



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Amerigroup

Quarter 1: January 2022 – March 2022

June 10, 2022



**MYERS AND
STAUFFER**
L_C
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning January 1, 2022 and ending March 31, 2022 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by Amerigroup contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Amerigroup to contact providers for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Amerigroup. Amerigroup's report was obtained by accessing their web portal on May 9, 2021. For Quarter 1, 40 HS&R reports were submitted and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Amerigroup, we sampled no less than 6 report requests.

Telephone calls or e-mails regarding 6 HS&R reports were initiated on May 13, 2022 and completed on June 2, 2022. Providers were asked to provide the date they requested the HS&R report and the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with Amerigroup or the provider, as necessary. Provider responses were compared with the dates reported on Amerigroup's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where Amerigroup may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Amerigroup that was not included in the report to DCH, Myers and Stauffer would have communicated with Amerigroup to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- If there was a disagreement between Amerigroup and the provider, Myers and Stauffer accepted the documentation submitted by Amerigroup as confirmation.
- If instances occurred where a provider stated they received a requested HS&R report from Amerigroup after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the Amerigroup to confirm the information obtained from the provider.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



Report Results

This section provides the results of the analysis of the Quarter 1, 2022 HS&R report.

Table I. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	40	0	6	5 (83.3%)	0 (0.0%)	1 (16.7%)

For the Quarter 1 analysis, 6 out of 40 HS&R reports were sampled. The results indicate information reported by Amerigroup was confirmed for 83.3 percent (5 of 6) of the HS&R reports. Providers deemed unreachable after three contact attempts were made represents 16.7 percent (1 of 6) in the sample.

Table II. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0.0	3.1	7.0

The statistics included in Table II are based on the request and release dates reported by Amerigroup for Quarter 1. The minimum number of days taken to release an HS&R report to a provider was zero days while the maximum number of days taken to release an HS&R report to a provider was 7 days.



Findings

Amerigroup

For Quarter 1, five representatives were contacted regarding 6 HS&R report requests. The request and release dates reported by Amerigroup were confirmed for 5 requests. Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. We did not identify any HS&R reports that were greater than 20 days. We were unable to confirm one report requests as one provider was deemed unreachable after contact was initiated three times.

Based on our findings, Amerigroup did not have any cases of late reporting for the quarter beginning January 1, 2022 ending March 31, 2022.



**EXHIBIT A: AMERIGROUP
QUARTERLY REPORT**

HS&R Report Timeliness Validation
State Fiscal Year 2022

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: Amerigroup

Reporting Date: 4/8/22

Reporting Period: 1/1/2022-3/31/2022

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Appling General Hospital	163 E Tollison St, Baxley, GA 31513	1/4/2022	1/5/2022	Sean C. Johnson
THE BAXLEY AND APPLING COUNTY HOSPITAL AUTHORITY	163 E Tollison St, Baxley, GA 31513	1/5/2022	1/5/2022	Michele Walls
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	1/5/2022	1/11/2022	Joan Hartley
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/10/2022	1/13/2022	Adam Mobley
Tifton Regional Medical Center	901 18th St, Tifton, GA 31794	1/11/2022	1/13/2022	Elisabeth Pak, CPA, MAcc
Hamilton Medical Center	1200 Memorial Dr, Dalton, GA 30720	1/12/2022	1/13/2022	Shae S. Foy, CPA
John D. Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	1/13/2022	1/18/2022	Shae S. Foy, CPA
Brooks County Hospital	903 N Court St, Quitman, GA 31643	1/16/2022	1/18/2022	Shae S. Foy, CPA
Grady General Hospital	1155 5th St SE, Cairo, GA 39828	1/16/2022	1/18/2022	Shae S. Foy, CPA
Mitchell County Hospital	90 E Stephens St, Camilla, GA 31730	1/16/2022	1/18/2022	Shae S. Foy, CPA
Southeast Alabama Medical Center	1108 Ross Clark Cir, Dothan, AL 36301	1/16/2022	1/18/2022	Shae S. Foy, CPA
Northeast Georgia Medical Center	743 Spring St NE, Gainesville, GA 30501	1/16/2022	1/18/2022	Shae S. Foy, CPA
Braselton Hospital	1400 River Pl, Braselton, GA 30517	1/16/2022	1/18/2022	Shae S. Foy, CPA
NGMC Barrow	316 N Broad St, Winder, GA 30680	1/16/2022	1/18/2022	Shae S. Foy, CPA
NGMC Lumpkin	227 Mountain Dr, Dahlonega, GA 30533	1/16/2022	1/18/2022	Shae S. Foy, CPA
Monroe County Hospital	88 Martin Luther King Jr Dr, Forsyth, GA 31029	1/17/2022	1/21/2022	Kira Griffith, CPA
Putnam General Hospital	101 Lake Oconee Pkwy, Eatonton, GA 31024	1/17/2022	1/21/2022	Kira Griffith, CPA
SGMC - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	1/19/2022	1/25/2022	Laura J. Stair, CPA, MBA
SGMC - Berrien Campus	1221 E Mcpherson Ave, Nashville, GA 31639	1/19/2022	1/21/2022	Laura J. Stair, CPA, MBA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/20/2022	1/25/2022	Laura J. Stair, CPA, MBA
Hospital Authority of Valdosta and Lowndes County, Georgia	2501 N Patterson St, Valdosta, GA 31602	1/20/2022	1/25/2022	Laura J. Stair, CPA, MBA
SGMC - Berrien Campus	1221 E Mcpherson Ave, Nashville, GA 31639	1/22/2022	1/26/2022	Shae S. Foy, CPA
SGMC - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	1/22/2022	1/26/2022	Shae S. Foy, CPA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/22/2022	1/26/2022	Shae S. Foy, CPA
SGMC Smith Northview	4280 N Valdosta Rd, Valdosta, GA 31602	1/22/2022	1/26/2022	Shae S. Foy, CPA
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/22/2022	1/26/2022	Shae S. Foy, CPA
LIBERTY REGIONAL MEDICAL CENTER	462 Elma G Miles Pkwy, Hinesville, GA 31313	1/25/2022	1/26/2022	Heather Dyer
Stephens County Hospital	163 Hospital Rd, Toccoa, GA 30577	1/25/2022	1/26/2022	Jesus F. Ruiz, CPA
Appling General Hospital	163 E Tollison St, Baxley, GA 31513	1/27/2022	1/28/2022	Sean C. Johnson
Houston Medical Center	1601 WATSON BLVD WARNER ROBINS GA 31093	1/27/2022	1/28/2022	Amy Grube
UPSON REGIONAL MEDICAL CTR	801 W GORDON ST THOMASTON GA 302863426	2/11/2022	2/14/2022	April Williams
EVANS MEMORIAL HOSPITAL	200 N RIVER ST CLAXTON GA 304171659	2/15/2022	2/17/2022	John Wiggins, CFO
Jasper Memorial Hospital	898 College St, Monticello, GA 31064	2/16/2022	2/17/2022	Taylor Cook Phillips
Lifebrite Hospital Group of Early LLC	11740 COLUMBIA ST Blakely, GA 39823 and the contact	3/2/2022	3/8/2022	Ginger Cushing
Morgan County, Georgia, Hospital Authority (dba Morgan Medical Center)	1740 Lions Club Rd, Madison, GA 30650	3/2/2022	3/8/2022	Kyle Wilkinson
Northeast Georgia Medical Center	743 Spring St NE, Gainesville, GA 30501	3/7/2022	3/8/2022	Shae S. Foy, CPA
Northeast Georgia Medical Center Braselton Campus	1400 River Pl, Braselton, GA 30517	3/7/2022	3/8/2022	Shae S. Foy, CPA
Southeast Alabama Medical Center	1108 Ross Clark Cir, Dothan, AL 36301	3/15/2022	3/22/2022	Shae S. Foy, CPA
Jefferson Hospital	1067 Peachtree St, Louisville, GA 30434	3/15/2022	3/22/2022	Shae S. Foy, CPA
Flint River Hospital	509 Sumter St, Montezuma, GA 31063	3/24/2022	3/29/2022	Mike Patterson