



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Quarter 1: January – March 2020

December 2, 2020



**MYERS AND
STAUFFER**
L.C.
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning January 1, 2020 and ending March 31, 2020 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Amerigroup, CareSource, Peach State, and WellCare to contact providers for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. Peach State Health Plan's (Peach State) report was obtained by accessing their web portal on April 15, 2020. Amerigroup, CareSource, and WellCare reports were obtained by accessing their web portals on May 1, 2020. For Quarter 1, 134 HS&R reports were submitted by the CMOs and can be found in Exhibit B of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by each CMO, we sampled no less than 27 report requests for each CMO.

Telephone calls or e-mails regarding 108 HS&R reports were initiated on October 17, 2020 and completed on November 7, 2020. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with the CMOs or provider, as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- If there was a disagreement between the CMO and provider, Myers and Stauffer accepted the documentation submitted by the CMO as confirmation.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



Report Results

This section provides the results of the analysis of the Quarter 1 HS&R reports.

Table I. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	41	13	27	23 (85.2%)	0 (0%)	4 (14.8%)
CareSource	29	0	27	24 (88.9%)	0 (0%)	3 (11.1%)
Peach State	30	0	27	23 (85.2%)	0 (0%)	4 (14.8%)
WellCare	34	0	27	23 (85.2%)	0 (0%)	4 (14.8%)
Total	134	0	108	93 (86.1%)	0 (0%)	15 (13.9%)

For the Quarter 1 analysis, 108 out of 134 HS&R reports were sampled. The results indicate information reported by the CMOs was confirmed for 86.1 percent (93 of 108) of the HS&R reports. Providers were deemed unreachable after three contact attempts were made representing 13.9 percent (15 of 108) in the sample.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	1.0	19.3	50.0
CareSource	0.0	7.5	19.0
Peach State	0.0	1.6	5.0
WellCare	6.0	22.7	30.0

The statistics included in Table II are based on the request and release dates reported by the CMOs for Quarter 1. For the CMOs combined, the minimum number of days a HS&R report was released to a provider was one day and the maximum number of days a HS&R report was released to a provider was 50 days.



Findings

Amerigroup

For Quarter 1, Myers and Stauffer contacted 16 representatives regarding 27 HS&R report requests. We identified 16 HS&R reports released by Amerigroup that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 23 requests. We were unable to confirm four report requests as two providers were deemed unreachable after contact was initiated three times. We identified 13 HS&R reports released by Amerigroup greater than 30 days. The details of these requests can be found in Exhibit A.

CareSource

For Quarter 1, Myers and Stauffer contacted 16 representatives regarding 27 HS&R report requests. We did not identify any HS&R reports released by CareSource that were greater than 30 days. Myers and Stauffer did not identify any HS&R reports released by CareSource that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 24 requests. We were unable to confirm three report requests as one provider was deemed unreachable after contact was initiated three times.

Peach State Health Plan

For Quarter 1, Myers and Stauffer contacted 18 representatives regarding 27 HS&R report requests. We did not identify any HS&R reports released by Peach State Health Plan that were greater than 30 days. Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 23 requests. We were unable to confirm four report requests as three providers were deemed unreachable after contact was initiated three times.

WellCare

For Quarter 1, Myers and Stauffer contacted 16 representatives regarding 27 HS&R report requests. We did not identify any HS&R reports released by WellCare that were greater than 30 days. Myers and Stauffer identified 18 HS&R reports released by WellCare that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 23 requests. We were unable to confirm four report requests as two providers were deemed unreachable after contact was initiated three times. Additionally, Myers and Stauffer identified two report requests with no release date. The details of these requests can be found in Exhibit A.



Summary of Potential Penalties

Based on the findings for Amerigroup there are potential penalties for late reporting that DCH may elect to assess for the quarter beginning January 1, 2020 ending March 31, 2020.

For the 13 instances of late reporting, 77 days were determined to be late. Georgia statute (O.C.G.A. 33-21A-11) states, “...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided.”

Pursuant to the statutory and contractual requirements, DCH may elect to impose a penalty of \$77,000 on Amerigroup.



Recommendations

We make the following recommendations to the DCH and CMOs based on our findings after analyzing the Quarter 1, 2020 HS&R reports:

- The Department may wish to assess a penalty of \$77,000 against Amerigroup for the HS&R reports which were not released within 30 days.
- The Department should hold CMO's accountable for incorrect reporting (i.e. incorrect date, missing data, and failure to include provider requests on the quarterly report) and ensuring CMO's timely response to provider inquires.
- Amerigroup should review their processes and procedures to ensure all HS&R report requests are captured, logged, and submitted to the requesting provider within the required 30 day time period.
- WellCare should perform a quality review of their HS&R report prior to submitting it to DCH.



EXHIBIT A

Below is a summary of the issues identified during our review of the Hospital Statistical and Reimbursement (HS&R) Report Timeliness Validation. This summary includes the CMO responses to the report findings.

Please note Myers and Stauffer corresponded with the Amerigroup and WellCare in an attempt to resolve any issues identified prior to the issuance of this report.

AMERIGROUP

- 1) Myers and Stauffer identified 13 HS&R reports released by Amerigroup greater than 30 days. We contacted Leticia Mayfield, Compliance Director, in order to validate the HS&R report release dates. She confirmed the report release dates and responded with the following:

“We have reviewed the attached spreadsheet and are in agreement with your findings. We have also reviewed our processes and identified areas for improvement. As a result, we created a mitigation plan to prevent future delays. It includes, but not limited to the following:

Additional staff resources has been identified to monitor, process and generate HS&R report requests

- *Associate HS&R request training + re-training has occurred (to include additional staff)*
- *IT support is being leveraged to expedite HS&R data pulls*
- *A HS&R Provider Education Blast Fax will be distributed to the provider network to ensure they are following the appropriate process*
- *Increased leadership oversight will occur to monitor HS&R request turnaround time and tracking*

We anticipate that these steps will prevent request delays going forward.”

After review of Amerigroup’s response, we determined the reports were released to the providers late. Please refer to Table III for a detailed listing of late reports with potential penalties.

WELLCARE

- 1) Myers and Stauffer identified two report requests with no release date. We contacted Heather DiNapoli, Senior Manager, Regulatory Affairs – Georgia Market, in order to validate HS&R report release dates. For the providers listed below, she advised the release date for the two reports was April 24, 2020.

- Candler County Hospital
- Jenkins County Medical Center

EXHIBIT A

Myers and Stauffer requested that WellCare add the release date then send a revised report to DCH. The revised report can be found in Exhibit C.

Table III. Total Number of Late Reports with Potential Penalties

Amerigroup					
No.	Provider Name	Date Report Requested	Date Report Released	Days Late	Potential Penalty
1	Berrien Memorial Hospital	1/10/2020	2/13/2020	3	\$ 3,000.00
2	Colquitt Regional Medical Center	1/6/2020	2/13/2020	8	\$ 8,000.00
3	Dodge County Hospital	1/20/2020	2/20/2020	1	\$ 1,000.00
4	Jasper Memorial Hospital	1/17/2020	2/20/2020	3	\$ 3,000.00
5	Life Brite Hospital Group of Early, LLC	1/7/2020	2/13/2020	7	\$ 7,000.00
6	Monroe County Hospital	1/9/2020	2/13/2020	3	\$ 3,000.00
7	Mountain Lakes Medical Ctr.	1/7/2020	2/13/2020	7	\$ 7,000.00
8	NGMC Barrow	1/7/2020	2/13/2020	7	\$ 7,000.00
9	Northeast Georgia Health System - Gainesville	1/7/2020	2/13/2020	7	\$ 7,000.00
10	Northeast Georgia Medical Center - Braselton	1/7/2020	2/26/2020	20	\$ 20,000.00
11	South Georgia Medical Center	1/10/2020	2/13/2020	3	\$ 3,000.00
12	Tift Regional Medical Center	1/10/2020	2/13/2020	3	\$ 3,000.00
13	University Hospital	1/8/2020	2/13/2020	5	\$ 5,000.00
Total					\$ 77,000.00

EXHIBIT B

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: AMERIGROUP COMMUNITY CARE
Reporting Date: 4/22/2020
Reporting Period: 1st Quarter 2020

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
RESTORATION HEALTHCRE	70 MEDICAL CENTER DR, COMMERCE GA 305291078	3/31/2020	4/1/2020	LISA GORGE
Sedzer Health LLC (DBA Jenkins County Medical Center)	931 E Winthrop Ave, Millen, GA 30442	3/30/2020	3/31/2020	Jesus F. Ruiz
Hospital Authority of Candler County (DBA Candler County Hospital)	400 Cedar St, Metter, GA 30439	3/30/2020	3/31/2020	Jesus F. Ruiz
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	3/23/2020	3/26/2020	Kate Randall
Stephens County Hospital	163 Hospital Rd, Toccoa, GA 30577	3/23/2020	3/31/2020	Jeffrey Laird
Children's Healthcare of Atlanta @ Egleston	1405 E Clifton Rd NE, Atlanta, GA 30322	3/20/2020	3/26/2020	Sarah Akotia
Children's Healthcare of Atlanta @ Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	3/20/2020	3/26/2020	Sarah Akotia
Children's Healthcare of Atlanta @ Hughes Spalding	35 Jesse Hill Jr Dr SE, Atlanta, GA 30303	3/20/2020	3/26/2020	Sarah Akotia
Hospital Authority of Jefferson County and the City of Louisville dba Jefferson H	1067 Peachtree St, Louisville, GA 30434	3/18/2020	3/25/2020	James Harrison
John D Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	3/5/2020	3/13/2020	Patricia Barrett
Brooks County Hospital	903 North Court Street Quitman, GA 31643	3/5/2020	3/13/2020	Patricia Barrett
Grady General Hospital	1155 5th St SE, Cairo, GA 39828	3/5/2020	3/13/2020	Patricia Barrett
Phoebe Putney Memorial Hospital, Inc	417 W. Third Ave., Albany, GA 31701	3/3/2020	3/13/2020	Rebecca Kendall
Phoebe Putney Memorial Hospital, Inc. dba Phoebe North	2000 Palmyra Rd., Albany, GA 31701	3/3/2020	3/13/2020	Rebecca Kendall
Mitchell County Hospital	90 E Stephens St, Camilla, GA 31730	3/3/2020	3/5/2020	Patricia Barrett
PHOEBE PUTNEY MEMORIAL HOSPITAL	417 W 3RD AVE, ALBANY GA 317011943	3/3/2020	3/24/2020	Rebecca Kendall
PHOEBE PUTNEY MEMORIAL HOSPITAL	2000 PALMYRA RD, ALBANY GA 317011528	3/3/2020	3/24/2020	REBECCA KENDALL
Upson Regional Medical Center	503 W Gordon St, Thomaston, GA, 30286	3/2/2020	3/13/2020	April Williams
Perry Hospital	1120 Morningside Dr, Perry, GA 31069	2/19/2020	3/3/2020	Amy Grube
Houston Medical Center	1601 Watson Blvd, Warner Robins, GA 31093	2/19/2020	3/3/2020	Amy Grube
Medical Center of Central Georgia	777 Hemlock St, Macon, GA 31201	2/12/2020	3/3/2020	Holly Bizic
Peach Regional Medical Center	1960 GA-247CONN, Byron, GA 31008	2/12/2020	3/3/2020	Holly Bizic
Navicent Health Baldwin	821 N Cobb St, Milledgeville, GA 31061	2/12/2020	3/3/2020	Holly Bizic
SGMC Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	2/10/2020	2/27/2020	Tina Kent
Liberty Regional Medical Center	462 Elma G Miles Pkwy, Hinesville, GA 31313	2/5/2020	2/27/2020	Sean C. Johnson
Putnam General Hospital	101 Greensboro Rd, Eatonton, GA 31024	1/28/2020	2/13/2020	Kate Randall
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	1/20/2020	2/20/2020	Joan Hartley
Jasper Memorial Hospital	898 College St, Monticello, GA 31064	1/17/2020	2/20/2020	Kira Griffith
Tift Regional Medical Center	901 18th St, Tifton, GA 31794	1/10/2020	2/13/2020	Elisabeth Pak
Berrien Memorial Hospital (SGMC Berrien Campus)	1221 E Mchpherson Ave, Nashville, GA 31639	1/10/2020	2/13/2020	Tina Kent
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/10/2020	2/13/2020	Tina Kent
Putnam General Hospital	101 Greensboro Rd, Eatonton, GA 31024	1/9/2020	1/29/2020	Kira Griffith
Monroe County Hospital	88 Martin Luther King Jr. Drive Forsyth, Georgia, 31029	1/9/2020	2/13/2020	Kira Griffith
University Hospital	1350 Walton Way, Augusta, GA 30901-2612	1/8/2020	2/13/2020	Sheri Poole
Life Brite Hospital Group of Early LLC.	11740 Columbia St., Blakely, GA 39823	1/7/2020	2/13/2020	Jerry Temples
Mountain Lakes Medical Ctr	162 Legacy Point, Clayton, GA 30525	1/7/2020	2/13/2020	Ayana Graham
Northeast Georgia Medical Center - Gainesville	743 Spring St NE, Gainesville, GA 30501	1/7/2020	2/13/2020	Kim Tullis
Northeast Georgia Medical Center - Braselton	1515 River Pl, Braselton, GA 30517	1/7/2020	2/26/2020	Kim Tullis
Northeast Georgia Medical Center - Barrow	316 N Broad St, Winder, GA 30680	1/7/2020	2/13/2020	Kim Tullis
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/6/2020	1/24/2020	Julie Bhavnani
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/6/2020	2/13/2020	Julie Bhavnani

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: CareSource

Reporting Date: 04/01/2020

Reporting Period: 01/01/2020 - 03/31/2020

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Life Brite Hospital Group of Early, LLC	Blakely	1/7/2020	1/10/2020	Jerry Temples, jtemples@lifebriteearly.com
Northeast Georgia Medical Center - Gainesville	Gainesville	1/7/2020	1/10/2020	Shae Foy, sfoy@draffin-tucker.com
Northeast Georgia Medical Center - Braselton	Braselton	1/7/2020	1/10/2020	Shae Foy, sfoy@draffin-tucker.com
NGMC Barrow	Barrow	1/7/2020	1/10/2020	Shae Foy, sfoy@draffin-tucker.com
Tift Regional Medical Center	Tifton	1/10/2020	1/10/2020	Elisabeth Pak, Epak@draffin-tucker.com
South Georgia Medical Center	Valdosta	1/10/2020	1/20/2020	Tina Kent, tina.kent@sgmc.org
Smith Northview Hospital	Valdosta	1/10/2020	1/20/2020	Tina Kent, tina.kent@sgmc.org
Colquitt Regional Medical Center	Albany	1/15/2020	2/3/2020	Joe Pierce, Jpierce@draffin-tucker.com
Jasper Memorial Hospital	Monticello	1/17/2020	2/3/2020	Kira Griffith, Kgriffith@draffin-tucker.com
Dodge County Hospital	Eastman	1/20/2020	2/3/2020	Joan Hartley, jhartley@dodgecountyhospital.com
Liberty Regional Medical Center	Hinesville	2/5/2020	2/7/2020	Sean Johnson, SJohnson@draffin-tucker.com
SGMC Lanier Campus	Lakeland	2/10/2020	2/10/2020*	Tina Kent, tina.kent@sgmc.org
Medical Center of Central Georgia	Macon	2/12/2020	2/24/2020	Holly Bizic, hbizic@pyapc.com
Peach Regional Medical Center	Byron	2/12/2020	2/24/2020	Holly Bizic, hbizic@pyapc.com
Navicent Health Baldwin	Milledgeville	2/12/2020	2/24/2020	Holly Bizic, hbizic@pyapc.com
Navicent Health Baldwin SNF	Milledgeville	2/12/2020	2/24/2020	Holly Bizic, hbizic@pyapc.com
Hamilton Medical Center	Dalton	2/12/2020	2/24/2020	Holly Bizic, hbizic@pyapc.com
Houston Medical Center	Kathleen	2/19/2020	2/24/2020	Amy Grube, agrube@hhc.org
Perry Hospital	Perry	2/19/2020	2/28/2020	Amy Grube, agrube@hhc.org
Upson Regional Medical Center	Thomaston	3/2/2020	3/2/2020	April Williams, april.williams@urmc.org
Phoebe Putney Memorial Hospital	Albany	3/3/2020	3/4/2020	Rebecca Kendall, rkendall@phoebehealth.com
Phoebe North	Albany	3/3/2020	3/4/2020	Rebecca Kendall, rkendall@phoebehealth.com
Jefferson Hospital	Louisville	3/18/2020	3/18/2020	James Harrison, jharrison@jeffersonhosp.com
Elbert Memorial Hospital	Elberton	3/23/2020	3/23/2020	Kate Randall, Krandall@draffin-tucker.com
CHOA Egleston	Atlanta	3/20/2020	3/31/2020	Sarah Akotia, sara.akotia@choa.org
CHOA Scottish Rite	Atlanta	3/20/2020	3/31/2020	Sarah Akotia, sara.akotia@choa.org
CHOA Hughes Spalding	Decatur	3/20/2020	3/31/2020	Sarah Akotia, sara.akotia@choa.org
Hospital Authority of Candler County (DBA Candler County Hos	Metter	3/20/2020	4/1/2020	Jesus F. Ruiz, jesus.ruiz@rsgga.com
Sedzer Health LLC (DBA Jenkins County Medical Center)	Millen	3/20/2020	4/1/2020*	Jesus F. Ruiz, jesus.ruiz@rsgga.com

*No paid claims for the service and payment dates requested.

Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: Peach State Health Plan
 Reporting Date: 4/30/2020
 Reporting Period: Jan 1-March 31, 2020

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Life Brite Hospital Group of Early	Georgia	1/7/2020	1/8/2020	Jerry Temples, Jr.
Northeast Georgia Health System (Gainesville)	Georgia	1/7/2020	1/8/2020	Kim Tullis
NGMC Barrow	Georgia	1/7/2020	1/8/2020	Kim Tullis
Tift Regional	Georgia	1/10/2020	1/15/2020	Elisabeth Pak
SGMC Berrien	Georgia	1/10/2020	1/15/2020	Tina Kent
Smith Northview	Georgia	1/10/2020	1/15/2020	Tina Kent
SGMC	Georgia	1/10/2020	1/15/2020	Tina Kent
Colquitt Regional Medical Center	Georgia	1/15/2020	1/17/2020	Joe Pierce
Jasper Memorial	Georgia	1/17/2020	1/21/2020	Kira Griffith
Dodge County Hospital	Georgia	1/21/2020	1/21/2020	Joan Hartley
Stephens County Hospital	Georgia	1/23/2020	1/23/2020	Jeffrey Laird
Liberty Regional Medical Center	Georgia	2/5/2020	2/5/2020	Sean Johnson
SGMC Lanier Campus	Georgia	2/10/2020	2/10/2020	Tina Kent
Medical Center of Central GA	Georgia	2/12/2020	2/13/2020	Holly Bizic
Peach Regional Medical Center	Georgia	2/12/2020	2/13/2020	Holly Bizic
Navicent Health Baldwin	Georgia	2/12/2020	2/13/2020	Holly Bizic
Hamilton Medical Center	Georgia	2/12/2020	2/13/2020	Holly Bizic
Colquitt Regional Medical Center	Georgia	2/13/2020	2/13/2020	Shae Foy
Perry Hospital	Georgia	2/19/2020	2/20/2020	Amy Grube
Houston Medical	Georgia	2/19/2020	2/20/2020	Amy Grube
Upson Regional Medical Center	Georgia	3/2/2020	3/3/2020	April Williams
Phoebe Putney	Georgia	3/3/2020	3/4/2020	Rebecca Kendall
Phoebe North	Georgia	3/3/2020	3/4/2020	Rebecca Kendall
Jefferson Hospital	Georgia	3/18/2020	3/18/2020	James Harrison
Children's at Egleston	Georgia	3/20/2020	3/23/2020	Sarah Akotia
Childrens at Scottish Rite	Georgia	3/20/2020	3/23/2020	Sarah Akotia
Childrens at Hugh Spalding	Georgia	3/20/2020	3/23/2020	Sarah Akotia
Elbert Memorial Hospital	Georgia	3/23/2020	3/23/2020	Kate Randall
Hospital Auth of Candler Co	Georgia	3/30/2020	3/31/2020	Jesus Ruiz
Jenkins County Medical Center	Georgia	3/30/2020	3/31/2020	Jesus Ruiz

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: WellCare Health Plans, Inc.

Reporting Date: 04/30/2020

Reporting Period: 01/01/2020 - 03/31/2020

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/6/2020	2/5/2020	Julie Bhavnani
Life Brite Hospital Group of Early (Pioneer)	11740 Columbia Street Blakely, GA 39823	1/7/2020	2/5/2020	Jerry D. Temples
NGMC Barrow	316 N Broad St, Winder, GA 30680	1/7/2020	2/6/2020	Shae S. Foy
Northeast Georgia Medical Center (Braselton)	1400 River PL, Braselton, GA 30517	1/7/2020	2/6/2020	Shae S. Foy
Northeast Georgia Medical Center (Gainesville)	743 Spring St NE, Gainesville, GA 30501	1/7/2020	2/6/2020	Shae S. Foy
University Hospital	1350 Walton Way Augusta, GA 30901	1/8/2020	2/7/2020	Sheri Poole
Berrien Memorial Hospital	1221 East McPherson Avenue Nashville, GA 31639	1/10/2020	2/9/2020	Tina Kent
Smith Northview Hospital	4280 N Valdosta Rd. Valdosta, GA 31602	1/10/2020	2/9/2020	Tina Kent
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/10/2020	2/9/2020	Tina Kent
Tift Regional Medical Center	907 18th St. E #280, Tifton, GA 31794	1/10/2020	2/9/2020	Elisabeth Pak
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/15/2020	2/10/2020	Joe Pierce
Jasper Memorial Hospital	898 College St, Monticello, GA 31064	1/17/2020	2/11/2020	Kira Griffith
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	1/20/2020	2/13/2020	Joan Hartley
Stephens County hospital	163 Hospital Rd, Toccoa, GA 30577	1/23/2020	2/11/2020	Jeffrey Laird
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/29/2020	2/10/2020	Joe Pierce
Liberty Regional Medical Center	462 E.G. Miles Pkwy, Hinesville, GA 31313	2/5/2020	2/18/2020	Sean C. Johnson
SGMC Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	2/10/2020	2/18/2020	Tina Kent
Hamilton Medical Center	1200 Memorial Dr, Dalton, GA 30720	2/12/2020	3/3/2020	Holly Bizic
Medical Center of Central Georgia	777 Hemlock St, Macon, GA 31201	2/12/2020	2/25/2020	Holly Bizic
Navicent Health Baldwin	821 N Cobb St, Milledgeville, GA 31061	2/12/2020	3/2/2020	Holly Bizic
Peach Regional Medical Center	1960 GA-247CONN, Byron GA 31008	2/12/2020	2/27/2020	Holly Bizic
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	2/13/2020	3/4/2020	Joan Hartley
Houston Medical Center	1601 Watson Bld, Warner Robins, GA 31093	2/19/2020	3/5/2020	Amy Grube
Perry Hospital	1120 Morningside Dr, Perry, GA 31069	2/19/2020	3/5/2020	Amy Grube
Upson Regional Medical Center	801 W Gordon St, Thomaston, GA 30286	3/2/2020	3/19/2020	April Williams
Phoebe North	2000 Palmyra Rd, Albany, GA 31701	3/3/2020	3/24/2020	Rebecca Kendall
Phoebe Putney Memorial Hospital	417 W 3rd Ave, Albany, GA 31701	3/3/2020	3/23/2020	Rebecca Kendall
Jefferson Hospital	1067 Peachtree St, Louisville, GA 30434	3/18/2020	3/24/2020	James Harrison
CHOA @ Egleston	1405 Clifton Rd NE, Atlanta, GA 30322	3/21/2020	4/17/2020	Sarah Akotia
CHOA @ Hugues Spalding	35 Jesse Hill Jr Dr SE, Atlanta, GA 30303	3/21/2020	4/20/2020	Sarah Akotia
CHOA @ Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	3/21/2020	4/19/2020	Sarah Akotia
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	3/23/2020	4/21/2020	Kate Randall
Candler County Hospital	5353 Reynolds St, Savannah, GA 31405	3/30/2020	In process	Jesus F. Ruiz
Jenkins County Medical Center	931 E Winthrope Ave, Millen, GA 30442	3/30/2020	In process	Jesus F. Ruiz

EXHIBIT C

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: WellCare Health Plans, Inc.

Reporting Date: 11/05/2020

Reporting Period: 01/01/2020 - 03/31/2020

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/6/2020	2/5/2020	Julie Bhavnani
Life Brite Hospital Group of Early (Pioneer)	11740 Columbia Street Blakely, GA 39823	1/7/2020	2/5/2020	Jerry D. Temples
NGMC Barrow	316 N Broad St, Winder, GA 30680	1/7/2020	2/6/2020	Shae S. Foy
Northeast Georgia Medical Center (Braselton)	1400 River PL, Braselton, GA 30517	1/7/2020	2/6/2020	Shae S. Foy
Northeast Georgia Medical Center (Gainesville)	743 Spring St NE, Gainesville, GA 30501	1/7/2020	2/6/2020	Shae S. Foy
University Hospital	1350 Walton Way Augusta, GA 30901	1/8/2020	2/7/2020	Sheri Poole
Berrien Memorial Hospital	1221 East McPherson Avenue Nashville, GA 31639	1/10/2020	2/9/2020	Tina Kent
Smith Northview Hospital	4280 N Valdosta Rd. Valdosta, GA 31602	1/10/2020	2/9/2020	Tina Kent
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/10/2020	2/9/2020	Tina Kent
Tift Regional Medical Center	907 18th St. E #280, Tifton, GA 31794	1/10/2020	2/9/2020	Elisabeth Pak
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/15/2020	2/10/2020	Joe Pierce
Jasper Memorial Hospital	898 College St, Monticello, GA 31064	1/17/2020	2/11/2020	Kira Griffith
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	1/20/2020	2/13/2020	Joan Hartley
Stephens County hospital	163 Hospital Rd, Toccoa, GA 30577	1/23/2020	2/11/2020	Jeffrey Laird
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/29/2020	2/10/2020	Joe Pierce
Liberty Regional Medical Center	462 E.G. Miles Pkwy, Hinesville, GA 31313	2/5/2020	2/18/2020	Sean C. Johnson
SGMC Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	2/10/2020	2/18/2020	Tina Kent
Hamilton Medical Center	1200 Memorial Dr, Dalton, GA 30720	2/12/2020	3/3/2020	Holly Bizic
Medical Center of Central Georgia	777 Hemlock St, Macon, GA 31201	2/12/2020	2/25/2020	Holly Bizic
Navicent Health Baldwin	821 N Cobb St, Milledgeville, GA 31061	2/12/2020	3/2/2020	Holly Bizic
Peach Regional Medical Center	1960 GA-247CONN, Byron GA 31008	2/12/2020	2/27/2020	Holly Bizic
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	2/13/2020	3/4/2020	Joan Hartley
Houston Medical Center	1601 Watson Bld, Warner Robins, GA 31093	2/19/2020	3/5/2020	Amy Grube
Perry Hospital	1120 Morningside Dr, Perry, GA 31069	2/19/2020	3/5/2020	Amy Grube
Upson Regional Medical Center	801 W Gordon St, Thomaston, GA 30286	3/2/2020	3/19/2020	April Williams
Phoebe North	2000 Palmyra Rd, Albany, GA 31701	3/3/2020	3/24/2020	Rebecca Kendall
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CHOA @ Hugues Spalding	35 Jesse Hill Jr Dr SE, Atlanta, GA 30303	3/21/2020	4/20/2020	Sarah Akotia
CHOA @ Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	3/21/2020	4/19/2020	Sarah Akotia
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	3/23/2020	4/21/2020	Kate Randall
Candler County Hospital	5353 Reynolds St, Savannah, GA 31405	3/30/2020	4/24/2020	Jesus F. Ruiz
Jenkins County Medical Center	931 E Winthrope Ave, Millen, GA 30442	3/30/2020	4/24/2020	Jesus F. Ruiz