

The background features a blurred image of a person in a hospital bed, overlaid with a green geometric pattern of lines and various medical icons such as a syringe, a pill, a stethoscope, and a group of people. A large white cross is centered over the person's chest.

# GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and  
Reimbursement (HS&R) Report  
Timeliness Validation

*Amerigroup*

Quarter 4: October 2022 – December 2022

April 14, 2023



**MYERS AND  
STAUFFER**<sub>LC</sub>  
CERTIFIED PUBLIC ACCOUNTANTS



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## Project Background

The Medicaid Care Management Organizations Act (the Act) requires the care management organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, the Official Code of Georgia Annotated (O.C.G.A.) 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (the Department or DCH) no later than 30 days following the calendar quarter period.

### Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the Act for the Quarter 4, beginning October 1, 2022 and ending December 31, 2022. We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by Amerigroup contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requester, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requester, and other related information.

HS&R reports were randomly selected for Amerigroup to contact providers for confirmation of the dates reported by the CMOs. The *Methodology* section provides an overview of how we analyzed the data on the quarterly reports.



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## Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Amerigroup. Amerigroup's report was obtained by accessing their web portal on January 30, 2023. For Quarter 4, 40 HS&R reports were submitted and can be found in *Exhibit A* of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Amerigroup, we sampled no less than nineteen report requests.

Telephone calls or emails regarding nineteen HS&R reports were initiated on February 17, 2023 and completed on March 29, 2023. Providers were asked to provide the date they requested the HS&R report and the CMO-provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication with Amerigroup or the provider, as necessary. Provider responses were compared with the dates reported on Amerigroup's quarterly report.

## Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Amerigroup may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Amerigroup that was not included in the report to DCH, Myers and Stauffer would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between Amerigroup and the provider, Myers and Stauffer accepted the documentation submitted by Amerigroup as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Amerigroup after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report (30 days after the report was requested) fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



## Report Results

This section provides the results of the analysis of the Quarter 4, 2022 HS&R report.

**Table 1. Report Analysis**

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	40	0	19	19 (100.0%)	0 (0.0%)	0 (0.0%)

An overview of the analysis is included in *Table 1*. For this analysis, 19 out of 40 HS&R reports were sampled. The results indicate information reported by Amerigroup was confirmed for 100 percent (nineteen of nineteen) of the HS&R reports.

**Table 2. Length of Time between Request and Release Dates for HS&R Report Requests**

CMO	Minimum	Average	Maximum
Amerigroup	0.0	12.83	23

The statistics included in *Table 2* are based on the request and release dates reported by Amerigroup for Quarter 4. The minimum number of days taken to release an HS&R report to a provider was zero days, while the maximum number of days taken to release an HS&R report to a provider was 23 days.

### Findings

For Quarter 4, six representatives were contacted regarding nineteen HS&R report requests. The request and release dates reported by Amerigroup were confirmed for nineteen requests. Myers and Stauffer identified eleven HS&R reports that were greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days.

Based on our findings, Amerigroup did not have any cases of late reporting for the Quarter 4, beginning October 1, 2022 and ending December 31, 2022.



## Exhibit A: Amerigroup Quarterly Report

HS&R Report Quarterly Report				
<b>CMO Name: Amerigroup</b> <b>Reporting Date: 1/30/23</b> <b>Reporting Period: 10/1/2022 – 12/31/2022</b>				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
SGMC - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	12/23/2022	12/29/2022	Laura J. Stair
SGMC - Berrien Campus	1221 E Mcpherson Ave, Nashville, GA 31639	12/21/2022	12/29/2022	Laura J. Stair
Appling Healthcare System.	163 E Tollison St, Baxley, GA 31513	12/12/2022	12/29/2022	Savannah R. Sartain
Stephens County Hospital	163 Hospital Rd, Toccoa, GA 30577	12/8/2022	12/29/2022	Jesus F. Ruiz
Washington County Regional Medical Center	610 Sparta Rd, Sandersville, GA 31082	12/7/2022	12/10/2022	Jesus F. Ruiz
JOHN D ARCHBOLD MEMORIAL HOSPITAL	915 Gordon Ave, Thomasville, GA 31792	11/30/2022	12/5/2022	Patricia L. Barrett
Morgan Memorial Hospital	1740 Lions Club Rd, Madison, GA 30650	11/28/2022	11/30/2022	Monica Quezada
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	11/14/2022	11/30/2022	Jake Kitchens
Phoebe Putney Memorial Hospital- North	810 13TH Avenue Ste 105   Albany GA 31701	11/11/2022	11/23/2022	Rebecca Kendall
Phoebe Worth Medical Center	807 S Isabella St, Sylvester, GA 31791	11/11/2022	11/23/2022	Rebecca Kendall
Phoebe Putney Memorial Hospital	417 W 3rd Ave, Albany, GA 31701	11/11/2022	11/23/2022	Rebecca Kendall
Sumter Medical Center	126 US-280, Americus, GA 31719	11/11/2022	11/30/2022	Darin L. Reed
Habersham Medical Center	541 Historic Hwy #441-N, Demorest, GA 30535	11/10/2022	11/11/2022	Jeffrey Laird
Emory Johns Creek Hospital.	6325 Hospital Pkwy, Johns Creek, GA 30097	11/10/2022	11/11/2022	Wendy Chen
Crisp Regional Hospital	902 7th St N, Cordele, GA 31015	11/9/2022	11/9/2022	Darin L. Reed
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Drive Brunswick, GA 31520	10/31/2022	11/9/2022	Michelle P. Morris



# EXHIBIT A: AMERIGROUP QUARTERLY REPORT

State Fiscal Year 2022

## HS&R Report Quarterly Report

**CMO Name: Amerigroup**  
**Reporting Date: 1/30/23**  
**Reporting Period: 10/1/2022 – 12/31/2022**

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, St Marys, GA 31558	10/31/2022	11/9/2022	Michelle P. Morris
Tanner Medical Center - Carrollton	705 Dixie St, Carrollton, GA 30117	10/24/2022	10/28/2022	Shae S. Foy, CPA
Tanner Medical Center - Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	10/24/2022	10/28/2022	Shae S. Foy, CPA
Candler Hospital	5353 Reynolds St, Savannah, GA 31405	10/21/2022	10/27/2022	Tami Jeffers
St. Joseph's Hospital	5665 Peachtree Dunwoody Rd, Atlanta, GA	10/21/2022	10/27/2022	Tami Jeffers
Burke Hospital Company	351 South Liberty Street Waynesboro, GA	10/19/2022	10/27/2022	Lewis Cantrell
Burke Hospital Company	351 South Liberty Street Waynesboro, GA	10/19/2022	10/27/2022	Lewis Cantrell
Emory University Hospital	1364 E Clifton Rd NE, Atlanta, GA 30322	10/11/2022	10/26/2022	Ronda Mitchell-Wise
Emory University Hospital Midtown	550 Peachtree St NE, Atlanta, GA 30308	10/11/2022	10/26/2022	Theodore Saunders
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	10/7/2022	10/26/2022	Rebecca McKinley
Jefferson Hospital – Louisville, GA	1067 Peachtree St, Louisville, GA 30434	10/5/2022	10/25/2022	Keith Williams
Flint River Hospital – Montezuma, GA	509 Sumter St, Montezuma, GA 31063	10/5/2022	10/26/2022	Keith Williams
Jeff Davis Hospital – Hazlehurst, GA	163 S Tallahassee St, Hazlehurst, GA 31539	10/5/2022	10/26/2022	Keith Williams
Jenkins County Hospital – Millen, GA	931 E Winthrop Ave, Millen, GA 30442	10/5/2022	10/26/2022	Keith Williams
Jenkins County Hospital – Millen, GA	931 E Winthrop Ave, Millen, GA 30442	10/5/2022	10/26/2022	Keith Williams
Candler County Hospital	400 Cedar St, Metter, GA 30439	10/3/2022	10/25/2022	Jesus F. Ruiz
Hamilton Medical Center	1200 Memorial Dr, Dalton, GA 30720	10/3/2022	10/25/2022	Jordan Wilkey
TMC/Tanner East Alabama, Inc	109 Cedar Street, Suite A Carrollton, GA 30117	10/3/2022	10/25/2022	Keri McDonald
TMC/Higgins General Hospital, Inc.	200 Allen Memorial Dr, Bremen, GA 30110	10/3/2022	10/25/2022	Keri McDonald
Stephens County Hospital	163 Hospital Rd, Toccoa, GA 30577	10/2/2022	10/17/2022	Jesus F. Ruiz
Appling Hospital	163 E Tollison St, Baxley, GA 31513	10/2/2022	10/17/2022	Jesus F. Ruiz



**HS&R Report  
Quarterly Report**

**CMO Name: Amerigroup**  
**Reporting Date: 1/30/23**  
**Reporting Period: 10/1/2022 – 12/31/2022**

<b>Hospital Name</b>	<b>Location</b>	<b>Date Report Requested</b>	<b>Date Report Released</b>	<b>Requester's Name</b>
Washington County Regional Medical Center	610 Sparta Rd, Sandersville, GA 31082	10/2/2022	10/17/2022	Jesus F. Ruiz
Southwell Medical Center	2735 Central Ave South Tifton, GA 31794	10/2/2022	10/17/2022	Jesus F. Ruiz
Tift Regional Medical Center	901 18th St, Tifton, GA 31794	10/2/2022	10/25/2022	Jesus F. Ruiz