

The background features a blurred image of a person lying in a hospital bed, overlaid with a semi-transparent green layer. Various medical icons are scattered across the green area, including a syringe, a pill, a stethoscope, a microscope, a group of people, and a cross. A large, faint white cross is centered over the person's chest. The right side of the image is a dark grey diagonal band containing the report's title and other text.

GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Peach State Health Plan

Quarter 2: April 2023 – June 2023

August 17, 2023



**MYERS AND
STAUFFER**_{LC}
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the Act) requires the care management organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, the Official Code of Georgia Annotated (O.C.G.A.) 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (the Department or DCH) no later than 30 days following the calendar quarter period.

Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the Act for Quarter 2, beginning April 1, 2023 and ending June 30, 2023. We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by Peach State Health Plan contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requester, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requester, and other related information.

HS&R reports were randomly selected for Peach State Health Plan to contact providers for confirmation of the dates reported by the CMOs. The *Methodology* section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Peach State Health Plan. Peach State Health Plan's report was obtained by accessing their web portal on August 1, 2023. For Quarter 2, 25 HS&R reports were submitted and can be found in *Exhibit A* of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Peach State Health Plan, we sampled no less than nine report requests.

Telephone calls or emails regarding 9 HS&R reports were initiated on August 8, 2023 and completed on August 9, 2023. Providers were asked to provide the date they requested the HS&R report and the CMO-provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication with Peach State Health Plan or the provider, as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.

Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Peach State Health Plan may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Peach State Health Plan that was not included in the report to DCH, Myers and Stauffer would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or email confirmation for information received from providers.*
- *If there was a disagreement between Peach State Health Plan and the provider, Myers and Stauffer accepted the documentation submitted by Peach State Health Plan as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Peach State Health Plan after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report (30 days after the report was requested) fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



Report Results

This section provides the results of the analysis of the Quarter 2, 2023 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Peach State Health Plan	25	0	9	7 (77.7%)	2 (22.3%)	0 (0.0%)

An overview of the analysis is included in *Table 1*. For this analysis, nine out of 25 HS&R reports were sampled. The results indicate information reported by Peach State Health Plan was confirmed for 77.7 percent (7 of 9) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
Peach State Health Plan	0.0	2.52	6

The statistics included in *Table 2* are based on the request and release dates reported by Peach State Health Plan for Quarter 2. The minimum number of days taken to release an HS&R report to a provider was zero days, while the maximum number of days taken to release an HS&R report to a provider was six days.

Findings

For Quarter 2, three representatives were contacted regarding nine HS&R reports. The request and release dates reported by Peach State Health Plan were confirmed for seven HS&R reports. For two HS&R reports, the CMO's and provider's release dates did not match; therefore, we were not able to validate the release dates. Myers and Stauffer did not identify any HS&R reports that were greater than 20 days. We did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days.

Based on our findings, Peach State Health Plan did not have any cases of late reporting for Quarter 2, beginning April 1, 2023 and ending June 30, 2023.



Exhibit A: Peach State Health Plan Quarterly Report

HS&R Report Quarterly Report				
CMO Name: Peach State Health Plan Reporting Date: 7/3/23 Reporting Period: 4/1/2023 – 6/30/2023				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Meriwether Healthcare	5995 Spring St, Warm Springs, GA 31830	4/4/2023	4/4/2023	Shannon Dukes
Children's Healthcare of Atlanta -Egleston	1405 Clifton Rd NE, Atlanta, GA 30322	4/5/2023	4/10/2023	Jessica Shine
Children's Healthcare of Atlanta -Scottish Rite	36 Jesse Hill Jr Dr SE, Atlanta, GA 30303	4/5/2023	4/10/2023	Jessica Shine
Children's Healthcare of Atlanta -Hughes Spalding	1001 Johnson Ferry Rd NE, Atlanta, GA 30340	4/5/2023	4/10/2023	Jessica Shine
Irwin County Hospital	710 N Irwin Ave, Ocilla, GA 31774	4/7/2023	4/10/2023	Barbara Pettis
Candler County Hospital	400 Cedar St, Metter, GA 30439	4/10/2023	4/10/2023	Jesus Riiz
Children's Healthcare of Atlanta -Egleston	1405 Clifton Rd NE, Atlanta, GA 30322	4/11/2023	4/11/2023	Jessica Shine
Children's Healthcare of Atlanta -Scottish Rite	36 Jesse Hill Jr Dr SE, Atlanta, GA 30303	4/11/2023	4/11/2023	Jessica Shine
Children's Healthcare of Atlanta -Hughes Spalding	1001 Johnson Ferry Rd NE, Atlanta, GA 30340	4/11/2023	4/11/2023	Jessica Shine
Cook Medical Center	706 N Parrish Ave, Adel 31620	4/27/2023	5/3/2023	Shae S. Foy
Irwin County Hospital	710 N Irwin Ave, Ocilla, GA 31774	4/27/2023	5/3/2023	Shae S. Foy
Jetterson Hospital	1067 Peachtree St., Louisville Ga 30434	4/27/2023	5/3/2023	Shae S. Foy
Mitchell County Hospital	920 Cairo Rd, Thomasville GA 31792-425	4/27/2023	5/3/2023	Patricia Barrett
Grady General Hospital	920 Cairo Rd, Thomasville GA 31792-425	4/27/2023	5/3/2023	Patricia Barrett
Brooks County Hospital	920 Cairo Rd, Thomasville GA 31792-425	4/27/2023	5/3/2023	Patricia Barrett
John D Archhold Memorial Hospital	920 Cairo Rd, Thomasville GA 31792-425	4/27/2023	5/3/2023	Patricia Barrett
Southwell Medical Center	706 N Parrish Ave, Adel, GA 31620	5/8/2023	5/8/2023	Shae S. Foy



EXHIBIT A: PEACH STATE HEALTH PLAN QUARTERLY REPORT

State Fiscal Year 2023

HS&R Report Quarterly Report

CMO Name: Peach State Health Plan
Reporting Date: 7/3/23
Reporting Period: 4/1/2023 – 6/30/2023

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Southern Regional Medical Center	11 Upper Riverdale Rd, Riverdale, Ga 30274	5/11/2023	5/11/2023	Jenny Cantu
John D. Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	5/25/2023	5/25/2023	Patricia Barrett
Brooks County Hospital	903 N CT Street, Quitman GA 31643	5/25/2023	5/25/2023	Patricia Barrett
Grady General Hospital	1155 5th St SE, Cairo GA 39828	5/25/2023	5/25/2023	Patricia Barrett
Mitchell County Hospital	90 E Stephens St., Camilla GA 31730	5/25/2023	5/25/2023	Patricia Barrett
Upson Regional Medical Center	801 W Gordon St. Thomaston, GA 30286	6/5/2023	6/6/2023	Bobbiegean Reed
Southeast Georgia Health System - Brunswick	2415 Parkwood Dr., Brunswick, GA 31520	6/8/2023	6/9/2023	Michelle Morris
Southeast Georgia Health System - Camden	2000 Dan Proctor Dr., Saint Mary's. GA 31558	6/8/2023	6/9/2023	Michelle Morris
Wills Memorial hospital	120 Gordon Street, Washington, GA 30673	6/29/2023	6/29/2023	Mandy Rose