

CMO FLASH REPORT



The Care Management Organization (CMO) Flash Report provides a quick reference to the current status of the Georgia Families program. This report provides an overview of member enrollment, CMO financial filings with the Department of Insurance, CMO self-reported utilization data, premium capitation payments to CMOs, prior authorization performance, timely access performance and trends to watch.

ENROLLMENT

	AMERIGROUP®	Peach State®	Wellcare®	Region Totals
Atlanta Region	139,880	179,484	224,885	538,249
Central Region		51,140	84,448	135,592
East Region	29,071		36,573	65,644
North Region	57,789		100,630	158,419
Southeast Region	36,085		65,328	101,413
Southwest Region		78,660	38,573	117,233
Statewide Members	262,825	303,288	550,437	1,116,550

GF Month-end Adjusted Process Results Summary - April 2010.

CMO SELF-REPORTED DATA

	AMERIGROUP®	Peach State®	Wellcare®
ER Visits/1000	761.0	727.26	764
C-Section Rate	6.8%	9.79%	5.82%
Brand Fill Rates	2.0%	2.99%	5.58%
Generic Fill Rates	1.8%	1.58%	0.24%

Represents quarterly CMO self-reported utilization measures of quality performance and consistent care delivery across plans. Reported October 2010.

CMO FINANCIAL FILINGS

	AMERIGROUP® (\$ Millions)	Peach State® (\$ Millions)	Wellcare® (\$ Millions)	Total- All CMOs (\$ Millions)
Total Revenue	\$155.70	\$179.10	\$325.20	\$660.00
Total Medical Expense	\$134.50	\$158.80	\$283.80	\$577.10
Health Benefit Ratio (Medical Expense/Revenue)	86.4%	88.7%	87.3%	87.4%

Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance. January - March 2010.

PREMIUM CAPITATION PAYMENTS TO CMOs

	AMERIGROUP®	Peach State®	Wellcare®	Total - All CMOs
Current month	\$43,513,956.00	\$50,780,107.00	\$91,459,538.00	\$185,753,601
Retroactive adjustments (includes OB delivery payments for prior months and retroactive enrollment activity)	\$9,216,526.00	\$11,089,324.00	\$17,149,546.00	\$37,455,396
Net Payments	\$52,730,482	\$61,869,431	\$108,609,084	\$223,208,997

Represents DCH allocated payments to the CMO for total cost of services for January - March 2010.



PRIOR AUTHORIZATION DATA

# Days to PA Completion	AMERIGROUP®	Peach State®	Wellcare®
≤ 14 Days (contract requirement)	100.0%	99.9%	100%
≤10 Days	84.9%	84.1%	91.9%
≤ 5 Days	68.0%	56.1%	78.6%

Represents monthly CMO self-reported percentage of prior-authorizations completed within the contract required timelines. Reported to DCH April 2010.

ADDITIONAL PRIOR AUTHORIZATION DATA

Denial Rates	AMERIGROUP®	Peach State®	Wellcare®
Medical Inpatient	4.6%	13.4%	0.1%
Medical Outpatient	8.5%	8.5%	0.9%
Therapies	24.1%	28.9%	2.7%
Total	12.7%	15.4%	4.6%

Represents monthly CMO self-reported percentage of standard prior-authorization requests that were determined to be not medically necessary. Reported to DCH April 2010.

TIMELY ACCESS PERFORMANCE REPORT

Provider Type	AMERIGROUP®	Peach State®	Wellcare®
PCPs (routine visits)	98%	93.46%	98%
PCP (adult sick visit)	98%	93.88%	89%
PCP (pediatric sick visit)	100%	95.79%	90%
Specialist (OBGYN)	98%	95.31%	96%
Mental Health Providers	100%	85.37%	94%
Urgent Care Providers	99%	96.34%	100%

Represents CMO 1st Quarter 2010 timely access performance survey results for the network capacity of appointment wait times.

TRENDS 2 WATCH

Opportunities	Solutions Found
<ul style="list-style-type: none"> ▪ Providers burdened with 3 different CMO forms ▪ Claims payment delays ▪ Inconsistent Policy Guidelines Among CMOs 	<ul style="list-style-type: none"> ▪ Common Synagis prior authorization form ▪ Provider Resolution Hotline ▪ Common prior authorization for therapy requests
Resolution Status: ■ In Progress ■ Active ■ Future	

Represents the quarterly action items of opportunities and solutions for the Managed Care and Quality Division for areas of improvement.