

The background features a blurred image of a person in a hospital bed, overlaid with a green geometric pattern of lines and various medical icons such as a syringe, a pill, a virus, a stethoscope, and a group of people. A large white cross is centered over the person's chest.

GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Peach State Health Plan

Quarter 4: October 2023-December 2023

March 4, 2024



**MYERS AND
STAUFFER**_{LC}
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning October 1, 2023 and ending December 31, 2023 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Peach State Health Plan and the corresponding providers were contacted for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Peach State Health Plan. Peach State Health Plan's report was obtained by accessing their web portal on February 9th 2024. For Quarter 4, 40 HS&R reports were submitted by Peach State Health Plan and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Peach State Health Plan, we sampled no less than 20 report requests.

Telephone calls or e-mails regarding 20 HS&R reports were initiated on February 9, 2024 and completed on February 22, 2024. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with Peach State Health Plan or the provider, as necessary. Provider responses were compared with the dates reported on each CMOs quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Peach State Health Plan may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Peach State Health Plan that was not included in the report to DCH, Myers and Stauffer would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between Peach State Health Plan and provider, Myers and Stauffer accepted the documentation submitted by Peach State Health Plan as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Peach State Health Plan after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*

Report Results

This section provides the results of the analysis of the Quarter 4, 2023 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Peach State Health Plan	40	0	20	16 (80.00%)	0 (0.0%)	4 (20.00%)

For the Quarter 4 analysis, 20 out of 40 HS&R reports were sampled. The results indicate information reported by Peach State Health Plan was confirmed for 80 percent (16 of 20) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
Peach State Health Plan	0.0	1.3	5

The statistics included in *Table 2* are based on the request and release dates reported by Peach State Health Plan for Quarter 4. The minimum number of days taken to release an HS&R report to a provider was zero days while the maximum number of days taken to release an HS&R report to a provider was 5 days.



Findings

Peach State Health Plan

For Quarter 4, nine representatives were contacted regarding 20 HS&R report requests. The request and release dates reported by Peach State Health Plan were confirmed for 16 requests. Myers and Stauffer was unable to confirm four report requests and release dates for Peach State due to the necessary provider deemed unreachable. Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. We did not identify any HS&R reports released by Peach State Health Plan that were greater than 20 days.

Based on our findings, Peach State Health Plan did not have any cases of late reporting for the Quarter 4 beginning October 1, 2023 and ending December 31, 2023.



Exhibit A: Peach State Health Plan Quarterly Report

HS&R Report Quarterly Report				
CMO Name: Peach State				
Reporting Date: 1/15/24				
Reporting Period: 10/1/2023 – 12/31/2023				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Tanner Medical Center - Carrollton	705 Dixie St., Carrollton, GA 30117	10/4/2023	10/4/2023	Shae S. Foy
Tanner Medical Center - Villa Rica	601 Dallas HWY, Villa Rica, GA 30180	10/4/2023	10/4/2023	Shae S. Foy
Morgan Memorial Hospital	1740 Lions Club RD., Madison, GA 30650	10/10/2023	10/10/2023	Mackenzie Studebaker
TMC/Higgins General Hospital	200 Allen Memorial Dr., Bremen, GA 30110	10/11/2023	10/12/2023	Keri Smith
Emory University Hospital	1364 Clifton RD., NE, Atlanta, GA 30322	10/14/2023	10/16/2023	Joseph Peggram
Emory University Hospital - Midtown	550 Peachtree St., Atlanta, GA 30308	10/14/2023	10/16/2023	Joseph Peggram
Piedmont Hospital Inc.	1968 Peachtree RD. NW, Atlanta, GA 30309	10/18/2023	10/19/2023	Joseph Baker
Piedmont Fayette Hospital	1255 HWY 54 West, Fayette, GA 30214	10/18/2023	10/19/2023	Joseph Baker
Piedmont Mountainside Hospital	1266 HWY 515 SO, Jasper, GA 30143	10/18/2023	10/19/2023	Joseph Baker
Piedmont Newnan Hospital	745 Poplar RD., Newnan, GA 30265	10/18/2023	10/19/2023	Joseph Baker
Piedmont Henry Hospital	1133 Eagles landing PKWY, Stockbridge, GA 30281	10/18/2023	10/19/2023	Joseph Baker
Piedmont Newton Hospital	5126 Hospital Dr. NE, Covington, GA 30014	10/18/2023	10/19/2023	Joseph Baker
Piedmont Athens Regional Med Cen	1199 Prince Ave., Athens, GA 30606	10/18/2023	10/19/2023	Joseph Baker
Piedmont Rockdale Hospital	1412 Milstead Ave. NE, Conyers, GA 30012	10/18/2023	10/19/2023	Joseph Baker
Piedmont Columbus Midtown Medical Center	710 Center St., Columbus, GA 31901	10/18/2023	10/19/2023	Joseph Baker
Piedmont Columbus Hughston Hospital (Nothside Medical Center)	100 First CT, Columbus, GA 31909	10/18/2023	10/19/2023	Joseph Baker
Piedmont Walton Hospital	2151 West Spring St., Monroe, GA 30655	10/18/2023	10/19/2023	Joseph Baker
Piedmont Eastside Medical Center	1700 Medical Way, Snellville, GA 30078	10/18/2023	10/19/2023	Joseph Baker
Piedmont Cartersville Medical Center	960 Joe Frank Harris PKWY, South, GA 30120	10/18/2023	10/19/2023	Joseph Baker



EXHIBIT A: PEACH STATE HEALTH PLAN QUARTERLY REPORT

HS&R Report Timeliness Validation
State Fiscal Year 2024

HS&R Report Quarterly Report

CMO Name: Peach State
Reporting Date: 1/15/24
Reporting Period: 10/1/2023 – 12/31/2023

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Piedmont Macon North	400 Charter BLVD, Macon, GA 31210	10/18/2023	10/19/2023	Joseph Baker
Piedmont Macon Medical Center	350 Hospital Dr., Macon, GA 31217	10/18/2023	10/19/2023	Joseph Baker
Piedmont Augusta Hospital	1350 Walton Way, Augusta, GA 30901	10/18/2023	10/19/2023	Joseph Baker
Piedmont McDuffie Hospital	2460 Washington RD NE, Thomas, GA 30824	10/18/2023	10/19/2023	Joseph Baker
Habersham Medical Center	541 Historic Hwy. 441-N, Demorest, GA 30535	10/20/2023	10/23/2023	Jeffrey Laird
Clinch Memorial	1050 Valdosta HWY, Homerville, GA 31634	10/26/2023	10/26/2023	Rebecca McKinley
Phoebe Putney Memorial	417 W 3rd Ave., Albany, GA 31701	11/1/2023	11/2/2023	Rebecca Kendall
Phoebe Putney North	417 West Third Ave, Albany, GA 31701	11/1/2023	11/2/2023	Rebecca Kendall
Phoebe Putney Worth	807 Isbella St., Sylvester, GA 31791	11/1/2023	11/2/2023	Rebecca Kendall
Phoebe Putney Sumter	126 HWY 280 West, Americus, GA 31719	11/1/2023	11/2/2023	Rebecca Kendall
South Well Medical Center	260 MJ Taylor Road, Adel, GA 31620	11/14/2023	11/14/2023	Shae Foy
Emory Johns Creek Hospital	6325 Hospital PKWY, Johns Creek, GA 30097	11/15/2023	11/15/2023	Wendy Chen
Elbert Memorial Hospital	4 Medical Dr., Elberton, GA 30635	11/21/2023	11/22/2023	Laura Stair
Appling Hospital	163 E Tollison St., Baxley, GA 31513	12/6/2023	12/7/2023	Shae Foy
Upson Regional Medical	801 W Gordon St., Thomastion, GA 30286	12/6/2023	12/7/2023	April Williams
Emory University Hospital	1364 Clifton RD Northeast, Atlanta, GA 30322	12/11/2023	12/11/2023	Lisa Gilmore
Appling Hospital	163 E Tollison St, Baxley, GA 31513	12/18/2023	12/19/2023	Savannah Sartain
John D. Archbold Memorial Hospital	915 Gordon Ave., Thomasville, GA 31792	12/28/2023	1/2/2024	Patricia L. Barrett
Brooks County Hospital	903 N CT ST, Quitman, GA 31643	12/28/2023	1/2/2024	Patricia L. Barrett
Grady General Hospital	1155 5th ST. SE, Cairo, GA 39828	12/28/2023	1/2/2024	Patricia L. Barrett
Mitchell County Hospital	90 E Stephens St., Camilla, GA 31730	12/28/2023	1/2/2024	Patricia L. Barrett