



GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH

# How ADT Care Alerts Are Impacting Care



Introduction: Bonnie Young

March 27, 2019



## Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

*We are dedicated to A Healthy Georgia.*



# Partnering for Success

The Department of Community Health and the Georgia Health Information Network (GaHIN) work closely to ensure that providers and caregivers can access patient health information at the point of care to optimize outcomes and reduce costs.

*We are dedicated to A Healthy Georgia.*

# Access for Authorized Medical Providers

- Clinical Viewer allows providers without an EHR to query GaHIN network
- Configured through GAMMIS Web Portal
- One click to log in to the GaHIN network
- Access to all available patient records and reports



# GAMMIS Online User Training



We have developed training on the simple steps needed to sign up to access GaHIN as well as how to navigate within the electronic record

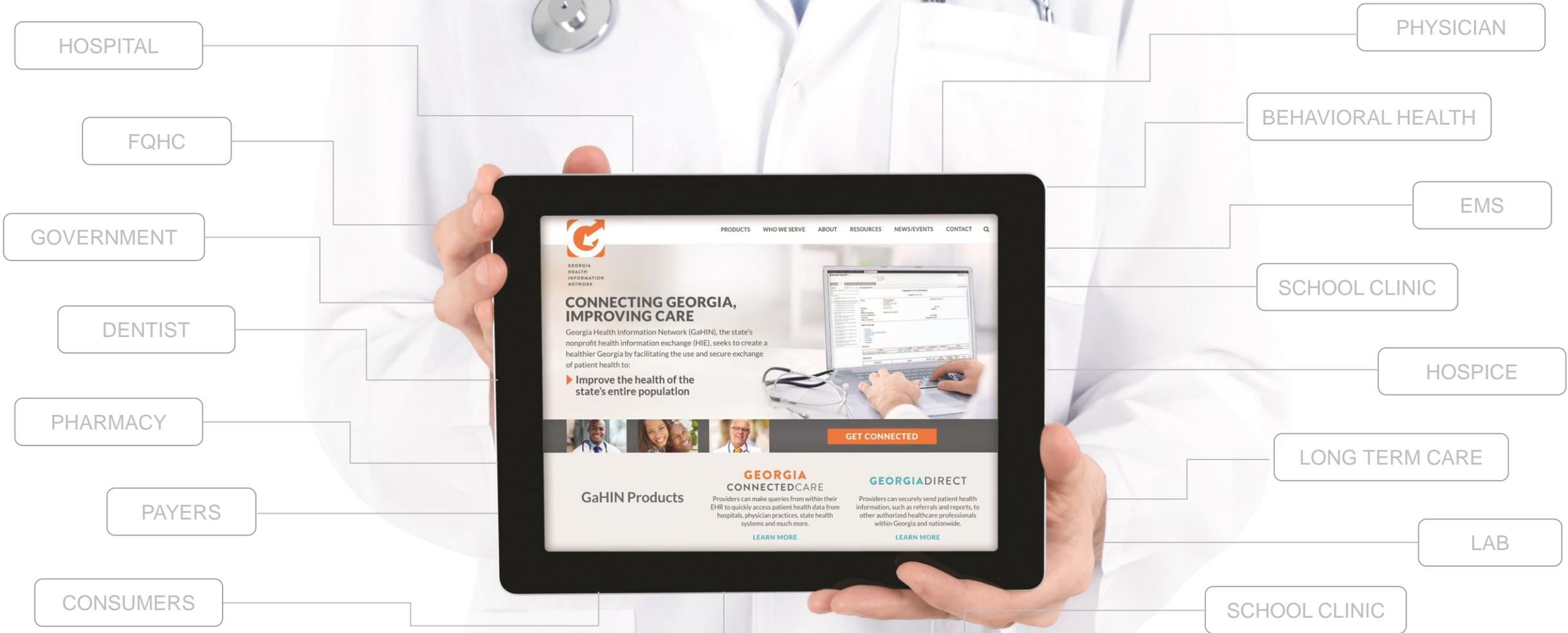
- Part 1 – accepting the Terms and Conditions required prior to access
- Part 2 – primary functions and navigation within the GAMMIS Clinical Viewer

<https://truven.adobeconnect.com/gammis-training>

You must have an active, authorized GAMMIS login and accept the terms and conditions (one time) prior to gaining access to GaHIN data

*Note:* Your facility may block streaming content on the internet, including content streaming from the truvenhealth.com domain. In this case, you will need to contact your IT Team for information on how to access streaming content.





# How ADT Alerts and Redirects Are Impacting Care



**GaHIN – Georgia's Statewide Health Information Exchange**

## Mission:

To **facilitate a statewide health information network** for Georgia that is trusted and valued by all stakeholders; works to improve health care coordination and reduces costs; and establishes a solid foundation for long-term financial sustainability.

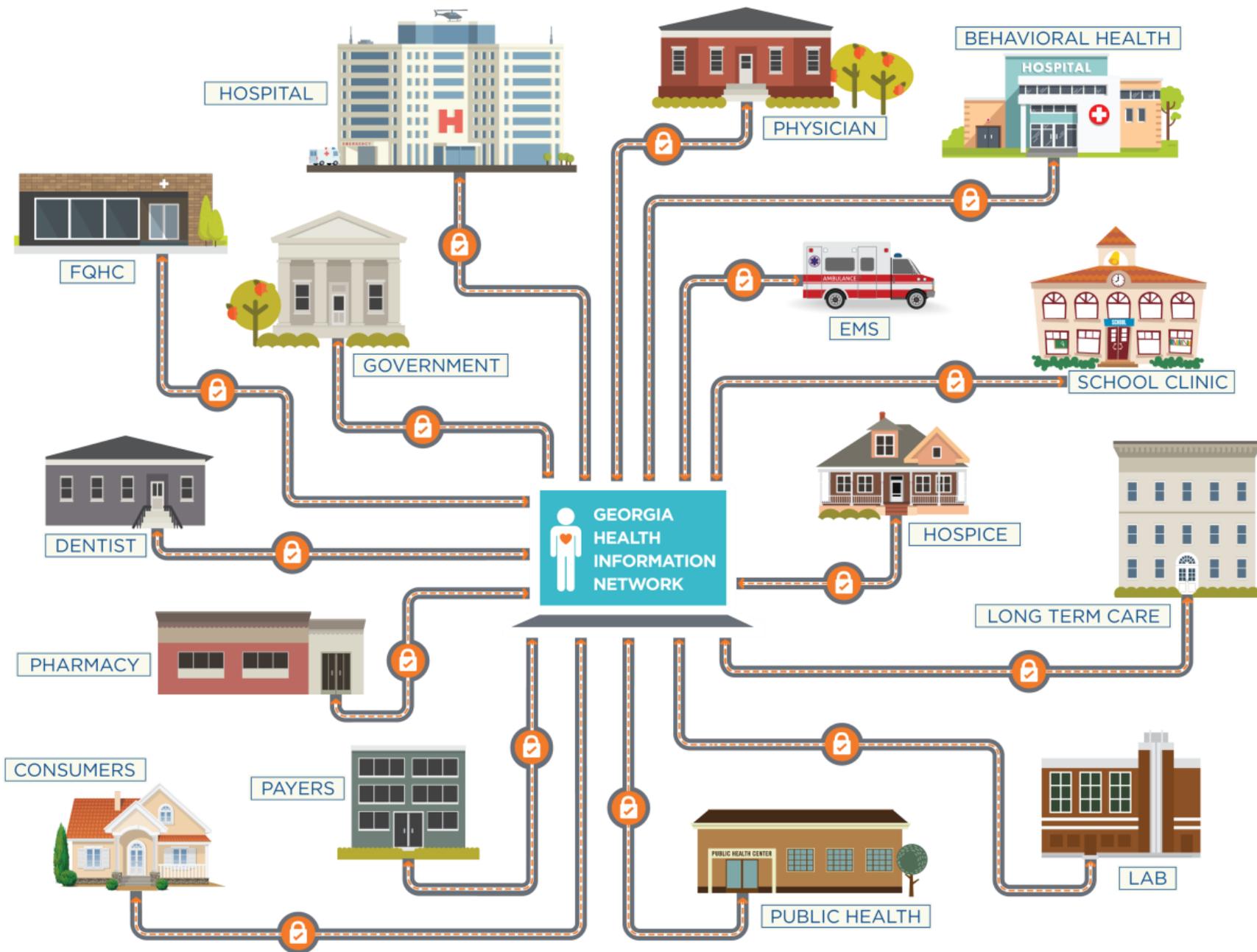
## Vision:

To **create a healthier Georgia** through the use and exchange of electronic health information to improve patient-centered health care, increase efficiencies and improve the health of the state's entire population.

## Purpose:

To **close the patient information gap** across care settings by electronically connecting disparate systems and data sources to support improved quality of care, better health outcomes and reductions in cost.





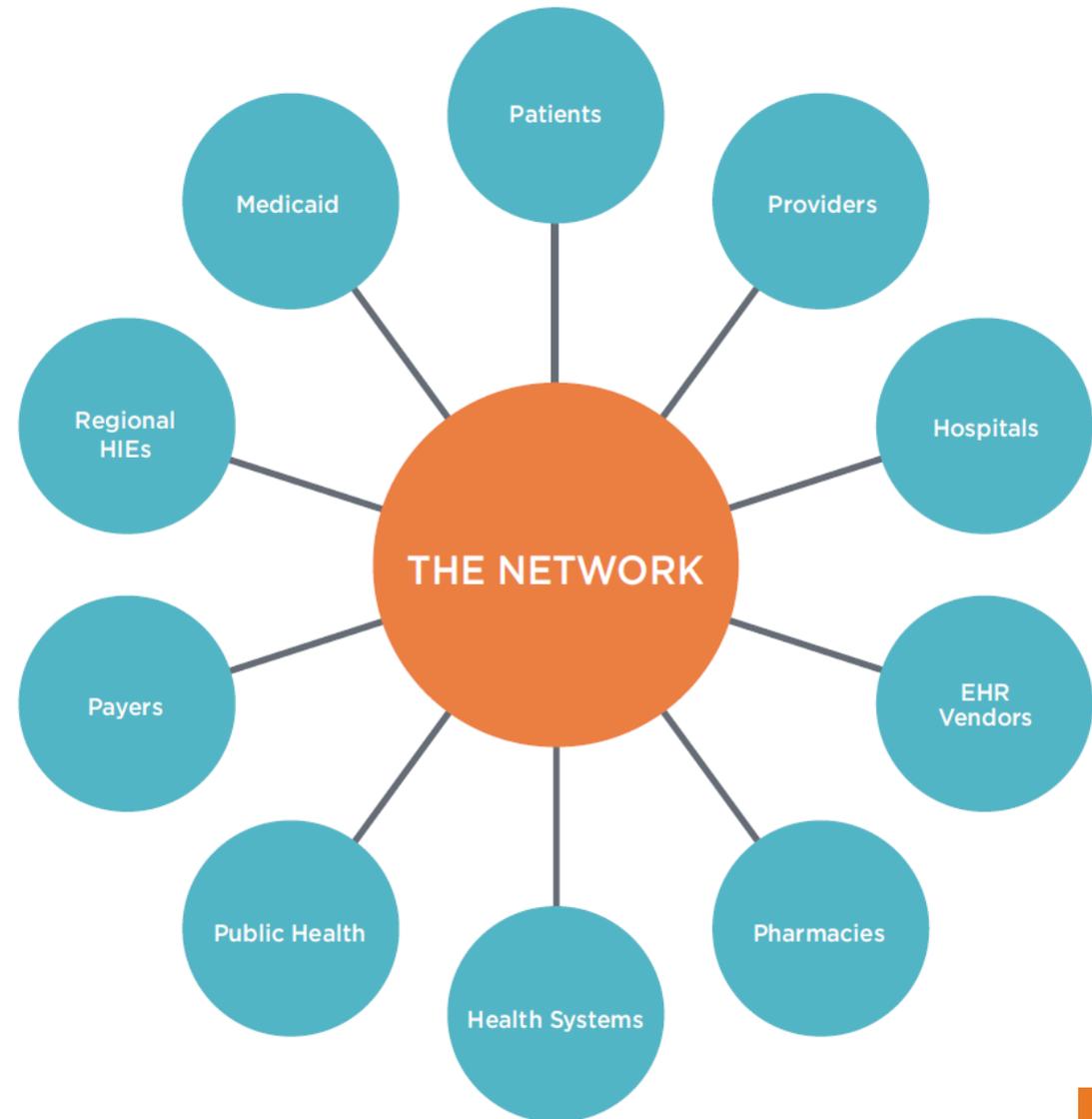
# Creating a Statewide Electronic Network



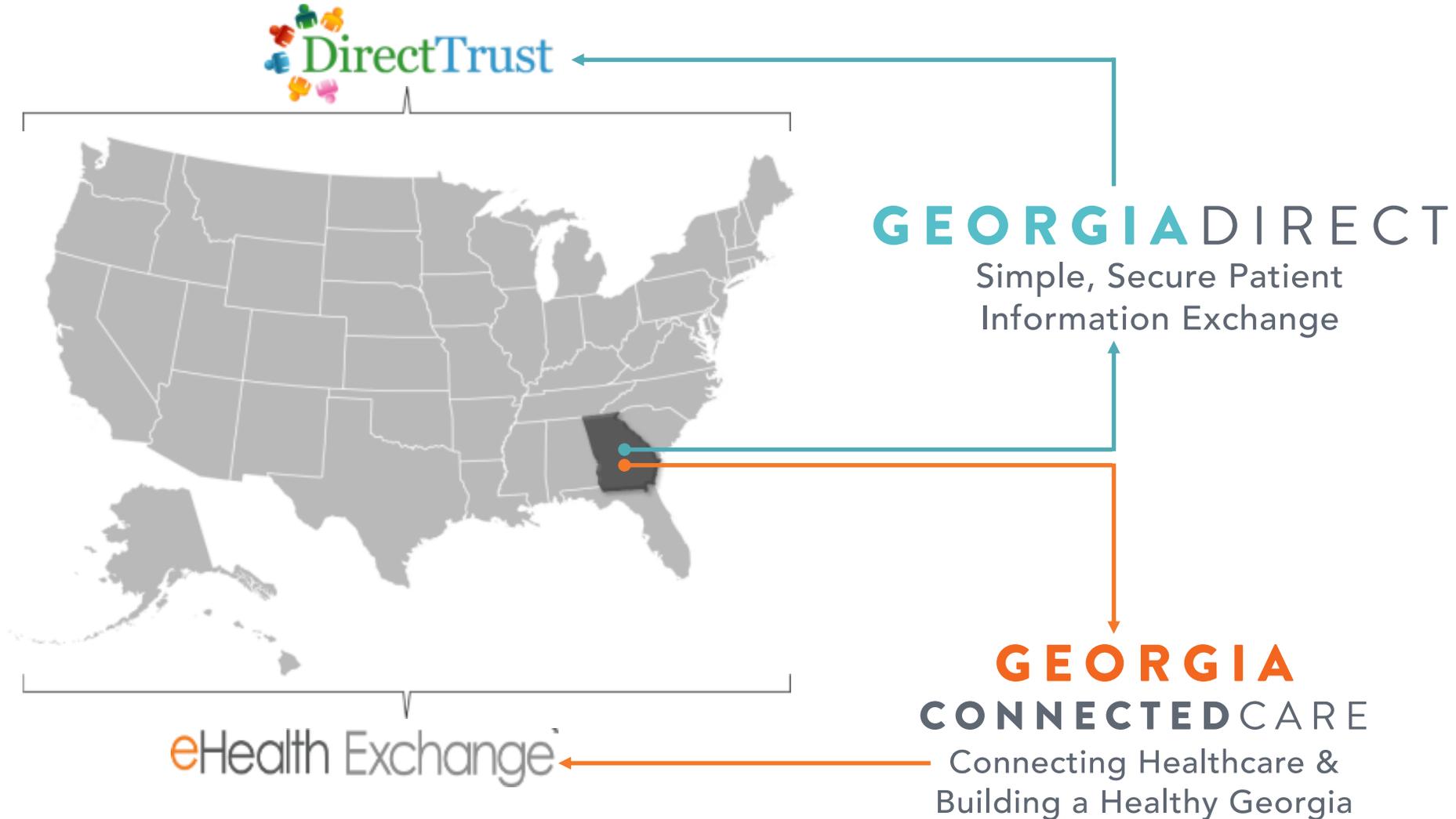
# GaHIN Network Model

**Federated-hybrid model, not a central repository of clinical data**

- Patient information remains with the treating provider and only flows when there is authorization
- GaHIN makes an individual data repository available to Members directly connected to the Network



# GaHIN Products and Services



# Connecting Georgia

## Robust Integrated Patient Search (Query)

Providers can use their EHR to quickly access patient health data from hospitals, physician practices, state health systems and much more

### 2018 Totals

- ~12,942 connected providers
- 2,388,290 queries
- 32,273,127 MPI records

### 2017 Totals

- ~10,644 connected providers
- 1,137,069 queries
- 29,482,458 MPI records

eHealth Exchange™



# Connected Organizations

## State Agencies

- GA Medicaid/Department of Community Health (DCH)
- GA Department of Public Health (DPH)
- GA Division of Families and Children Services (DFCS)
- GA Department of Juvenile Justice (DJJ)
- GA Department of Behavioral Health and Developmental Disabilities (DBHDD)

## Health Systems/Hospitals

- Children's Healthcare of Atlanta (Epic)
- Emory Healthcare (Cerner)
- Grady Health System (Epic)
- Gwinnett Health System (RelayHealth)

## Regional HIEs

- Georgia Health Connect (GaHC) (Liaison)
- GRACHIE/Chatham HealthLink (Cerner)
- HealtheConnection (Cerner)
- HealthIE Georgia (Azalea)

## Care Management Organizations

- Amerigroup (with IHE)
- CareSource
- Peach State
- WellCare

## Specialty Connections

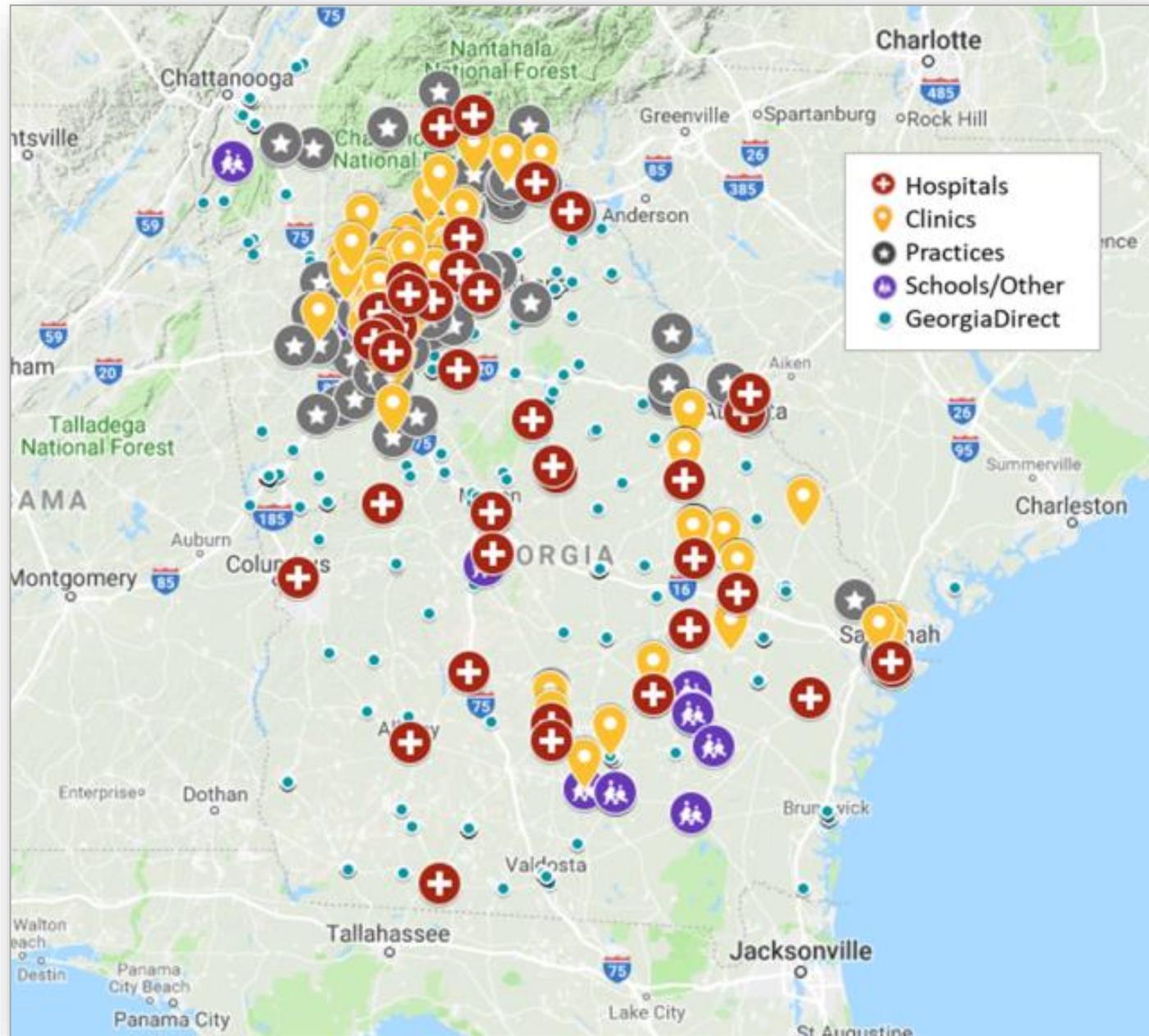
- Atlanta Gastroenterology Associates (Greenway)
- Georgia Partnership for Telehealth (Azalea)

## National Exchange

- Veterans Health Administration
- Department of Defense
- DaVita Healthcare Partners
- Alabama (AOHR)
- East Tennessee HIE (etHIN)
- South Carolina HIE (SCHIEEx)
- North Carolina HIE (NCHIEA)



# GaHIN Coverage Map



## Basic Data Exchange

Free email messaging service to securely send patient health information to other authorized healthcare professionals

### 2018 Totals

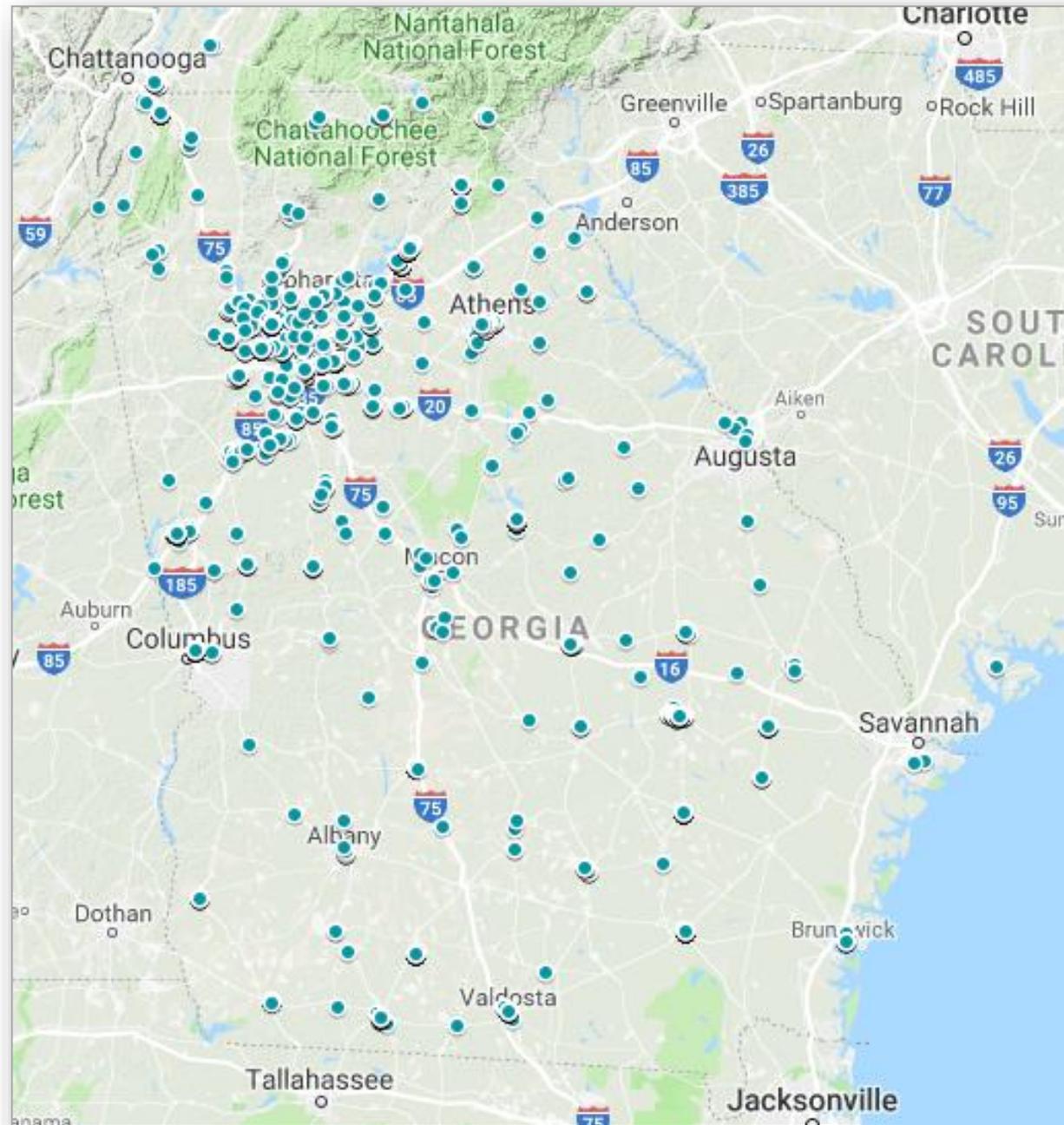
- 747,960 send & receive transactions
- 6,321 registered providers
- 327 member organizations

### 2017 Totals

- 518,169 send & receive transactions
- 5,668 registered providers
- 288 member organizations



# GeorgiaDirect Coverage Map





**ADT Care Alerting**

# ADT Care Alerts

Automatic notification to participating GaHIN members when one of its patients or health plan members has an encounter (ADT) at a participating hospital in Georgia

- **Current Status**

- CHOA and HealthHIE GA (7 hospitals) contributing
- Amerigroup, WellCare and DFCS receiving alerts

- **Next Steps**

- Outreach to add members to contribute and receive ADT Alerts
- Currently in discussions with CareSource to receive ADT Alerts



## Adding Value – GaHIN Alerting Events

- GaHIN provides care alerts from providers to other GaHIN members for the following events:
  - **Admitted as inpatient:** When a patient is admitted as an inpatient to Provider
  - **Discharged from inpatient status:** When a patient is discharged from inpatient status from Provider
  - **Transferred to another inpatient facility:** When a patient is transferred to another inpatient facility from Provider
  - **Held on 23 hour observation:** When a patient is held for observation at Provider and it is not considered an ER visit
  - **Treated in ER visit:** When a patient is seen in the emergency room



# Current Participants

- Hospitals (Contributing ADTs)
  - **Children’s Healthcare of Atlanta (CHOA)**, the largest children’s hospital in the Southeast and a member of Georgia statewide HIE network
  - HealthHIE Georgia, a RHIE, recently added seven hospitals: **Candler County Hospital, Dorminy Medical Center, Emanuel Medical Center, Jeff Davis Hospital, Irwin County Hospital and Optim Medical Center (Screven & Tattnall)**
- CMOs (Receiving ADTs)
  - **Amerigroup and WellCare**, Georgia Medicaid Care Management Organizations responsible for the care coordination and continuity of care activities
- State Agencies (Receiving ADTs)
  - **Division of Family and Children Services**, through the coordination of the Georgia Families 360° Program that serves approximately 27,000 Georgia children/youth in foster care, adoptive assistance, and youth in non-secure community residential placements within the Georgia Department of Juvenile Justice



# Receiving ADT Care Alerts

- ADT Work List
  - Accessed via the GaHIN Clinical Viewer
  - Customizable Work List of multiple Care Alert lists in one screen
  - Easily access the clinical documents for the patients shown in the Work List
- ADT Redirection Service
  - “Push” ADT Alert Messages via VPN or SFTP to receiving Members



# Example Data in an ADT Redirection Feed

In addition to **patient demographic** information, other information in the feed may include:

- Sending Facility
- Receiving Facility
- Patient ID List – MRN
- Visit Identifier
- Patient Class Code
- Admission Type Code
- Hospital Service
- Admit Source Code
- Admit Date
- Discharge Date





Our Experience – DFCS

# Shemkia Harris, Georgia Division of Family & Children Services

## Shemkia Harris

WPAC Program Manager

Georgia Division of Family & Children Services

DFCS is responsible for the investigation of reports of child abuse; recruitment of foster homes for abused and neglected children; issuance of SNAP, Medicaid, TANF and childcare assistance to low-income families; assistance for out-of-work parents to help them get back on their feet as well as multiple support services and programs to help families in need.





Our Experience – Amerigroup

## Dr. Candace Body, Amerigroup

### Dr. Candace Body

Director, Complex Foster Care Coordination Team  
Amerigroup

Amerigroup Community Care is Georgia Families 360<sup>sm</sup>'s single care management organization (CMO) in charge of coordinating care for children in Foster Care, children receiving Adoption Assistance and select youth in the Juvenile Justice system.



**QUESTIONS??**



Georgia Health Information Network

**Please participate in the brief survey  
following this webinar.**



April Webinar:  
**Accessing GaHIN Through GAMMIS**

Wednesday, April 24, 2019, 11 a.m. – 12 p.m.

<https://dch.georgia.gov/webinars>



# Future Webinars

## **Electronic Access to Lab Results Launched in Georgia**

Wednesday, May 22, 2019, 11 a.m. – 12 p.m.

## **How Interoperability Helps Practices Improve Patient Care and Operations**

Wednesday, June 26, 2019, 11 a.m. – 12 p.m.

## **The Role of Medication Fill Data in Measuring Adherence and Preventing Abuse**

Wednesday, July 24, 2019, 11 a.m. – 12 p.m.

## **How Interoperability Helps Hospitals Improve Patient Care and Care Coordination Across the Continuum of Care**

Wednesday, August 28, 2019, 11 a.m. – 12 p.m.

<https://dch.georgia.gov/webinars>

