

FAQs for Members

Q. Will the transition affect my benefits or services?

A. No. Your eligibility and services remain unchanged.

Q. Will I receive a new Medicaid card?

A. Yes. All members will get a new card. You do not need to do anything. The card will be mailed to you ahead of time. Please make sure your address is correct.

Q. Will my provider change?

A. No.

Q. Will the telephone numbers I call with questions change?

A. No.