

The background features a blurred image of a person lying in a hospital bed, overlaid with a semi-transparent green layer. Various medical icons are scattered across the green area, including a syringe, a pill, a stethoscope, a microscope, a group of people, and a virus particle. A large white cross is centered over the person's chest. The right side of the image is a dark grey diagonal shape containing the report's title and other text.

# GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and  
Reimbursement (HS&R) Report  
Timeliness Validation

CareSource

Quarter 1: January 2022 – March 2022

June 10, 2022



**MYERS AND  
STAUFFER**  
L.C.  
CERTIFIED PUBLIC ACCOUNTANTS



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## Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



## Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning January 1, 2022 and ending March 31, 2022 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by CareSource contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for CareSource and the corresponding providers were contacted for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



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## Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by CareSource. CareSource's report was obtained by accessing their web portal on May 9, 2022 and on May 13, 2022 to retrieve an adjusted version addressing concerns Myers and Stauffer had in regards to the original version. For Quarter 1, 38 HS&R reports were submitted and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by CareSource, we sampled no less than 6 report requests.

Telephone calls or e-mails regarding 6 HS&R reports were initiated on May 13, 2022 and completed on May 20, 2022. Providers were asked to provide the date they requested the HS&R report and the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with CareSource or the provider, as necessary. Provider responses were compared with the dates reported on CareSource's quarterly report.



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## Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where CareSource may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from CareSource that was not included in the report to DCH, Myers and Stauffer would have communicated with CareSource to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- If there was a disagreement between CareSource and the provider, Myers and Stauffer accepted the documentation submitted by CareSource as confirmation.
- If instances occurred where a provider stated they received a requested HS&R report from CareSource after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the CareSource to confirm the information obtained from the provider.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



# Report Results

This section provides the results of the analysis of the Quarter 1, 2022 HS&R report.

**Table I. Report Analysis**

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
CareSource	38	0	6	6 (100.0%)	0 (0.0%)	0 (0.0%)

For the Quarter 1 analysis, 6 out of 38 HS&R reports were sampled. The results indicate information reported by CareSource was confirmed for 100 percent (6 of 6) of the HS&R reports.

**Table II. Length of Time between Request and Release Dates for HS&R Report Requests**

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
CareSource	0	11.0	24.0

The statistics included in Table II are based on the request and release dates reported by CareSource for Quarter 1. The minimum number of days taken to release an HS&R report to a provider was 0 days while the maximum number of days taken to release an HS&R report to a provider was 24 days.



## Findings

### CareSource

For Quarter 1, six representatives were contacted regarding six HS&R report requests. The request and release dates reported by CareSource were confirmed for six requests. Myers and Stauffer did not identify any HS&R reports released by CareSource to a provider that were greater than 30 days. We identified 8 HS&R reports released by CareSource that were greater than 20 days.

Based on our findings, CareSource did not have any cases of late reporting for the quarter beginning January 1, 2022 and ending March 31, 2022.





**EXHIBIT A: CARESOURCE  
QUARTERLY REPORT**

HS&R Report Timeliness Validation  
State Fiscal Year 2022

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## Hospital Statistical and Reimbursement Report Quarterly Report

**CMO Name: CareSource**  
**Reporting Date: 4/12/2022**  
**Reporting Period: 1/1/2022 - 3/31/2022**

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Appling General Hospital	Baxley	1/4/2022	1/5/2022	Sean Johnson, Sjohnson@draffin-tucker.com
Baxley and Appling County Hospital Authority	Baxley	1/5/2022	1/6/2022	Michele Walls, wallsm@appling-hospital.org
Dodge County Hospital	Eastman	1/6/2022	1/6/2022	Joan Hartley, jhartley@dodgecountyhospital.com
Colquitt Regional Medical Center	Moultrie	1/10/2022	1/12/2022	Adam Mobley, AMobley@draffin-tucker.com
Tift Regional Medical Center	Tifton	1/11/2022	1/12/2022	Elisabeth Pak, Epak@draffin-tucker.com
John D. Archbold Memorial Hospital	Thomasville	1/13/2022	1/19/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Brooks County Hospital	Quitman	1/16/2022	1/19/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Grady General Hospital	Cairo	1/16/2022	1/19/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Mitchell County Hospital	Camilla	1/16/2022	1/19/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Southeast Alabama Medical Center	Dothan, AL	1/16/2022	1/27/2022*	Shae S. Foy, sfoyd@draffin-tucker.com
Northeast Georgia Medical Center	Gainesville	1/16/2022	1/27/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Braselton Hospital	Braselton	1/16/2022	1/27/2022	Shae S. Foy, sfoyd@draffin-tucker.com
North Georgia Medical Center - Barrow	Winder	1/16/2022	1/27/2022	Shae S. Foy, sfoyd@draffin-tucker.com
North Georgia Medical Center - Lumpkin	Dahlonega	1/16/2022	2/1/2022*	Shae S. Foy, sfoyd@draffin-tucker.com
Monroe County Hospital	Forsyth	1/17/2022	2/1/2022	Kira Griffith, Kgriffith@draffin-tucker.com
Putnam General Hospital	Eatonton	1/17/2022	2/1/2022	Kira Griffith, Kgriffith@draffin-tucker.com
South Georgia Medical Center - Berrien Campus	Nashville	1/19/2022	2/1/2022*	Laura Stair, Lstair@draffin-tucker.com
Hospital Authority of Valdosta & Lowndes City Georgia	Valdosta	1/20/2022	2/1/2022	Laura Stair, Lstair@draffin-tucker.com
South Georgia Medical Center	Valdosta	1/20/2022	2/1/2022	Laura Stair, Lstair@draffin-tucker.com
Emory Johns Creek Hospital	Johns Creek	1/21/2022	2/1/2022	Wendy Chen, Wendy.Chen@emoryhealthcare.org
Colquitt Regional Medical Center (Same service dates; different requestor)	Moultrie	1/22/2022	2/1/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Smith Northview	Valdosta	1/23/2022	2/15/2022	Shae S. Foy, sfoyd@draffin-tucker.com
South Georgia Medical Center (Same service dates; different requestor)	Valdosta	1/24/2022	2/15/2022	Shae S. Foy, sfoyd@draffin-tucker.com
South Georgia Medical Center - Lanier Campus	Lakeland	1/25/2022	2/15/2022*	Shae S. Foy, sfoyd@draffin-tucker.com
South Georgia Medical Center - Berrien Campus (Same service dates; different requestor)	Nashville	1/26/2022	2/15/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Appling General Hospital (Same service dates; same requestor)	Baxley	1/27/2022	2/1/2022	Sean Johnson, Sjohnson@draffin-tucker.com
Liberty Regional Medical Center	Hinesville	1/28/2022	2/1/2022	Heather Dyer, Heather.Dyer@libertyregional.org
Upton Regional Medical Center	Thomaston	1/29/2022	2/22/2022	April Williams, April.Williams@urmc.org
Evans Memorial Hospital	Claxton	1/30/2022	2/22/2022	John Wiggins, jwiggins@evansmemorial.org
Jasper Memorial Hospital	Monticello	1/31/2022	2/22/2022*	Taylor Phillips, tphillips@jaspermemorial.com
Hamilton Medical Center	Dalton	2/1/2022	2/22/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Lifefrity Hospital Group of Early, LLC	Blakely	2/2/2022	3/7/2022	Ginger Cushing, GCushing@lifebriteearly.com
Morgan County Georgia Hospital Authority dba Morgan Medical Center)	Madison	2/3/2022	3/7/2022	Kyle Wilkinson, kylew@mmh.org
Northeast Georgia Medical Center (Service dates: 10/1/2013 - 9/30/2014)	Gainesville	2/4/2022	3/9/2022**	Shae S. Foy, sfoyd@draffin-tucker.com
Braselton Hospital (Service dates: 10/1/2013 - 9/30/2014)	Braselton	2/5/2022	3/9/2022**	Shae S. Foy, sfoyd@draffin-tucker.com
Flint River Hospital	Montezuma	2/6/2022	4/12/2022	Michael Patterson, M.Patterson@flintriverhospital.com
Hospital Authority of Jefferson County and the City of Louisville dba Jefferson County Hospital	Louisville	2/7/2022	4/12/2022	James Harrison, jharrison@jeffersonhosp.com
Irwin County Hospital	Ocilla	2/8/2022	4/12/2022	Lisa Gilmore, Lgilmore@draffin-tucker.com

\*There were no Medicaid and PCK claims for the requested service and payment dates. Subsequently, no HS&Rs were provided.

\*\*CareSource was not in operation for the service dates requested. Subsequently, no HS&Rs were provided.



**EXHIBIT B: CARESOURCE  
QUARTERLY REPORT  
RESUBMISSION**

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HS&R Report Timeliness Validation  
State Fiscal Year 2022

## Hospital Statistical and Reimbursement Report Quarterly Report

**CMO Name: CareSource**  
**Reporting Date: 4/12/2022**  
**Reporting Period: 1/1/2022 - 3/31/2022**

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Appling General Hospital	Baxley	1/4/2022	1/5/2022	Sean Johnson, Sjohnson@draffin-tucker.com
Baxley and Appling County Hospital Authority	Baxley	1/5/2022	1/6/2022	Michele Walls, wallsm@appling-hospital.org
Dodge County Hospital	Eastman	1/6/2022	1/6/2022	Joan Hartley, jhartley@dodgecountyhospital.com
Colquitt Regional Medical Center	Moultrie	1/10/2022	1/12/2022	Adam Mobley, AMobley@draffin-tucker.com
Tift Regional Medical Center	Tifton	1/11/2022	1/12/2022	Elisabeth Pak, Epak@draffin-tucker.com
John D. Archbold Memorial Hospital	Thomasville	1/13/2022	1/19/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Brooks County Hospital	Quitman	1/16/2022	1/19/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Grady General Hospital	Cairo	1/16/2022	1/19/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Mitchell County Hospital	Camilla	1/16/2022	1/19/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Southeast Alabama Medical Center	Dothan, AL	1/16/2022	1/27/2022*	Shae S. Foy, sfoyd@draffin-tucker.com
Northeast Georgia Medical Center	Gainesville	1/16/2022	1/27/2022	Shae S. Foy, sfoyd@draffin-tucker.com
Braselton Hospital	Braselton	1/16/2022	1/27/2022	Shae S. Foy, sfoyd@draffin-tucker.com
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