

The background features a blurred medical scene with a patient lying down. A green semi-transparent overlay covers the image, containing various medical icons: a syringe, a pill, a virus, a stethoscope, a microscope, a group of people, and a large white cross. A dark grey diagonal band runs from the top right to the bottom left, separating the background from the text area.

# GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and  
Reimbursement (HS&R) Report  
Timeliness Validation

*Peach State Health Plan*

Quarter 3: July 2023 – September 2023

January 10, 2024





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## Project Background

The Medicaid Care Management Organizations Act (the Act) requires the care management organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, the Official Code of Georgia Annotated (O.C.G.A.) 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (the Department or DCH) no later than 30 days following the calendar quarter period.

### Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the Act for the Quarter 3, beginning July 1, 2023 and ending September 30, 2023. We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by Peach State Health Plan contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requester, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requester, and other related information.

HS&R reports were randomly selected for Peach State Health Plan to contact providers for confirmation of the dates reported by the CMOs. The *Methodology* section provides an overview of how we analyzed the data on the quarterly reports.



## Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Peach State Health Plan. Peach State Health Plan's report was obtained by accessing their web portal on October 25, 2023. For Quarter 3, 69 HS&R reports were submitted and can be found in *Exhibit A* of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Peach State Health Plan, we sampled no less than 30 report requests.

Telephone calls or emails regarding 30 HS&R reports were initiated on December 14, 2023 and completed on January 4, 2023. Providers were asked to provide the date they requested the HS&R report and the CMO-provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication with Peach State Health Plan or the provider, as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.

## Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Peach State Health Plan may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Peach State Health Plan that was not included in the report to DCH, Myers and Stauffer would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or email confirmation for information received from providers.*
- *If there was a disagreement between Peach State Health Plan and the provider, Myers and Stauffer accepted the documentation submitted by Peach State Health Plan as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Peach State Health Plan after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report (30 days after the report was requested) fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



## Report Results

This section provides the results of the analysis of the Quarter 3, 2023 HS&R report.

**Table 1. Report Analysis**

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Peach State Health Plan	69	0	30	100 (0.0%)	0 (0.0%)	0 (0.0%)

An overview of the analysis is included in *Table 1*. For this analysis, 30 out of 69 HS&R reports were sampled. The results indicate information reported by Peach State Health Plan was confirmed for 100 percent (30 of 30) of the HS&R reports.

**Table 2. Length of Time between Request and Release Dates for HS&R Report Requests**

CMO	Minimum	Average	Maximum
Peach State Health Plan	0.0	0.59	3

The statistics included in *Table 2* are based on the request and release dates reported by Peach State Health Plan for Quarter 3. The minimum number of days taken to release an HS&R report to a provider was zero days, while the maximum number of days taken to release an HS&R report to a provider was three days.

### Findings

For Quarter 3, 12 representatives were contacted regarding 30 HS&R report requests. The request and release dates reported by Peach State Health Plan were confirmed for the 30 requests. Myers and Stauffer did not identify any HS&R reports that were greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days.

Based on our findings, Peach State Health Plan did not have any cases of late reporting for the Quarter 3, beginning July 1, 2023 and ending September 30, 2023.



## Exhibit A: Peach State Health Plan Quarterly Report

HS&R Report Quarterly Report				
<b>CMO Name: Peach State Health Plan</b> <b>Reporting Date: 10/25/23</b> <b>Reporting Period: 7/1/2023 – 9/30/2023</b>				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Taylor Regional Hospital	341 Blvd, Hawkinsville, GA 31036	7/10/2023	7/10/2023	Monica Branch
Bleckley Memorial	408 Peacock Street, Cochran, GA 31014	7/11/2023	7/11/2023	Monica Branch
Southeast GA Health Brunswick	2415 Parkwood Dr., Brunswick GA 31520	7/25/2023	7/26/2023	Michelle P. Morris
Southeast GA Health Camden	2000 Dan Proctor Dr., Saint Marys GA 31558	7/25/2023	7/26/2023	Michelle P. Morris
Union General Hospital Inc	214 Hospital Cir, Blairsville GA 30512	8/3/2023	8/4/2023	Debbie Self
Chatuge Regional Hospital	110 E Main St., Hiawassee GA 30546	8/3/2023	8/4/2023	Debbie Self
Southeast Georgia Health System- Brunswick	2415 Parkwood Dr, Brunswick, GA 31520	8/7/2023	8/9/2023	Kim Holcomb
Southeast Georgia Health System- Camden	2000 Dan Proctor Dr., Saint Marys, GA 31558	8/7/2023	8/9/2023	Kim Holcomb
Memorial Hospital and Manor	Amelia Medical Plaza, 1512 Evans St., Bainbridge, GA 39819	8/12/2023	8/14/2023	Kay Livingston
Dorminy Medical Center	200 Perry House RD, Fitzgerald, GA 31750	8/16/2023	8/18/2023	Clae Wynn
Bacon County Hospital	302 S Wayne St, Alma GA 31510	8/23/2023	8/24/2023	Cheryl Dubose
CHOA at Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	9/1/2023	9/1/2023	Mary Kate Johnson
CHOA at Egleston	1405 Clifton Rd NE, Atlanta, GA 30322	9/1/2023	9/1/2023	Mary Kate Johnson
CHOA at Hugh Spalding	35 Jesse Hill Jr. Dr. SE, Atlanta, GA 30303	9/1/2023	9/1/2023	Mary Kate Johnson
Donalsonville Hospital	102 Hospital Cir, Donalsonville GA 39845	9/5/2023	9/6/2023	Kate Hatcher
Jefferson Hospital	1067 Peachtree ST. Louisville GA 30434	9/5/2023	9/6/2023	Keith Williams
Jeff Davis	163 S Tallahassee St., Hazlehurst, GA 31539	9/5/2023	9/6/2023	Keith Williams
Flint River Hospital	509 Sumter St., Montezuma, GA 31063	9/5/2023	9/6/2023	Keith Williams
Donalsonville Hospital	102 Hospital Cir, Donalsonville GA 39845	9/6/2023	9/7/2023	Ashley Ferguson



# EXHIBIT A: PEACH STATE HEALTH PLAN QUARTERLY REPORT

HS&R Report Timeliness Validation  
State Fiscal Year 2024

HS&R Report Quarterly Report				
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Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Appling Hospital	163 E Tollison St., Baxley, GA 31513	9/7/2023	9/7/2023	Jesus Ruiz
Jenkins County Medical Center	931 E Winthrope Ave, Millen, GA 30442	9/5/2023	9/8/2023	Keith Williams
Candler County Hospital	400 CDR St., Metter, GA 30439	9/7/2023	9/7/2023	Jesus Ruiz
Southwell Medical Center (Cook Memorial)	706 N Parrish Ave., Adel, GA 31620	9/7/2023	9/7/2023	Jesus Ruiz
Tift Regional Medical Center	901 East 18th St., Tifton, GA 31794	9/7/2023	9/7/2023	Jesus Ruiz
Stephens County Hospital	163 Hospital Dr.,Toccoa, GA 30577	9/7/2023	9/7/2023	Jesus Ruiz
Washington Regional Medical Center	610 Sparta RD, Sandersville, GA 31082	9/7/2023	9/7/2023	Jesus Ruiz
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	9/12/2023	9/12/2023	Mackenzie Studebaker
Dorminy Medical Center	200 Perry House RD, Fitzgerald, GA 31750	9/12/2023	9/12/2023	Mackenzie Studebaker
Elbert Memorial Hospital	4 Medical Dr., Elberton, GA 30635	9/12/2023	9/12/2023	Mackenzie Studebaker
Higgins General Hospital	200 Allen Memorial Dr., Bremen, GA 30110	9/12/2023	9/12/2023	Mackenzie Studebaker
Irwin County Hospital	710 N Irwin Ave, Ocilla, GA 31774	9/12/2023	9/12/2023	Mackenzie Studebaker
Emory University Hospital - A	1365 Clifton RD NE, Atlanta, GA 30322	9/12/2023	9/12/2023	Mackenzie Studebaker
Emory University Hospital Midtown	550 Peachtree St., Atlanata, GA 30308	9/12/2023	9/12/2023	Mackenzie Studebaker
NGMC - Barrow	316 N Broad St., Winder, GA 30680	9/12/2023	9/12/2023	Mackenzie Studebaker
Northeast Georgia Med CTR - Gainesville	743 Spring St. Northeast, Gainesville, GA 30501	9/12/2023	9/12/2023	Mackenzie Studebaker
NGMC - Habersham	541 441 Historic HWY N, Demorest, GA 30535	9/12/2023	9/12/2023	Mackenzie Studebaker
NGMC - Lumpkin	227 Mountain Dr., Dahlonega, GA 30533	9/12/2023	9/12/2023	Mackenzie Studebaker
South Georgia Medical Center	2501 N Patterson St., Valdosta, GA 31602	9/12/2023	9/12/2023	Mackenzie Studebaker
South Georgia Medical Center - Smith Northview	4280 N Valdosta RD., Valdosta, GA 31602	9/12/2023	9/12/2023	Mackenzie Studebaker



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HS&R Report Timeliness Validation  
State Fiscal Year 2024

HS&R Report Quarterly Report				
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Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
South Georgia Medical Center - Berrien	1221 E McPherson Ave., Nashville, GA 31639	9/12/2023	9/12/2023	Mackenzie Studebaker
South Georgia Medical Center - Lanier	116 W Thigpen Ave., Lakeland, GA 31635	9/12/2023	9/12/2023	Mackenzie Studebaker
Bleckley Memorial Hospital	408 Peacock St., Cochran, GA 31014	9/12/2023	9/12/2023	Mackenzie Studebaker
Jasper Memorial Hospital	898 College St., Monticello, GA 31064	9/12/2023	9/12/2023	Mackenzie Studebaker
Liberty Regional Medical Center	462 Elma G Miles PKWY., Hinesville, GA 31313	9/12/2023	9/12/2023	Mackenzie Studebaker
Hospital Authority of Miller County	209 N Cuthbert St., Colquitt, GA 39837	9/12/2023	9/12/2023	Mackenzie Studebaker
Tanner Medical - Villa Rica	601 Dallas HWY, Villa Rica, GA 30180	9/12/2023	9/12/2023	Mackenzie Studebaker
Tanner Medical Center	705 Dixie St., Carrollton, GA 30117	9/12/2023	9/12/2023	Mackenzie Studebaker
Taylor Regional Hospital	341 BLVD, Hawkinsville, GA 31036	9/12/2023	9/13/2023	Mackenzie Studebaker
Wayne Memorial Hospital	865 S 1st St., Jesup GA 31545	9/12/2023	9/13/2023	Mackenzie Studebaker
Warm Springs Medical Center	5995 Spring St., Warm Springs, GA 31830	9/12/2023	9/13/2023	Mackenzie Studebaker
Wills Memorial Hospital	120 Gordon St., Washington, GA 30673	9/12/2023	9/15/2023	Mackenzie Studebaker
Clinch Memorial Hospital	1050 Valdosta HWY, Homerville, GA 31634	9/12/2023	9/13/2023	Becki Shaughnessy
Emory University Hospital	1365 Clifton RD NE, Atlanta, GA 30322	9/13/2023	9/14/2023	Joseph Peggram
Emory Midtown Hospital	550 Peachtree St., Atlanata, GA 30308	9/13/2023	9/14/2023	Joseph Peggram
Piedmont Augusta Hospital	1350 Walton Way, Augusta, GA 30901	9/15/2023	9/15/2023	Sheri Poole
Piedmont Duffie Hospital	2540 Washington RD, Thomson, GA 30824	9/15/2023	9/15/2023	Sheri Poole
Emory John Creek Hospital	6325 Hospital PKWY, John Creek, GA 30097	9/15/2023	9/15/2023	Wendy Chen
Bacon County Hospital	302 S Wayne St., Alma, GA 31510	9/15/2023	9/15/2023	Cheryl Dubose
St. Joseph's Hospital	11705 Mercy Blvd, Savannah, GA 31419	9/18/2023	9/19/2023	Tami Jeffers
Candler Hospital	5353 Reynolds St., Savannah, GA 31405	9/18/2023	9/19/2023	Tami Jeffers
Crisp Regional Hospital	902 North 7th St., Cordele, GA 31015	9/19/2023	9/19/2023	Emily Morris





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<b>Reporting Date: 10/25/23</b>				
<b>Reporting Period: 7/1/2023 – 9/30/2023</b>				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Crisp Regional Hospital	902 North 7th St., Cordele, GA 31015	9/19/2023	9/19/2023	Darin Reed
CHOA at Egleston	1405 Clifton RD, NE, Atlanta, GA 30322	9/19/2023	9/19/2023	Mary Kate Johnson
CHOA at Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	9/19/2023	9/19/2023	Mary Kate Johnson
CHOA at Hugh Spalding	35 Jesse Hill Jr. Dr. SE, Atlanta, GA 30303	9/19/2023	9/19/2023	Mary Kate Johnson
Emanuel Medical Center	117 Kite RD., Swainsboro, GA 30401	9/19/2023	9/19/2023	Emily Morris
Miller County Hospital	209 N Cuthbert St., Colquitt, GA 39837	9/29/2023	10/2/2023	Monica Branch
Wayne Memorial Hospital	865 S 1st St., Jesup GA 31545	9/29/2023	10/2/2023	Monica Branch
Southwell Medical Center (Tift Regional Health System)	260 MJ Taylor Rd., Adel, GA 31620	9/29/2023	10/2/2023	Monica Branch