON GA 306504762	10/1/2019	10/30/2019	Elisabeth Pak
Wayne Memorial Hospital	865 S 1ST ST, JESUP GA 315450210	10/1/2019	10/30/2019	Draffin Tucker
BURKE MEDICAL CENTER	351 S LIBERTY ST, WAYNESBORO GA 308309686	10/2/2019	10/30/2019	Jerry Pickett
Effingham Hospital	459 GA-119, SPRINGFIELD, GA 31329	10/3/2019	10/30/2019	Matthew Moore
MORGAN MEMORIAL HOSPITAL	1740 LIONS CLUB ROAD, MADISON, GA 30650	10/4/2019	10/30/2019	Kyle W
Medical Center of Central Georgia	777 HEMLOCK ST MACON GA 312012102	10/7/2019	11/4/2019	Jennifer Johnson
MEDICAL CENTER OF PEACH COUNTY	1960 HWY 247 CONNECTOR BYRON GA 310085663	10/7/2019	11/4/2019	Jennifer Johnson
OCONEE REGIONAL MEDICAL CENTER	821 N COBB ST, MILLEDGEVILLE, GA 31061	10/7/2019	11/4/2019	Jennifer Johnson
BURKE MEDICAL CENTER	351 S LIBERTY ST WAYNESBORO GA 308309686	10/8/2019	11/4/2019	Jerry Pickett
BURKE MEDICAL CENTER	351 S LIBERTY ST WAYNESBORO GA 308309686	10/8/2019	11/4/2019	Jerry Pickett
Shepherd Center	2020 PEACHTREE RD NW ATLANTA GA 303091426	10/10/2019	11/4/2019	Holly A. Bizic
Habersham Medical Center	541 HISTORIC HWY, 441N DEMOREST GA 30535000	10/10/2019	11/4/2019	Holly A. Bizic
CRISP REGIONAL HOSPITAL	902 N 7TH ST, CORDELE GA 310153234	10/9/2019	11/8/2019	Darin Reid

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CRISP REGIONAL HOSPITAL	902 N 7TH ST, CORDELE GA 310153234	11/11/2019	11/11/2019	Darin L. Reed
CANDLER HOSPITAL	5353 REYNOLDS ST, SAVANNAH GA 314056005	10/14/2019	11/11/2019	Tami Jeffers
ST JOSEPH'S HOSPITAL	11705 MERCY BLVD, SAVANNAH GA 314191711	10/14/2019	11/11/2019	Tami Jeffers
TANNER MEDICAL CENTER CARROLLTON	705 DIXIE ST, CARROLLTON GA 301173818	10/16/2019	11/11/2019	Christopher Wingo
TANNER MEDICAL CENTER - VILLA RICA	601 DALLAS HWY, VILLA RICA, GA 30180	10/16/2019	11/11/2019	Christopher Wingo
STEPHENS COUNTY HOSPITAL	163 HOSPITAL DR, TOCCOA GA 305776820	10/22/2019	11/11/2019	Jeffrey Laird
TANNER MEDICAL CENTER CARROLLTON	705 DIXIE ST CARROLLTON GA 301173818	11/18/2019	11/25/2019	CHRISTOPHER WINGO
TANNER MEDICAL CENTER - VILLA RICA	601 DALLAS HWY VILLA RICA GA 301801202	11/18/2019	11/25/2019	CHRISTOPHER WINGO
IRWIN COUNTY HOSPITAL	710 N IRWIN AVE, OCILLA, GA 31774	11/11/2019	11/25/2019	Wynn, Clae
SOUTHWEST GEORGIA REGIONAL MEDICAL CENTER	361 RANDOLPH ST CUTHBERT GA 398406127	11/6/2019	11/25/2019	Ryan Chancey
JEFF DAVIS	163 S TALLAHASSEE ST HAZLEHURST GA 315396465	11/13/2019	11/25/2019	Staci Ogilvie
APPLING HEALTHCARE SYSTEM	163 E TOLLISON ST BAXLEY GA 315130120	10/30/2019	11/25/2019	JESUS RUIZ
WASHINGTON COUNTY REG MED CTR	610 SPARTA ROAD SANDERSVILLE GA 310821860	10/31/2019	11/25/2019	Lisa Spencer
Restoration Healthcare of Commerce, LLC dba\Northridge Medical Center	70 MEDICAL CENTER DR., COMMERCE, GA 30529	11/4/2019	11/25/2019	Lisa A. Gorge
Tift Regional Medical Center	901 18TH ST E TIFTON GA 317943648	11/4/2019	11/25/2019	Keara M. Dowling
SOUTH GA MEDICAL CENTER	2501 N PATTERSON ST VALDOSTA GA 316021735	11/22/2019	11/26/2019	Becki Shaughnessy
S GA MEDICAL CTR - BERRIEN	1221 E MCPHERSON AVE NASHVILLE GA 316392326	11/22/2019	11/26/2019	B Shaughnessy
S GA MEDICAL CENTER - LANIER	116 W THIGPEN AVE LAKELAND GA 316351006	11/22/2019	11/26/2019	BShaughness
Oconee Regional (Baldwin County)	821 N COBB ST MILLEDGEVILLE GA 310612343	11/4/2019	11/26/2019	Jennifer Johnson
MONROE COUNTY HOSPITAL	88 MARTIN LUTHER KING JR DR FORSYTH GA 31029	11/4/2019	11/26/2019	JENNIFER JOHNSON
JENKINS COUNTY MEDICAL CENTER	931 E WINTHROPE AVE, MILLEN, GA 30442	11/5/2019	11/30/2019	JESUS F RUIZ
CRISP REGIONAL HOSPITAL	902 N 7TH ST CORDELE GA 310153234	11/5/2019	11/30/2019	Draffin Tucker
CRISP REGIONAL HOSPITAL	902 N 7TH ST CORDELE GA 310153234	11/11/2019	11/30/2019	Conner Gibbs
JEFF DAVIS HOSPITAL	163 S TALLAHASSEE ST HAZLEHURST GA 315396465	11/13/2019	11/30/2019	STACI OGILVIE
EMORY JOHNS CREEK HOSPITAL	6325 HOSPITAL PKWY JONES CREEK GA 300975775	11/13/2019	11/30/2019	Wendy Chen
PHOEBE PUTNEY MEMORIAL HOSPITAL	417 W 3RD AVE ALBANY GA 317011943	11/14/2019	11/30/2019	REBECCA KENDALL
PHOEBE PUTNEY MEMORIAL HOSPITAL	2000 PALMYRA RD ALBANY GA 317011528	11/14/2019	11/30/2019	REBECCA KENDALL
PHOEBE SUMTER MEDICAL CENTER	126 US HWY 280 W AMERICUS GA 317198645	11/14/2019	11/30/2019	REBECCA KENDALL
Wayne Memorial Hospital	865 S 1ST ST JESUP GA 315450210	11/14/2019	11/30/2019	Elisabeth Pak
POLK MEDICAL CENTER,	2360 ROCKMART HWY CEDARTOWN GA 301256029	11/15/2019	11/30/2019	REBECCA MCKINLEY
FLOYD MEDICAL CENTER	304 TURNER MCCALL BLVD SW ROME GA 30165562	11/15/2019	11/30/2019	Rebecca McKinley
HABERSHAM MEDICAL CTR	541 HISTORIC HWY, 441N DEMOREST GA 30535000	11/15/2019	11/30/2019	Emily Grover,

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Crisp Regional Hospital	902 N 7TH ST CORDELE GA 310153234	11/19/2019	11/30/2019	Conner Gibbs, Ben Glass
SOUTH GEORGIA MEDICAL CENTER	4280 N VALDOSTA ROAD VALDOSTA GA 316026814	11/22/2019	11/30/2019	Becki Shaughnessy
Dorminy Medical Center	200 PERRY HOUSE ROAD, FITZGERALD, GA 31750	12/13/2019	12/16/2019	Sharon Griffin
Appling Hospital	163 E Tollison Street, Baxley, GA 31513	12/12/2019	12/16/2019	Savannah R. Spraggins
Hamilton Medical Center	1200 Memorial Drive, Dalton, GA 30722	12/3/2019	12/24/2019	Catherine McKenzie
Monroe County Hospital	88 Martin Luther King Jr. Drive, Forsyth, GA 31029	12/12/2019	1/10/2020	Kira Griffith
Northside Hospital Atlanta	1000 Johnson Ferry Road NE, Atlanta, GA 30342	12/13/2019	1/10/2020	Holly Bizic
Northside Hospital Cherokee	450 Northside Cherokee Blvd, Canton, GA 30115	12/13/2019	1/10/2020	Holly Bizic
Northside Hospital Forsyth	1200 Northside Forsyth Drive, Cumming, GA 30041	12/13/2019	1/10/2020	Holly Bizic
South Georgia Health System - Camden Campus	2000 Dan Proctor Drive, St Marys, GA 31558	12/23/2019	1/10/2020	Michelle Morris

Exhibit B
Hospital Statistical & Reimbursement Report
Quarterly Report

CMO Name: CareSource

Reporting Date: 1/02/2019

Reporting Period: 10/01/2019 - 12/31/2019

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
TMC/Higgins General Hospital	Bremen	10/1/2019	10/9/2019	Courtney Turner, cturner@tanner.org
Emory Johns Creek Hospital	Johns Creek	10/2/2019	10/4/2019	Wendy Chen, Wendy.Chen@emoryhealthcare.org
TMC East Alabama	Wedowee, AL	10/1/2019	10/9/2019	Courtney Turner, cturner@tanner.org
Morgan Memorial Hospital (Cost Report)	Madison	10/1/2019	10/9/2019	Elisabeth Pak, EPak@draffin-tucker.com
Morgan Memorial Hospital (Audit Report)	Madison	10/1/2019	10/9/2019	Elisabeth Pak, EPak@draffin-tucker.com
Wayne Memorial Hospital (Cost Report)	Jesup	10/1/2019	10/9/2019	Elisabeth Pak, EPak@draffin-tucker.com
Wayne Memorial Hospital (Audit Report)	Jesup	10/1/2019	10/9/2019	Elisabeth Pak, EPak@draffin-tucker.com
Donalsonville Hospital	Donalsonville	10/1/2019	10/14/2019	Savannah Spraggins, SSpraggins@draffin-tucker.com
Burke Medical Center	Waynesboro	10/2/2019	10/16/2019	Jerry Pickett, jlpickett@burkemedical.net
Crisp Regional Hospital (Service dates: 7/1/2017 - 6/30/2018)	Cordele	10/3/2019	10/16/2019	Darin Reed, dreed@crispregional.org
Mountain Lakes Medical Center	Clayton	10/3/2019	10/16/2019	Tracy Lee, tlee@vitalhealth.care
Crisp Regional Hospital (Service dates: 7/1/2018 - 6/30/2019)	Cordele	10/9/2019	10/16/2019	Conner Gibbs, Cgibbs@draffin-tucker.com
Medical Center of Central Georgia	Macon	10/7/2019	10/18/2019	Jennifer Johnson, jennifer.johnson@srgllc.org
Medical Center of Peach County	Byron	10/7/2019	10/18/2019	Jennifer Johnson, jennifer.johnson@srgllc.org
Putnam General Hospital (Service dates: 10/1/2017 - 9/30/2018)	Eatonton	10/7/2019	10/18/2019	Jennifer Johnson, jennifer.johnson@srgllc.org
Monroe County	Forsyth	10/7/2019	10/18/2019	Jennifer Johnson, jennifer.johnson@srgllc.org
Oconee Regional (Baldwin County)	Milledgeville	10/7/2019	10/18/2019	Jennifer Johnson, jennifer.johnson@srgllc.org
Shepard Center	Augusta	10/10/2019	10/18/2019	Holly A. Bizic, hbizic@pyapc.com
Habersham Medical Center (Service dates: 7/1/2017 - 06/30/2018)	Demorest	10/10/2019	10/18/2019	Holly A. Bizic, hbizic@pyapc.com
John D. Archbold Memorial Hospital	Thomasville	10/11/2019	10/21/2019	Patricia Barrett, pbarrett@archbold.org
Brooks County Hospital	Quitman	10/11/2019	10/21/2019	Patricia Barrett, pbarrett@archbold.org
Grady General Hospital	Cairo	10/11/2019	10/21/2019	Patricia Barrett, pbarrett@archbold.org

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Mitchell County Hospital	Camilla	10/11/2019	10/21/2019	Patricia Barrett, pbarrett@archbold.org
Washington County Regional Medical Center	Sandersville	10/22/2019	10/23/2019	Lisa Spencer, lspencer@wcrmc.com
Appling Healthcare	Baxley	10/24/2019	11/1/2019	Kathy Chancey, chanceyk@appling-hospital.org
Clinch Memorial Hospital	Homerville	10/24/2019	11/1/2019	Rebecca McKinley, RMcKinley@draffin-tucker.com
Jefferson Hospital	Louisvill	10/25/2019	11/1/2019	James Harrison, jharrison@jeffersonhosp.com
Elbert Memorial Hospital	Elberton	10/28/2019	11/1/2019	Kate Randall, KRandall@draffin-tucker.com
Cook Medical Center (A Campus of Tift Regional Medical Center)	Tifton	10/31/2019	11/1/2019	Kira Griffith, KGriffith@draffin-tucker.com
Tift Regional Medical Center	Tifton	11/4/2019	11/8/2019	Tonia Waldrop, Tonia.Waldrop@tiftregional.com
Southwest Georgia Regional Medical Center	Cuthbert	11/6/2019	11/8/2019	Ryan, Chancey, RChancey@draffin-tucker.com
Dekalb Medical Center	Decatur	11/6/2019	11/8/2019	Gregory Girard, gregory.girard@emoryhealthcare.org
Dekalb Medical at Hilldale	Lithonia	11/6/2019	11/8/2019	Gregory Girard, gregory.girard@emoryhealthcare.org
Dekalb Medical at Downtown Decatur	Decatur	11/6/2019	*11/8/2019	Gregory Girard, gregory.girard@emoryhealthcare.org
Tanner Medical Center (Villa Rica)	Villa Rica	11/7/2019	11/8/2019	Shae Foy, sfoy@draffin-tucker.com
Tanner Medical Center (Carrollton)	Carrollton	11/8/2019	11/8/2019	Christopher Wingo, cwingo@tanner.org
Jeff Davis Hospital	Hazelhurst	11/13/2019	11/13/2019	Staci, Ogilvie, sogilvie@jeffdavishospital.com
Phoebe Putney Memorial Hospital	Albany	11/14/2019	11/20/2019	Rebecca Kendall, rkendall@phoebehealth.com>
Phoebe Putney Memorial Hospital - North	Albany	11/14/2019	11/20/2019	Rebecca Kendall, rkendall@phoebehealth.com>
Phoebe Sumter Medical Center	Americus	11/14/2019	11/20/2019	Rebecca Kendall, rkendall@phoebehealth.com>
Polk Medical Center	Cedartown	11/15/2019	11/20/2019	Rebecca, McKinley, RMcKinley@draffin-tucker.com
Floyd Medical Center	Rome	11/15/2019	11/20/2019	Rebecca, McKinley, RMcKinley@draffin-tucker.com
Habersham Medical Center (Service dates: 7/1/2018 - 6/30/2019)	Demorest	11/15/2019	11/20/2019	Emily Grover, egrover@pyapc.com
South Georgia Medical Center (Hospital Authority of Valdosta and Lowndes County Georgia)	Valdosta	11/22/2019	11/25/2019	Becki Shaughnessy, Bshaughnessy@draffin-tucker.com
Dekalb Medical Center (Service dates: 7/1/2019 - 8/31/2019)	Decatur	12/3/2019	12/18/2019	Gregory Girard, gregory.girard@emoryhealthcare.org
Dekalb Medical at Hilldale (Service dates: 7/1/2019 - 8/31/2019)	Lithonia	12/3/2019	12/18/2019	Gregory Girard, gregory.girard@emoryhealthcare.org
Dekalb Medical at Downtown Decatur (Service dates: 7/1/2019 - 8/31/2019)	Decatur	12/3/2019	*12/18/2019	Gregory Girard, gregory.girard@emoryhealthcare.org
Upton Regional Medical Center	Thomaston	12/11/2019	12/18/2019	April Williams, april.williams@urmc.org
Monroe County Hospital	Forsyth	12/12/2019	12/18/2019	Kira Griffith, Kgriffith@draffin-tucker.com
Appling Hospital	Baxley	12/12/2019	12/18/2019	Savannah Spraggins, SSpraggins@draffin-tucker.com
Houston County Healthcare Authority dba Southeast Alabama Health Medical Center	Dothan, Alabama	12/13/2019	12/20/2019*	Lisa Payne, lspayne@southeasthealth.org
Northside Atlanta	Atlanta	12/13/2019	12/20/2019	Holly A. Bizic, hbizic@pyapc.com
Northside Cherokee	Canton	12/13/2019	12/20/2019	Holly A. Bizic, hbizic@pyapc.com

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Northside Forsyth	Cumming	12/13/2019	12/20/2019	Holly A. Bizic, hbizic@pyapc.com
Irwin County Hospital	Ocilla	12/16/2019	12/20/2019	Clae Wynn, cwynn@erhospital.com
Putnam General Hospital (Service dates: 10/1/2018 - 9/30/2019)	Eatonton	12/18/2019	12/20/2019	Kira Griffith, KGriffith@draffin-tucker.com
Dorminy Medical Center	Fitzgerald	12/19/2019	12/20/2019	Sharong Griffin, sgriffin@dorminymedical.org

Exhibit B

Hospital Statistical & Reimbursement Report
Quarterly Report

CMO Name: Peach State Health Plan
 Reporting Date: 1/31/2020
 Reporting Period: October 1, 2019-December 31, 2019

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Tanner Medical Center Higgins	Georgia	10/1/2019	10/1/2019	Courtney Turner
Tanner Medical Center East Alabama	Georgia	10/1/2019	10/1/2019	Courtney Turner
Morgan Memorial Hospital	Georgia	10/1/2019	10/1/2019	Elisabeth Pak
Morgan Memorial Hospital	Georgia	10/1/2019	10/1/2019	Elisabeth Pak
Wayne Memorial Hospital	Georgia	10/1/2019	10/2/2019	Elisabeth Pak
Wayne Memorial Hospital	Georgia	10/1/2019	10/2/2019	Elisabeth Pak
Donalsonville Hospital	Georgia	10/2/2019	10/2/2019	Savannah Spraggins
Burke Medical Center	Georgia	10/2/2019	10/3/2019	Jerry Pickett
Crisp Regional	Georgia	10/3/2019	10/3/2019	Darin Reed
Mountain Lakes Medical Center	Georgia	10/3/2019	10/4/2019	Tracy Lee
Medical Center of Central Georgia	Georgia	10/7/2019	10/8/2019	Jennifer Johnson
Medical Center of Peach County	Georgia	10/7/2019	10/8/2019	Jennifer Johnson
Putnam General	Georgia	10/7/2019	10/8/2019	Jennifer Johnson
Monroe County	Georgia	10/7/2019	10/8/2019	Jennifer Johnson
Oconee Regional (Baldwin County)	Georgia	10/7/2019	10/8/2019	Jennifer Johnson
Crisp Regional	Georgia	10/9/2019	10/9/2019	Conner Gibbs
Shepherd Center	Georgia	10/10/2019	10/10/2019	Holly Bizic
Habersham Medical Center	Georgia	10/10/2019	10/10/2019	Holly Bizic
John D Archbold Memorial Hospital	Georgia	10/11/2019	10/16/2019	Patricia Barrett
Brooks County Hospital	Georgia	10/11/2019	10/16/2019	Patricia Barrett
Grady General Hospital	Georgia	10/11/2019	10/16/2019	Patricia Barrett
Mitchell County Hospital	Georgia	10/11/2019	10/16/2019	Patricia Barrett
St. Josephs Hospital	Georgia	10/15/2019	10/16/2019	Tami Jeffers

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Candler Hospital	Georgia	10/15/2019	10/16/2019	Tami Jeffers
Tanner Medical Center, Villa Rica	Georgia	10/16/2019	10/16/2019	Christopher Wingo
Stephens County Hospital	Georgia	10/22/2019	10/22/2019	Jeffrey Laird
Washington County Regional Medical	Georgia	10/22/2019	10/22/2019	Lisa Spencer
Jefferson Hospital	Georgia	10/24/2019	10/28/2019	Jeffrey Laird
Appling Healthcare	Georgia	10/24/2019	10/28/2019	Kathy Chancey
Clinch Memorial	Georgia	10/24/2019	10/28/2019	Rebecca McKinley
Elbert Memorial Hospital	Georgia	10/28/2019	10/28/2019	Kate Randall
Tift Regional Medical Center	Georgia	11/4/2019	11/6/2019	Keara Dowling
Southwest Georgia Regional Medical	Georgia	11/6/2019	11/6/2019	Ryan Chancey
Tanner Medical Center Carrollton	Georgia	11/7/2019	11/11/2019	Shae Foy
Irwin County Hospital	Georgia	11/11/2019	11/13/2019	Clae Wynn
Jeff Davis Hospital	Georgia	11/13/2019	11/13/2019	Staci Ogilvie
Emory Johns Creek Hospital	Georgia	11/13/2019	11/13/2019	Wendy Chen
Phoebe Putney Memorial Hospital	Georgia	11/14/2019	11/14/2019	Rebecca Kendall
Phoebe Sumter Medical Center	Georgia	11/14/2019	11/14/2019	Rebecca Kendall
South Georgia Medical Center	Georgia	11/22/2019	11/27/2019	Becki Shaughnessy
Polk Medical Center	Georgia	11/15/2019	11/15/2019	Rebecca McKinley
Floyd Medical Central	Georgia	11/15/2019	11/15/2019	Rebecca McKinley
Habersham Medical Center	Georgia	11/15/2019	11/15/2019	Emily Grover
Dekalb Medical Center	Georgia	12/3/2019	12/4/2019	Gregory Girard
Dekalb Medical at Hillandale	Georgia	12/3/2019	12/4/2019	Gregory Girard
Dekalb Medical Decatur	Georgia	12/3/2019	12/4/2019	Gregory Girard
Upson Regional Medical Center	Georgia	12/11/2019	12/11/2019	April Williams
Monroe County Hospital	Georgia	12/12/2019	12/13/2019	Kira Griffith
Appling Hospital	Georgia	12/13/2019	12/13/2019	Savannah Spraggins
Southeast Health Medical Center	Alabama	12/13/2019	12/13/2019	Lisa Payne
Northside Atlanta	Georgia	12/13/2019	12/16/2019	Holly Bizic
Northside Cherokee	Georgia	12/13/2019	12/16/2019	Holly Bizic
Northside Forsyth	Georgia	12/13/2019	12/16/2019	Holly Bizic
Dorminy Medical Center	Georgia	12/13/2019	12/16/2019	Sharon Griffin
Putnam General Hospital	Georgia	12/18/2019	12/18/2019	Kira Griffith
SE Georgia Health System-Camden	Georgia	12/23/2019	12/23/2019	Michelle Morris

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Archbold Memorial	Georgia	12/30/2019	12/30/2019	Patricia Barrett
Brooks County Hospital	Georgia	12/30/2019	12/30/2019	Patricia Barrett
Grady General	Georgia	12/30/2019	12/30/2019	Patricia Barrett
Mitchell County	Georgia	12/30/2019	12/30/2019	Patricia Barrett

Exhibit B
Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: WellCare Health Plans, Inc.

Wellcare

Reporting Date: 01/30/2020

Reporting Period: October 1, 2019 - December 31, 2019

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Higgins General Hospital	200 Allen Memorial Dr, Bremen, GA 30110	10/1/2019	10/28/2019	Carol Crews
Effingham Hospital	4 Medical Dr, Elberton, GA 30635	10/1/2019	10/28/2019	Matthew Moore
Morgan Memorial Hospital	1077 S Main St, Madison, GA 30650	10/1/2019	10/28/2019	Elisabeth Pak
Morgan Memorial Hospital	1077 S Main St, Madison, GA 30650	10/1/2019	10/30/2019	Elisabeth Pak
Wayne Memorial Hospital	865 South First Street, Jesup, GA 31545	10/1/2019	10/30/2019	Elisabeth Pak
Wayne Memorial Hospital	865 South First Street, Jesup, GA 31545	10/1/2019	10/30/2019	Elisabeth Pak
Donalsonville Hospital, Inc.	102 Hospital Cir, Donalsonville, GA 39845	10/1/2019	10/30/2019	Savannah R. Spraggins
Burke Medical center	351 S Liberty St, Waynesboro, GA 30830	10/2/2019	10/31/2019	Jerry Pickett
Burke Medical center	351 S Liberty St, Waynesboro, GA 30830	10/2/2019	10/31/2019	Jerry Pickett
Crisp Regional Hospital	902 7th St N, Cordele, GA 31015	10/3/2019	11/1/2019	Darin L. Reed
Mountain Lakes Medial Center	162 Legacy Point, Clayton, GA 30525	10/3/2019	10/17/2019	Tracy Lee
Medical Center of Georgia	120 N Lee St, Forsyth, GA 31029	10/7/2019	11/4/2019	Jennifer Johnson
Medical Center of Peach County	1960 GA-247CONN, Byron, GA 31008	10/7/2019	11/6/2019	Jennifer Johnson
Putnam General	101 Greensboro Rd, Eatonton, GA 31024	10/7/2019	11/6/2019	Jennifer Johnson
Monroe County	88 Martin Luther King Jr Dr, Forsyth, GA 31029	10/7/2019	11/6/2019	Jennifer Johnson
Oconee Regional (Baldwin County)	679 W Martin Luther King Jr Dr, Milledgeville, GA 31061	10/7/2019	11/6/2019	Jennifer Johnson
Crisp Regional Hospital	902 7th St N, Cordele, GA 31015	10/9/2019	11/1/2019	Conner Gibbs
Shepherd Center	2020 Peachtree St NW, Atlanta, GA 30309	10/10/2019	11/4/2019	Holly Bizic
Habersham Medical Center	541 Historic Hwy #441-N, Demorest, GA 30535	10/10/2019	11/4/2019	Holly Bizic
John D. Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	10/11/2019	11/8/2019	Patricia L. Barrett
Brooks County Hospital	903 N Court St, Quitman, GA 31643	10/11/2019	11/8/2019	Patricia L. Barrett
Grady General Hospital	1155 5th St SE, Cairo, GA 39828	10/11/2019	11/8/2019	Patricia L. Barrett
Mitchell County Hospital	90 E Stephens St, Camilla, GA 31730	10/11/2019	11/8/2019	Patricia L. Barrett
Candler County Hospital	5353 Reynolds St, Savannah, GA 31405	10/15/2019	11/14/2019	Tami Jeffers
St. Josephs Hospital	634 Peachtree Pkwy, Cumming, GA 30041	10/15/2019	11/14/2019	Tami Jeffers
Tanner Medical Center, Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	10/16/2019	11/11/2019	Shae S. Foy
Tanner Medical Center, Carrollton	705 Dixie St, Carrollton, GA 30117	10/16/2019	11/11/2019	Shae S. Foy
Stephens County hospital	163 Hospital Rd, Toccoa, GA 30577	10/22/2019	11/13/2019	Jeffrey Laird
Washington County Regional Medical Center	610 Sparta Rd, Sandersville, GA 31082	10/22/2019	11/18/2019	Lisa Spencer
Jefferson Hospital	1067 Peachtree St, Louisville, GA 30434	10/24/2019	11/13/2019	D'Joris Fleming
Appling HealthCare	163 E Tollison St, Baxley, GA 31513	10/24/2019	11/18/2019	Kathy Chancey
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	10/24/2019	11/18/2019	Rebecca McKinley
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	10/28/2019	11/25/2019	Kate Randall
Tift Regional Medical Center	907 18th St. E #280, Tifton, GA 31794	11/4/2019	11/26/2019	Keara M. Dowling
Tift Regional Medical Center	907 18th St. E #280, Tifton, GA 31794	11/4/2019	11/26/2019	Keara M. Dowling
Southwest Georgia Regional Medical	361 Randolph St, Cuthbert, GA 39840	11/6/2019	12/6/2019	Ryan Chancey
Jeff Davis Hospital	163 S Tallahassee St, Hazlehurst, GA 31539	11/13/2019	12/9/2019	Staci Ogilvie
Emory Johns Creek Hospital	6325 Hospital Parkway, Johns Creek, GA 30097	11/13/2019	12/13/2019	Wendy Chen

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Phoebe Sumter Medical Center	126 US-280, Americus, GA 31719	11/14/2019	12/14/2019	Rebecca Kendal
Phoebe Putney Memorial Hospital	417 W 3rd Ave, Albany, GA 31701	11/14/2019	12/14/2019	Rebecca Kendal
Polk Medical Center	2360 Rockmart Hwy, Cedartown, GA 30125	11/15/2019	12/15/2019	Rebecca McKinley
Floyd Medical Center	304 Turner McCall Blvd, Rome, GA 30165	11/15/2019	12/15/2019	Rebecca McKinley
Habersham Medical Center	541 Historic Hwy #441-N, Demorest, GA 30535	11/15/2019	12/15/2019	Emily Grover
South Georgia Medical Center - Smith Northview Campus	2501 N Patterson St, Valdosta, GA 31602	11/25/2019	11/25/2019	Becki Shaughnessy
Habersham Medical Center	541 Historic Hwy #441-N, Demorest, GA 30535	11/26/2019	11/26/2019	Holly Bizic
DeKalb Medical Center	2701 N Decatur Rd, Decatur, GA 30033	12/4/2019	1/2/2020	Gregory Girad
DeKalb Medical center at Hillandale	2801 DeKalb Medical Parkway, Lithonia, GA 30058	12/4/2019	1/2/2020	Gregory Girad
DeKalb Medical at Downtown Decatur	450 N Candler St, Decatur, GA 30030	12/4/2019	1/2/2020	Gregory Girad
Upson Regional Medical Center	801 W Gordon St, Thomaston, GA 30286	12/11/2019	1/10/2020	April Williams
Appling HealthCare System	163 E Tollison St, Baxley, GA 31513	12/12/2019	1/10/2020	Savannah R. Spraggins
Monroe County Hospital	88 Martin Luther King Jr Dr, Forsyth, GA 31029	12/12/2019	1/10/2020	Kira Griffith
Houston County Healthcare (Southeast Health Medical Center)	1108 Ross Clark Cir, Dothan, AL 36301	12/13/2019	1/10/2020	Lisa Payne
Northside Atlanta	1000 Johnson Ferry Rd NE, Atlanta, GA 30342	12/13/2019	1/12/2020	Holly Bizic
Northside Cherokee	450 Northside Cherokee Boulevard, Canton, GA 30115	12/13/2019	1/12/2020	Holly Bizic
Northside Forsyth	2000 Howard Farm Drive, Suite 120, Cumming, GA 30041	12/13/2019	1/12/2020	Holly Bizic
Putnam General Hospital	101 Greensboro Rd, Eatonton, GA 31024	12/18/2019	1/15/2020	Kira Griffith
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	12/19/2019	1/15/2020	Sharon Griffin
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, St. Marys, GA 31558	12/24/2019	1/2/2020	Michelle P. Morris