GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and Reimbursement (HS&R) Report Timeliness Validation

MED

Quarter 3: July– September 2020

January 11, 2021





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Project Background

The Medicaid Care Management Organizations Act (the "Act") requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health ("the Department" or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the "Act" for the quarter beginning July 1, 2020 and ending September 30, 2020 ("Quarter 3"). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the "Act".

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Amerigroup, CareSource, Peach State, and WellCare to contact providers for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. Amerigroup and CareSource's reports were obtained by accessing their web portal on November 10, 2020. Peach State Health Plan (Peach State) and WellCare's reports were obtained by accessing their web portals on November 2, 2020. For Quarter 3, 284 HS&R reports were submitted by the CMOs and can be found in Exhibit B of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by each CMO, we sampled no less than 55 report requests for each CMO.

Telephone calls or e-mails regarding 244 HS&R reports were initiated on November 11, 2020 and completed on January 6, 2021. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with the CMOs or provider, as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- If there was a disagreement between the CMO and provider, Myers and Stauffer accepted the documentation submitted by the CMO as confirmation.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



Report Results

This section provides the results of the analysis of the Quarter 3 HS&R reports.

СМО	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	55	2	55	47 (85.5%)	0 (0.0%)	8 (14.5%)
CareSource	75	0	63	52 (82.5%)	0 (0.0%)	11 (17.5%)
Peach State	74	0	63	51 (81.0%)	0 (0.0%)	12 (19.0%)
WellCare	80	0	63	52 (82.5%)	0 (0.0%)	11 (17.5%)
Total	284	2	244	202 (82.8%)	0 (0.0%)	42 (17.2%)

Table I. Report Analysis

For the Quarter 3 analysis, 244 out of 284 HS&R reports were sampled. The results indicate information reported by the CMOs were confirmed for 82.8 percent (202 of 244) of the HS&R reports. Providers were deemed unreachable after three contact attempts were made representing 17.2 percent (42 of 244) in the sample.

	Days Between Request and Release Dates					
СМО	Minimum Average Maximum					
Amerigroup	0.0	20.5	31.0			
CareSource	0.0	7.2	14.0			
Peach State	0.0	2.0	7.0			
WellCare	0.0	22.7	23.2			

Table II.	Length of	Time between	Request and	Release [Dates for H	IS&R Reports,	as reported per CN	NO

The statistics included in Table II are based on the request and release dates reported by the CMOs for Quarter 3. For the CMOs combined, the minimum number of days a HS&R report was released to a provider was zero days and the maximum number of days a HS&R report was released to a provider was 31 days.



Findings

Amerigroup

For Quarter 3, Myers and Stauffer contacted 19 representatives regarding 55 HS&R report requests. We identified 31 HS&R reports released by Amerigroup that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 47 requests. We were unable to confirm eight report requests as six providers were deemed unreachable after contact was initiated three times. We identified two HS&R reports released by Amerigroup greater than 30 days. The details of these requests can be found in Exhibit A.

CareSource

For Quarter 3, Myers and Stauffer contacted 20 representatives regarding 63 HS&R report requests. We did not identify any HS&R reports released by CareSource that were greater than 30 days. Myers and Stauffer did not identify any HS&R reports released by CareSource that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 52 requests. We were unable to confirm 11 report requests as five providers were deemed unreachable after contact was initiated three times.

Peach State Health Plan

For Quarter 3, Myers and Stauffer contacted 22 representatives regarding 63 HS&R report requests. We did not identify any HS&R reports released by Peach State Health Plan that were greater than 30 days. Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 51 requests. We were unable to confirm 12 report requests as seven providers were deemed unreachable after contact was initiated three times.

WellCare

For Quarter 3, Myers and Stauffer contacted 23 representatives regarding 63 HS&R report requests. We did not identify any HS&R reports released by WellCare that were greater than 30 days. Myers and Stauffer identified 63 HS&R reports released by WellCare that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 52 requests. We were unable to confirm 11 report requests as five providers were deemed unreachable after contact was initiated three times.



Summary of Potential Penalties

Based on the findings for Amerigroup there are potential penalties for late reporting that DCH may elect to assess for the quarter beginning July 1, 2020 ending September 30, 2020.

For the two instances of late reporting, 2 days were determined to be late. Georgia statute (O.C.G.A. 33-21A-11) states, "...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided."

Pursuant to the statutory and contractual requirements, DCH may elect to impose a penalty of \$2,000 on Amerigroup.



Recommendations

We make the following recommendations to the DCH and CMOs based on our findings after analyzing the Quarter 3, 2020 HS&R reports:



Amerigroup should review their processes and procedures to ensure all HS&R report requests are captured, logged, and submitted to the requesting provider within the required 30 day time period.



HS&R Report Timeliness Validation State Fiscal Year 2021

Exhibits A - B

EXHIBIT A

Below is a summary of the issues identified during our review of the Hospital Statistical and Reimbursement (HS&R) Report Timeliness Validation. This summary includes the CMO responses to the report findings.

Please note Myers and Stauffer corresponded with the Amerigroup and WellCare in an attempt to resolve any issues identified prior to the issuance of this report.

AMERIGROUP

 Myers and Stauffer identified two HS&R reports released by Amerigroup greater than 30 days. We contacted Heather Dyke, Compliance Manager, in order to validate the HS&R report release dates. She confirmed the report release dates and responded on January 4, 2021 with the following:

"In response to your inquiry below regarding the untimely submissions to 2 providers listed in the attached HS&R report for Quarter 3, 2020, Amerigroup has reviewed the spreadsheet and agrees with your findings. The two report delays occurred prior to our process improvement implementations, and have subsequently been addressed since that time (note, the employee who was in charge of said reports is no longer with the company). As noted previously, the following improvement areas have been incorporated as of Q4, 2020:

- Additional staff resources has been identified to monitor, process and generate HS&R report requests
- Associate HS&R request training + re-training has occurred (to include additional staff)
- IT support is being leveraged to expedite HS&R data pulls
- A HS&R Provider Education Blast Fax has been distributed to the provider network to ensure they are following the appropriate process
- Increased leadership oversight is occurring to monitor HS&R request turnaround time and tracking

We anticipate that these steps will prevent request delays going forward as demonstrated in the forthcoming Q4 reporting."

After review of Amerigroup's response, we determined the reports were released to the providers late. Please refer to Table III for a detailed listing of late reports with potential penalties.

Table III. Total Number of Late Reports with Potential Penalties

	Amerigroup									
No.	Provider Name	Date Report Requested	Date Report Released	Days Late	Potential Penalty					
	Southeast Georgia Health System – Camden									
1	Campus	8/24/2020	9/24/2020	1	\$ 1,000.00					
	Southeast Georgia Health System – Brunswick									
2	Campus	8/24/2020	9/24/2020	1	\$ 1,000.00					
				Tatal	ć 2.000.00					

Total \$ 2,000.00

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: Amerigroup Reporting Date: 10/15/20 Reporting Period: 7/1/20-9/30/20

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
BLECKLEY MEMORIAL HOSPITAL	145 E PEACOCK ST COCHRAN GA 310147846	7/20/2020		ELISABETH PAK
SHEPHERD CENTER	2020 PEACHTREE RD NW ATLANTA GA 303091426	7/23/2020	8/23/2020	Holly A. Bizic
BURKE MEDICAL CTR	351 S LIBERTY ST WAYNESBORO GA 308309686	7/31/2020	8/23/2020	KIAH DAY
BURKE MEDICAL CENTER	352 S LIBERTY ST WAYNESBORO GA 308309686	7/31/2020	8/23/2020	KIAH DAY
DONALSONVILLE HOSPITAL	102 HOSPITAL CIR DONALSONVILLE GA 398451100	8/17/2020		SEAN C JOHNSON
Southeast Georgia Health System - Camden Campus	2000 DAN PROCTOR DRIVE SAINT MARYS GA 315583810	8/24/2020		MICHELLE MORRIS
SOUTHEAST GEORGIA HEALTH SYSTEM BRUNWICK CAMPUS	2415 PARKWOOD DR BRUNSWICK GA 31520	8/24/2020		MICHELLE MORRIS
Miller County Hospital	209 N CUTHBERT ST COLQUITT GA 398373518	8/31/2020		DRAFFIN TUCKER
Hamilton Medical Center	1200 Memorial Dr Dalton GA 30722	9/9/2020		Catherine McKenzie
Southeast Georgia Health System - Camden Campus	2000 DAN PROCTOR DR ST MARYS GA 315583810	9/10/2020		KIM HOLCOMB
Dodge County Hospital	901 GRIFFIN AVE EASTMAN GA 310236720	9/10/2020		Becki Shaughnessy
ELBERT MEMORIAL HOSPITAL	4 MEDICAL DR ELBERTON GA 306351830	9/10/2020		Becki Shaughnessy
DORMINY MEDICAL CENTER	200 PERRY HOUSE RD FITZGERALD GA 317508857	9/11/2020		Becki Shaughnessy
IRWIN COUNTY HOSPITAL	710 N IRWIN AVE OCILLA GA 317745011	9/11/2020		Becki Shaughnessy
JEFF DAVIS HOSPITAL	163 S TALLAHASSEE ST HAZLEHURST GA 315396465	9/11/2020		Becki Shaughnessy
WARM SPRINGS MEDICAL CENTER	5995 SPRING ST WARM SPRINGS GA 318302149	9/11/2020		BECKI SHAUGHNESSY
Jasper Memorial Hospital	898 COLLEGE ST MONTICELLO GA 310641258	9/11/2020		Becki Shaughnessy
Bacon County Hospital	302 S WAYNE ST ALMA GA 315102922	9/11/2020		LAURIS MULLIS
LIBERTY REGIONAL MEDICAL CENTER	462 ELMA G MILES PKWY HINESVILLE GA 313134000	9/11/2020		Becki Shaughnessy
Effingham County Hospital	459 GA HIGHWAY 119 S SPRINGFIELD GA 313293021	9/11/2020		JESSIE HAMILTON
EFFINGHAM HOSPITAL	459 GA HIGHWAY 119 S SPRINGFIELD GA 313293021	9/11/2020		JESSIE HAMILTON
WAYNE MEMORIAL HOSPITAL	865 S 1ST ST JESUP GA 315450210	9/11/2020		Becki Shaughnessy
MORGAN MEMORIAL HOSPITAL	1740 LIONS CLUB ROAD MADISON GA 306504762	9/11/2020		Becki Shaughnessy
Clinch Memorial Hospital	1050 VALDOSTA HWY HOMERVILLE GA 316349701	9/11/2020		Becki Shaughnessy
DOCTORS HOSPITAL OF AUGUSTA	3651 WHEELER RDAUGUSTA GA 309096521	9/12/2020		JOSEPH LIVELY
REDMOND REGIONAL MEDICAL CENTER	501 REDMOND RDROME GA 301651415	9/12/2020		JOSEPH LIVELY
CARTERSVILLE MEDICAL CENTER	960 JOE FRANK HARRIS PKWY SE CARTERSVILLE GA 30120	9/14/2020		Joe Lively
COLISEUM MEDICAL CENTERS	350 HOSPITAL DR MACON GA 312173838	9/14/2020	9/24/2020	
COLISEUM NORTHSIDE HOSPITAL	400 CHARTER BLVD MACON GA 312104831	9/14/2020		Joe Lively
DOCTORS HOSPITAL OF AUGUSTA	3651 WHEELER RD AUGUSTA GA 30909651	9/14/2020		JOSEPH LIVELY
CARTERSVILLE MEDICAL CENTER	960 JOE FRANK HARRIS PKWY SE CARTERSVILLE GA 30120	9/14/2020		JOSEPH LIVLELY
COLISEUM MEDICAL CTR	350 HOSPITAL DR MACON GA 312173838	9/14/2020		JOSEPH LIVELY
COLISEUM NORTHSIDE HOSPITAL	400 CHARTER BLVD MACON GA 312104831	9/14/2020		JOSEPH LIVELY
EASTSIDE MEDICAL CENTER	1700 MEDICAL WAY SNELLVILLE GA 300782195	9/14/2020		JOSEPH LIVELY
FAIRVIEW PARK HOSPITAL	200 INDUSTRIAL BLVD DUBLIN GA 310212981	9/14/2020		JOSEPH LIVELY
MEMORIAL HEALTH UNIVERSITY MEDICAL CENTER	4700 WATERS AVENUESAVANNAH GA 314046220	9/14/2020		JOSEPH LIVELY
MEMORIAL SATILLA HEALTH	1900 TEBEAU ST WAYCROSS GA 315016357	9/14/2020		JOSEPH LIVELY
JEFFERSON HOSPITAL	1067 PEACHTREE ST LOUISVILLE GA 304341558	9/14/2020		JAMES HARRISON
S.G.M.C BERRIEN CAMPUS	1221 E MCPHERSON AVE NASHVILLE GA 316392326	9/14/2020		Becki Shaughnessy
South Georgia Medical Center - Lanier	116 W THIGPEN AVENUE LAKELAND GA 316351006	9/14/2020		Becki Shaughnessy
South Georgia Medical Center	2501 N PATTERSON ST VALDOSTA GA 316021735	9/14/2020		Becki Shaughnessy
HOSPITAL AUTHORITY OF VALDOSTA & LOWNDES COUNTY	4280 N VALDOSTA RD VALDOSTA GA 316026814	9/14/2020		Becki Shaughnessy
Emory Johns Creek Hospital	6325 HOSPITAL PARKWAY JONES CREEK GA 300975775	9/15/2020		WENDY CHEN
Phoebe Putney Memorial Hospital	417 W 3RD AVE BANY GA 317011943	9/15/2020		Rebecca Kendall
Phoebe Putney Memorial Hospital	2000 PALMYRA RD ALBANY GA 317011528	9/15/2020		Rebecca Kendall
PHOEBE SUMTER MEDICAL CTR	126 US HWY 280 W AMERICUS GA 317198645	9/15/2020		Rebecca Kendall
APPLING HEALTHCARE SYSTEM	163 E TOLLISON ST BAXLEY GA 315130120	9/15/2020		Jesus F. Ruiz
FLINT RIVER HOSPITAL	509 SUMTER STREET MONTEZUMA GA 310632502	9/15/2020		Lynn Mitchell
Northridge Medical Center	70 MEDICAL CENTER DR COMMERCE GA 305291078	9/16/2020		Lisa Gorge
Children's Healthcare of Atlanta @ Egleston	1405 CLIFTON RD NE ATLANTA GA 303221062	9/16/2020		Sarah Akotia
Children's Healthcare of Atlanta @ Scottish Rite	1001 JOHNSON FERRY RD NE ATLANTA GA 303421605	9/16/2020		Sarah Akotia
Children's Healthcare of Atlanta @ Hughes Spalding	35 JESSE HILL JR DR SE ATLANTA GA 303033032	9/16/2020	10/12/2020	Sarah Akotia
Shepherd Center	2020 PEACHTREE RD NW ATLANTA GA 303091426	9/16/2020	10/12/2020	
HABERSHAM MEDICAL CTR	541 HISTORIC HWY, 441N DEMOREST GA 305350000	9/16/2020		
Wavne Memorial Hospital	865 S 1ST ST JESUP GA 315450210	9/24/2020		Elisabeth Pak

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: CareSource Reporting Date: 10/5/2020 Reporting Period: 7/1/2020 - 9/30/2020

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Bleckley Memorial Hospital	Cochran	7/20/2020	7/23/2020	Elisabeth Pak, EPak@draffin-tucker.com
Shepherd Center	Augusta	7/23/2020		Holly A. Bizic, hbizic@pyapc.com
Burke Medical Center	Waynesboro	7/31/2020		Kiah Day, kday@burkemedical.net
Donalsonville Hospital, Inc (Service dates: 7/1/2018- 6/30/2019)	Donalsonville	8/17/2020		Sean Johnson, Sjohnson@draffin-tucker.com
Southeast Georgia Health System - Brunswick Campus(.csv format, Service dates: 5	Brunswick	8/20/2020		
Southeast Georgia Health System - Camden Campus(.csv format, Service dates: 5/1	St. Marys	8/20/2020	8/21/2020	Morris, Michelle <mmorris@sghs.org></mmorris@sghs.org>
Southeast Georgia Health System - Brunswick Campus(.pdf format, Service dates: 5	Brunswick	8/21/2020		Morris, Michelle <mmorris@sghs.org></mmorris@sghs.org>
Southeast Georgia Health System - Camden Campus(.pdf format, Service dates: 5/1	St. Marys	8/21/2020		Morris, Michelle <mmorris@sghs.org></mmorris@sghs.org>
Miller County Hospital(Service dates: 7/1/2018 - 6/30/2019	Colquitt	8/31/2020	9/1/2020	Elisabeth Pak, EPak@draffin-tucker.com
Crisp Regional Hospital	Cordele	9/10/2020		Darin Reed, dreed@crispregional.org
Southeast Georgia Health System - Brunswick Campus(Service dates: 5/1/2018 - 4/3	Brunswick	9/10/2020		Kim Holcomb,kholcom@sghs.org
Southeast Georgia Health System - Camden Campus Service dates: 5/1/2018 - 4/30	St. Marys	9/10/2020		Kim Holcomb,kholcom@sghs.org
Dodge County Hospital	Eastman	9/10/2020	9/15/2020	Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Elbert Memorial Hospital	Elberton	9/10/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Dorminy Medical Center	Fitzgerald	9/10/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Irwin County Hospital	Ocilla	9/11/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Jasper Memorial Hospital	Monticello	9/11/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Effingham County Hospital	Springfield	9/11/2020	9/11/2020	Jessie L. Hamilton, jhamilton@cricpa.com
		9/11/2020	9/21/2020	Sessie E. Hamilton, jhamilton@cricpa.com
Jeff Davis Hospital	Hazelhurst			Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Liberty Regional Medical Center	Hinesville	9/11/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Warm Springs Medical Center	Warm Springs	9/11/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Wayne Memorial Hospital	Jesup	9/11/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Morgan Memorial Hospital Service dates: 7/1/2018 - 6/30/2019	Madison	9/11/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Clinch Memorial Hospital(Service dates: 7/1/2018 - 6/30/2019)	Homerville	9/11/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Cartersville Medical Center	Cartersville	9/14/2020		Lively Joseph, Joseph.Lively@hcahealthcare.com
Colisuem Medical Centers	Macon	9/14/2020		Lively Joseph, Joseph.Lively@hcahealthcare.com
Doctors Hospital	Augusta	9/14/2020		Lively Joseph, Joseph.Lively@hcahealthcare.com
Eastside Medical Center	Snellville	9/14/2020	9/22/2020	Lively Joseph, Joseph.Lively@hcahealthcare.com
Fairview Park Hospital	Dublin	9/14/2020		Lively Joseph, Joseph.Lively@hcahealthcare.com
Redmond Regional Medical Center	Rome	9/14/2020	9/22/2020	Lively Joseph, Joseph.Lively@hcahealthcare.com
Memorial Health University Medical Center	Savannah	9/14/2020		Lively Joseph, Joseph.Lively@hcahealthcare.com
Memorial Satilla Health	Waycross	9/14/2020		Lively Joseph, Joseph.Lively@hcahealthcare.com
Washington County Regional Medical Center	Sandersville	9/14/2020		Dawn Richards, drichards@erhospital.com
Jefferson Hospital	Louisville	9/14/2020		James Harrison, jharrison@jeffersonhosp.com
South Georgia Medical Center - Berrien	Nashville	9/14/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
South Georgia Medica Center - Lanier	Lakeland	9/14/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
South Georgia Medical Center	Valdosta	9/14/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com Becki Shaughnessy, BShaughnessy@draffin-tucker.com
South Georgia Medical Center - Smith Northview	Valdosta	9/14/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Colquitt Medical Regional Center	Moultrie	9/15/2020		Mike Wyche <mwyche@colquittregional.com></mwyche@colquittregional.com>
Phoebe Putney Memorial Hospital dba Phoebe North	Albany	9/15/2020		Rebecca Kendall, rkendall@phoebehealth.com
Phoebe Putney Memorial Hospital	Albany	9/15/2020		Rebecca Kendali, rkendali@phoebehealth.com
	Americus	9/15/2020		
Phoebe Sumter Medical Center				Rebecca Kendall, rkendall@phoebehealth.com
The Baxley and Appling County Hospital Authority (DBA Appling Hospital)	Baxley	9/15/2020		Jesus Ruiz, jesus.ruiz@rsgga.com
Flint River Hospital	Montezuma	9/15/2020		Lynn Mitchell, L.Mitchell@flintriverhospital.com
Restoration Healthcare of Commerce, LLC dba\Northridge Medical Center	Commerce	9/16/2020		Lisa Gorge, LGorge@sas-ga.org
CHOA Egleston	Atlanta	9/16/2020		Sarah Akotia, Sarah. Akotia@choa.org
CHOA Scottish Rite	Atlanta	9/16/2020		Sarah Akotia, Sarah.Akotia@choa.org
CHOA Hughes Spalding	Atlanta	9/16/2020	9/25/2020	Sarah Akotia, Sarah.Akotia@choa.org
Shepherd Center	Augusta	9/16/2020	9/25/2020	Holly A. Bizic, hbizic@pyapc.com
Habersham Medical Center	Demorest	9/16/2020		Holly A. Bizic, hbizic@pyapc.com
Miller County Hospital(Service dates: 7/1/2018 - 6/30/2019)	Colquitt	9/16/2020		Shae Foy, sfoy@draffin-tucker.com
Jenkins County Medical Center	Millen		9/28/2020*	Jason Crosby, jcrosby@shpllc.com
Donalsonville Hospital, Inc.(Service dates: 7/1/2018- 6/30/2019	Donalsonville	9/17/2020	9/28/2020	Katie Hatcher, katie.hatcher@donalsonvillehospital.org
Tanner Medical Center/Carrollton	Carrollton	9/18/2020	9/28/2020	Keri McDonald, kmcdonald@tanner.org
Tanner Medical Center/Villa Rica	Villa Rica	9/18/2020		
Meadows Regional Medical Center	Vidalia	9/21/2020		
Bleckley Memorial Hospital(Service dates: 4/1/2018 - 3/31/2019)	Cochran	9/21/2010		Shae Foy, sfoy@draffin-tucker.com
Taylor Regional Hospital	Hawkinsville	9/21/2010	9/28/2020	Shae Foy, sfoy@draffin-tucker.com
Higgins General Hospital Service dates: 7/1/2018 - 6/30/2019	Bremen	9/21/2020	9/29/2020	Shae Foy, sfoy@draffin-tucker.com
Tanner Medical Center/Villa Rica(Service dates: 7/1/2018 - 6/30/2019)	Villa Rica	9/21/2020		Shae Foy, sloy@draffin-tucker.com
Tanner Medical Center/Carrolltor (Service dates: 7/1/2018 - 6/30/2019)	Carroliton	9/21/2020		Shae Foy, sloy@draffin-tucker.com
Higgins General Hospital(Service dates: 7/1/2019 - 6/30/2020)	Bremen	9/23/2020	0/30/2020	Keri McDonald, kmcdonald@tanner.org
Tanner Medical Center/East Alabama	Wedowee, AL	9/23/2020	9/30/2020	Keri McDonald, kmcdonald@tanner.org Keri McDonald, kmcdonald@tanner.org
Morgan Memorial Hospital Service dates: 7/1/2019 - 6/30/2020	Madison	9/23/2020	0/30/2020	Elisabeth Pak, EPak@draffin-tucker.com
Clinch Memorial Hospital(Service dates: 7/1/2019 - 6/30/2020)	Homerville	9/24/2020	10/2/2020	Rebecca McKinley, RMcKinley@draffin-tucker.com
	Cedartown	9/25/2020	10/2/2020	Rebecca McKinley, RMcKinley@draffin-tucker.com Rebecca McKinley, RMcKinley@draffin-tucker.com
Polk Medical Center				
Floyd Medical Center	Rome	9/25/2020		Rebecca McKinley, RMcKinley@draffin-tucker.com
Bacon County Hospital	Alma	9/29/2020		Kira Griffith, KGriffith@draffin-tucker.com
Emory University Hospital Midtown	Atlanta	9/29/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Burke Medical Center	Waynesboro	9/29/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Emory University Hospital - A	Atlanta	9/29/2020	10/5/2020*	Becki Shaughnessy, BShaughnessy@draffin-tucker.com
Emory University Hospital - B	Atlanta	9/29/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
NGMC Barrow	Winder	9/29/2020		Becki Shaughnessy, BShaughnessy@draffin-tucker.com
NGMC Gainesville	Gainesville	9/29/2020	10/5/2020	Becki Shaughnessy, BShaughnessy@draffin-tucker.com
NGMC Braselton	Braselton	9/29/2020	10/5/2020**	Becki Shaughnessy, BShaughnessy@draffin-tucker.com
	&R provided			

No Medicaid and PCK claims for the requested service and paid dates. No HS&R provided. ** No Medicaid or PCK claims for the requested service and paid dates. One HS&R provided.

Hospital Statistical and Reimbursement Report

Quarterly Report

Peach State Health Plan

CMO Name:

 Reporting Date:
 10/30/2020

 Reporting Period:
 July 1, 2020-September 30, 2020

Hospital Name:	Location	Date Report Requested	Date Report Released	Reque er's Name
Bleckley Memorial Hospital	Georgia	7/20/2020	7/27/2020	Elisabeth Pak
Shepherd Center	Georgia	7/23/2020	7/27/2020	Holly Bizic
Burke Medical Center	Georgia	7/31/2020	7/31/2020	Kiah Day
Donalsonville Hospital	Georgia	8/17/2020	8/18/2020	Sean Johnson
Southeast Georgia Medical Center- Brunswick	Georgia	8/21/2020		Michelle Morris
Southeast Georgia Medical Center- Camden	Georgia	8/21/2020	8/21/2020	Michelle Morris
Miller County Hospital	Georgia	8/31/2020	9/1/2020	Elisabeth Pak
lamilton Medical Center	Georgia	9/9/2020	9/10/2020	
Crisp Regional Hospital	Georgia	9/10/2020		Darin Reed
Southeast Georgia Medical Center- Camden	Georgia	9/10/2020		Kim Holcomb
Southeast Georgia Medical Center- Brunswick		9/10/2020		
Dodge County Hospital	Georgia	9/10/2020	9/10/2020	Kim Holcomb
	Georgia			
Elbert Memorial Hospital	Georgia	9/11/2020	9/14/2020	
Dorminy Medical Center	Georgia	9/11/2020	9/14/2020	
rwin County Hospital	Georgia	9/11/2020	9/14/2020	
lasper Memorial Hospital	Georgia	9/11/2020	9/14/2020	Becki
Effingham Memorial Hospital	Georgia	9/11/2020	9/14/2020	Jessie Hamilto
Bacon County Hospital	Georgia	9/11/2020		Lauris Mullis
leff Davis Hospital	Georgia	9/11/2020	9/14/2020	
iberty Regional Medical Center	Georgia	9/11/2020	9/14/2020	
Warm Springs Medical Center		9/11/2020	9/14/2020	
Warm Springs wedical Center Wayne Memorial Hospital	Georgia Georgia	9/11/2020	9/14/2020 9/14/2020	
Morgan Memorial	Georgia	9/11/2020	9/14/2020	
Clinch Memorial	Georgia	9/11/2020	9/14/2020	
Cartersville Medical Center	Georgia	9/14/2020		Joseph Lively
Coliseum Medical Centers	Georgia	9/14/2020	9/16/2020	Joseph Lively
Coliseum Northside Hospital	Georgia	9/14/2020	9/16/2020	Joseph Lively
Doctors Hospital	Georgia	9/14/2020	9/16/2020	Joseph Lively
Eastside Medical Center	Georgia	9/14/2020		Joseph Lively
airview Park Hospital	Georgia	9/14/2020		Joseph Lively
Redmond Regional Medical Center	Georgia	9/14/2020		Joseph Lively
Vemorial Health Univ Med Cen	Georgia	9/14/2020	0/16/2020	Joseph Lively
Memorial Satilla Health	Georgia	9/14/2020	9/16/2020	
leff Davis Hospital	Georgia	9/14/2020	9/16/2020	Staci Ogilvie
South GA Medical Center- Berrien	Georgia	9/14/2020	9/16/2020	
South GA Medical Center- Lanier	Georgia	9/14/2020	9/16/2020	
South Georgia Medical Center	Georgia	9/14/2020		
South Georgia Medical Center-Smith Northview	Georgia	9/14/2020	9/16/2020	Becki
Colquitt Regional	Georgia	9/15/2020		Mike Wyche
Phoebe Putney Memorial Hospital	Georgia	9/15/2020	9/16/2020	Rebecca Kend
Phoebe Putney Memorial Hospital dba Phoebe Nort	Georgia	9/15/2020		Rebecca Kend
Phoebe Sumter Medical Center	Georgia	9/15/2020		Rebecca Kend
Emory Johns Creek	Georgia	9/15/2020		Rebecca Kend
Appling County Hospital	Georgia	9/15/2020		Jesus Ruiz
		9/15/2020		
Tint River Hospital	Georgia			Lynn Mitchell
Vorthridge Medical Center	Georgia	9/16/2020		Lisa George
CHOA (Egleston)	Georgia	9/16/2020		Sarah Akotia
CHOA (Scottish Rite)	Georgia	9/16/2020		Sarah Akotia
CHOA (Hughes Spalding)	Georgia	9/16/2020		Sarah Akotia
Shepherd Center	Georgia	9/16/2020	9/21/2020	Holly Bizic
Habersham Medical Center	Georgia	9/16/2020	9/22/2020	Holly Bizic
Ailler County Hospital	Georgia	9/16/2020	9/21/2020	Shae Foy
Donalsonville Hospital	Georgia	9/17/2020		Katie Hatcher
anner Medical Center, Villa Rica	Georgia	9/18/2020		Keri McDonald
Fanner Medical Center, Villa Rica	Georgia	9/18/2020		Keri McDonald
Veadows Regional Medical Center	Georgia	9/18/2020		Misty Chancey
		9/21/2020		
Bleckley Memorial Hospital	Georgia		9/22/2020	Snale Foy
Faylor Regional	Georgia	9/21/2020	9/22/2020	
Higgins General Hospital	Georgia	9/21/2020	9/22/2020	Shae Foy
Fanner Medical Villa Rica	Georgia	9/21/2020	9/22/2020	
Fanner Medical Center	Georgia	9/21/2020	9/22/2020	
lenkins County Medical Center	Georgia	9/23/2020	9/24/2020	Jason Crosby
Higgins General Hospital	Georgia	9/23/2020		Keri McDonald
Fanner Medical Center, East Alabama	Alabama	9/23/2020		Keri McDonald
Vashington County Regional Medical Center	Georgia	9/24/2020		Dawn Richards
Morgan Memorial Hospital	Georgia	9/24/2020		Elisabeth Pak
lefferson Hospital				
	Georgia	9/24/2020		James Harrison
Clinch Memorial Hospital	Georgia	9/25/2020		Rebecca McKi
Polk Medical Center	Georgia	9/25/2020		Rebecca McKi
Floyd Medical Center	Georgia	9/25/2020	9/25/2020	Rebecca McKi
Bacon County Hospital	Georgia	9/29/2020		Kira Griffith
Emory Midtown	Georgia	9/29/2020	10/1/2020	
Burke Medical Center	Georgia	9/29/2020	10/1/2020	
Emory University Hospital	Georgia	9/29/2020	10/1/2020	
North Georgia Medical Center- Barrow	Georgia	9/29/2020	10/1/2020	
		9/29/2020		PROCKE

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: WellCare Health Plans, Inc. Reporting Date: 10/30/2020 Reporting Period: 07/01/2020 - 09/30/2020

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Bleckly Memorial Hospital	145 E. Peacock St. Cochran, GA 31014	7/20/2020	8/19/2020	Flisabeth Pak
Shepherd Center	2020 Peachtree St NW, Atlanta, GA 30309	7/23/2020	8/21/2020	Holly A. Bizic
Wills Memorial Hospital	Hawkinsville, GA 31036	7/26/2020	8/24/2020	Mandy Rose
Burke Medical Center	351 S Liberty St. Waynesboro, GA 30830	7/31/2020	8/28/2020	Kiah Dav
Donalsonville Hospital, Inc.	102 Hospital Cir, Donalsonville, GA 39845	8/17/2020	8/31/2020	Sean C. Johnson
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, St. Marys, Ga 31558	8/20/2020	9/17/2020	Michelle P. Morris
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Drive Brunswick, Ga 31520	8/20/2020	9/17/2020	Michelle P. Morris
Miller County Hospital	209 N Cuthbert St, Colquitt, GA 39837	8/31/2020	9/23/2020	Elisabeth Pak
Hamilton Medical Center	1200 Memorial Dr, Dalton, GA 30720	9/9/2020	9/25/2020	Catherine McKenzie
Crisp Regional Hospital	902 7th St N, Cordele, GA 31015	9/10/2020	9/28/2020	Darin L. Reed
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, St. Marys, Ga 31558	9/10/2020	9/28/2020	Kim Holcomb
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Drive Brunswick, Ga 31520	9/10/2020	9/29/2020	Kim Holcomb
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	9/10/2020	9/28/2020	Becki Shaughnessy
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	9/10/2020	9/28/2020	Becki Shaughnessy
Dorminy Medical Center Irwin County Hospital	200 Perry House Rd, Fitzgerald, GA 31750 710 N Irwin Ave, Ocilla, GA 31774	9/11/2020 9/11/2020	9/28/2020 9/28/2020	Becki Shaughnessy Becki Shaughnessy
Jasper Memorial Hospital		9/11/2020	9/28/2020 9/28/2020	Becki Shaughnessy
Effingham County Hospital	898 College St, Monticello, GA 31064 4 Medical Dr, Elberton, GA 30635	9/11/2020	9/28/2020	Jessie Hamilton
Effingham County Hospital	4 Medical Dr, Elberton, GA 30635	9/11/2020	9/28/2020	Jessie Hamilton
Bacon County Hospital	302 S Wayne St, Alma, GA 31510	9/11/2020	9/29/2020	Lauris Mullis
Jeff Davis Hospital	163 S Tallahassee St, Hazlehurst, GA 31539	9/11/2020	10/2/2020	Becki Shaughnessy
Liberty Regional Medical Center	462 E.G. Miles Pkwy, Hinesville, GA 31313	9/11/2020	10/2/2020	Becki Shaughnessy
Warm Springs Medical Center	5995 Spring St, Warm Springs, Ga 31830	9/11/2020	10/2/2020	Becki Shaughnessy
Wayne Memorial Hospital	865 South First Street, Jesup, GA 31545	9/11/2020	10/2/2020	Becki Shaughnessy
Morgan Memorial Hospital	1077 S Main St, Madison, GA 30650	9/11/2020	10/2/2020	Becki Shaughnessy
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	9/11/2020	10/2/2020	Becki Shaughnessy
Cartersville Medical Center	960 Joe Frank Harris Pkwy SE, Cartersville, GA 30120	9/14/2020	10/2/2020	Joseph Lively
Coliseum Medical Center	350 Hospital Dr, Macon, GA 31217	9/14/2020	10/2/2020	Joseph Lively
Coliseum Northside Hospital	400 Charter Blvd, Macon, GA 31217	9/14/2020	10/2/2020	Joseph Lively
Doctors Hospital	3651 Wheeler Rd, Augusta, GA 30909	9/14/2020	10/9/2020	Joseph Lively
Eastside Medical Center	1700 Medical Way, Snellville, GA 30078	9/14/2020	10/9/2020	Joseph Lively
Fairview Park Hospital	200 Industrial Blvd, Dublin, GA 31021	9/14/2020	10/9/2020	Joseph Lively
Redmond Regional Medical Center	501 Redmond Rd, Rome, GA 30165	9/14/2020	10/9/2020	Joseph Lively
Memorial Health University Medical Center	4700 Waters Ave, Savannah, GA 31404	9/14/2020	10/13/2020	Joseph Lively
Memorial Satilla Health	4700 Waters Ave, Savannah, GA 31404	9/14/2020	10/12/2020	Joseph Lively
Jefferson Hospital	1067 Peachtree St, Louisville, GA 30434	9/14/2020	10/7/2020	James Harrison
Washington Regional Medical Center	610 Sparta Rd, Sandersville, GA 31082	9/14/2020	10/8/2020	Dawn L. Richards
Jeff Davis Hospital	163 S Tallahassee St, Hazlehurst, GA 31539	9/14/2020	10/8/2020	Staci Ogilvie
South Georgia Medical Center- Berrien	1221 E Mcpherson Ave, Nashville, GA 31639	9/14/2020	10/9/2020	Becki Shaughnessy
South Georgia Medical Center- Lanier	116 West Thigpen Avenue, Lakeland, Georgia 31635	9/14/2020	10/9/2020	Becki Shaughnessy
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	9/14/2020	10/9/2020	Becki Shaughnessy
South Georgia Medical Center- Northview	4280 N Valdosta Rd, Valdosta, GA 31602	9/14/2020	10/9/2020	Becki Shaughnessy
Colquitt Regional Medical Center	2501 N Patterson St, Valdosta, GA 31602	9/15/2020	10/9/2020	Mike Wyche
Phoebe Putney Memorial Hospital	417 W 3rd Ave, Albany, GA 31701	9/15/2020	10/12/2020	Rebecca Kendall
Phoebe Sumter Medical Center	126 US-280, Americus, GA 31719	9/15/2020	10/14/2020	Rebecca Kendall
Phoebe North	2000 Palmyra Rd, Albany, GA 31701	9/15/2020	10/14/2020	Rebecca Kendall
Emory Johns Creek Hospital	6325 Hospital Parkway, Johns Creek, GA 30097	9/15/2020	10/14/2020	Wendy Chen
Appling County Hospital Authority	163 E Tollison St, Baxley, GA 31513	9/15/2020	10/12/2020	Jesus F. Ruiz
Flint River Community Hospital	509 Sumter St, Montezuma, Ga 31063	9/15/2020	10/14/2020	Lynn Mitchell
Northridge Medical Center	70 Medical Center Dr, Commerce, Ga 30529	9/16/2020	10/12/2020	Lisa Gorge
Children's Healthcare of Atlanta @ Egleston	1405 Clifton Rd NE, Atlanta, GA 30322	9/16/2020	10/12/2020	Sarah Akotia
Children's Healthcare of Atlanta @ Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	9/16/2020	10/12/2020	Sarah Akotia
Children's Healthcare of Atlanta @ Huges Spalding	35 Jesse Hill Jr Dr SE, Atlanta, GA 30303	9/16/2020	10/12/2020	Sarah Akotia
Shepherd Center	2020 Peachtree St NW, Atlanta, GA 30309	9/16/2020	10/14/2020	Holly A. Bizic
Habersham Medical Center	541 Historic Hwy #441-N, Demorest, GA 30535	9/16/2020	10/14/2020	Holly A. Bizic
Hospital Authority of Miller County	209 N Cuthbert St, Colquitt, GA 39837	9/16/2020	10/14/2020	Shae S. Foy
Donalsonville Hospital, Inc.	102 Hospital Cir, Donalsonville, GA 39845	9/17/2020	10/14/2020	Katie Hatcher
Tanner Medical Center - Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	9/18/2020	10/15/2020	Keri McDonald
Tanner Medical Center - Carrollton	705 Dixie St, Carrollton, Ga 30117	9/18/2020	10/16/2020	Keri McDonald
Meadows Regional Medical Center	Hinesville, GA 31313	9/21/2020	10/16/2020	Misty L Chancey
Bleckley Memorial Hospital	145 E. Peacock St. Cochran, GA 31014	9/21/2020	10/16/2020	Shae S. Foy
Taylor Regional Hospital	222 Perry Hwy, Hawkinsville, Ga 31036	9/21/2020	10/16/2020	Shae S. Foy
Higgins General Hospital	200 Allen Memorial Dr, Bremen, GA 30110	9/21/2020	10/16/2020	Shae S. Foy
Tanner Medical - Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	9/21/2020	10/16/2020	Shae S. Foy
Tanner Medical Carrolton	705 Dixie St, Carrollton, GA 30117	9/21/2020	10/16/2020	Shae S. Foy
Higgins General Hospital	200 Allen Memorial Dr, Bremen, GA 30110	9/23/2020	10/16/2020	Keri McDonald
Tanner East Alabama Margan Memorial Hospital	1032 Main St S, Wedowee, AL 1077 S Main St, Madison, GA 30650	9/23/2020	10/16/2020	Keri McDonald
Morgan Memorial Hospital Wayne Memorial Hospital	865 South First Street, Jesup, GA 31545	9/24/2020 9/24/2020	10/16/2020 10/16/2020	Elisabeth Pak Elisabeth Pak
Wayne Memorial Hospital Wayne Memorial Hospital	865 South First Street, Jesup, GA 31545 865 South First Street, Jesup, GA 31545	9/24/2020	10/16/2020	Elisabeth Pak
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31545	9/24/2020 9/25/2020	10/16/2020	Rebecca McKinley
Polk Medical Center	2360 Rockmart Hwy, Cedartown, GA 30125	9/25/2020	10/20/2020	Rebecca McKinley
Flovd Medical Center	304 Turner McCall Blvd, Rome, GA 30165	9/25/2020	10/20/2020	
Enory University Hospital Midtown	550 Peachtree St NE, Atlanta, GA 30308	9/25/2020 9/29/2020	10/20/2020	Rebecca McKinley Becki Shaughnessy
	351 S Liberty St, Waynesboro, GA 30308	9/29/2020	10/20/2020	Becki Shaughnessy
			10/23/2020	Becki Shaughnessy
	1364 Clifton Rd Atlanta GA 30322			
Emory University Hospital - A	1364 Clifton Rd, Atlanta, GA 30322	9/29/2020		
Emory University Hospital - A Emory Univeristy Hospital - B	#N/A	9/29/2020	No Claims Data	Becki Shaughnessy
Emory University Hospital - A Emory Univeristy Hospital - B NGMC Barrow	#N/A 316 N Broad St, Winder, GA 30680	9/29/2020 9/29/2020	No Claims Data 10/23/2020	Becki Shaughnessy Becki Shaughnessy
	#N/A	9/29/2020	No Claims Data	Becki Shaughnessy