ICD-10
The Road to ICD-10

Presentation to: Providers, Trading Partners/Billing Services

Presented by: Department of Community Health, Medicaid Division

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Mission

The Georgia Department of Community Health

We will provide Georgians with access to
affordable, quality health care through
effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Agenda

- Understanding ICD-10

- Decision: ICD-10 is Mandatory

- ICD-10's Effect on Your Practice or Business

- Assessing your Office

- Finding the Tools to Implement

- ICD-10's Impact on Your IT System

- Becoming a Beta Test Site

- Who can help?

- Net Takeaway for Today

- Coming Up

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Understanding ICD-10

- **Why ICD-10?**
  - The new classification system provides significant improvements by capturing greater detailed information and it allows for the accommodation of future advancements in clinical medicine.
  - ICD-9 is outdated and uses obsolete terminology and outdated codes that produce inaccurate and limited data; it has not kept up with current medical practices.
  - The medical field has expanded and grown in the last 30 years. ICD-9 codes have not kept pace.
  - The United States is the only industrialized country that has not yet converted to ICD-10.

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Understanding ICD-10

- **ICD-10 is more robust, descriptive, expandable**
  - Requires detailed specificity, which could result in:
    - Improved ability to measure health care services
    - Increased sensitivity when refining grouping and reimbursement methodology
    - Enhanced ability to conduct public health surveillance
    - Decreased need to include supporting documentation with claims
  - Delivers more detailed, better information for better care management
    - Providing more measurable care to patients
    - Designing payment systems
    - Processing claims
    - Making clinical decisions
    - Identifying fraud and abuse
    - Conducting research
  - Allows for more accurate claims, faster payments from private, public payers

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Understanding ICD-10

- **ICD-10-CM (Clinical Modification for diagnoses)**
  - Developed by the Centers for Disease Control and Prevention; created for use in all U.S. heath care treatment settings. Although the diagnosis code length has changed, the format is very much the same as ICD-9. But there are vast changes to the number of codes.
  - Increasing from about 13,000 (ICD-9-CM Vols. 1&2) to 68,000 codes
  - Here is an example:
    - ICD-9 --1 code -- 996.1 Mechanical complication of other vascular device, implant and graft
    - ICD-10 --156 codes -- Mechanical complication of other vascular grafts:
      - Including T82.310 Breakdown (mechanical) of aortic (Bifurcation) graft (replacement)

- **ICD-10-PCS (Procedure Coding System for inpatient procedures)**
  - Has expanded to include any surgical procedure code
  - Increasing from about 3,000 (ICD-9-CM, Vol.3) to 72,081 new codes

The Decision is Made: ICD-10 is Mandatory

- **ICD-10 is a federal mandate under HIPAA Regulations**
  - National impact, mandatory for all HIPAA-covered entities
  - Entities include hospitals, physicians and other practitioners, health insurers, 3rd party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public and private health care research institutions
  - Compliance date for **ICD-10 is 10/1/2014**
  - Compliance with **5010 transaction standards is a prerequisite** to ICD-10
  - ICD-10 does not affect Healthcare Common Procedure Coding System (HCPCS) or Current Procedural Terminology (CPT) for outpatient procedures

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Providers:
How Can ICD-10 Effect Your Practice?

- **It could effect your revenue!**
    - If you are not ready to submit ICD-10 claims for services rendered on or after October 1, 2014, your claim will be NOT be accepted by Payers, no payment will be made.
    - This will require re-submission of the claim with the appropriate ICD-10 codes...costing additional dollars for re-submission based on time and resources.
    - This affects all Providers, so ICD-10 claims submission is vital.
- **It could effect your Trading Partner or Billing Service!**
    - Your Trading Partner or Billing Service must also be ready to submit your claims with ICD-10 codes.
    - No submission – No revenue!

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Providers:
How Can ICD-10 Effect Your Practice?

- **There could be a cost to implement.**
  - There are some software companies that are not considering this implementation as a upgrade or update and they are charging for implementation.

- **It could require extra resources to implement.**
  - Do you have staff knowledgeable enough to train other staff?
  - Do you have staff knowledgeable enough to work with your outside vendors such as Practice Management companies to ensure cost-effective and accurate implementation?
  - Does your staff have the bandwidth to implement ICD-10?

Providers:
How Can ICD-10 Effect Your Practice?

- **ICD-10 can have a positive effect on your practice.**
  - It will give you quick, accurate and specific information to assist in treatment options.
  - It will provide better health care information for patients.
  - For a patient being referred to another physician, the specificity of ICD-10 could speed treatment.
  - The exact diagnosis may be part of the code.
  - CMS has predicted that in time…revenues could increase.
  - Providers could have access to better patient health care information.
  - Better data could be available for research and health care options.
  - Pre-Authorizations and the need for claims review could be reduced in the future.
  - Improved communications and understanding would benefit your internal staff.

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Trading Partners:
How Can ICD-10 Effect Your Business?

- **Implementation of ICD-10** is vital to successful submission of claims for your Providers.

  - There could be implementation costs related to this upgrade or update.

- **Staff** will have to be trained to handle ICD-10.

- **Testing** with Providers and Payers using ICD-10 claims will be necessary.

- **Opportunity:** There may be Providers looking for someone to help them through this implementation.

Assessing Your Office

- **Communication is KEY.**

- **Assess your office readiness today.**

- **Learn your most important and frequently used codes.**
  - For phased-in approach
  - For Crosswalk

- **Is your system ready to use ICD-10 correctly?**
  - What do you need to do to get there?

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Finding the Tools to Implement

- **Software Vendor(s)**
  - Your software vendor can answer questions for you.
    - What is their plan to implement ICD-10?
    - Is there additional cost to implement ICD-10?
    - How will my practice be involved?
- **Resources**
  - Internal staff
  - External options

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Finding the Tools to Implement

- **Vendors**
  - Some outside Vendors will provide you with the tools needed for your office to implement ICD-10.

- **Staff Training**
  - Part of your external contracts may contain language to provide training on upgrades or updates.

- **Trading Partner or Billing Service**

Finding the Tools to Implement

- **Guides on Implementation**
  - DCH will continue to present and post Webinar presentations to help guide your implementation.
  - DCH/HPES Medicaid Fair presents seminars on ICD-10 implementation and answers some of your questions.
  - Tips will appear in Provider Newsletters for ICD-10 Implementations.
  - DCH will provide e-newsletters, partner programs, banner messages, readiness kits and more.
  - DCH has created an e-mail address to handle your questions and concerns about ICD-10. (icd10project@dch.ga.gov)

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ICD-10's Impact On Your IT System

- **For services rendered <u>before</u> October 1, 2014**
  - All claims must use ICD-9 codes

- **For services rendered <u>on or after</u> October 1, 2014**
  - All claims must use ICD-10 codes
  - All claims using ICD-9 codes will NOT be accepted on/after October 1, 2014

- **Systems must accommodate both ICD-9 and ICD-10 codes**
  - Effective with the 10/1/2014 compliance date
    - Claims for service dates before October 1, 2014, must use ICD-9 codes to be accepted by health plan systems.
    - Claims for service dates on/after October 1, 2014, must use ICD-10 codes to be accepted by health plan systems.
    - Claims billed with BOTH ICD-9 and ICD-10 on the same claim will not be accepted by health plan systems.
  - Reminder! The number of codes is increasing dramatically with ICD-10.
    - ICD-10-CM codes are increasing from 13,000 to 68,000
    - ICD-10-PCS codes are increasing from 3,000 to 72,081

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Becoming a Beta Test Site

- **DCH and other Payers**

  – Are looking for Beta Sites to test ICD-10 implementation

- **Be part of the solution**

  – Become a Beta Test site with DCH

  – Knowing in advance, testing in advance helps to ensure that there will not be a pause in revenue flow

  - To be part of the solution, please e-mail your interest to icd10project@dch.ga.gov

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DCH & ICD-10 Testing

- **Will you be ready to test with Georgia Medicaid?**
    - Trading Partners and Billing Services
        - 4th quarter 2013
    - Providers
        - 1st quarter 2014
    - To become a Beta Test Site, e-mail your interest to icd10project@dch.ga.gov

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Who Can Help?

- **HP Enterprise Services Statewide Workshops**
  - Check Georgia www.MMIS.Georgia.gov for future ICD-10 workshops

- **HHS, CMS ICD-10 Final Rule**
  - http://edocket.access.gpo.gov/2009/pdf/E9-743.pdf

- **DCH ICD-10 FAQs & Fact Sheet**
  - www.dch.georgia.gov/icd-10

- **CMS Overview**
  http://www.cms.gov/MedicaidInfoTechArch/ 07_ICD-10TrainingSegments.asp

- **CMS, HHS Complete list of code sets** for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines www.cms.hhs.gov/ICD10

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Who Can Help?

- **CMS ICD-10 and 5010 Regulations**
  - http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Data-and-Systems/ICD-Coding/ICD-10-Final-Regulation-and-Training.html

- **CMS ICD-10 Implementation Planning Guides/Checklist**
  - http://www.cms.gov/icd10

- **World Health Organization (WHO) ICD-10 Page**
  - http://www.who.int/en/

- **DCH Provider Resources**
  - http://dch.georgia.gov/providers

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Net Takeaway for Today

- **Timing:** The ICD-10 compliance date is set for October 1, 2014.

- **Assessment:** If you haven't assessed your office's readiness for ICD-10, start now! Don't wait.

- **Providers:** Ask questions of your Trading Partners/Billing Services and Payers. Prepare your office – people, processes and technology. Communicate!

- **Trading Partners/Billing Services:** Ask questions of your Providers and Payers. Prepare your office – people, processes and technology. Communicate!

- **Testing:** Be ready to test with DCH/Georgia Medicaid later this year.

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Coming Up

- **Webinars**
  - **(For more info, http://dch.georgia.gov/icd-10)**
  - April 9 – Trading Partners/Billing Services – Implementation
  - April 16 – Providers – Implementation
  - April 23 – Trading Partners/Billing Services – Training
  - May 21 – Providers – Training
  - June 4 – Trading Partners/Billing Services – Open Discussion
  - June 11 – Providers – Open Discussion
  - June 27 – Trading Partners/Billing Services – Testing Readiness
  - More being scheduled
- **Medicaid Fair – May 16 (Columbus, GA)**

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Thank You!

- **Thank you for your participation**
- **Join us as an ICD-10 Beta Test Site, e-mail us at**
  - icd10project@dch.ga.gov
- **Join our mailing list AskDCH@dch.ga.gov** for ICD-10 events and updates
- **We welcome your comments on webinars and other outreach.** Please address comments to:
  - icd10project@dch.ga.gov

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