



# Care Management Committee



**Presenters:** Lynnette R. Rhodes, Executive Director  
Medical Assistance Plans

**May 11, 2023**



# Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

*We are dedicated to A Healthy Georgia.*

# Enrollment Trends During the PHE

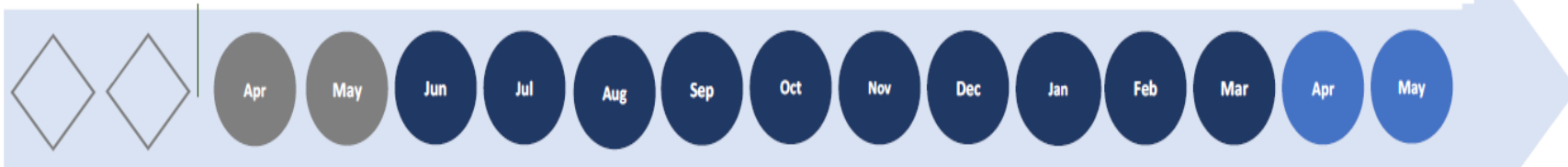


# End of Continuous Enrollment

- Continuous enrollment requirements ended on **March 31, 2023**
- Redetermination/renewal process began on **April 1, 2023**
- Not everyone will go through this process at the same time. To complete all redeterminations, it will take **approximately 14 months**.
- Will align with SNAP and TANF

# End of Continuous Enrollment

Option C: State begins 12-month unwinding period in April 2023 (the month after the month in which the continuous enrollment requirement ends)



Month 1: Apr.  
2023

Begin initiating  
unwinding-  
related  
renewals

Month 12: Mar.  
2024

Last month to  
initiate unwinding-  
related renewals

Month 14: May  
2024

Last month to  
complete all  
unwinding-related  
renewals



# Member Renewal Process

- Members may complete the renewal process in the following ways:
  1. Online at <https://gateway.ga.gov>
  2. Calling 1-877-423-4746
  3. In-Person at a local DFCS office. Office hours and locations are posted on the following website:  
<https://dfcs.georgia.gov/locations>
  4. Requesting a pre-populated paper form by calling 1-877-423-4746, email [PaperRenewalForm@dhs.ga.gov](mailto:PaperRenewalForm@dhs.ga.gov), or visit your local DFCS office. Office hours and locations are posted on the following website: <https://dfcs.georgia.gov/locations>



# Timeline

- First written notices issued **April 15<sup>th</sup>** for individuals with **renewal dates in May 2023** who are not approved through the auto renewal process
- Earliest termination date is **June 2023** for members who receive a termination notice or denial notice in May 2023
- Members have 90 days after termination/denial to submit any requested information
- Members who are denied and disagree can appeal the decision

# Renewal Statistics

Month	Renewal Total	Auto Renewed	Non-Auto Renewed
May 2023	12,526	5,152	7,374
June 2023	227,595	In Process	_____
July 2023	228,446	_____	_____



# Example of Timeline for May Renewal\*

**Renewal Notice  
sent via mail  
and/or email**

**Example:**

- **April 15<sup>th</sup> notice sent for May renewal**

**2<sup>nd</sup> Renewal Notice sent as a reminder if no information is received**

**Example:**

- **May 12<sup>th</sup> reminder notice sent**

***Verification Checklist (VCL) is sent if additional information is needed***

***Example:***

- ***May 15<sup>th</sup> notice sent to member***

\* Does not apply to auto renewal process

# Example of Timeline for May Renewal\*

Notice of Decision  
is sent for closure

Example:

May 31<sup>st</sup> notice  
sent for failure to  
provide VCL or  
failure to complete  
renewal

Review Decision is  
sent for approval

Example:

May 31<sup>st</sup> notice

Reconsideration  
Period

Example:

Member has 90  
days to provide  
requested  
information

# Pathways 1115 Demonstration Waiver

## Pathways 1115 Demonstration Waiver

Proposed  
Implementation  
Date: **July 1, 2023**

Ages 19-64 with  
incomes of up to  
100% FPL

Must meet  
qualifying activities

Must “opt-in”



## Intersection with End of Continuous Enrollment Requirements



# Pathways Qualifying Activities

Pathways applicants will need to attest and verify they are currently **completing at least 80 hours/month at application** of qualifying activities to be eligible for Pathways.

In order to continue Pathways coverage, Pathways Participants will need to **report monthly** they are continuing to engage in 80 hours per month of activities. Members **can engage in more than one type of activity** to get to a total of 80 hours per month.

- ✓ Employment (including self-employment)
- ✓ On-the-job training
- ✓ Job readiness assistance
- ✓ Community service
- ✓ Vocational education
- ✓ Enrollment in an institution of higher education
- ✓ Participation with the Georgia Vocational Rehabilitation Agency (GVRA)

# Provider Considerations

- Providers must verify eligibility on **each date of service.**
- Providers that have received prior approval to render services must verify eligibility **on the date of service.**
- If the member is **not eligible** on the date the service is rendered, the provider will not receive reimbursement

# How to verify eligibility

- Contact the Provider Contact Center at (770) 325-9600 or 1-800-766-4456
- Online at [www.mmis.georgia.gov](http://www.mmis.georgia.gov)
- Submit electronic requests for eligibility verification through their clearinghouse to the third-party administrator's EDI gateway.

# Communications Plan

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<https://staycovered.ga.gov>

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<https://dhs.georgia.gov/medicaid-unwinding>

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Collaborating with Provider/Member Associations

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Banner Messages, Board Meetings, Committee Meetings

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Care Management Organizations

# How Can Providers Help

- **Notify** your Medicaid and PeachCare for Kids patients that redeterminations began on April 1, 2023 (e.g., time of check-in, notices, text messages, phone calls, emails)
- **Remind** your patients to update their contact information (e.g., online, by phone, or in-person at a local DFCS office)
- **Assist** with the redetermination process





GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH

# PUBLIC HEALTH EMERGENCY (PHE)

# Public Health Emergency

- Public Health Emergency will end on **May 11, 2023**
- Many Waivers and Flexibilities will **automatically end (with certain exceptions)**
- Requests to extend or permanently implement any waivers/flexibilities beyond the end of the PHE requires CMS approval

# Public Health Emergency

## Provider Provisions:

- Provider Revalidation Requirements will Resume
- Site Visits will Resume
- All Prior Authorization Requirements will Resume
- Application Fees will be Reinstated
- Pre-Admission Screening and Annual Resident Review (PASRR) Level I and Level II Assessments will Resume
- Provision of Services in Alternative Settings will End



**Q&A**