

# State of Georgia Department of Community Health

### **2020 Validation of Performance Measures**

for

**Georgia Department of Community Health** 

Measurement Period: Calendar Year 2019

Validation Period: January-August 2020

Publish Date: October 2020





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#### **Validation of Performance Measures**

#### **Validation Overview**

The Centers for Medicare & Medicaid Services (CMS) requires that states, through their contracts with managed care organizations (MCOs), measure and report on performance to assess the quality and appropriateness of care and services provided to members. Title 42 of the Code of Federal Regulations (CFR) §438.350(a) requires states that contract with MCOs, prepaid inpatient health plans (PIHPs), prepaid ambulatory health plans (PAHPs), or a primary care case manager (PCCM) entity to have a qualified external quality review organization (EQRO) perform an annual external quality review (EQR) that includes validation of contracted entity performance measures (42 CFR §438.358[b][1][ii]). Health Services Advisory Group, Inc. (HSAG) conducted performance measure validation (PMV) for the Georgia Department of Community Health (DCH), validating the data collection and reporting processes used to calculate the performance measure rates by the MCOs (referred to by the State as care management organizations [CMOs]) in accordance with the CMS publication, *Protocol 2. Validation of Performance Measures: A Mandatory EQR-Related Activity*, October 2019. The purpose of the PMV is to assess the accuracy of performance measures reported by the MCOs and to determine the extent to which performance measures reported by the MCOs follow State specifications and reporting requirements.

Each year, DCH requires its CMOs to report rates for a set of performance measures selected by DCH for validation. To facilitate rate comparisons and voluntary reporting of data to CMS for the Children's Health Insurance Program Reauthorization Act (CHIPRA) core set measures (Child Core Set) and the Adult Core Set measures, DCH contracted with DXC Technology (DXC), formerly Hewlett-Packard Enterprise Services (HPE), as its Medicaid Management Information System (MMIS) vendor. DXC was responsible for calculating performance measure rates for the 2019 calendar year (CY) for the Medicaid and PeachCare for Kids<sup>®,2</sup> populations listed below. The DCH contracted with its EQRO, HSAG, to conduct the validation activities as outlined in the CMS publication, *Protocol 2. Validation of Performance Measures: A Mandatory EQR-Related Activity*, October 2019.

- Fee-for-Service (FFS)
- PeachCare for Kids®
- Service Options Using Resources in a Community Environment (SOURCE) and Community Care Services Program (CCSP): Elderly and Disabled Waiver
- Comprehensive Services Waiver Program/New Options Waiver Program (CPNOW)
- Independent Care Waiver Program (ICWP)

<sup>&</sup>lt;sup>1</sup> Department of Health and Human Services, Centers for Medicare & Medicaid Services. *EQR Protocol 2. Validation of Performance Measures: A Mandatory EQR-Related Activity*, October 2019. Available at: https://www.medicaid.gov/medicaid/quality-of-care/downloads/2019-eqr-protocols.pdf. Accessed on: Mar 24, 2020.

<sup>&</sup>lt;sup>2</sup> PeachCare for Kids<sup>®</sup> is the name of Georgia's standalone Children's Health Insurance Program (CHIP).



#### **Georgia Department of Community Health Information**

Basic information about DCH appears in Table 1, including the office location(s) involved in the 2020 validation of performance measures audit that covered the CY 2019 measurement period. Please note that, due to the coronavirus disease 2019 (COVID-19) pandemic, the site visit was conducted virtually with DCH and DXC.

Table 1—Georgia Department of Community Health Information

DCH Location:	2 Peachtree Street, NW, Atlanta, GA 30303
DCH Contact:	Carla Willis, PhD, DCH PQO Director
DCH Contact Telephone Number:	404.472.8958
DCH Contact Email Address:	Carla.willis@dch.ga.gov
MMIS Vendor Location:	DXC Technology, 100 Crescent Centre, Ste. 1100, Tucker, GA 30084
Vendor Contact:	Michele Hunter, Services Information Developer IV
Vendor Contact Telephone Number:	469.808.4396
Vendor Contact Email Address:	Michele.hunter@dxc.com
Virtual Site Visit Date:	August 5, 2020

### **Audited Populations**

**Fee-for-Service (FFS)**—the FFS population included Medicaid and PeachCare for Kids<sup>®</sup> members not enrolled in the Georgia Families (GF) or GF 360° managed care program. To be included in the FFS rates, a member had to be continuously enrolled in the FFS population for the entire measurement period. The FFS rates excluded dual-eligible members.

**PeachCare for Kids**<sup>®</sup>(PCK)—PeachCare for Kids<sup>®</sup> is a comprehensive health care program for uninsured children living in Georgia and includes children/members ages 18 and under (eligible until their 19th birthday). To be included in the PeachCare for Kids<sup>®</sup> rates, a member had to be continuously enrolled in the population for the entire measurement period.

**SOURCE and CCSP—Elderly and Disabled Waiver—**This waiver includes benefit plans and aid categories to assist members who utilize the 259—Elderly and Disabled Waiver.

**CPNOW**—This waiver includes benefit plans and aid categories to assist members who utilize the following waivers: 252—Mental Retardation Waiver, 256—NOW—New Option Waiver Service, and 257—COMP—Comprehensive Services.



**ICWP**—This waiver includes benefit plans and aid categories to assist members who utilize the 251—Independent Waiver.

#### **Performance Measures Validated**

HSAG validated rates for a set of performance measures selected by DCH for validation. All performance measures were selected from the National Committee for Quality Assurance's (NCQA's) Healthcare Effectiveness Data and Information Set (HEDIS®)³ 2020 Volume 2, Technical Specifications for Health Plans, CMS' Core Set of Children's Health Care Quality Measures for Medicaid and CHIP (Child Core Set), Federal Fiscal Year (FFY) 2019 Reporting, CMS' Core Set of Adult Health Care Quality Measures for Medicaid (Adult Core Set), FFY 2019 Reporting, and the Agency for Healthcare Research and Quality's (AHRQ's) Quality Indicator measures. The measurement period was identified by DCH as CY 2019 for all measures.

Table 2 lists the performance measures that HSAG validated for each of the audited populations, the measure type, the methodology that was initially required for data collection (i.e., Admin, Hybrid), and the methodology used by DCH. Performance measures listed as Core Set and HEDIS were reported according to the age stratifications required by both sets of specifications if different. Please note that, due to the impact of COVID-19 on healthcare providers, DCH elected to rotate the hybrid measure rates reporting CY 2018 audited hybrid rates in place of CY 2019 hybrid rates in order to reduce the burden to providers. For hybrid measures that were not audited for CY 2018, DCH reported the rates administratively. All PeachCare for Kids® measures were reported administratively. The *Method Used* column displays the final methodology that was used (i.e., Rotated, Admin, Hybrid).

Table 2—List of Performance Measures for CY 2019

	Performance Measure		Initial Required Method Used Type		Populations				
					FFS	PCK	SOURCE & CCSP	CPNOW	ICWP
1	Adolescent Well-Care Visits (AWC)	Hybrid	Rotated, Admin*	HEDIS, Child Core Set	<b>√</b>	<b>✓</b>			
2	Ambulatory Care—Emergency Department Visits (AMB)	Admin	Admin	HEDIS, Child Core Set	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	
3	Asthma Medication Ratio (AMR)	Admin	Admin	HEDIS, Child/Adult Core Sets	<b>√</b>	<b>√</b>			
4	Breast Cancer Screening (BCS)	Admin	Admin	HEDIS, Adult Core Set	<b>√</b>				
5	Cervical Cancer Screening (CCS)	Hybrid	Rotated	HEDIS, Adult Core Set	<b>~</b>				

<sup>&</sup>lt;sup>3</sup> HEDIS<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance (NCQA).



		Initial	Method	Measure			Populati	ons	
	Performance Measure	Required Method	Used	Туре	FFS	PCK	SOURCE & CCSP	CPNOW	ICWP
6	Childhood Immunization Status (CIS)	Hybrid	Rotated, Admin*	HEDIS, Child Core Set	<b>√</b>	<b>√</b>			
7	Chlamydia Screening in Women (CHL)	Admin	Admin	HEDIS, Child/Adult Core Sets	~	<b>✓</b>			
8	Comprehensive Diabetes Care—HbA1c (< 8.0%) (CDC)	Hybrid	Rotated	HEDIS	✓				
9	Controlling High Blood Pressure (CBP)	Hybrid	Admin	HEDIS, Adult Core Set	<b>✓</b>				
10	Developmental Screening in the First Three Years of Life (DEV)	Hybrid	Rotated, Admin*	Custom**	✓	✓			
11	Diabetes Short-Term Complications Admission Rate (PQI-01)	Admin	Admin	Adult Core Set	✓				
12	Emergency Department Utilization (EDU)	Admin	Admin	HEDIS			<b>✓</b>	<b>✓</b>	<b>✓</b>
13	Heart Failure Admission Rate (PQI-08)	Admin	Admin	Adult Core Set	✓				
14	Immunizations for Adolescents (IMA)	Hybrid	Rotated, Admin*	HEDIS, Child Core Set	<b>✓</b>	<b>√</b>			
15	Inpatient Utilization—General Hospital/Acute Care (IPU)	Admin	Admin	HEDIS	<b>✓</b>	<b>✓</b>	✓	<b>✓</b>	<b>✓</b>
16	Live Births Weighing Less Than 2,500 Grams (PQI-09)	Admin	Admin	Custom***	<b>√</b>	<b>√</b>			
17	Plan All-Cause Readmissions (PCR)	Admin	Admin	HEDIS, Adult Core Set	<b>✓</b>		<b>✓</b>	<b>✓</b>	<b>✓</b>
18	Prenatal and Postpartum Care— Timeliness of Prenatal Care	Hybrid	Rotated, Admin*	HEDIS, Child Core Set	~	<b>✓</b>			
19	Screening for Depression and Follow-Up Plan (CDF)	Admin	Rotated, Admin*	Child/Adult Core Sets	<b>√</b>	<b>√</b>			
20	Well-Child Visits in the First 15 Months of Life (W15)	Hybrid	Rotated, Admin*	HEDIS, Child Core Set	<b>✓</b>	<b>√</b>			
21	Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34)	Hybrid	Rotated, Admin*	HEDIS, Child Core Set	<b>✓</b>	<b>√</b>			

<sup>\*</sup>The PCK rates were reported using the administrative methodology.

<sup>\*\*</sup>The DCH used the FFY 2019 Child Core Set and applied the following modifications: All claims will have EP modifier 96110 and all claims that have a UA modifier must be excluded, as these indicate autism services.

<sup>\*\*\*</sup>The DCH used the AHRQ specification dated June 2018, except the rate was reported as a percentage and not per live births.



#### **Description of Validation Activities**

#### **Pre-audit Strategy**

HSAG conducted validation activities as outlined in the CMS PMV protocol. To complete the validation activities, HSAG obtained a list of the performance measures that DCH selected for validation for each of the audited populations.

HSAG then prepared a document request letter that was submitted to DCH outlining the steps in the PMV process. The document request letter included a request for source code for each performance measure (unless the measure passed NCQA's certification for measure generation and rate calculation), a completed Information Systems Capabilities Assessment Tool (ISCAT), and any additional supporting documentation necessary to complete the audit. The letter also included an introduction to the medical record review validation (MRRV) process, a timetable for completion, and instructions for submission. HSAG responded to ISCAT-related questions during the pre-virtual site visit phase.

HSAG conducted a pre-virtual-site visit conference call with DCH and DXC, as well as DXC's subcontractor, Inovalon, as the performance measure rate calculation vendor and the medical record review (MRR) vendor, to discuss the medical record procurement, abstraction, and rate calculation processes.

Approximately one month prior to the virtual site visit, HSAG provided DCH and DXC with an agenda describing the virtual site visit activities and indicating the type of staff needed for each session. HSAG also communicated with DCH and DXC regarding virtual site visit logistics and expectations, important deadlines, outstanding ISCAT documentation, and any questions from DCH and DXC regarding the process.

#### **Validation Team**

The HSAG Performance Measure Validation team was composed of a lead auditor and validation team members. HSAG assembled the team based on the skills required for the validation and requirements of DCH. Table 3 lists the validation team members, their roles, and their skills and expertise.

Table 3—Validation Team

Name and Role	Skills and Expertise
Allen Iovannisci, MS, CHCA, CPHQ Lead Auditor	Certified HEDIS Compliance Auditor (CHCA); performance measure knowledge, data integration, systems review, and analysis.
Romy Franklin, MS Healthcare Quality Manager, Data Science & Advanced Analytics (DSAA)	Liaison between audit team and clients; manages deliverables and timelines; coordinates source code review activities.



Name and Role	Skills and Expertise
Tammy GianFrancisco, Project Manager, DSAA	Audit support team; assists with EQR PMV and HEDIS audit- related projects including implementation, project management, analysis, and reporting.

#### **Technical Methods of Data Collection and Analysis**

The CMS performance measure validation protocol identifies key types of data that should be reviewed as part of the validation process. The following list describes the types of data collected and how HSAG conducted an analysis of these data:

- **2020 ISCAT:** The DCH completed and submitted the required and relevant portions of its ISCAT for HSAG's review. HSAG used responses from the ISCAT to complete the pre-virtual site visit assessment of information systems.
- Medical record documentation: DXC and its contracted MRR vendor, Inovalon, were responsible
  for completing the MRR section within the ISCAT. Due to the impact of COVID-19 on healthcare
  providers and DCH's inability to procure clinical records, DCH elected to rotate the hybrid measure
  rates reporting CY 2018 audited hybrid rates in place of CY 2019 hybrid rates; therefore, MRRV
  documentation was not reviewed.
- Source code (programming language) for performance measures: The DCH and DXC contracted with a software vendor, Inovalon, to generate and calculate rates for the performance measures under the scope of the audit. All of Inovalon's HEDIS measures were certified by NCQA. For the measures for which the CMS Core Set or AHRQ specifications were used, HSAG conducted several webinar sessions with Inovalon to review the measure calculation processes and assess the extent to which these processes followed the required measure specifications.
- Supporting documentation: HSAG requested documentation that would provide reviewers with additional information to complete the validation process, including policies and procedures, file layouts, system flow diagrams, system log files, and data collection process descriptions. HSAG reviewed all supporting documentation, identifying issues or areas needing clarification for further follow-up.
- Rate review: Upon receiving the calculated rates from DCH and DXC, HSAG conducted a review on the reasonableness and integrity of the rates for all of the audited populations. The review included trending with prior years' rates if available, comparison against available national benchmarks, and cross-measure checks.

#### **Virtual Site Visit Activities**

HSAG conducted a virtual site visit with DCH and DXC on August 5, 2020. HSAG collected information using several methods, including interviews, system demonstrations, review of data output files, primary source verification, observation of data processing, and review of data reports. The virtual site visit activities are described as follows:



- **Opening meeting:** The opening meeting included an introduction of the validation team and key DCH and DXC staff members involved in the PMV activities. The review purpose, required documentation, basic meeting logistics, and queries to be performed were discussed.
- Evaluation of system compliance: The evaluation included a review of the information systems, focusing on the processing of claims and encounter data, provider data, patient data, and inpatient data. Additionally, the review evaluated the processes used to collect and calculate the performance measure rates, including accurate numerator and denominator identification, and algorithmic compliance (which evaluated whether rate calculations were performed correctly, all data were combined appropriately, and numerator events were counted accurately).
- Review of ISCAT and supporting documentation: The review included processes used for collecting, storing, validating, and reporting performance measure rates. This session was designed to be interactive with key DCH and DXC staff members so that HSAG could obtain a complete picture of all the steps taken to generate the performance measure rates. The goal of the session was to obtain a confidence level as to the degree of compliance with written documentation compared to actual processes. HSAG conducted interviews to confirm findings from the documentation review, expand or clarify outstanding issues, and ascertain that written policies and procedures were used and followed in daily practice.
- Overview of data integration and control procedures: The overview included discussion and
  observation of source code logic, a review of how all data sources were combined, and a review of
  how the analytic file was produced for the reporting of selected performance measure rates. HSAG
  performed primary source verification to further validate the output files and reviewed backup
  documentation on data integration. HSAG also addressed data control and security procedures
  during this session.
- Closing conference: The closing conference included a summation of preliminary findings based on the review of the ISCAT and the virtual site visit, and revisited the documentation requested for any post-review activities.

HSAG conducted several interviews with key DCH and DXC staff members who were involved with performance measure reporting. Table 4 displays a list of key interviewees:

Table 4—List of filter viewees			
Name	Title		
DCH			
Dr. Kelvin Holloway	DCH Deputy Executive Director		
Dr. Carla Willis	DCH PQO Director		
Gail Thomas-Lockman	DCH PQO Quality Data Analyst		
Joyce Wilson	DCH IT MMIS Director		
Daphanie Calliste	DCH IT MMIS Manager		
Star Daniels	DCH MMIS IT Business Analyst		
Sandra Middlebrooks	DCH Sr. Contract Compliance Manager		
Rama Rallapalli	DCH Encounters Manager		

Table 4—List of Interviewees



Name	Title
Yvonne Greene	DCH Policy Administration Director
Randall Solomon	DCH Member Enrollment Director
Anika Washington	DCH Eligibility Policy Manager
Michael Reeves	DCH Contract Compliance Manager
Quintin Gibbs	DCH Contract Compliance Officer
Leslie Austin	DCH Provider Enrollment Manager
DXC	
Talecia Hodge-Thompson	Technical Director: Systems Delivery Manager
Michele Hunter	DXC HEDIS Technical Functional Area Lead
Winner Laws	DXC HEDIS Project Manager
Franklin Martin	DXC Claims Project Manager
Teresa Milline	DXC Claims Operation Supervisor
Billie Webb	DXC Provider Enrollment Supervisor
Jorge Meza	DXC HEDIS Developer III
Miguel Rivas	DXC HEDIS Developer III
Steven Chupa	Inovalon Manager
HSAG	
Tom Miller	Executive Director, Audit Operations
Kim Elliot	Executive Director, State and Corporate Services



#### **Data Integration, Data Control, and Performance Measure Documentation**

There are several aspects crucial to the calculation of performance measure rates. These include data integration, data control, and documentation of performance measure calculations. Each of the following sections describes the validation processes used and the validation findings. For more detailed information, see Appendix A of this report.

Acceptable Acceptable

Not acceptable

**Data Integration** Accurate data integration is essential to calculating valid performance measure rates. The steps used to combine various data sources, including claims/encounter data, eligibility data, and other administrative data, must be carefully controlled and validated. HSAG validated the data integration process used by DCH and its vendor, DXC, which included a review of file consolidations or extracts, a comparison of source data to warehouse files, data integration documentation, source code, production activity logs, and linking mechanisms. Overall, HSAG determined that the data integration processes in place were: Acceptable Not acceptable **Data Control** The organizational infrastructure must support all necessary information systems. The quality assurance practices and backup procedures must be sound to ensure timely and accurate processing of data, and to provide data protection in the event of a disaster. HSAG validated the data control processes used by DCH and its vendors, which included a review of disaster recovery procedures, data backup protocols, and related policies and procedures. Overall, HSAG determined that the data control processes in place were: Acceptable Acceptable Not acceptable **Performance Measure Documentation** Sufficient, complete documentation is necessary to support validation activities. While interviews and system demonstrations provided supplementary information, the majority of the validation review findings were based on documentation provided by DCH and DXC. HSAG reviewed all related documentation, which included the completed ISCAT, job logs, computer programming code, output files, work flow diagrams, narrative descriptions of performance measure rate calculations, and other related documentation. Overall, HSAG determined that the documentation of performance measure calculations was:



#### **Validation Results**

Through the validation process, the audit team evaluated DXC's data systems for the processing of each type of data used for reporting the performance measure rates. General findings are indicated below.

#### **Medical Service Data (Encounters and Claims)**

There were no changes to the medical services systems and practices in 2019. HSAG did not identify any issues with DCH's process for capturing and transferring medical service data. The DCH continued to contract with DXC to process claims and encounter data using Georgia's Medicaid Management Information System (GAMMIS). All claims and encounter data were sent to DXC using standard electronic protocols. The DCH accepted paper submissions; however, paper claims were only accepted from out-of-state providers and were not a significant part of overall claims received. When a paper claim was received, DXC used optical character recognition (OCR) technology to capture information on the claim. The OCR data were transmitted into electronic format and uploaded into GAMMIS, where the data followed the standard electronic claims process.

Encounter data were submitted to DXC daily from each of the CMOs using a secure file transfer protocol (SFTP) site. DXC ensured that each encounter file met minimum requirement thresholds. DXC audited each file to ensure record counts matched and encounters were error free. DXC evaluated each encounter file to verify that valid service codes and valid provider and member information were present. Encounter records not meeting these minimum requirement thresholds were rejected and sent back to the CMO for further investigation and resubmission. DXC advised that all encounters from the CMOs were greater than 99 percent complete and accurate for the 2018 submissions.

All claims and encounter data were submitted on industry standard forms using industry standard codes. Primary and secondary codes were distinguished within GAMMIS. Approximately 99 percent of claims were auto-adjudicated in measurement year 2019. Manually processed claims were subject to validation, ensuring financial and procedural accuracy.

The DCH continued to contract with OptumRx to administer pharmacy benefits to its FFS population. DXC provided eligibility data to OptumRx daily. DXC received daily adjudicated pharmacy claims files from OptumRx in a National Council for Prescription Drug Programs (NCPDP) electronic format. These files were uploaded to GAMMIS, and the data were then extracted from GAMMIS for measure calculation.

The DCH continued to have good oversight of DXC, monitoring this vendor regularly throughout the measurement year. HSAG did not note any deficiencies during its compliance review.



#### **Enrollment Data**

HSAG did not have any concerns with DCH's process for capturing and handling Medicaid eligibility data. Using an SFTP site, DXC received enrollment data daily from different agencies and sources (i.e., System Uniform Calculation Consolidation Economic Support Services [SUCCESS]/Division of Family and Children Services [DFCS]; Policy Studies, Inc. [PSI]; Supplemental Security Income [SSI]; VIDA; and Web Portal Entry). The data were then loaded into GAMMIS. The SUCCESS system included eligibility data for Georgia Medicaid members, and the VIDA system provided eligibility data for CHIP/PeachCare for Kids® Planning for Healthy Babies (P4HB®) for the population with presumptive eligibility that providers entered using GAMMIS' portal. DXC's eligibility data processes were automated. DXC monitored file transmissions using a file control system to ensure that no data were lost during transfer. Transaction reports were created and reviewed. In addition, DXC performed a quarterly reconciliation to ensure that information from each source and vendor file was accurately transferred into GAMMIS.

During the Webex review, DXC demonstrated the GAMMIS system and enrollment process. HSAG reviewed membership queries to ensure all measures contained the appropriate member enrollees. Membership data files were extracted from GAMMIS and sent to the CMOs and OptumRx daily via the SFTP site. System-generated file transfer reports were created and provided to DCH for review. Once the files were received by the CMOs/OptumRx, a response file was provided to DXC to ensure that no eligibility data were lost during transfer.

The DCH/DXC stated that hospice members were removed from measure calculation based on claims data. For future reporting, DCH and DXC are working on a project to identify hospice members via aid codes.

There were no changes to the processing of enrollment data during the measurement year.

#### **Provider Data**

There were no system or processing changes for DCH/DXC during 2019. HSAG conducted another review of the provider data system and had no concerns with DCH's process for managing practitioner data. The DCH/DXC used GAMMIS for housing provider information. The state-contracted providers enrolled online using the GAMMIS Web portal. Aperture, a credentialing verification organization (CVO), credentialed the providers. Upon verification, provider information was loaded into GAMMIS. GAMMIS populated the provider type and/or specialty based on the provider's license and credentialed provider specialty, and assigned a unique provider identification number to each provider. DXC processed individual provider data, and DCH's provider department processed facility provider data. Aperture, DXC, and DCH were all involved in verifying provider information to ensure data completeness and accuracy. Aperture sent denied provider applications to DCH, and DCH generated the denial letters that were sent to providers. HSAG reviewed the provider mapping document used by DXC's subcontractor, Inovalon, to produce performance measure rates. While HSAG had no concerns with the mapping, it identified opportunities for which additional data validation is required to ensure measure-appropriate data are used for measures that require provider specialty. The DCH did not require



rendering provider information to be submitted on claims from federally qualified health centers (FQHCs). However, the new rule that allows all FQHCs to be mapped to a primary care provider (PCP) specialty was implemented correctly this year. Not requiring the rendering provider information was no longer an issue for DCH as all FQHCs in Georgia met the FQHC regulatory guidelines. The DCH used Aperture to identify the FQHCs and credential them appropriately.

HSAG had no concerns with DCH's or DXC's ability to capture and use provider specialties appropriately.

#### Medical Record Review Validation (MRRV)

The DCH did not conduct MRRV for any measure due to the COVID-19 pandemic. The DCH either rotated rates from the previous year or reported current year administratively for all hybrid measures.

#### Supplemental Data

There were no changes to the supplemental data process from the previous year's review. The DCH continues to use the standard supplemental data source Georgia Registry of Immunization Transactions and Services (GRITS) for the measurement year to capture immunization and lead screenings. This supplemental data source was maintained by the State. Records received were downloaded in standard format, and no mapping was required.

HSAG reviewed all supporting documents provided for this data source and did not identify any issues with DCH's processes for collecting and integrating these data for reporting. GRITS was approved to use for 2019 performance measure rate reporting.

HSAG had no concerns with the supplemental data process.

#### **Data Integration**

HSAG continued to have some concerns associated with DCH's data integration and rate calculation process. The DCH delegated data integration and rate calculation to DXC, and DXC contracted with Inovalon for data integration, measure calculation, and report production for the current reporting period. DXC continued to extract claim, encounter, provider, and membership data from GAMMIS and load these data into its ad hoc subsystem. The data were then loaded into Inovalon's Quality Spectrum Insight (QSI) software using the QSI file layouts for each specific file type. Supplemental data were appropriately converted to the QSI format prior to data integration. QSI's built-in supplemental data reporting utility provided a summary-level report of the impact the supplemental data have on the reported rates. For the current reporting year, DXC used the GRITS standard data source to supplement its measure rates.

Supplemental data were subject to several verification processes to ensure data completeness and accuracy prior to submitting the data to Inovalon. Data reconciliation processes were in place to ensure



that no data were lost during transfer. DXC provided record counts to Inovalon via email after each upload, and Inovalon produced a balancing report to verify the number of records uploaded to QSI. In addition, Inovalon performed several quality checks on the received data to ensure accuracy. As part of vendor oversight, weekly meetings were held between DXC and Inovalon to discuss and collaborate on solving any data quality issues.

All HEDIS measures under the scope of the audit were certified by NCQA. For the non-HEDIS AHRQ and CMS Core Set measures, HSAG performed code walkthroughs and primary source verification to ensure the data were complete. Primary source verification was performed on-site for the *Chlamydia Screening in Women (CHL)*, *Developmental Screening in the First Three Years of Life (DEV)*, and *Live Births Weighing Less Than 2,500 Grams (PQI-09)* measures. There were no concerns identified with the primary source records reviewed or the quality of the data presented.

All hybrid measures were either rotated using the previous year's hybrid rate or reported administratively using the current year's administrative only rate. See Table 6 below for the designation and rotation strategy for each measure and population.

There were no concerns with the final rate review, and all measures received an "R" designation.

HSAG had no concerns with the data integration performed by DXC/DCH.



### **Performance Measure Specific Findings**

Based on all validation activities, HSAG determined validation results for each performance measure rate. HSAG provided an audit result for each performance measure as defined below in Table 5.

#### Table 5—Designation Categories for Performance indicators

Report (R)	The organization followed the specifications and produced a reportable rate or result for the measure.
Not Reportable (NR)	The calculated rate was materially biased, or the organization chose not to report the measure, or the organization was not required to report the measure.

According to the protocol, the validation designation for each indicator is determined by the magnitude of the errors detected for the audit elements, not by the number of audit elements determined to be non-compliant based on the review findings. Consequently, an error for a single audit element may result in a designation of DNR, because the impact of the error biased the reported performance indicator by more than 5 percentage points. Conversely, it is also possible that several audit element errors may have little impact on the reported rate, and the indicator could be given a designation of R. Audit elements and their scoring designations (i.e., *Met*, *Not Met*, and *Not Applicable [N/A]*) can be found in Appendix A—Data Integration and Control Findings, and Appendix B—Denominator and Numerator Validation Findings.

Table 6 displays the key review findings and final audit results for each of the audited performance measures. For additional information regarding performance measure rates, see *Appendix C*, *Performance Measure Results*.

### Table 6—Key Review Findings and Audit Results for DCH (FFS, PCK, COMP/NOW, SOURCE and CCSP, and ICWP Populations)

	Performance Measure	Key Review Findings	Audit Results
1	Adolescent Well-Care Visits (AWC)	Fee-For-Service: Rotated PeachCare for Kids®: Current year Administrative Only	R
2	Ambulatory Care—Emergency Department Visits (AMB)	No Concerns	R
3	Asthma Medication Ratio (AMR)	No Concerns	R
4	Breast Cancer Screening (BCS)	No Concerns	R
5	Cervical Cancer Screening (CCS)	Fee-For-Service: Rotated	R
6	Childhood Immunization Status (CIS)	Fee-For-Service: Rotated PeachCare for Kids®: Current year Administrative Only	R
7	Chlamydia Screening in Women (CHL)	No Concerns	R



	Performance Measure	Key Review Findings	Audit Results
8	Comprehensive Diabetes Care—HbA1c Control (< 8.0%) (CDC)	L EEE-BOT-SETVICE, ROTATEO	
9	Controlling High Blood Pressure (CBP)  Fee-For-Service: Reported Administrative since Hybrid was not reported in 2019; therefore, rotation was not an option.		R
10	Developmental Screening in the First Three Years of Life (DEV)	Fee-For-Service: Rotated PeachCare for Kids®: Current year Administrative Only	R
11	Diabetes Short-Term Complications Admission Rate (PQI-01)	No Concerns	R
12	Emergency Department Utilization (EDU)	No Concerns	R
13	Heart Failure Admission Rate (PQI-08)	No Concerns	R
14	Immunizations for Adolescents (IMA)	Fee-For-Service: Rotated PeachCare for Kids®: Current year Administrative Only	R
15	Inpatient Utilization—General Hospital/Acute Care (IPU)	No Concerns	R
16	Live Births Weighing Less Than 2,500 Grams (PQI-09)	No Concerns	R
17	Plan All-Cause Readmissions (PCR)	No Concerns	R
18	Prenatal and Postpartum Care—Timeliness of Prenatal Care (PPC)	Fee-For-Service: Rotated PeachCare for Kids®: Current year Administrative Only	R
19	Screening for Depression and Follow-Up Plan (CDF)	No Concerns	R
20	Well-Child Visits in the First 15 Months of Life (W15)	Fee-For-Service: Rotated PeachCare for Kids®: Current year Administrative Only	R
21	Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34)	Fee-For-Service: Rotated PeachCare for Kids®: Current year Administrative Only	R



### **Appendix A. Data Integration and Control Findings**

#### **Documentation Worksheet**

Name:	Georgia Department of Community Health and DXC Technology
Virtual Site Visit Date:	August 5, 2020
Reviewers:	Allen Iovannisci, MS, CHCA, CPHQ

Table A-1—Data Integration and Control Findings for Georgia Department of Community Health

Data Integration and Control Element	Met	Not Met	N/A	Comments		
Accuracy of data transfers to assigned performance measure d	ata rep	ository	y <b>.</b>			
The State accurately and completely transfers data from the transaction files (e.g., membership, provider, encounter/claims) into the performance measure data repository used to keep the data until the calculations of the performance measure rates have been completed and validated.						
Samples of data from the performance measure data repository are complete and accurate.						
Accuracy of file consolidations, extracts, and derivations.						
The State's processes to consolidate diversified files and to extract required information from the performance measure data repository are appropriate.						
Actual results of file consolidations or extracts are consistent with those that should have resulted according to documented algorithms or specifications.	$\boxtimes$					
Procedures for coordinating the activities of multiple subcontractors ensure the accurate, timely, and complete integration of data into the performance measure database.	$\boxtimes$					
Computer program reports or documentation reflect vendor coordination activities, and no data necessary to performance measure reporting are lost or inappropriately modified during transfer.	$\boxtimes$					
If the State uses a performance measure data repository, its structure and format facilitates any required programming necessary to calculate and report required performance measures.						
The performance measure data repository's design, program flow charts, and source codes enable analyses and reports.	$\boxtimes$					
Proper linkage mechanisms are employed to join data from all necessary sources (e.g., identifying a member with a given disease/condition).						



Data Integration and Control Element	Met	Not Met	N/A	Comments				
Assurance of effective management of report production and o	Assurance of effective management of report production and of the reporting software.							
Documentation governing the production process, including State production activity logs and the State staff review of report runs, is adequate.								
Prescribed data cutoff dates are followed.	$\boxtimes$							
The State retains copies of files or databases used for performance measure reporting in case results need to be reproduced.	$\boxtimes$							
The reporting software program is properly documented with respect to every aspect of the performance measure data repository including building, maintaining, managing, testing, and report production.	$\boxtimes$							
The State's processes and documentation comply with the State standards associated with reporting program specifications, code review, and testing.								



### **Appendix B. Denominator and Numerator Validation Findings**

#### **Reviewer Worksheets**

Name:	Georgia Department of Community Health and DXC Technology
Virtual Site Visit Date:	August 5, 2020
Reviewers:	Allen Iovannisci, MS, CHCA, CPHQ

Table B-1—Denominator Validation Findings for Georgia Department of Community Health

Audit Element	Met	Not Met	N/A	Comments
For each of the performance measures, all members of the relevant populations identified in the performance measure specifications are included in the population from which the denominator is produced.				
Adequate programming logic or source code exists to appropriately identify all relevant members of the specified denominator population for each of the performance measures.				
The State correctly calculates member months and member years if applicable to the performance measure.				
The State properly evaluates the completeness and accuracy of any codes used to identify medical events, such as diagnoses, procedures, or prescriptions, and these codes are appropriately identified and applied as specified in each performance measure.				
If any time parameters are required by the specifications of the performance measure, they are followed (e.g., cutoff dates for data collection, counting 30 calendar days after discharge from a hospital).				
Exclusion criteria included in the performance measure specifications are followed.				
Systems or methods used by the State to estimate populations when they cannot be accurately or completely counted (e.g., newborns) are valid.				



#### Table B-2—Numerator Validation Findings for Georgia Department of Community Health

Audit Element	Met	Not Met	N/A	Comments
The State uses the appropriate data, including linked data from separate data sets, to identify the entire atrisk population.				
Qualifying medical events (such as diagnoses, procedures, prescriptions, etc.) are properly identified and confirmed for inclusion in terms of time and services.				
The State avoids or eliminates all double-counted members or numerator events.				
Any nonstandard codes used in determining the numerator are mapped to a standard coding scheme in a manner that is consistent, complete, and reproducible, as evidenced by a review of the programming logic or a demonstration of the program.				
If any time parameters are required by the specifications of the performance measure, they are followed (i.e., the measured event occurred during the time period specified or defined in the performance measure).				



### **Appendix C. Performance Measure Results**

Appendix C contains DCH's audited CY 2019 performance measure results.

Reportable Measures and Required Rates Submission for Georgia Department of Community Health (DCH) for PeachCare for Kids®, Fee-for-Service (FFS), and All (All Medicaid and PeachCare for Kids® Members)						
State Fiscal Year (SFY) 2020/Calendar Year 2019						
Date Submitted: (Please enter the date each time a new version is submitted)	9/4/2020					
Contact Name and Title:	HEDIS2020					
Contact Phone Number:	(404) 472-8958					
Contact Email Address:	Carla.willis@dch.ga.gov					
Comments:						

	Audit Review Table—To Be Completed by Auditor						
#	Performance Measure	Audit Designation	Comments				
1	Ambulatory Care—Total (AMB)	R					
2	Asthma Medication Ratio (AMR)	R					
3	Adolescent Well-Care Visits (AWC)	R					
4	Breast Cancer Screening (BCS)	R					
5	Controlling High Blood Pressure (CBP)	R					
6	Cervical Cancer Screening (CCS)	R					
7	Comprehensive Diabetes Care (CDC)	R					
8	Screening for Depression and Follow-Up Plan (CDF)	R					
9	Chlamydia Screening in Women (CHL)	R					
10	Childhood Immunization Status—FFS (CIS)	R					
11	Childhood Immunization Status—PCK (CIS)	R					
13	Developmental Screening in the First Three Years of Life (DEV)	R					
14	Emergency Department Utilization (EDU)	R					
15	Immunizations for Adolescents—FFS (IMA)	R					
16	Immunizations for Adolescents—PCK (IMA)	R					
18	Inpatient Utilization—General Hospital/Acute Care—Total—Total (IPU)	R					
19	Plan All-Cause Readmissions (PCR)	R					
20	Prenatal and Postpartum Care (PPC)	R					
21	<u>Diabetes Short-Term Complications Admission Rate (PQI</u> 01)	R					
22	Heart Failure Admission Rate (PQI 08)	R					
23	Live Births Weighing Less Than 2,500 Grams—FFS (PQI	R					
24	Live Births Weighing Less Than 2,500 Grams—PCK (PQI 09)	R					
26	Well-Child Visits in the First 15 Months of Life—FFS (W15)	R					
27	Well-Child Visits in the First 15 Months of Life—PCK (W15)	R					
29	Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34)	R					

Ambulatory Care—Emergency Department (ED)  Visits—Total (AMB)					Audit Rev	riew Table
Population	Age	Member Months	Visits	Visits / 1,000 Member Months	This Section to be Used for Preliminary and Final Rate Review	
	<1 Year	72128	5830	80.83	Auditor Feedback:	DCH Response:
Fee-for-Service	1-9 Years	699386	41726	59.66	Please confirm 0's	DXC: Confirmed
1 ec-101-3el vice	10-19 Years	746122	34421	46.13	r lease committe o s	DAG. Commined
	Total (<1-19 Years)	1517636	81977	54.02		
	<1 Year	4415	225	50.96		
PeachCare for Kids®	1-9 Years	898718	32128	35.75		
1 caonoare for Riase	10-19 Years	943428	22677	24.04		
	Total (<1-19 Years)	1846561	55030	29.80		
Comprehensive	<1 Year	0	0	#DIV/0!		
Services/New Option	1-9 Years	0	0	#DIV/0!		
Waiver	10-19 Years	863	26	30.13		
	Total (<1-19 Years)	863	26	30.13		
	<1 Year	0	0	#DIV/0!		
Source and Elderly and	1-9 Years	26	0	0.00		
Disabled Waiver	10-19 Years	455	22	48.35		
	Total (<1-19 Years)	481	22	45.74		
	<1 Year	0	0	#DIV/0!		
Independent Care	1-9 Years	0	0	#DIV/0!		
Waiver Program	10-19 Years	0	0	#DIV/0!		
	Total (<1-19 Years)	0	0	#DIV/0!		

Asthma Medic	Audit Rev	riew Table				
Data Flamout	General Measure	Fee-for-Service	PeachCare for Kids®		ed for Preliminary and e Review	
Data Element	Data	5–18 Years 5–18 Years		Auditor Feedback:	DCH Response:	
Measurement Year	2019			Please confirm no supplemental data or	DXC: We did not enter the exclusions the first time because the	
Data Collection Methodology (Administrative)	А			exclusions. Rates look good	spreadsheet automatically	
Eligible Population		3103	1879			
Number of Required Exclusions		995	236			
Denominator		2108	1643			
Numerator Events by Administrative Data		1572	1605			
Numerator Events by Supplemental Data		0	0			
Reported Rate		74.57%	97.69%			

Adolescent Well-Care Vis	Audit Rev	iew Table		
Data Element	Fee-for-Service	PeachCare for Kids®	This Section to be Use Final Rat	ed for Preliminary and e Review
Measurement Year	2019	2019	Auditor Feedback:	DCH Response:
Data Collection Methodology *	H*	A**	Please confirm rates	DVO. O. officers of
Eligible Population	31902	44252	and NA for PC Kids	DXC: Confirmed
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)	10458	25806		
Current Year's Administrative Rate (Before Exclusions)	32.78%	58.32%		
Minimum Required Sample Size (MRSS)	411	NA		
Oversampling Rate	0.10	NA		
Number of Oversample Records	42	#VALUE!		
Number of Numerator Events by Administrative Data in MRSS	132	NA		
Administrative Rate on MRSS	32.12%	#VALUE!		
Number of Medical Records Excluded Because of Valid Data Errors	0	NA		
Number of Employee/Dependent Medical Records Excluded	0	NA		
Records Added From the Oversample List	0	NA		
Denominator	411	44252		
Numerator Events by Administrative Data	132	25806		
Numerator Events by Medical Records	21	0		
Numerator Events by Supplemental Data	0	0		
Reported Rate	37.23%	58.32%		
	HEDIS 2019 Hybrid Data	Child 2020 Admin Data		

<sup>\*</sup>FFS population was rotated.
\*\*The PCK population was reported using administrative data, not hybrid data.

Breast Cancer Screening (BCS)					Audit Review Table		
Data Element	General Measure	eral Fee-for-Service			This Section to be Use Final Rat	ed for Preliminary and e Review	
Data Element	Data	50-64 Years	65-74 Years	Total	Auditor Feedback:	DCH Response:	
Measurement Year	2019				Please confirm	DXC: Confirmed	
Data Collection Methodology (Administrative)	Α				Please comirm	DXC. Commined	
Eligible Population		39847	19166	59013			
Number of Optional Exclusions		188	81	269			
Numerator Events by Administrative Data		14171	4033	18204			
Numerator Events by Supplemental Data		0	0	0			
Reported Rate		35.56%	21.04%	30.85%			

Controlling High Blo			,				
Data Element	General Measure	F	ee-for-Service	•	This Section to be Used for Preliminary and Final Rate Review		
	Data	18-64 Years	65-85 Years	Total	Auditor Feedback:	DCH Response:	
Measurement Year	2019					DVQ Q	
Data Collection Methodology (Administrative and Hybrid)	<b>A</b> *				Please confirm rates	DXC: Confirmed	
Eligible Population		65535	26758	92293			
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)		4869	834	5703			
Current Year's Administrative Rate (Before Exclusions)		7.43%	3.12%	6.18%			
Minimum Required Sample Size (MRSS)			0				
Oversampling Rate			0.00				
Number of Oversample Records			0				
Number of Numerator Events by Administrative Data in MRSS		0	0	0			
Administrative Rate on MRSS		#DIV/0!	#DIV/0!	#DIV/0!			
Number of Medical Records Excluded Because of Valid Data Errors			0				
Number of Administrative Data Records Excluded			0				
Number of Medical Data Records Excluded			0				
Number of Employee/Dependent Medical Records Excluded			0				
Records Added From the Oversample List			0				
Denominator		59736	25434	85170			
Numerator Events by Administrative Data		4869	834	5703			
Numerator Events by Medical Records		0	0	0			
Numerator Events by Supplemental Data		0	0	0			
Reported Rate		8.15%	3.28%	6.70%			

Cervical Cancer Screening (CC	CS)	Audit Review Table					
Data Element	Fee-for-Service	This Section to be Use Final Rat					
Measurement Year	2019	Auditor Feedback:	DCH Response:				
Data Collection Methodology (Hybrid)*	Н*	Please confirm Rates	DXC: Confirmed				
Eligible Population	84661	riease commin Nates	DAG. Commined				
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)	23511						
Current Year's Administrative Rate (Before Exclusions)	27.77%						
Minimum Required Sample Size (MRSS)	411						
Oversampling Rate	0.10						
Number of Oversample Records	42						
Number of Numerator Events by Administrative Data in MRSS	125						
Administrative Rate on MRSS	30.41%						
Number of Medical Records Excluded Because of Valid Data Errors	0						
Number of Administrative Data Records Excluded	0						
Number of Medical Data Records Excluded	10						
Number of Employee/Dependent Medical Records Excluded	0						
Records Added From the Oversample List	10						
Denominator	411						
Numerator Events by Administrative Data	125						
Numerator Events by Medical Records	14						
Numerator Events by Supplemental Data	0						
Reported Rate	33.82%						
*FFS population was rotated.	HEDIS 2019 Hybrid Data						

Comprehensive Diabetes Car (CDC)—Hemoglobin A1c Control (	Audit Review Table				
Data Element	Fee-for-Service	This Section to be Use Final Rat	Used for Preliminary and Rate Review		
Measurement Year	2019	Auditor Feedback:	DCH Response:		
Data Collection Methodology (Hybrid)*	H*	Please Confirm Rate	DXC: Confirmed		
Eligible Population	453	r rouge commit reac	DAG: Commined		
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)	18				
Current Year's Administrative Rate (Before Exclusions)	3.97%				
Minimum Required Sample Size (MRSS)	411				
Oversampling Rate	0.10				
Number of Oversample Records	42				
Number of Numerator Events by Administrative Data in MRSS	14				
Administrative Rate on MRSS	3.41%				
Number of Medical Records Excluded Because of Valid Data Errors	0				
Number of Optional Administrative Data Records Excluded	1				
Number of Optional Medical Data Records Excluded	0				
Number of Employee/Dependent Medical Records Excluded	0				
Records Added From the Oversample List	1				
Denominator	411				
Numerator Events by Administrative Data	14				
Numerator Events by Medical Records	108				
Numerator Events by Supplemental Data	0				
Reported Rate	29.68%				
	HEDIS 2019				

Hybrid Data

\*FFS population was rotated.

Screening for D	Screening for Depression and Follow-Up Plan (CDF)														
Data Element	General Measure	F	ee-for-Service	е	Pea	chCare for Ki	ds®	This Section to be Used for Preliminary and Final Rate Review							
Data ciement	Data	12-17 Years	12–17 Years 18–64 Years 65+ Years 12–17 Years 18–64 Years 65+ Years A		Auditor Feedback:	DCH Response:									
Measurement Year	2019							I don't see any issues please confirm the	DXC: Confirmed						
Data Collection Methodology (Administrative)	Α							exceptions and exclusions for PCKids	DAG. Commined						
Eligible Population		408	266	105	42936	7410	0								
Number of Exclusions		0	0	0	3856	865	0								
Number of Exceptions		0	0	0	30	1	0								
Denominator		408	266	105	39050	6544	0								
Number of Members With a Positive Screen for Depression During an Outpatient Visit Using a Standardized Tool With a Follow-Up Plan Documented		9	12	3	21	3	0								
Number of Members With a Negative Screen for Depression During an Outpatient Visit Using a Standardized Tool		49	26	13	702	136	0								
Reported Rate		14.22%	14.29%	15.24%	1.85%	2.12%	#DIV/0!								
		2019 Hybrid	Data		Child 2020	Adult 2020	Adult 2020								

Row 10 - Numerator Admin Row 11 - Numerator Medical Record Admin Data Admin Data Admin Data

\*FFS population was rotated.

<sup>\*\*</sup>The PCK population was reported using administrative data, not hybrid data.

Chl	Chlamydia Screening in Women (CHL)													
Data Flamout	General	F	ee-for-Service	9	Pea	chCare for Ki	ds®	This Section to be Used for Preliminary and Final Rate Review						
Data Element	Measure Data	16-20 Years	21-24 Years	Total	16-20 Years	21-24 Years	Total	Auditor Feedback:	DCH Response:					
Measurement Year	2019							Please confirm rate	DXC: Confirmed					
Data Collection Methodology (Administrative)	Α							Please confirm rate	DAG: Confirmed					
Eligible Population		2450	1901	4351	4053	1	4054							
Number of Optional Exclusions		242	232	474	235	0	235							
Numerator Events by Administrative Data		1156	871	2027	2308	1	2309							
Numerator Events by Supplemental Data		0	0	0	0	0	0							
Reported Rate		47.18%	45.82%	46.59%	56.95%	100.00%	56.96%							

	Childhood Immunization Status (CIS) (Fee-for-Service)																Audit Review Table					
Data Element	General Measure Data	DTaP	IPV	MMR	HIB	Hepatitis B	vzv	Pneumococcal Conjugate	Hepatitis A	Rotavirus	Influenza	Combination 2	Combination 3	Combination 4	Combination 5	Combination 6	Combination 7	Combination 8	Combination 9	Combination 10	This Section to be Us Final Rat	ed for Preliminary and te Review
Measurement Year	2019																				Auditor Feedback:	DCH Response:
Data Collection Methodology (Hybrid)*	H*																				Please review and	DXC: Confirmed
Eligible Population	1323																				confirm	DXC: Confirmed
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)		943	1146	1115	1123	1165	1120	995	1118	685	571	920	886	875	563	475	557	471	300	299		
Current Year's Administrative Rate (Before Exclusions)		71.28%	86.62%	84.28%	84.88%	88.06%	84.66%	75.21%	84.50%	51.78%	43.16%	69.54%	66.97%	66.14%	42.55%	35.90%	42.10%	35.60%	22.68%	22.60%		
Minimum Required Sample Size (MRSS)	411																					
Oversampling Rate	0.10																					
Number of Oversample Records	42																					
Number of Numerator Events by Administrative Data in MRSS		249	289	339	307	283	340	254	343	210	172	228	223	220	161	132	159	131	102	102		
Administrative Rate on MRSS		60.58%	70.32%	82.48%	74.70%	68.86%	82.73%	61.80%	83.45%	51.09%	41.85%	55.47%	54.26%	53.53%	39.17%	32.12%	38.69%	31.87%	24.82%	24.82%		
Number of Medical Records Excluded Because of Valid Data Errors	0																					
Number of Administrative Data Records Excluded	0																					
Number of Medical Data Records Excluded	0																					
Number of Employee/Dependent Medical Records Excluded	0																					
Records Added From the Oversample List	0																					
Denominator	411																					
Numerator Events by Administrative Data		150	192	313	250	180	312	153	315	148	147	119	116	114	76	55	75	54	37	37		
Numerator Events by Medical Records		66	76	17	49	90	18	73	12	16	13	80	72	71	29	27	28	27	3	3		
Numerator Events by Supplemental Data		99	97	26	57	103	28	101	28	62	25	109	107	106	85	77	84	77	65	65		
Reported Rate		76.64%	88.81%	86.62%	86.62%	90.75%	87.10%	79.56%	86.37%	54.99%	45.01%	74.94%	71.78%	70.80%	46.23%	38.69%	45.50%	38.44%	25.55%	25.55%		
	HEDIS 201	9 Hybrid Dat	ta																			

\*FFS population was rotated.

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Childhood Immunization Status (CIS) (PeachCare for Kids®)																					Audit Rev	iew Table
	General Measure Data	DTaP	IPV	MMR	HIB	Hepatitis B	vzv	Pneumococcal Conjugate	Hepatitis A	Rotavirus	Influenza	Combination 2	Combination 3	Combination 4	Combination 5	Combination 6	Combination 7	Combination 8	Combination 9	Combination 10	This Section to be Use Final Rat	
Measurement Year	2019																				Auditor Feedback:	DCH Respo
Data Collection Methodology	A*																				Pleaes review and	DXC: Confi
Eligible Population	4129																				confirm	DAG. COM
mber of Numerator Events by Administrative ta in Eligible Population (Before Exclusions)		3491	3820	3792	3757	3844	3792	3521	3795	3373	1652	3370	3284	3266	2981	1508	2966	1504	1398	1394		
urrent Year's Administrative Rate (Before Exclusions)		84.55%	92.52%	91.84%	90.99%	93.10%	91.84%	85.27%	91.91%	81.69%	40.01%	81.62%	79.53%	79.10%	72.20%	36.52%	71.83%	36.43%	33.86%	33.76%		
Minimum Required Sample Size (MRSS)	NA																					
Oversampling Rate	NA																					
Number of Oversample Records	#VALUE!																					
mber of Numerator Events by Administrative Data in MRSS		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
Administrative Rate on MRSS		#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!		
ber of Medical Records Excluded Because of Valid Data Errors	NA																					
ber of Administrative Data Records Excluded	11																					
lumber of Medical Data Records Excluded	NA																					
ber of Employee/Dependent Medical Records Excluded	NA																					
Records Added From the Oversample List	NA																					
Denominator	4118																					
Numerator Events by Administrative Data		2007	2398	2884	2530	1802	2848	1908	3278	1793	1007	1267	1217	1208	890	384	884	383	319	319		
Numerator Events by Medical Records		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Numerator Events by Supplemental Data		1477	1411	901	1217	2032	936	1606	508	1571	643	2099	2064	2055	2088	1124	2079	1121	1079	1075		
			92.50%	91.91%	90.99%	93.10%	91.89%	85.33%	91.94%	81.69%	40.07%	81.74%	79.67%	79.24%	72.32%	36.62%	71.95%	36.52%	33.95%	33.85%		

Developm	Audit Review Table											
Data Element	General Measure		Fee-for-	-Service			PeachCar	e for Kids®		This Section to be Used for Preliminary and Final Rate Review		
Suta Liellielli	Data	Age 1	Age 2	Age 3	Total	Age 1	Age 2	Age 3	Total	Auditor Feedback:	CMO Response:	
Measurement Year	2019									Please review and	DXC: Confirmed	
Data Collection Methodology	H*									confrim NA's	DXO. Gommined	
Eligible Population		137	137	137	411	229	4129	4783	9141			
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)		48	50	52	150	128	1942	2356	4426			
Current Year's Administrative Rate (Before Exclusions)		35.04%	36.50%	37.96%	36.50%	55.90%	47.03%	49.26%	48.42%			
Minimum Required Sample Size (MRSS) Per Age Band		137	137	137	411	NA	NA	NA	0			
Oversampling Rate		0.00	0.00	0.00	0.00	NA	NA	NA	0.00			
Number of Oversample Records		0	0	0	0	#VALUE!	#VALUE!	#VALUE!	0			
Number of Numerator Events by Administrative Data in MRSS		48	50	52	150	NA	NA	NA	0			
Administrative Rate on MRSS		35.04%	36.50%	37.96%	36.50%	#VALUE!	#VALUE!	#VALUE!	#DIV/0!			
Denominator		137	137	137	411	229	4129	4783	9141			
Numerator Events by Administrative Data		48	50	52	150	128	1942	2356	4426			
Numerator Events by Medical Records		15	12	9	36	0	0	0	0			
Reported Rate		45.99%	45.26%	44.53%	45.26%	55.90%	47.03%	49.26%	48.42%			
		GA Medicaio	2019 Hybrid	Data		GA Medicaio	2020 Admin	Data				

<sup>\*</sup>FFS population was rotated.
\*PCK population is reported as administrative, not hybrid.

		Emer	gency De	epartment l	Utilization	(EDU)				Audit Revi	ew Table
Population	Age	Sex	Members in Eligible Population	Observed ED Visits	Observed ED Visits/1000 Members	Expected ED Visits	Expected ED Visits/1000 Members	Variance	Observed/ Expected Ratio	This Section to be Use Final Rate	
		Male	527	198	375.71	67	126.70	0	2.9654	Auditor Feedback:	DCH Response:
	18-44 Years	Female	304	183	601.97	58	189.60	0	3.1750	This looks good. Can	DVC. Confirmed
		Total	831	381	458.48	124	149.71	0	3.0625	you review and confirm	DXC: Confirmed
		Male	373	207	554.96	41	109.60	0	5.0635	<b></b>	
	45-54 Years	Female	282	149	528.37	39	137.20	0	3.8511		
		Total	655	356	543.51	80	121.48	0	4.4740		
		Male	333	235	705.71	34	102.20	0	6.9051		
55–64 Ye	55-64 Years	Female	253	241	952.57	30	118.10	0	8.0658		
		Total	586	476	812.29	64	109.06	0	7.4478		
		Male	140	164	1171.43	14	100.30	0	11.6792		
	65–74 Years	Female	115	123	1069.57	13	115.50	0	9.2603		
		Total	255	287	1125.49	27	107.15	0	10.5034		
Comprehensive Services/New		Male	29	29	1000.00	4	136.30	0	7.3368		
Option Waiver	75-84 Years	Female	34	30	882.35	6	175.20	0	5.0363		
		Total	63	59	936.51	10	157.29	0	5.9539		
		Male	1	1	1000.00	0	193.10	0	5.1787		
	85+ Years	Female	3	2	666.67	1	254.60	0	2.6185		
		Total	4	3	750.00	1	239.23	0	3.1351		
	Total (18-64	Male	1,233	640	519.06	142	114.91	0	4.5171		
	Years)	Female	839	573	682.96	126	150.43	0	4.5401		
	,	Total	2,072	1,213	585.42	268	129.29	0	4.5279		
	Total (65+	Male	170	194	1141.18	18	106.99	0	10.6665		
	Years)	Female	152	155	1019.74	20	131.60	0	7.7488		
		Total	322	349	1083.85	38	118.61	0	9.1383		
		Male	1,403	834	594.44	160	113.95	0	5.2167		
	Total (Total)	Female	991	728	734.61	146	147.54	0	4.9791		
		Total	2,394	1,562	652.46	306	127.85	0	5.1032		

		Emer	gency D	epartment	Utilization	(EDU)				Audit Review Table
		Male	101	106	1049.50	13	126.70	0	8.2834	
	18-44 Years	Female	81	144	1777.78	15	189.60	0	9.3765	
		Total	182	250	1373.63	28	154.69	0	8.8796	
		Male	134	102	761.19	15	109.60	0	6.9452	
	45-54 Years	Female	156	253	1621.79	21	137.20	0	11.8207	
		Total	290	355	1224.14	36	124.45	0	9.8366	
		Male	254	294	1157.48	26	102.20	0	11.3256	
	55-64 Years	Female	369	552	1495.93	44	118.10	0	12.6667	
		Total	623	846	1357.95	70	111.62	0	12.1661	
		Male	288	328	1138.89	29	100.30	0	11.3548	
	65-74 Years	Female	565	690	1221.24	65	115.50	0	10.5735	
		Total	853	1,018	1193.43	94	110.37	0	10.8132	
Source and Elderly and	75-84 Years	Male	234	238	1017.09	32	136.30	0	7.4622	
Disabled Waiver		Female	559	641	1146.69	98	175.20	0	6.5450	
		Total	793	879	1108.45	130	163.72	0	6.7703	
		Male	66	103	1560.61	13	193.10	0	8.0819	
	85+ Years	Female	485	398	820.62	123	254.60	0	3.2232	
		Total	551	501	909.26	136	247.23	0	3.6777	
	Total (18-64	Male	489	502	1026.58	53	109.29	0	9.3934	
	Years)	Female	606	949	1566.01	80	132.57	0	11.8123	
		Total	1,095	1,451	1325.11	134	122.17	0	10.8460	
	Total (65+	Male	588	669	1137.76	74	125.04	0	9.0989	
	Years)	Female	1,609	1,729	1074.58	287	178.17	0	6.0312	
		Total	2,197	2,398	1091.49	360	163.95	0	6.6574	
		Male	1,077	1,171	1087.28	127	117.89	0	9.2229	
	Total (Total)	Female	2,215	2,678	1209.03	367	165.70	0	7.2967	
		Total	3,292	3,849	1169.20	494	150.06	0	7.7918	

		Emer	gency D	epartment l	Jtilization	(EDU)				Audit Review Table
		Male	117	86	735.04	15	126.70	0	5.8014	
	18-44 Years	Female	73	102	1397.26	14	189.60	0	7.3695	
		Total	190	188	989.47	29	150.87	0	6.5586	
		Male	102	135	1323.53	11	109.60	0	12.0760	
	45-54 Years	Female	71	33	464.79	10	137.20	0	3.3877	
		Total	173	168	971.10	21	120.93	0	8.0304	
		Male	114	148	1298.25	12	102.20	0	12.7030	
	55-64 Years	Female	95	104	1094.74	11	118.10	0	9.2696	
		Total	209	252	1205.74	23	109.43	0	11.0187	
		Male	55	68	1236.36	6	100.30	0	12.3267	
	65-74 Years Fema	Female	34	35	1029.41	4	115.50	0	8.9127	
		Total	89	103	1157.30	9	106.11	0	10.9070	
Independent Care Waiver		Male	4	2	500.00	1	136.30	0	3.6684	
Program	75-84 Years	Female	1	1	1000.00	0	175.20	0	5.7078	
		Total	5	3	600.00	1	144.08	0	4.1644	
		Male	0	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	
	85+ Years	Female	0	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	
		Total	0	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	
	T-1-1 (40, 04	Male	333	369	1108.11	38	113.07	0	9.7998	
	Total (18-64 Years)	Female	239	239	1000.00	35	145.61	0	6.8675	
	· surs)	Total	572	608	1062.94	72	126.67	0	8.3914	
	Total (65	Male	59	70	1186.44	6	102.74	0	11.5479	
	Total (65+ Years)	Female	35	36	1028.57	4	117.21	0	8.7758	
	· surs)	Total	94	106	1127.66	10	108.13	0	10.4291	
		Male	392	439	1119.90	44	111.52	0	10.0422	
	Total (Total)	Female	274	275	1003.65	39	141.98	0	7.0687	
		Total	666	714	1072.07	83	124.05	0	8.6420	

Immunizations for	Adolesc	ents (IMA)	(Fee-fo	r-Service	e)		Audit Rev	iew Table
Data Element	General Measure Data	Meningococcal	Tdap	HPV	Combination 1	Combination 2	This Section to be Use Final Rate	
Measurement Year	2019						Auditor Feedback:	DCH Response:
Data Collection Methodology (Hybrid)	H*						Plese review and	DVO- 0
Eligible Population	3556						confirm reporting.	DXC: Confirmed
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)		2896	2910	905	2839	880		
Current Year's Administrative Rate (Before Exclusions)		81.44%	81.83%	25.45%	79.84%	24.75%		
Minimum Required Sample Size (MRSS)	411							
Oversampling Rate	0.10							
Number of Oversample Records	42							
Number of Numerator Events by Administrative Data in MRSS		317	318	96	310	93		
Administrative Rate on MRSS		77.13%	77.37%	23.36%	75.43%	22.63%		
Number of Medical Records Excluded Because of Valid Data Errors	0							
Number of Administrative Data Records Excluded	0							
Number of Medical Data Records Excluded	0							
Number of Employee/Dependent Medical Records Excluded	0							
Records Added From the Oversample List	0							
Denominator	411							
Numerator Events by Administrative Data		286	283	83	276	79		
Numerator Events by Medical Records		21	21	6	22	7		
Numerator Events by Supplemental Data		31	35	13	34	14		
Reported Rate		82.24%	82.48%	24.82%	80.78%	24.33%		
	HEDIS 2019	Hybrid Data						

HEDIS 2019 Hybrid Data

\*The FFS population was rotated.

Immunizations for Ad	olescent	ts (IMA) (P	eachCai	re for Ki	ds®)		Audit Rev	iew Table
Data Element	General Measure Data	Meningococcal	Tdap	HPV	Combination 1	Combination 2	This Section to be Use Final Rate	
Measurement Year	2019						Auditor Feedback:	DCH Response:
Data Collection Methodology	<b>A</b> *						NO MRR so please	DXC: Confirmed
Eligible Population	7091						confirm admin	DAC. Commined
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)		6576	6575	2568	6483	2484		
Current Year's Administrative Rate (Before Exclusions)		92.74%	92.72%	36.21%	91.43%	35.03%		
Minimum Required Sample Size (MRSS)	NA							
Oversampling Rate	NA							
Number of Oversample Records	#VALUE!							
Number of Numerator Events by Administrative Data in MRSS		NA	NA	NA	NA	NA		
Administrative Rate on MRSS		#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!		
Number of Medical Records Excluded Because of Valid Data Errors	NA							
Number of Administrative Data Records Excluded	0							
Number of Medical Data Records Excluded	NA							
Number of Employee/Dependent Medical Records Excluded	NA							
Records Added From the Oversample List	NA							
Denominator	7091							
Numerator Events by Administrative Data		5612	5622	2083	5446	1945		
Numerator Events by Medical Records		0	0	0	0	0		
Numerator Events by Supplemental Data		964	953	485	1037	539		
Reported Rate		92.74%	92.72%	36.21%	91.43%	35.03%		

Child 2020 Admin Data

\*The PCK population is being reported as administrative, not hybrid.

Inpatient Utilization—Gene	Inpatient Utilization—General Hospital/Acute Care—Total—Total (IPUA)									
Population	Member Months (Total)	Discharges	Discharges/ 1,000 Member Months	Days	Days/1,000 Members Months	Average Length of Stay	This Section to be Used for Preliminary and Final Rate Review			
Fee-for-Service	5083107	79454	15.63	485297	95.47	6.11	Auditor Feedback:	DCH Response:		
PeachCare for Kids®	1846756	1372	0.74	5480	2.97	3.99	OK confirm	DXC: Confirmed		
Comprehensive Services/New Option Waiver	35011	335	9.57	2206	63.01	6.59	OK COMMIN	DXC. Commined		
Source and Elderly and Disabled Waiver	75933	2055	27.06	12445	163.89	6.06				
Independent Care Waiver Program	10633	313	29.44	2302	216.50	7.35				

	Plan All-Cause Readmissions (PCR)											Audit Review Table	
Population	Age	Members in Plan Population	Outlier Members	Outlier Rate	Count of Index Stays	Count of Observed 30- Day Readmissions	Observed Readmission Rate	Count of Expected 30- Day Readmissions	Expected Readmission Rate	Variance	Observed/ Expected Ratio	This Section to be Use Final Rate	
Fee-for-Service	18-64 Years	NA	NA	#VALUE!	44,705	7,660	17.13%	12,007.1872	26.86%	7,424.7537	0.6380	Auditor Feedback:	DCH Response:
Comprehensive Services/New Option Waiver	18-64 Years	NA	NA	#VALUE!	211	0	0.00%	32.5374	15.42%	25.7373	0.0000	OK confirm	DXC: Confirmed
Source and Elderly and Disabled Waiver	18-64 Years	NA	NA	#VALUE!	441	27	6.12%	116.3995	26.39%	74.0908	0.2320	OK COMMIN	DAG. Comminca
Independent Care Waiver Program	18-64 Years	NA	NA	#VALUE!	228	19	8.33%	60.8246	26.68%	39.0247	0.3124		

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Prenatal and Postpartum Care (PF	ness of			
Prenatal Care	,		Audit Rev	<u>riew Table</u>
Data Element	Fee-for-Service	PeachCare for Kids®		ed for Preliminary and e Review
Measurement Year	2019	2019	Auditor Feedback:	DCH Response:
Data Collection Methodology (Hybrid)	H*	A**	Confirm Admin as no	DXC: Confirmed
Eligible Population	1343	67	MRR done	DXO. Commined
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)	655	31		
Current Year's Administrative Rate (Before Exclusions)	48.77%	46.27%		
Minimum Required Sample Size (MRSS)	411	NA		
Oversampling Rate	0.10	NA		
Number of Oversample Records	42	#VALUE!		
Number of Numerator Events by Administrative Data in MRSS	229	NA		
Administrative Rate on MRSS	55.72%	#VALUE!		
Number of Medical Records Excluded Because of Valid Data Errors	7	NA		
Number of Employee/Dependent Medical Records Excluded	0	NA		
Records Added From the Oversample List	0	NA		
Denominator	411	67		
Numerator Events by Administrative Data	229	31		
Numerator Events by Medical Records	29	0		
Reported Rate	62.77%	46.27%		
	HEDIS 2019 Hybrid Data	Child 2020 Admin Data		

<sup>\*</sup> The FFS population was rotated.

<sup>\*\*</sup>The PCK population was reported as administrative, not hybrid.

## Appendix C: Department of Community Health, State of Georgia CY 2019 Performance Measure Results for DCH

Diabetes Short-Term (	Diabetes Short-Term Complications Admission Rate (PQI 01)							
Data Element	General Measure		Fee-for-Service		This Section to be Used for Preliminary and Final Rate Review			
	Data	18-64 Years	65+ Years	Total (18+ Years)	Auditor Feedback:	DCH Response:		
Measurement Year	2019				OK confirm	DXC: Confirmed		
Data Collection Methodology (Administrative)	A				OK commi	DXC. Commined		
Eligible Population (Member Months)		2,645,745	1,068,487	3,714,232				
Numerator Events by Administrative Data		1,099	103	1,202				
Reported Rate (Per 100,000 Member Months)		41.54	9.64	32.36				

## Appendix C: Department of Community Health, State of Georgia CY 2019 Performance Measure Results for DCH

Heart Failu	Heart Failure Admission Rate (PQI 08)							
Data Element	General Measure		Fee-for-Service		This Section to be Used for Preliminary and Final Rate Review			
	Data	18-64 Years	65+ Years	Total (18+ Years)	Auditor Feedback:	DCH Response:		
Measurement Year	2019				Confirm rate. No	DXC: Confirmed		
Data Collection Methodology (Administrative)	A				concerns	DXC: Commined		
Eligible Population (Member Months)		2,645,745	1,068,487	3,714,232				
Numerator Events by Administrative Data		3,788	2,022	5,810				
Reported Rate (Per 100,000 Member Months)		143.17	189.24	156.43				

	Weighing Less Tha			Audit Rev	iew Table
Counties	Eligible Population	Numerator Events by Administrative Data	Reported Rate	This Section to be Use Final Rate	
Appling	24	1	4.17%	Auditor Feedback:	DCH Response:
Atkinson	17	1	5.88%	Please verify county	DXC: Confirmed
Bacon	8	2	25.00%	reporing is correct	DXC. Commined
Baker	3	0	0.00%		
Baldwin	16	1	6.25%		
Banks	7	1	14.29%		
Barrow	85	8	9.41%		
Bartow	102	8	7.84%		
Ben Hill	8	2	25.00%		
Berrien	7	0	0.00%		
Bibb	117	19	16.24%		
Bleckley	3	0	0.00%		
Brantley	5	0	0.00%		
Brooks	13	1	7.69%		
Bryan	11	3	27.27%		
Bulloch	42	7	16.67%		
Burke	21	7	33.33%		
Butts	9	1	11.11%		
Calhoun	5	0	0.00%		
Camden	26	0	0.00%		
Candler	13	1	7.69%		
Carroll	92	5	5.43%		

Live Births Reported as a percentag	Live Births Weighing Less Than 2,500 Grams (PQI 09) (FFS)  Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).									
Catoosa	24	2	8.33%							
Charlton	4	1	25.00%							
Chatham	249	29	11.65%							
Chattahoochee	2	0	0.00%							
Chattooga	16	2	12.50%							
Cherokee	284	26	9.15%							
Clarke	153	16	10.46%							
Clay	1	0	0.00%							
Clayton	541	53	9.80%							
Clinch	4	0	0.00%							
Cobb	1093	70	6.40%							
Coffee	40	3	7.50%							
Colquitt	87	4	4.60%							
Columbia	59	8	13.56%							
Cook	22	5	22.73%							
Coweta	78	9	11.54%							
Crawford	3	1	33.33%							
Crisp	15	1	6.67%							
Dade	9	0	0.00%							
Dawson	12	1	8.33%							
Decatour	36	5	13.89%							
De Kalb	1517	120	7.91%							
Dodge	14	0	0.00%							

	Live Births Weighing Less Than 2,500 Grams (PQI 09) (FFS) Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).					
Dooley	8	1	12.50%			
Dougherty	98	16	16.33%			
Douglas	131	12	9.16%			
Early	12	3	25.00%			
Echols	6	0	0.00%			
Effingham	27	1	3.70%			
Elbert	17	2	11.76%			
Emanuel	17	1	5.88%			
Evans	13	3	23.08%			
Fannin	6	1	16.67%			
Fayette	55	9	16.36%			
Floyd	138	12	8.70%			
Forsyth	96	8	8.33%			
Franklin	19	1	5.26%			
Fulton	1068	124	11.61%			
Gilmer	50	1	2.00%			
Glasock	0	0	#DIV/0!			
Glynn	83	8	9.64%			
Gordon	63	4	6.35%			
Grady	53	2	3.77%			
Greene	19	2	10.53%			
Gwinnett	2049	108	5.27%			
Habersham	42	1	2.38%			

Live Births Reported as a percentag	Live Births Weighing Less Than 2,500 Grams (PQI 09) (FFS)  Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).					
Hall	465	26	5.59%			
Hancock	1	0	0.00%			
Haralson	7	2	28.57%			
Harris	3	0	0.00%			
Hart	14	3	21.43%			
Heard	4	0	0.00%			
Henry	155	20	12.90%			
Houston	133	13	9.77%			
Irwin	8	1	12.50%			
Jackson	34	3	8.82%			
Jasper	7	0	0.00%			
Jeff Davis	24	4	16.67%			
Jefferson	19	2	10.53%			
Jenkins	13	2	15.38%			
Johnson	4	0	0.00%			
Jones	8	1	12.50%			
Lamar	5	1	20.00%			
Lanier	5	0	0.00%			
Laurens	33	1	3.03%			
Lee	13	1	7.69%			
Liberty	28	3	10.71%			
Lincoln	3	1	33.33%			
Long	23	1	4.35%			

	Live Births Weighing Less Than 2,500 Grams (PQI 09) (FFS) Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).				
Lowndes	75	6	8.00%		
Lumpkin	4	1	25.00%		
Macon	12	1	8.33%		
Madison	26	1	3.85%		
Marion	5	0	0.00%		
McDuffie	12	1	8.33%		

Live Births Reported as a percentag	Audit Review Table			
McIntosh	9	1	11.11%	
Meriwether	6	0	0.00%	
Miller	1	0	0.00%	
Mitchell	13	2	15.38%	
Monroe	7	1	14.29%	
Montgomery	5	1	20.00%	
Morgan	10	1	10.00%	
Murray	37	2	5.41%	
Muscogee	184	20	10.87%	
Newton	91	14	15.38%	
Oconee	11	1	9.09%	
Oglethorpe	7	1	14.29%	
Paulding	68	8	11.76%	
Peach	29	4	13.79%	
Pickens	12	0	0.00%	
Pierce	11	0	0.00%	
Pike	7	0	0.00%	
Polk	59	1	1.69%	
Pulaski	8	0	0.00%	

Live Births Reported as a percentag	Audit Review Table			
Putnam	12	0	0.00%	
Quitman	0	0	#DIV/0!	
Rabun	13	1	7.69%	
Randolph	2	2	100.00%	
Richmond	145	13	8.97%	
Rockdale	78	6	7.69%	
Schley	3	0	0.00%	
Screven	7	3	42.86%	
Seminole	8	2	25.00%	
Spalding	56	9	16.07%	
Stephens	12	2	16.67%	
Stewart	3	0	0.00%	
Sumter	37	6	16.22%	
Talbot	2	0	0.00%	
Taliaferro	3	0	0.00%	
Tattnall	22	3	13.64%	
Taylor	3	1	33.33%	
Telfair	10	2	20.00%	
Terrell	3	0	0.00%	
Thomas	31	2	6.45%	
Tift	42	2	4.76%	

Live Births Reported as a percentag	Audit Review Table			
Toombs	37	1	2.70%	
Towns	3	1	33.33%	
Treutlen	6	2	33.33%	
Troup	62	4	6.45%	
Turner	7	0	0.00%	
Twiggs	1	0	0.00%	
Union	7	0	0.00%	
Upson	16	3	18.75%	
Walker	28	3	10.71%	
Walton	45	5	11.11%	
Ware	39	4	10.26%	
Warren	3	1	33.33%	
Washington	5	1	20.00%	
Wayne	20	4	20.00%	
Webster	0	0	#DIV/0!	
Wheeler	3	1	33.33%	
White	10	2	20.00%	
Whitfield	189	12	6.35%	
Wilcox	6	0	0.00%	
Wilkes	5	0	0.00%	
Wilkinson	6	1	16.67%	
Worth	5	1	20.00%	
Statewide	11,680	996	8.53%	

Live Births Weighin Reported as a percentage	Live Births Weighing Less Than 2,500 Grams (PQI 09) (PeachCare for Kids®)  Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).			Audit Rev	iew Table
Counties	Eligible Population	Numerator Events by Administrative Data	Reported Rate	This Section to be Used for Preliminary and Final Rate Review	
Appling	1	0	0.00%	Auditor Feedback:	DCH Response:
Atkinson	1	0	0.00%	Please verify all	DXC: Confirmed
Bacon	0	0	#DIV/0!	counties	DXC. Commined
Baker	0	0	#DIV/0!		
Baldwin	0	0	#DIV/0!		
Banks	0	0	#DIV/0!		
Barrow	1	0	0.00%		
Bartow	0	0	#DIV/0!		
Ben Hill	0	0	#DIV/0!		
Berrien	0	0	#DIV/0!		
Bibb	0	0	#DIV/0!		
Bleckley	0	0	#DIV/0!		
Brantley	0	0	#DIV/0!		
Brooks	1	0	0.00%		
Bryan	1	0	0.00%		
Bulloch	0	0	#DIV/0!		
Burke	0	0	#DIV/0!		
Butts	1	0	0.00%		
Calhoun	2	0	0.00%		
Camden	1	0	0.00%		
Candler	0	0	#DIV/0!		
Carroll	1	0	0.00%		

Live Births Weighin Reported as a percentage	Live Births Weighing Less Than 2,500 Grams (PQI 09) (PeachCare for Kids®)  Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).				
Catoosa	0	0	#DIV/0!		
Charlton	0	0	#DIV/0!		
Chatham	3	0	0.00%		
Chattahoochee	0	0	#DIV/0!		
Chattooga	0	0	#DIV/0!		
Cherokee	1	0	0.00%		
Clarke	1	0	0.00%		
Clay	0	0	#DIV/0!		
Clayton	4	0	0.00%		
Clinch	0	0	#DIV/0!		
Cobb	14	1	7.14%		
Coffee	0	0	#DIV/0!		
Colquitt	0	0	#DIV/0!		
Columbia	2	0	0.00%		
Cook	0	0	#DIV/0!		
Coweta	1	0	0.00%		
Crawford	0	0	#DIV/0!		
Crisp	0	0	#DIV/0!		
Dade	0	0	#DIV/0!		
Dawson	1	0	0.00%		
Decatour	0	0	#DIV/0!		
De Kalb	7	1	14.29%		
Dodge	1	0	0.00%		

Live Births Weighin Reported as a percentag	ive Births Weighing Less Than 2,500 Grams (PQI 09) (PeachCare for Kids®)  Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).					
Dooley	0	0	#DIV/0!			
Dougherty	1	0	0.00%			
Douglas	0	0	#DIV/0!			
Early	0	0	#DIV/0!			
Echols	0	0	#DIV/0!			
Effingham	0	0	#DIV/0!			
Elbert	0	0	#DIV/0!			
Emanuel	0	0	#DIV/0!			
Evans	0	0	#DIV/0!			
Fannin	1	0	0.00%			
Fayette	1	1	100.00%			
Floyd	0	0	#DIV/0!			
Forsyth	1	0	0.00%			
Franklin	0	0	#DIV/0!			
Fulton	11	2	18.18%			
Gilmer	0	0	#DIV/0!			
Glasock	0	0	#DIV/0!			
Glynn	2	0	0.00%			
Gordon	0	0	#DIV/0!			
Grady	0	0	#DIV/0!			
Greene	1	0	0.00%			
Gwinnett	19	2	10.53%			
Habersham	1	0	0.00%			

Live Births Weighin Reported as a percentage	ive Births Weighing Less Than 2,500 Grams (PQI 09) (PeachCare for Kids®) Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).					
Hall	2	0	0.00%			
Hancock	0	0	#DIV/0!			
Haralson	1	0	0.00%			
Harris	0	0	#DIV/0!			
Hart	1	0	0.00%			
Heard	0	0	#DIV/0!			
Henry	4	2	50.00%			
Houston	2	0	0.00%			
Irwin	0	0	#DIV/0!			
Jackson	1	0	0.00%			
Jasper	0	0	#DIV/0!			
Jeff Davis	1	0	0.00%			
Jefferson	2	0	0.00%			
Jenkins	0	0	#DIV/0!			
Johnson	1	0	0.00%			
Jones	1	0	0.00%			
Lamar	1	0	0.00%			
Lanier	1	0	0.00%			
Laurens	0	0	#DIV/0!			
Lee	0	0	#DIV/0!			
Liberty	0	0	#DIV/0!			
Lincoln	0	0	#DIV/0!			
Long	1	0	0.00%			

Live Births Weighin Reported as a percentage	Audit Review Table			
Lowndes	1	0	0.00%	
Lumpkin	1	0	0.00%	
Macon	0	0	#DIV/0!	
Madison	1	0	0.00%	

	Live Births Weighing Less Than 2,500 Grams (PQI 09) (PeachCare for Kids®) Reported as a percentage, instead of per live births. Reported at the county level (159 counties total).					
Marion	0	0	#DIV/0!			
McDuffie	0	0	#DIV/0!			
McIntosh	0	0	#DIV/0!			
Meriwether	1	0	0.00%			
Miller	0	0	#DIV/0!			
Mitchell	0	0	#DIV/0!			
Monroe	0	0	#DIV/0!			
Montgomery	0	0	#DIV/0!			
Morgan	0	0	#DIV/0!			
Murray	0	0	#DIV/0!			
Muscogee	2	0	0.00%			
Newton	1	0	0.00%			
Oconee	0	0	#DIV/0!			
Oglethorpe	0	0	#DIV/0!			
Paulding	3	0	0.00%			
Peach	0	0	#DIV/0!			
Pickens	0	0	#DIV/0!			
Pierce	0	0	#DIV/0!			
Pike	0	0	#DIV/0!			
Polk	0	0	#DIV/0!			
Pulaski	0	0	#DIV/0!			
Putnam	0	0	#DIV/0!			

Live Births Weighin Reported as a percentag	Audit Review Table			
Quitman	0	0	#DIV/0!	
Rabun	1	0	0.00%	
Randolph	0	0	#DIV/0!	
Richmond	1	0	0.00%	
Rockdale	0	0	#DIV/0!	
Schley	1	0	0.00%	
Screven	0	0	#DIV/0!	
Seminole	0	0	#DIV/0!	
Spalding	1	1	100.00%	
Stephens	0	0	#DIV/0!	
Stewart	0	0	#DIV/0!	
Sumter	0	0	#DIV/0!	
Talbot	0	0	#DIV/0!	
Taliaferro	0	0	#DIV/0!	
Tattnall	0	0	#DIV/0!	
Taylor	0	0	#DIV/0!	
Telfair	0	0	#DIV/0!	
Terrell	0	0	#DIV/0!	
Thomas	0	0	#DIV/0!	
Tift	0	0	#DIV/0!	

Live Births Weighin Reported as a percentag	Audit Review Table			
Toombs	0	0	#DIV/0!	
Towns	0	0	#DIV/0!	
Treutlen	1	0	0.00%	
Troup	0	0	#DIV/0!	
Turner	0	0	#DIV/0!	
Twiggs	0	0	#DIV/0!	
Union	0	0	#DIV/0!	
Upson	0	0	#DIV/0!	
Walker	0	0	#DIV/0!	
Walton	0	0	#DIV/0!	
Ware	0	0	#DIV/0!	
Warren	0	0	#DIV/0!	
Washington	0	0	#DIV/0!	
Wayne	0	0	#DIV/0!	
Webster	0	0	#DIV/0!	
Wheeler	0	0	#DIV/0!	
White	1	0	0.00%	
Whitfield	2	0	0.00%	
Wilcox	0	0	#DIV/0!	
Wilkes	0	0	#DIV/0!	
Wilkinson	0	0	#DIV/0!	
Worth	0	0	#DIV/0!	
Statewide	120	10	8.33%	

Well-Child Visits in the First 15 Months of Life (W15) (Fee-for-Service)									Audit Review Table	
Data Element	General Measure Data	0 Visits	1 Visit	2 Visits	3 Visits	4 Visits	5 Visits	6 or More Visits	This Section to be Use Final Rat	ed for Preliminary and e Review
Measurement Year	2019								Auditor Feedback:	DCH Response:
Data Collection Methodology (Hybrid)	Н*								Please confirm	DXC: Confirmed
Eligible Population	531								riease commi	
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)		117	43	53	55	81	107	75		
Current Year's Administrative Rate (Before Exclusions)		22.03%	8.10%	9.98%	10.36%	15.25%	20.15%	14.12%		
Minimum Required Sample Size (MRSS)	411									
Oversampling Rate	0.10									
Number of Oversample Records	42									
Number of Numerator Events by Administrative Data in MRSS		94	32	39	42	65	81	58		
Administrative Rate on MRSS		22.87%	7.79%	9.49%	10.22%	15.82%	19.71%	14.11%		
Number of Medical Records Excluded Because of Valid Data Errors	0									
Number of Employee/Dependent Medical Records Excluded	0									
Records Added From the Oversample List	0									
Denominator	411									
Numerator Events by Administrative Data		78	19	28	31	49	65	59		
Numerator Events by Medical Records		0	5	7	4	12	16	38		
Numerator Events by Supplemental Data		0	0	0	0	0	0	0		
Reported Rate		18.98%	5.84%	8.52%	8.52%	14.84%	19.71%	23.60%		

HEDIS 2019 Hybrid Data

<sup>\*</sup>The FFS population has been rotated.

Well-Child Visits in the First 15 Months of Life (W15) (PeachCare for Kids®)								Audit Review Table		
Data Element	General Measure Data	0 Visits	1 Visit	2 Visits	3 Visits	4 Visits	5 Visits	6 or More Visits	This Section to be Used for Preliminary and Final Rate Review	
Measurement Year	2019								Auditor Feedback:	DCH Response:
Data Collection Methodology	A*								OK Confirm	DXC: Confirmed
Eligible Population	213								OK COMMIN	DXC: Confirmed
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)		13	9	10	15	48	54	64		
Current Year's Administrative Rate (Before Exclusions)		6.10%	4.23%	4.69%	7.04%	22.54%	25.35%	30.05%		
Minimum Required Sample Size (MRSS)	NA									
Oversampling Rate	NA									
Number of Oversample Records	#VALUE!									
Number of Numerator Events by Administrative Data in MRSS		NA	NA	NA	NA	NA	NA	NA		
Administrative Rate on MRSS		#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!	#VALUE!		
Number of Medical Records Excluded Because of Valid Data Errors	NA									
Number of Employee/Dependent Medical Records Excluded	NA									
Records Added From the Oversample List	NA									
Denominator	213									
Numerator Events by Administrative Data		13	9	10	15	48	54	64		
Numerator Events by Medical Records		0	0	0	0	0	0	0		
Numerator Events by Supplemental Data		0	0	0	0	0	0	0		
Reported Rate		6.10%	4.23%	4.69%	7.04%	22.54%	25.35%	30.05%		

Child 2020 Admin Data

<sup>\*</sup>The PCK population is being reported using administrative data, not hybrid data.

Well-Child Visits in the Third, Fourth, I of Life (W34)	Audit Review Table				
Data Element	Fee-for-Service	PeachCare for Kids®	This Section to be Use Final Rat	ed for Preliminary and e Review	
Measurement Year	2019	2019	Auditor Feedback:	DCH Response:	
Data Collection Methodology (Hybrid)	H*	<b>A</b> **	OK confirm	DXC: Confirmed	
Eligible Population	8265	22058	OK COMMIN		
Number of Numerator Events by Administrative Data in Eligible Population (Before Exclusions)	4801	15506			
Current Year's Administrative Rate (Before Exclusions)	58.09%	70.30%			
Minimum Required Sample Size (MRSS)	411	NA			
Oversampling Rate	0.10	NA			
Number of Oversample Records	42	#VALUE!			
Number of Numerator Events by Administrative Data in MRSS	230	NA			
Administrative Rate on MRSS	55.96%	#VALUE!			
Number of Medical Records Excluded Because of Valid Data Errors	0	NA			
Number of Employee/Dependent Medical Records Excluded	0	NA			
Records Added From the Oversample List	0	NA			
Denominator	411	22058			
Numerator Events by Administrative Data	230	15506			
Numerator Events by Medical Records	14	0			
Numerator Events by Supplemental Data	0	0			
Reported Rate	59.37%	70.30%			
* The FFS population has been rotated. **The PCK population is being reported using administrative	HEDIS 2019 Hybrid Data data, not hybrid c	Child 2020 Admin Data lata.			