

# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

## Provider Report

Claims Incurred through August 2021 and Paid through November 2021

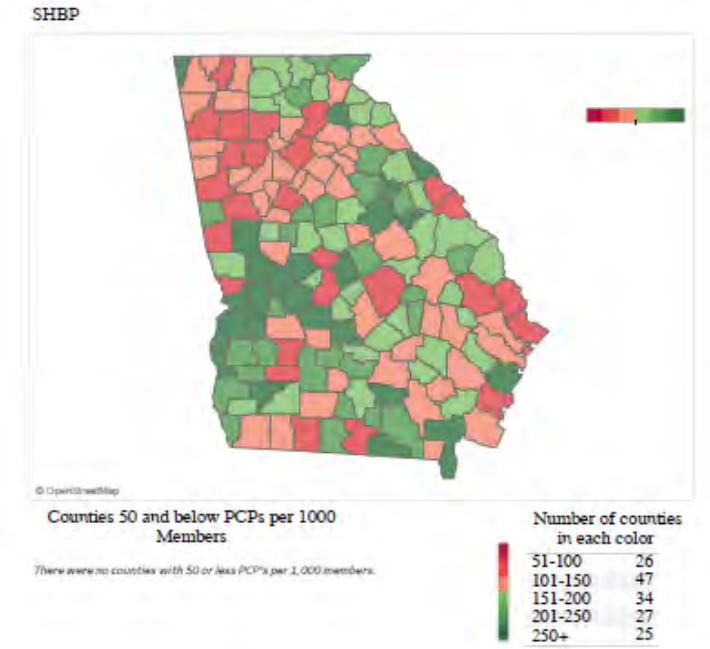
### Number of Providers Serving SHBP Members by Specialty

Provider Specialty	Number of Providers								
	ANTHEM BCBS			UHC			SHBP Total		
	Aug 2019 - Jul 2020	Aug 2020 - Jul 2021	% Change	Aug 2019 - Jul 2020	Aug 2020 - Jul 2021	% Change	Aug 2019 - Jul 2020	Aug 2020 - Jul 2021	% Change
Clinic or other Group Practice	26,580	25,450	-4%	3,208	2,479	-23%	29,418	27,498	-7%
Hospital Regular General	14,206	13,577	-4%	4,845	3,172	-35%	18,682	16,419	-12%
Internal Medicine	1,433	446	-69%	16,841	12,608	-25%	17,812	12,625	-29%
Family Medicine	1,427	463	-68%	16,746	12,694	-24%	17,713	12,710	-28%
Interventional Cardiology	267	280	5%	7,958	6,144	-23%	7,967	6,149	-23%
Radiology	495	226	-54%	7,230	5,848	-19%	7,450	5,863	-21%
General Practice	6,222	6,503	5%	154	142	-8%	6,323	6,581	4%
Anesthesiology	458	279	-39%	6,096	5,183	-15%	6,402	5,304	-17%
Orthopedic Surgery	321	142	-56%	5,696	4,522	-21%	5,890	4,527	-23%
Ophthalmology	364	132	-64%	4,494	3,397	-24%	4,705	3,397	-28%
Dermatology	333	133	-60%	4,184	3,251	-22%	4,374	3,259	-25%
Optometry	524	87	-83%	3,899	3,208	-18%	4,333	3,210	-26%
Emergency Medicine	430	117	-73%	3,893	3,140	-19%	4,209	3,143	-25%
Obstetrics and Gynecology	461	71	-85%	3,749	3,033	-19%	4,133	3,043	-26%
Ambulatory Surgery	2,368	2,265	-4%	1,388	1,063	-23%	3,698	3,259	-12%
Chiropractic Examiner	1012	121	-88%	3,310	2,368	-28%	4,271	2,412	-44%
General Surgery	62	75	21%	3,445	2,641	-23%	3,456	2,643	-24%
Gastroenterology	214	94	-56%	3,306	2,579	-22%	3,433	2,581	-25%
Urgent Care Center	1,802	2,090	16%	846	688	-19%	2,615	2,714	4%
Neurology	267	90	-66%	2,792	2,185	-22%	2,996	2,217	-26%
Home Health Agency	1,879	1,728	-8%	851	629	-26%	2,691	2,303	-14%
Independent Lab	1,432	1,617	13%	1,126	832	-26%	2,450	2,326	-5%
Urology	205	110	-46%	2,495	1,939	-22%	2,595	1,944	-25%
Medical Oncology	137	57	-58%	2,562	1,886	-26%	2,632	1,888	-28%
Podiatry	234	61	-74%	2,394	1,755	-27%	2,571	1,755	-32%
Pulmonary Disease	191	76	-60%	2,351	1,816	-23%	2,459	1,817	-26%
Ambulance Company Licensed	864	950	10%	1,308	915	-30%	2,129	1,815	-15%
Pathology	390	76	-81%	1,859	1,433	-23%	2,156	1,437	-33%
Nephrology	203	90	-56%	1,923	1,345	-30%	2,056	1,361	-34%
Medical Supplies	113	106	-6%	1,945	1,174	-40%	1,959	1,175	-40%
Otolaryngology	181	37	-80%	1,695	1,246	-26%	1,827	1,247	-32%
Skilled Nurse Services	1,165	1,905	64%	9	15	67%	1,166	1,905	63%
Pediatrics	563	59	-90%	1,230	1,283	4%	1,747	1,286	-26%
Nurse Practitioner General	538	75	-86%	743	1,042	40%	1,263	1,104	-13%
Rehabilitation Medicine	33	37	12%	1,323	990	-25%	1,324	993	-25%

Note: Top 35 providers based on provider counts are presented. In some cases, physicians may be categorized as more than one specialty. Providers who had at least one claim in the time period specified were included in this analysis.

### Primary Care\* Providers per 1000 Members

\* Primary Care includes Internal Medicine, Family Medicine, General Practice, Pediatric doctors as defined by provider specialty claim.

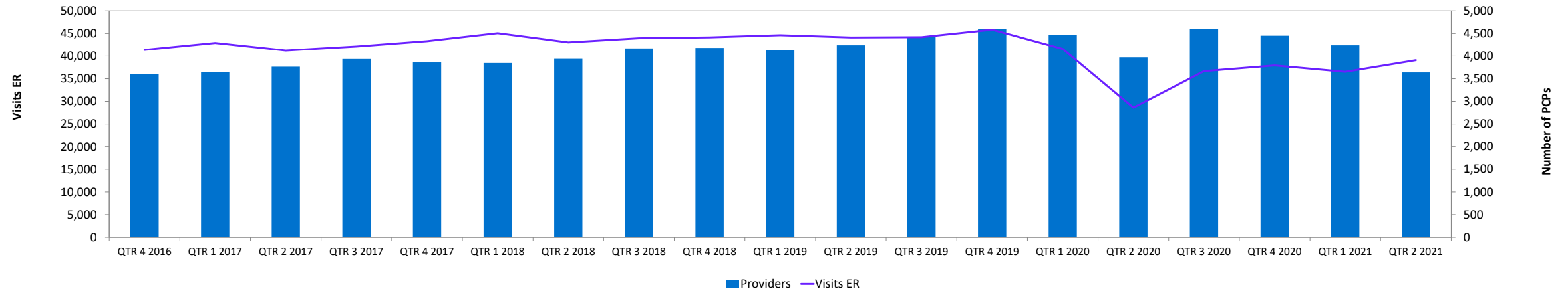


# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

## Provider Report

Claims Incurred through August 2021 and Paid through November 2021

### Trending of Visits ER and Number of Primary Care Physicians 2016 to 2021 by Quarter



Providers with at least one claim in the time period specified were included in this analysis.

### Top 10 Hospitals Based on Inpatient Admissions (Jun 2021- Aug 2021)

Excludes members with Medicare coverage.

Anthem						
Rank	Hospital Name	# of Inpatient Admissions	Average Length of Stay (ALOS)	ALOS MarketScan Benchmark*	Readmission Rate**	Net Pay Per Admit Acute
1	NORTHSIDE HOSPITAL	559	5.22	4.34	7%	\$38,123
2	WELLSTAR KENNESTON	217	5.46	4.55	4%	\$71,947
3	NORTHEAST GEORGIA	194	5.02	4.07	2%	\$45,507
4	EMORY UNIVERSITY H	190	8.09	6.96	14%	\$57,785
5	ATRIUM HEALTH NAVI	178	5.14	4.28	4%	\$24,255
6	MEMORIAL HEALTH UN	160	5.09	5.54	5%	\$25,001
7	PIEDMONT HOSPITAL	152	6.43	5.76	7%	\$73,360
8	PHOEBE PUTNEY MEMO	144	6.57	4.77	2%	\$44,004
9	EMORY UNIVERSITY H	119	4.69	5.08	7%	\$31,601
10	UNIVERSITY HOSPITA	119	4.68	4.17	6%	\$17,037
	All Other	3,850	5.51	5.06	4%	\$29,602
	<b>Total</b>	<b>5,882</b>	<b>5.54</b>	<b>4.98</b>	<b>5%</b>	<b>\$34,392</b>

UHC						
Rank	Hospital Name	# of Inpatient Admissions	Average Length of Stay (ALOS)	ALOS MarketScan Benchmark*	Readmission Rate**	Net Pay Per Admit Acute
1	NORTHEAST GEORGIA MEDICAL CTR	43	4.79	4.93	0.07	\$49,339
2	EMORY UNIVERSITY HOSPITAL	14	7.07	7.82	14%	\$55,966
3	NORTHSIDE HOSPITAL	14	7.07	7.29	0%	\$137,441
4	KENNESTONE HOSPITAL	13	2.92	3.89	8%	\$16,310
5	MEMORIAL UNIVERSITY MEDICAL CE	13	6.00	6.77	15%	\$29,455
6	PIEDMONT NEWNAN HOSPITAL INC	12	4.00	4.70	8%	\$21,503
7	PIEDMONT FAYETTE HOSPITAL	10	2.90	3.60	0%	\$15,611
8	PIEDMONT HOSPITAL INC	9	3.22	4.09	0%	\$6,969
9	NORTHSIDE HOSPITAL FORSYTH	9	6.56	5.31	11%	\$47,296
10	PIEDMONT HENRY HOSPITAL INC	9	2.78	4.09	0%	\$11,349
	All Other	262	5.53	5.02	2%	\$28,074
	<b>Total</b>	<b>408</b>	<b>5.29</b>	<b>5.13</b>	<b>4%</b>	<b>\$33,785</b>

\*Benchmarks are based on MarketScan 2019 Medicaid Data.

\*\*Readmissions rate is based on readmissions for any diagnosis within 15 days. This is the standard used as an indicator of quality of care by Medicare Payment Advisory Committee.

\*\*\*CMO Plan Paid Amount is the amount the plan pays to providers.

# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

Provider I

Claims Incurred through August 2021 and Paid through November 2021

## Top 10 Hospitals Based on Emergent Visits (Jun 2021- Aug 2021)

Excludes members with Medicare coverage.

Anthem						
Rank	Facility Name	ER Visits per 1,000	% Emergent	Emergent ER Visits	Non-Emergent ER Visits	Net Pay Per Admit Acute Facility*
1	NORTHSIDE HOSPITAL ATLANTA	11	66%	678	347	\$3,352,900
2	NORTHEAST GEORGIA MEDICAL CENTER GAINESVILLE	6	68%	342	159	\$2,877,703
3	CHILDRENS SCOTTISH RITE HOSPITAL	4	55%	219	182	\$1,222,519
4	PIEDMONT ATHENS REGIONAL MEDICAL CENTER	4	64%	228	126	\$875,863
5	SOUTH GEORGIA MEDICAL CENTER	4	57%	159	122	\$801,658
6	WELLSTAR KENNESTONE HOSPITAL	4	62%	204	123	\$346,626
7	WELLSTAR PAULDING HOSPITAL	3	62%	204	127	\$340,557
8	PIEDMONT FAYETTE HOSPITAL	3	58%	180	128	\$656,021
9	EMORY DECATUR HOSPITAL	3	55%	166	135	\$311,939
10	MEMORIAL HEALTH UNIVERSITY MEDICAL CENTER	3	57%	151	116	\$529,833
	All Other	N/A	60%	7,516	5,018	\$23,926,134
	<b>Total</b>	<b>N/A</b>	<b>60%</b>	<b>10,028</b>	<b>6,579</b>	<b>\$35,241,752</b>

\* Includes both emergent and non-emergent ER visits payments, facilities with at least one emergent visit, out of state locations, and urgent care centers.

Note: Emergent and Non-emergent visits are defined by diagnosis codes. ER visits are a count of unique patient and service day combinations. Unique count total may be different from the sum of the ER visits from the individual hospitals, if individuals went to multiple hospitals on the same day.

UHC						
Rank	Facility Name	ER Visits per 1,000	% Emergent	Emergent ER Visits	Non-Emergent ER Visits	Net Pay Per Admit Acute Facility*
1	NORTHEAST GEORGIA MEDICAL CENTER GAINESVILLE	16	60%	53	35	\$285,417
2	EASTSIDE MEDICAL CENTER	5	46%	12	14	\$55,053
3	WELLSTAR PAULDING HOSPITAL	5	53%	10	9	\$61,318
4	DOCTORS HOSPITAL OF AUGUSTA	4	70%	16	7	\$17,697
5	NORTHSIDE HOSPITAL ATLANTA	4	68%	17	8	\$38,042
6	PIEDMONT FAYETTE HOSPITAL	4	74%	17	6	\$31,418
7	HOUSTON MEDICAL CENTER	4	0%	0	19	\$5,143
8	WELLSTAR KENNESTONE HOSPITAL	4	73%	16	6	\$67,153
9	EMORY UNIVERSITY HOSPITAL	4	40%	8	12	\$48,462
10	HABERSHAM MEDICAL CENTER	4	73%	11	4	\$11,071
	All Other	N/A	60%	486	323	\$1,134,687
	<b>Total</b>	<b>N/A</b>	<b>59%</b>	<b>643</b>	<b>442</b>	<b>\$1,755,460</b>

## Top 10 Principal Diagnosis in Emergency Room (Jun 2021 - Aug 2021)

Excludes members with Medicare coverage.

Anthem						
Rank	Diagnosis*	ER Visits per 1,000	% Emergent	Emergent ER Visits	Non-Emergent ER Visits	Net Pay Per Admit Acute Facility**
1	U07 Emergency use of U07	17	100%	1,953	0	\$3,736,447
2	R07 Pain in throat and chest	11	100%	1,268	2	\$2,947,255
3	R10 Abdominal and pelvic pain	9	96%	965	36	\$2,240,063
4	M54 Dorsalgia	5	0%	0	544	\$612,937
5	M25 Other joint disorder, not elsewhere classified	3	0%	0	346	\$274,347
6	M79 Other and unspecified soft tissue disorders, not elsewhere classified	3	79%	271	73	\$295,363
7	J06 Acute upper respiratory infections of multiple and unspecified sites	3	0%	0	330	\$268,727
8	S01 Open wound of head	3	97%	319	9	\$425,981
9	R11 Nausea and vomiting	3	3%	9	297	\$432,301
10	S61 Open wound of wrist, hand and fingers	3	96%	293	12	\$317,972
	All Other	N/A	56%	7,163	5,528	\$23,690,359
	<b>Total</b>	<b>N/A</b>	<b>63%</b>	<b>12,230</b>	<b>7,171</b>	<b>\$35,241,752</b>

\* Diagnosis refers to the principal diagnosis.

\*\* Includes both emergent and non-emergent ER visits payments, facilities with at least one emergent visit, out of state locations, and urgent care centers.

Note: Emergent and Non-emergent visits are defined by diagnosis codes. ER visits are a count of unique patient and service day combinations. Unique count total may be different from the sum of the ER visits from the individual hospitals, if individuals went to multiple hospitals on the same day. All COVID-19 related diagnosis for 2020 and 2021 are considered Emergent.

UHC						
Rank	Diagnosis*	ER Visits per 1,000	% Emergent	Emergent ER Visits	Non-Emergent ER Visits	Net Pay Per Admit Acute Facility**
1	U07 Emergency use of U07	18	100%	120	0	\$122,782
2	R07 Pain in throat and chest	12	98%	78	2	\$114,833
3	R10 Abdominal and pelvic pain	10	94%	62	4	\$97,293
4	M54 Dorsalgia	5	0%	0	37	\$32,936
5	R51 Headache	5	0%	0	34	\$33,882
6	J02 Acute pharyngitis	4	0%	0	25	\$14,751
7	K52 Other and unspecified noninfective gastroenteritis and colitis	4	100%	25	0	\$42,473
8	R11 Nausea and vomiting	4	0%	0	24	\$27,010
9	S01 Open wound of head	4	100%	24	0	\$18,160
10	S61 Open wound of wrist, hand and fingers	4	100%	24	0	\$20,462
	All Other	N/A	55%	457	370	\$1,230,879
	<b>Total</b>	<b>N/A</b>	<b>61%</b>	<b>788</b>	<b>495</b>	<b>\$1,755,460</b>

# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

## Member Report

Claims Incurred through August 2021 and Paid through November 2021

### SHBP Enrollment by Health Plan

Plan	Health Plan Type	Quarterly Compression				
		Average Age	Enrollment* (Members Avg)			
		Jun 2021 - Aug 2021	Sep 2020 - Nov 2020	Dec 2020 - Feb 2021	Mar 2021 - May 2021	Jun 2021 - Aug 2021
ANTHEM BCBS	HMO	34	212,223	217,822	220,357	218,913
	HRA	38	257,945	254,593	252,237	249,697
	Medicare Advantage	68	7,246	6,958	6,847	7,013
<b>Anthem BCBS</b>		37	477,414	479,373	479,441	475,623
UHC	HDHP	35	9,833	9,639	9,511	9,453
	HMO	39	23,120	20,079	18,518	18,252
	Medicare Advantage	74	120,458	120,519	120,337	120,984
<b>UHC</b>		67	153,411	150,237	148,366	148,689
<b>Total</b>		44	630,825	629,610	627,808	624,312

\* Includes members with Medicare coverage

### SHBP Enrollment by Employee Status

Employee Status Group	Employee Type Group	Quarterly Compression				
		Average Age	Enrollment* (Members Avg)			
		Jun 2021 - Aug 2021	Sep 2020 - Nov 2020	Dec 2020 - Feb 2021	Mar 2021 - May 2021	Jun 2021 - Aug 2021
Active	NonCert BOE	41	112,130	111,682	111,161	109,256
	Contract State	36	85,828	85,197	84,615	83,296
	Teachers	31	252,079	253,335	254,030	251,626
<b>Active</b>		34	450,037	450,215	449,806	444,178
Early Retiree	NonCert BOE	57	7,250	7,070	6,905	7,072
	Contract State	51	17,155	16,852	16,714	16,578
	Teachers	52	29,947	28,980	28,169	29,435
<b>Early Retiree</b>		53	54,352	52,902	51,788	53,085
Medicare Retiree	NonCert BOE	75	28,178	28,076	27,888	28,079
	Contract State	74	33,210	33,148	33,080	33,138
	Teachers	73	61,202	61,357	61,405	61,918
<b>Medicare Retiree</b>		74	122,589	122,581	122,373	123,135
COBRA & Surviving Dependents	NonCert BOE	70	1,029	1,031	1,012	1,028
	Contract State	69	1,280	1,323	1,284	1,326
	Teachers	68	1,538	1,558	1,545	1,560
<b>COBRA &amp; Surviving Dependents</b>		69	3,847	3,912	3,841	3,914
<b>Total</b>		44	630,825	629,610	627,808	624,312

\* Includes members with Medicare coverage

# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

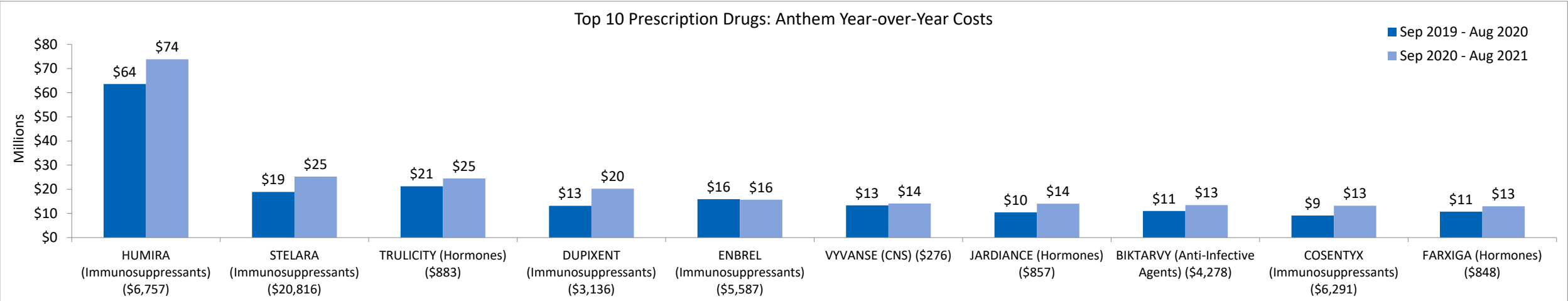
## Member Report

Claims Incurred through August 2021 and Paid through November 2021

### Top 10 Prescriptions (Anthem)

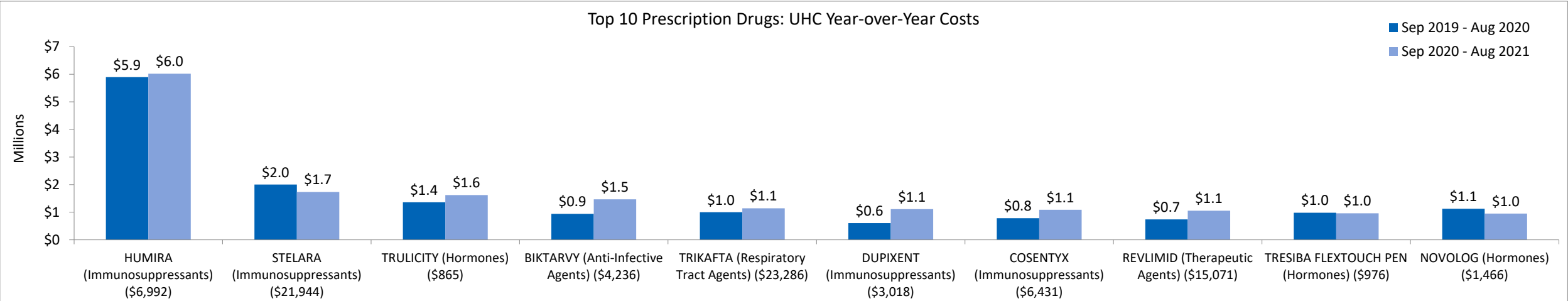
Excludes members with Medicare Coverage and Medicare Advantage.

Anthem



### Top 10 Prescriptions (UHC)

UHC



Cost per Script is shown in parentheses. Cost reflects Net Payment + CMO Plan Paid Amount + Healthcare Reimbursement Amount + Healthcare Incentive Amount and is shown in millions.

# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

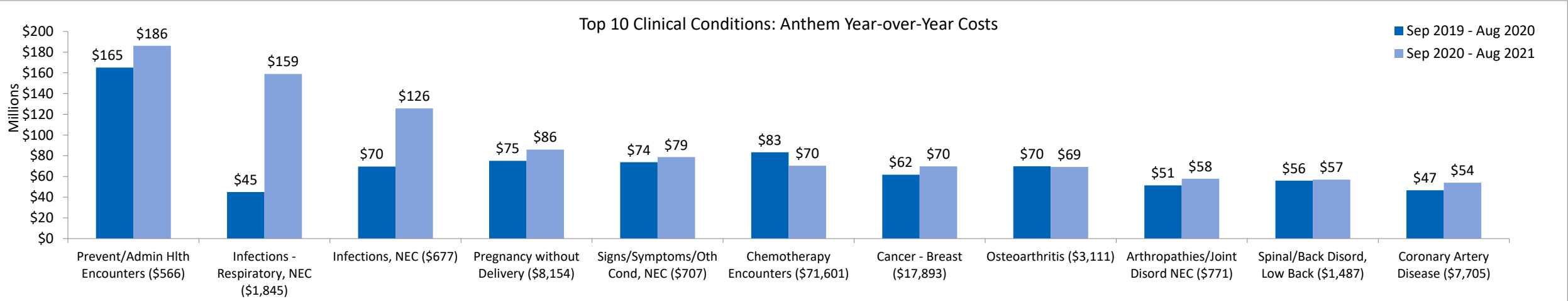
## Member Report

Claims Incurred through August 2021 and Paid through November 2021

### Top 10 Clinical Conditions (Anthem)

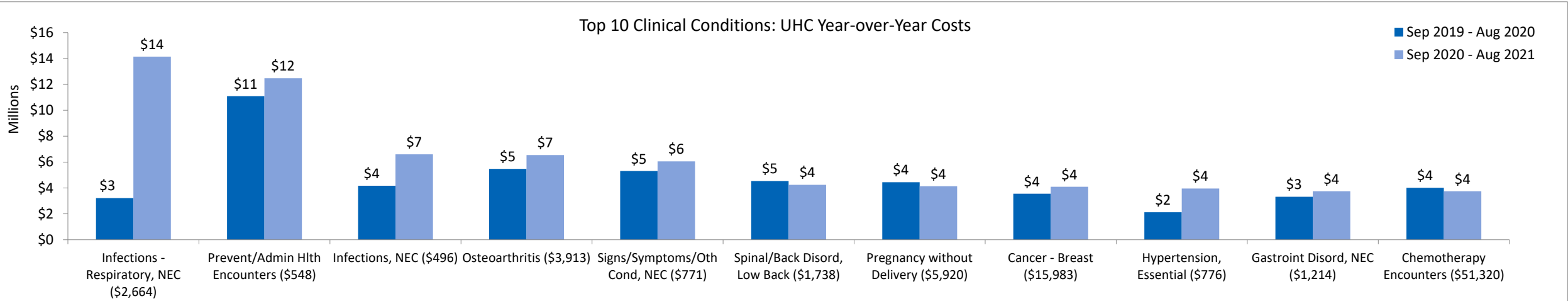
Excludes members with Medicare Coverage and Medicare Advantage.

Anthem



### Top 10 Clinical Conditions (UHC)

UHC



Cost per Patient is shown in parentheses. Cost reflects Net Payment + CMO Plan Paid Amount + Healthcare Reimbursement Amount + Healthcare Incentive Amount and is shown in millions.

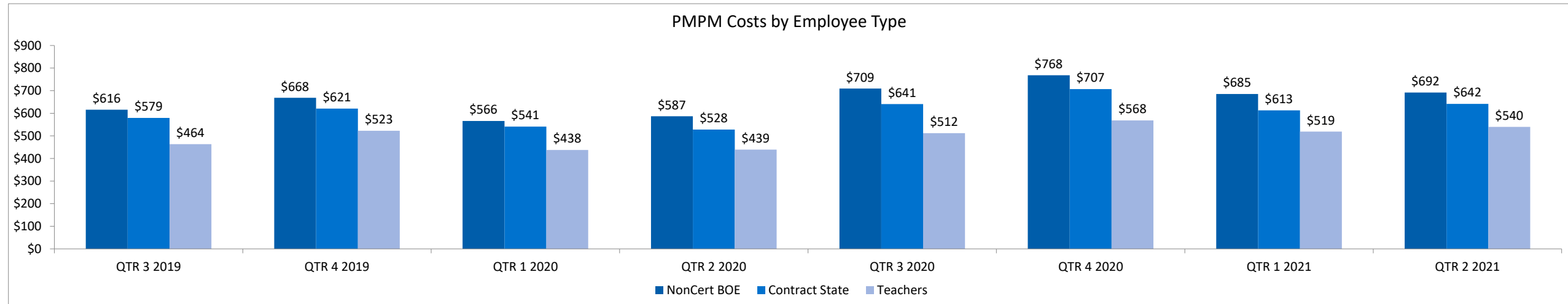
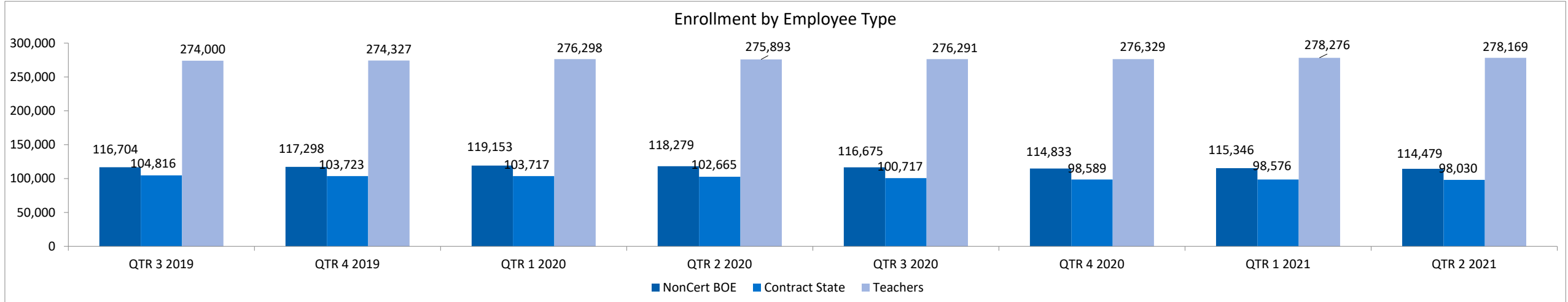
# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

## Finance Report

Claims Incurred through August 2021 and Paid through November 2021

### Financial Results by Employee Type

Excludes members with Medicare Coverage and Medicare Advantage.



Cost reflects Net Payment + CMO Plan Paid Amount + Healthcare Reimbursement Amount + Healthcare Incentive Amount.

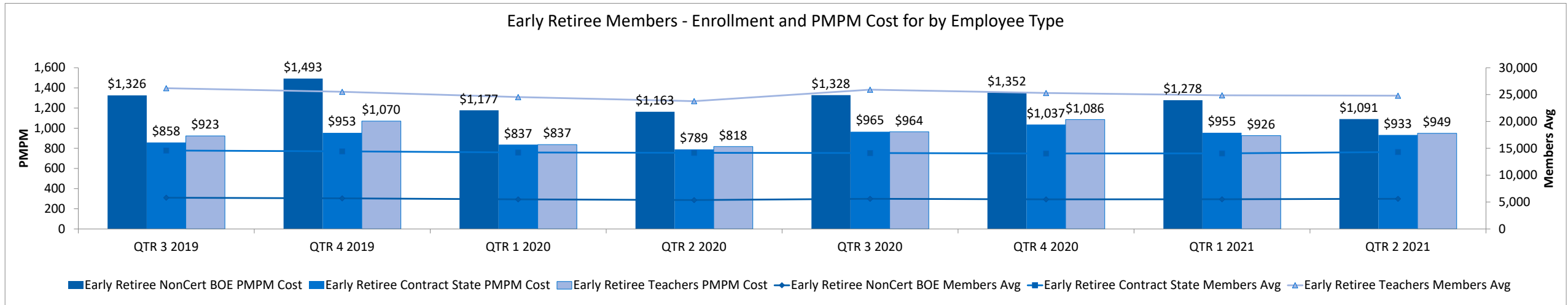
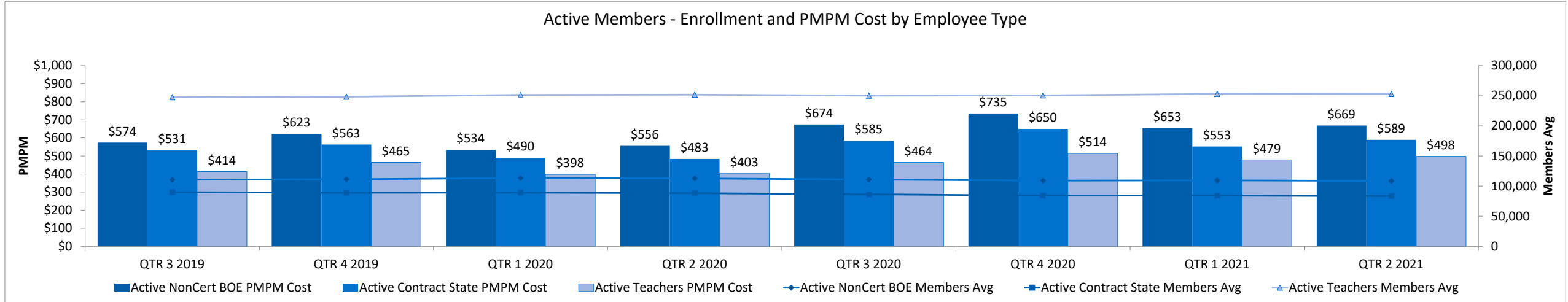
# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

## Finance Report

Claims Incurred through August 2021 and Paid through November 2021

### Financial Results by Employee Status

Excludes members with Medicare coverage and Medicare Advantage.



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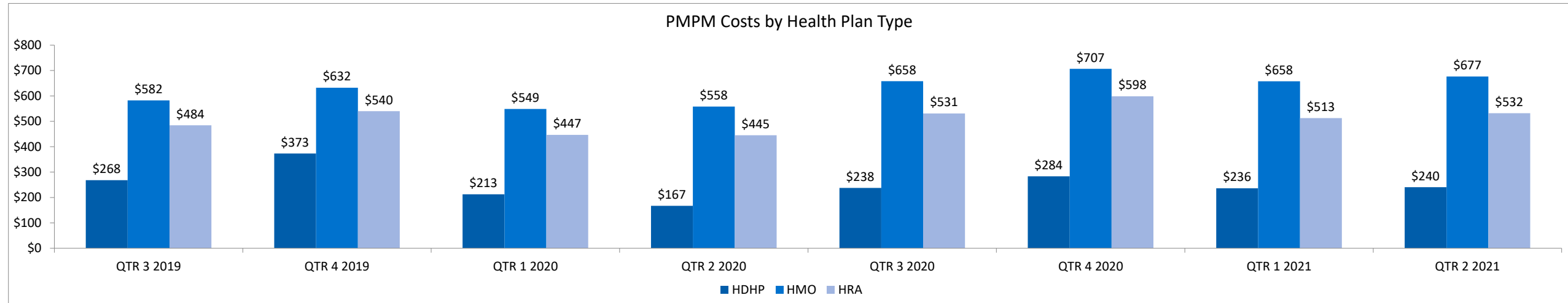
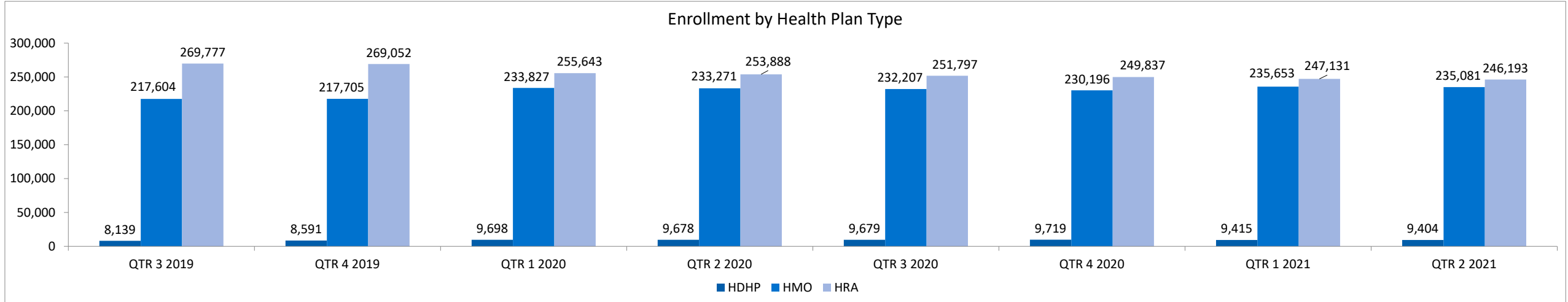
# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

## Finance Report

Claims Incurred through August 2021 and Paid through November 2021

### Financial Results by Health Plan Type

Excludes members with Medicare coverage and Medicare Advantage.



Cost reflects Net Payment + CMO Plan Paid Amount + Healthcare Reimbursement Amount + Healthcare Incentive Amount.

# Georgia Department of Community Health - State Health Benefit Plan (SHBP)

## Finance Report

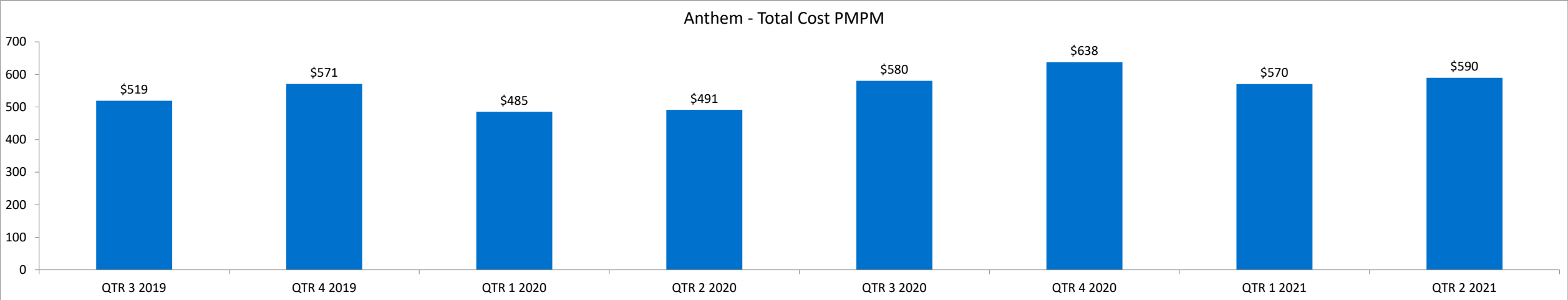
Claims Incurred through August 2021 and Paid through November 2021

### Financial Results by Plan Group

Excludes members with Medicare coverage and Medicare Advantage.

Plan Group	Measure	QTR 3 2019	QTR 4 2019	QTR 1 2020	QTR 2 2020	QTR 3 2020	QTR 4 2020	QTR 1 2021	QTR 2 2021
Anthem BCBS	Members Average	473,557	472,749	466,686	464,516	461,568	457,834	464,820	463,379
	Total Cost	\$737,650,836	\$809,460,142	\$679,471,009	\$684,704,038	\$803,743,496	\$875,885,277	\$795,416,979	\$819,518,161
	Cost PMPM	\$519	\$571	\$485	\$491	\$580	\$638	\$570	\$590

Cost reflects Net Payment + CMO Plan Paid Amount + Healthcare Reimbursement Amount + Healthcare Incentive Amount.



Plan Group	Measure	QTR 3 2019	QTR 4 2019	QTR 1 2020	QTR 2 2020	QTR 3 2020	QTR 4 2020	QTR 1 2021	QTR 2 2021
UHC	Members Average	21,963	22,599	32,481	32,321	32,116	31,918	27,378	27,299
	Total Cost	\$41,166,422	\$48,947,071	\$53,988,950	\$49,810,974	\$62,599,883	\$68,941,859	\$56,309,776	\$57,262,249
	Cost PMPM	\$625	\$722	\$554	\$514	\$650	\$720	\$686	\$699

