



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

How Interoperability Helps Hospitals Improve Patient Care and Coordination Across the Continuum of Care



Bonnie Young
DCH OIT – Health Information Technology

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Mission:

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.



Partnering for Success

The Department of Community Health and the Georgia Health Information Network (GaHIN) work closely to ensure that providers and caregivers can access patient health information at the point of care to optimize outcomes and reduce costs.

Access for Authorized Medical Providers

- Clinical Viewer allows providers without an EHR to query GaHIN network
- Configured through GAMMIS Web Portal
- One click to log in to the GaHIN network
- Access to all available patient records and reports



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GAMMIS Online User Training



We have developed training on the simple steps needed to sign up to access GaHIN as well as how to navigate within the electronic record

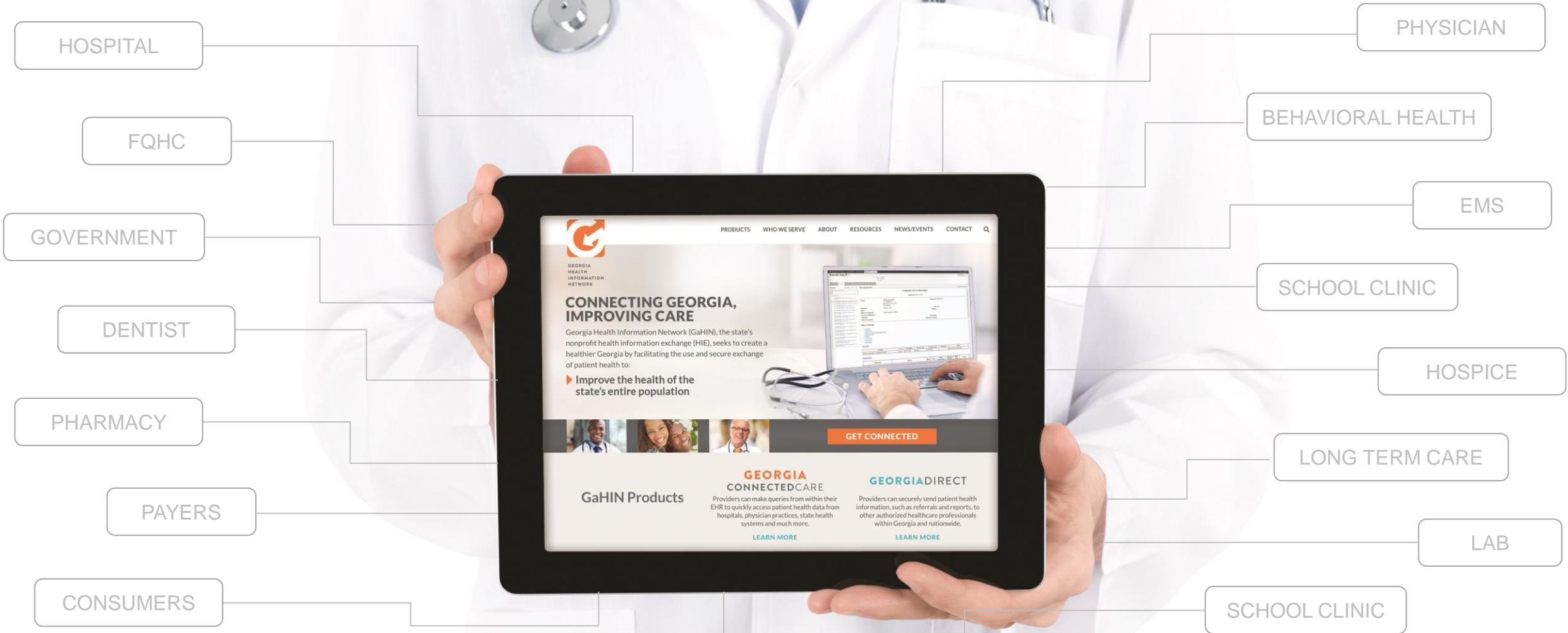
- Part 1 – accepting the Terms and Conditions required prior to access
- Part 2 – primary functions and navigation within the GAMMIS Clinical Viewer

<https://ibmwh.adobeconnect.com/gammis-training>

You must have an active, authorized GAMMIS login and accept the terms and conditions (one time) prior to gaining access to GaHIN data

Note: Your facility may block streaming content on the internet, including content streaming from the truvenhealth.com domain. In this case, you will need to contact your IT Team for information on how to access streaming content.





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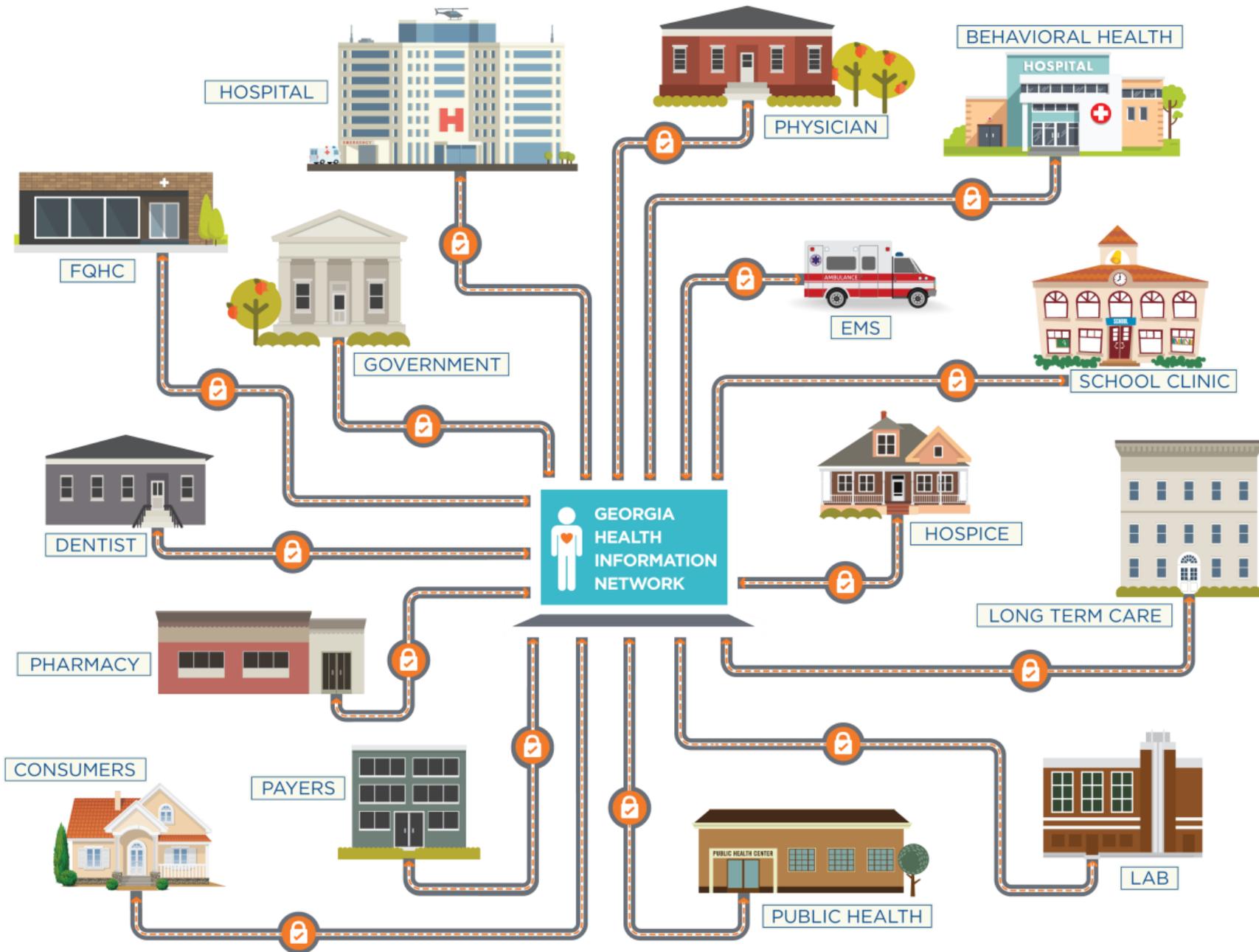
GaHIN – Georgia's Statewide Health Information Exchange

Georgia Health Information Network (GaHIN)

Dedicated to **creating a healthier Georgia** through the use and exchange of electronic health information

- Advance patient-centered healthcare
- Increase efficiency
- Improve the health of the state's entire population





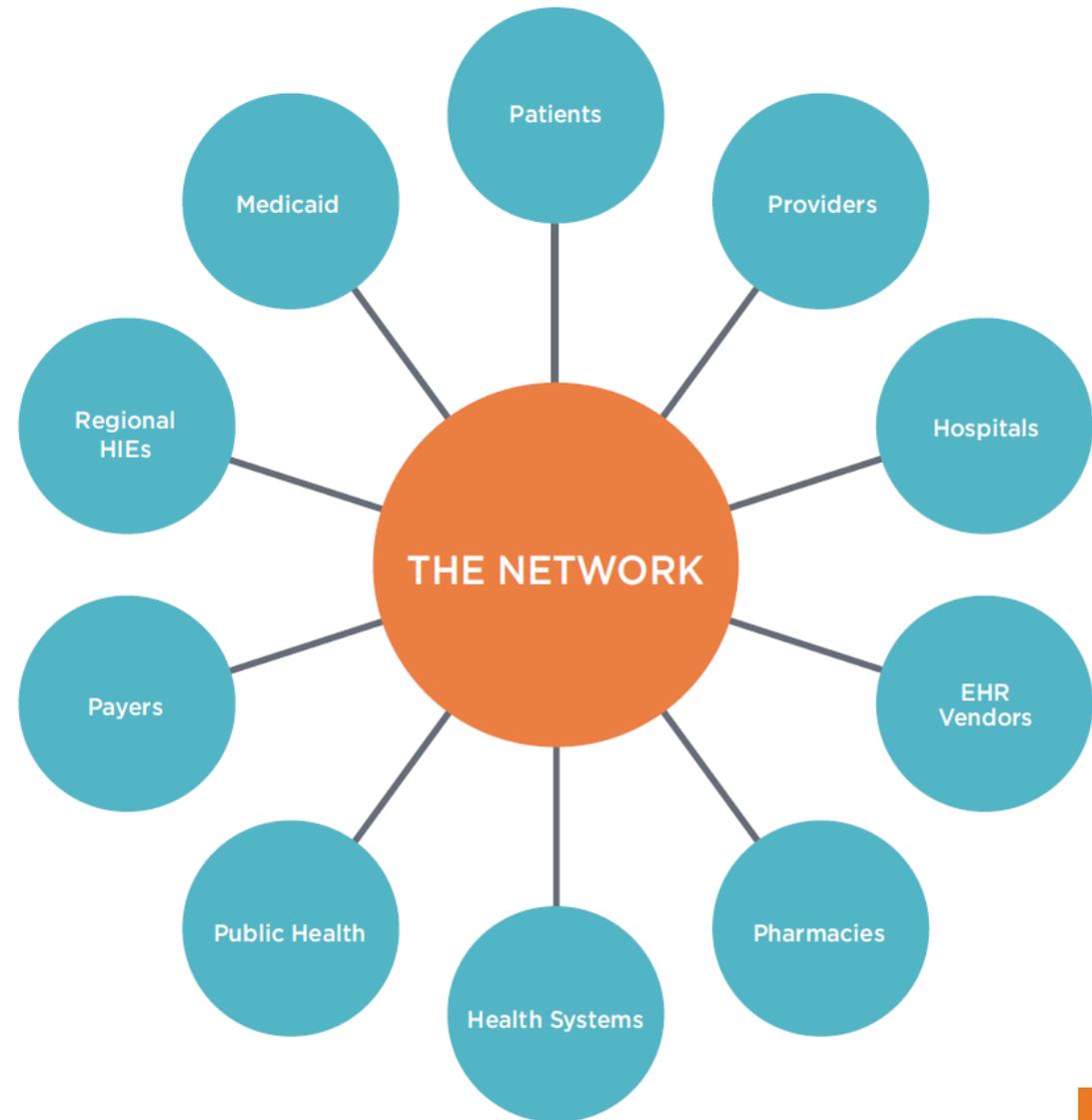
Creating a Statewide Electronic Network



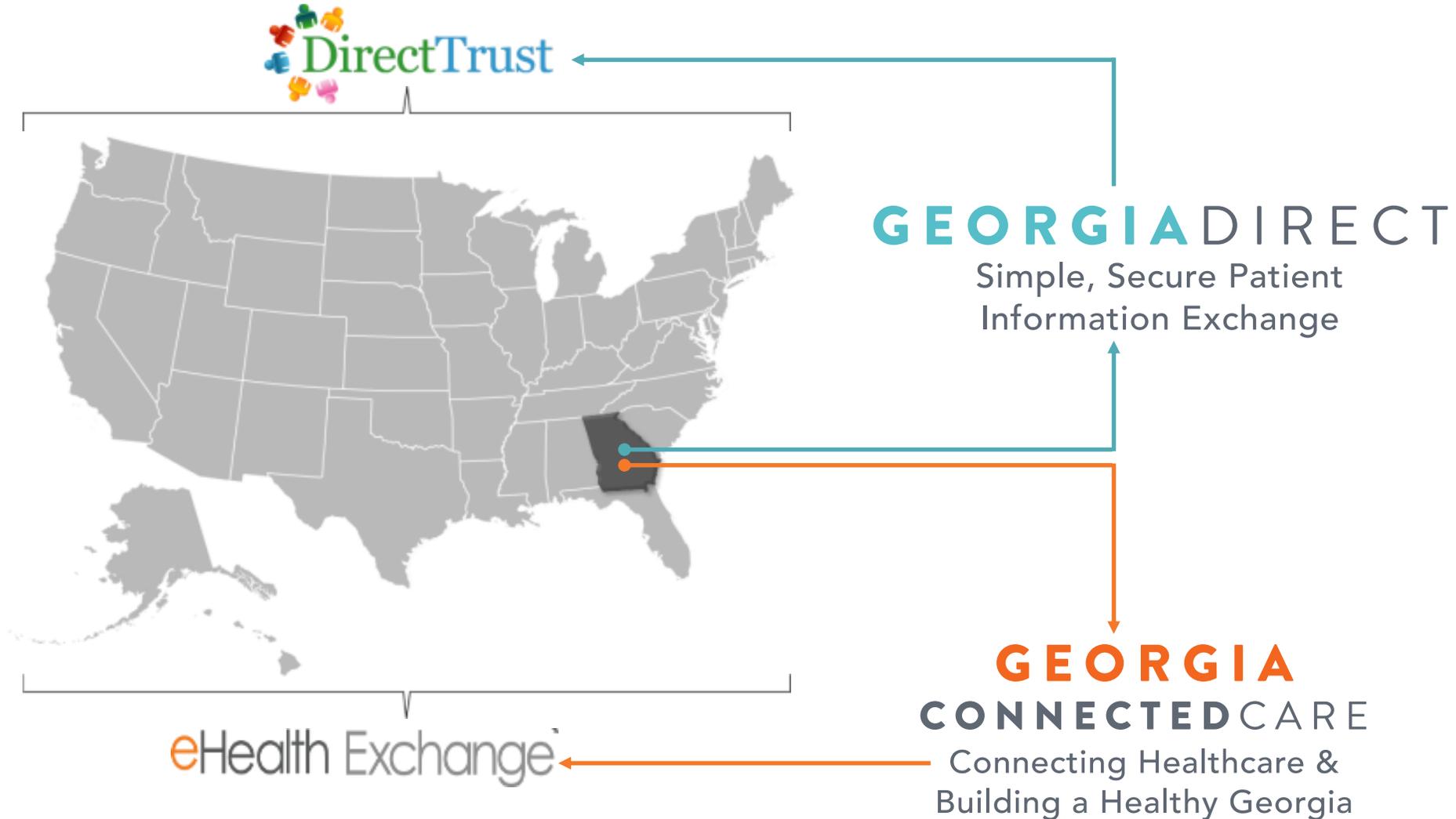
GaHIN Network Model

Federated-hybrid model, not a central repository of clinical data

- Patient information remains with the treating provider and only flows when there is authorization
- GaHIN makes an individual data repository available to Members directly connected to the Network



GaHIN Products and Services



Basic Data Exchange

Free email messaging service to securely send patient health information to other authorized healthcare professionals

2019 Totals YTD (July)

- 605,994 send & receive transactions
- 6,433 registered providers
- 343 member organizations

2018 Totals

- 747,960 send & receive transactions
- 6,321 registered providers
- 327 member organizations



Connecting Georgia

Robust Integrated Patient Search (Query)

Providers can use their EHR to quickly access patient health data from hospitals, physician practices, state health systems and much more

2019 Totals YTD (June)

- ~14,416 connected providers
- 1,823,320 queries
- 33,770,934 MPI records

2018 Totals

- ~12,942 connected providers
- 2,388,290 queries
- 32,273,127 MPI records

eHealth Exchange™



Connected Organizations

State Agencies

- GA Medicaid/Department of Community Health (DCH)
- GA Department of Public Health (DPH)
- GA Division of Families and Children Services (DFCS)
- GA Department of Juvenile Justice (DJJ)
- GA Department of Behavioral Health and Developmental Disabilities (DBHDD)

Health Systems/Hospitals

- Children's Healthcare of Atlanta (Epic)
- Emory Healthcare (Cerner)
- Grady Health System (Epic)
- Gwinnett Health System (RelayHealth)
- WellStar Health System (Epic)

Regional HIEs

- Georgia Health Connect (GaHC) (Liaison)
- GRACHIE/Chatham HealthLink (Cerner)
- HealtheConnection (Cerner)
- HealthIE Georgia (Azalea)

Care Management Organizations

- Amerigroup (with IHE)
- CareSource
- Peach State
- WellCare

Specialty Connections

- Atlanta Gastroenterology Associates (Greenway)
- Georgia Partnership for Telehealth (Azalea)

National Exchange

- Veterans Health Administration
- Department of Defense
- DaVita Healthcare Partners
- Alabama (AOHR)
- East Tennessee HIE (etHIN)
- South Carolina HIE (SCHIEEx)
- North Carolina HIE (NCHIEA)





How Interoperability Helps Hospitals Improve Patient Care and Coordination Across the Continuum of Care

Sandy Majors



Sandy Majors is the ERH Regional Director of Operations of Physician Practices for Dorminy Medical Center, Emanuel Medical Center, Irwin County Hospital and Washington County Regional Medical Center. With 25 years of experience in medical practice management, Sandy has oversight of revenue cycle management, day-to-day operations, ACO participation and population health program. She is the current Vice-Chairman of HealthIE Georgia and a member of the Executive Council of ERH Georgia.



NOW THAT I HAVE IT, WHAT DO I DO WITH IT?

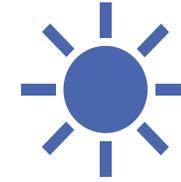
Using the Georgia Health Information Network in the Practice

Sandy Majors

Regional Director of Operations for Physician Practices

Dorminy Medical Center, Emanuel Medical Center, Irwin County Hospital, Washington County Regional Medical Center

Story of Barbara



Facilities	Providers
<ul style="list-style-type: none">✓ Evans Memorial Hospital✓ Meadows Regional Medical Center✓ Inova Hospital, Alexandria, VA✓ Memorial Hospital, Savannah✓ Emergency Rooms✓ In-patient Rehab✓ Assisted Living✓ Nursing Home	<ul style="list-style-type: none">➤ Primary Care➤ Neurologists➤ Neurosurgeons➤ Oncologists➤ Cardiologist➤ ENT➤ Infectious Disease➤ Physical Therapy➤ Occupational Therapy➤ Mental Health

Keeping up with Patients



New Patients	Established Patients
<ul style="list-style-type: none">✓ Recent hospitalizations and diagnosis✓ ER visits and diagnosis✓ Recent lab work✓ Colonoscopies✓ Mammograms✓ Allergies✓ Procedures – the date and place of service, results, and name of provider✓ Immunizations✓ Which providers have they already seen this week?	<ul style="list-style-type: none">➤ ER visits and diagnosis➤ Hospitalizations➤ Date of last colonoscopy➤ Date of last mammogram➤ Annual Wellness Visits➤ Other providers➤ Did the provider you referred your patient to send the consult note for your records?

Annual Wellness Visit



G0438 – Initial visit

- ✓ Does the patient remember when?
- ✓ Or which provider?
- ✓ Will you get paid for an initial visit or get a denial because this patient has already had it done?
- ✓ Does the patient know if they've had their diabetic eye exam?

G0439 –Subsequent visit

- Will the patient know if they've had it within the last 12 months?
- Did you bill for a subsequent when you could've billed for an initial visit?
- Will the patient's answers to questions be consistent with what's actually been done?

Benefits for Your Patients



- | | |
|---|---|
| <ul style="list-style-type: none">✓ Prevents duplication of services, reducing costs to the patient✓ Prevents over-medication (because the patient seldom remembers which medicines they take or the strength)✓ Allows provider to focus on conditions that may need more attention✓ Allows the provider to be better informed which can lead to better outcomes | <ul style="list-style-type: none">➤ Allows current provider to see who the patient visited in the past and for what➤ Allows provider to give up-to-date preventative and diagnostic care |
|---|---|

Benefits for the Provider



- ✓ Have a more complete picture of your patient's healthcare
- ✓ Improve safety of patient care by reducing medication and medical errors.
- ✓ Eliminate redundant testing
- ✓ Reduce requests for medical records for new patients or your patients seen by other providers

- Increase your quality scores by having good information to close care gaps
- Help fulfill the electronic information exchange requirement of MIPS/Advancing Care Information

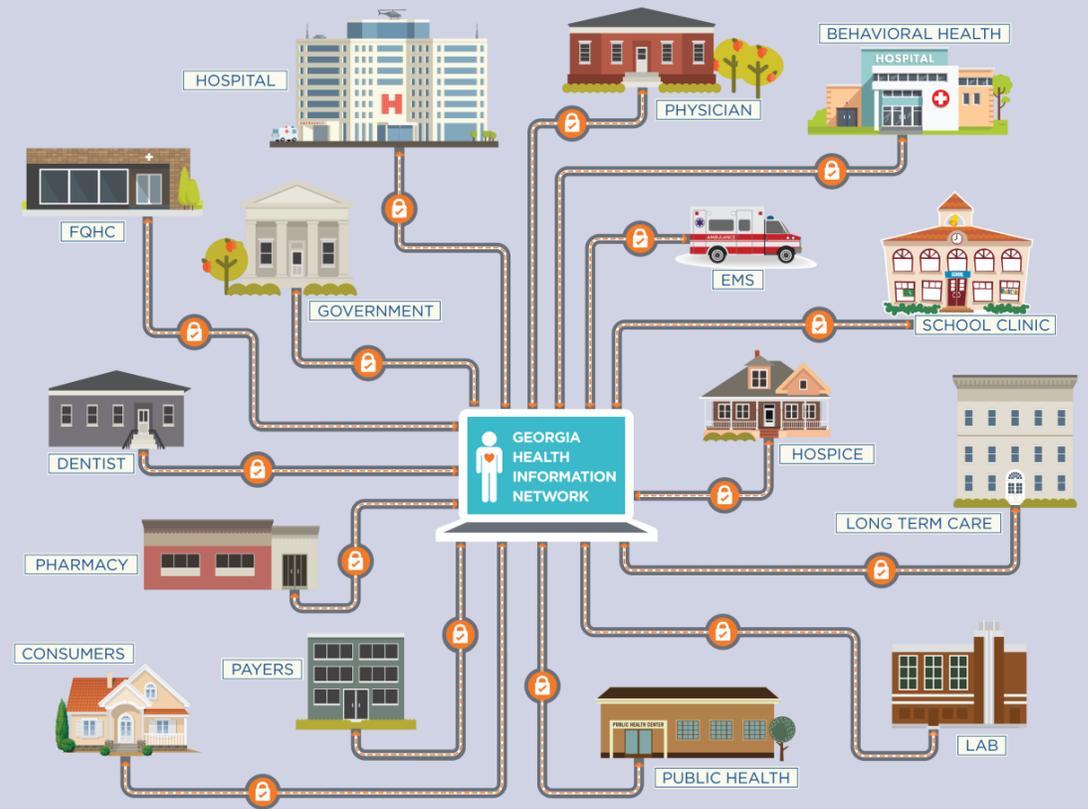
Are We There Yet?



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THANK YOU

QUESTIONS??



Georgia Health Information Network

Future Webinars

Accessing GaHIN through GAMMIS

Wednesday, November 6, 2019 11 a.m. – 12 p.m.

<https://dch.georgia.gov/webinars>



**Please participate in a brief survey
following this webinar.**

