



# GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and  
Reimbursement (HS&R) Report  
Timeliness Validation

Peach State Health Plan

Quarter 1: January 2024-March 2024

May 28, 2024



**MYERS AND  
STAUFFER** L.C.  
CERTIFIED PUBLIC ACCOUNTANTS



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## Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



## Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning January 1, 2024 and ending March 31, 2024 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Peach State Health Plan and the corresponding providers were contacted for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



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## Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Peach State Health Plan. Peach State Health Plan's report was obtained by accessing their web portal on May 3, 2024. For Quarter 1, 39 HS&R reports were submitted by Peach State Health Plan and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Peach State Health Plan, we sampled no less than 17 report requests.

Telephone calls or e-mails regarding 17 HS&R reports were initiated on May 3, 2024 and completed on May 23, 2024. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with Peach State Health Plan or the provider, as necessary. Provider responses were compared with the dates reported on each CMOs quarterly report.



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## Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Peach State Health Plan may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Peach State Health Plan that was not included in the report to DCH, Myers and Stauffer would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between Peach State Health Plan and provider, Myers and Stauffer accepted the documentation submitted by Peach State Health Plan as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Peach State Health Plan after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Peach State Health Plan to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*

## Report Results

This section provides the results of the analysis of the Quarter 1, 2024 HS&R report.

*Table 1. Report Analysis*

| CMO                     | Reports - Requested | Reports - Released Greater Than 30 Days | Sample Reports | Reports - Confirmed | Reports - Disagreed | Unable to Reach |
|-------------------------|---------------------|---|----------------|---------------------|---------------------|-----------------|
| Peach State Health Plan | 39                  | 0                                       | 17             | 17 (100%)           | 0 (0.0%)            | 0 (0.0%)        |

For the Quarter 1 analysis, 17 out of 39 HS&R reports were sampled. The results indicate information reported by Peach State Health Plan was confirmed for 100 percent (17 of 17) of the HS&R reports.

*Table 2. Length of Time between Request and Release Dates for HS&R Report Requests*

| CMO                     | Minimum | Average | Maximum |
|-------------------------|---------|---------|---------|
| Peach State Health Plan | 0.0     | 6.6     | 23      |

The statistics included in *Table 2* are based on the request and release dates reported by Peach State Health Plan for Quarter 1. The minimum number of days taken to release an HS&R report to a provider was zero days while the maximum number of days taken to release an HS&R report to a provider was 23 days.



## Findings

### Peach State Health Plan

For Quarter 1, ten representatives were contacted regarding 17 HS&R report requests. The request and release dates reported by Peach State were confirmed for 17 requests. For one report request, a provider advised that the date was accurate; however, the report data was incorrect and several attempts were made to correct the report. The provider advised the correct report was provided on 3/11/2024.

Myers and Stauffer did not identify any HS&R reports released by Peach State to a provider that were greater than 30 days. Myers and Stauffer did not identify HS&R reports released by Peach State that were greater than 20 days.

Based on our findings, Peach State Health Plan did not have any cases of late reporting for the Quarter 1 beginning January 1, 2024 and ending March 31, 2024.





## Exhibit A: Peach State Health Plan Quarterly Report

| HS&R Report<br>Quarterly Report  |  |                       |                      |                  |
|--|--|-----------------------|----------------------|------------------|
| <b>CMO Name: Peach State</b>   |  |                       |                      |                  |
| <b>Reporting Date: 4/30/24</b>   |  |                       |                      |                  |
| <b>Reporting Period: 1/1/2024 – 3/31/2024</b>                          |  |                       |                      |                  |
| Hospital Name  | Location                                   | Date Report Requested | Date Report Released | Requester's Name |
| Washington County Regional Medical Center                              | 610 Sparta Rd., Sandersville, GA 31082     | 1/2/2024              | 1/2/2024             | Jesus Ruiz       |
| Stephens County Hospital   | 163 Hospital Dr., Toccoa, GA 30577         | 1/2/2024              | 1/2/2024             | Jesus Ruiz       |
| Colquitt Regional Medical Center                                       | 3131 S Main St., Moultrie, GA 31768        | 1/5/2024              | 1/25/2024            | Katie Beavers    |
| Northeast Georgia Medical Center                                       | 743 Spring St. NE, Gainesville, GA 30501   | 1/9/2024              | 1/10/2024            | Shae Foy         |
| Braselton Hospital (Northeast GA Medical Center)                       | 1400 River Place, Braselton, GA 30517      | 1/9/2024              | 2/1/2024             | Shae Foy         |
| Hamilton Medical Center  | 1200 Memorial Dr., Dalton, GA 30720        | 1/9/2024              | 1/10/2024            | Shae Foy         |
| North Georgia Medical Center - Barrow                                  | 316 NO Broad St., Winder GA 30680          | 1/9/2024              | 1/10/2024            | Shae Foy         |
| North Georgia Medical Center - Lumpkin                                 | 227 MTN DR. Dahlonega, GA 30533            | 1/9/2024              | 1/10/2024            | Shae Foy         |
| Tift Regional Medical Center   | 901 18th St. E., Tifton, GA 31794          | 1/10/2024             | 1/10/2024            | Shae Foy         |
| Colquitt Regional Medical Center                                       | 3131 S Main St., Moultrie, GA 31768        | 1/10/2024             | 1/17/2024            | Shae Foy         |
| South Georgia Medical Center – Berrien                                 | 1221 E McPherson Ave., Nashville, GA 31639 | 1/11/2024             | 1/12/2024            | Shae Foy         |
| South Georgia Medical Center - Lanier Campus                           | 116 W Thigpen Ave., Lakeland, GA 31635     | 1/11/2024             | 1/12/2024            | Shae Foy         |
| South Georgia Medical Center   | 2501 N. Patterson St., Valdosta, GA 31602  | 1/11/2024             | 1/12/2024            | Shae Foy         |
| South Georgia Medical Center – Smith Northview (Outpatient Plaza 1)    | 4280 N Valdosta Rd., Valdosta GA 31602     | 1/11/2024             | 1/12/2024            | Shae Foy         |
| Evans Memorial Hospital  | 200 N River St., Claxton, GA 30417         | 1/12/2024             | 1/12/2024            | John Wiggins     |
| Southeast Alabama Medical Center (Houston County Healthcare Authority) | 1108 Ross Clark Circle, Dothan, AL 36301   | 1/18/2024             | 1/18/2024            | Shae Foy         |
| South Georgia Medical Center – Berrien                                 | 1221 E McPherson Ave., Nashville, GA 31639 | 1/22/2024             | 1/31/2024            | Laura Stair      |



# EXHIBIT A: PEACH STATE HEALTH PLAN QUARTERLY REPORT

HS&R Report Timeliness Validation  
State Fiscal Year 2024

## HS&R Report Quarterly Report

**CMO Name: Peach State**  
**Reporting Date: 4/30/24**  
**Reporting Period: 1/1/2024 – 3/31/2024**

| Hospital Name   | Location                                      | Date Report Requested | Date Report Released | Requester's Name  |
|---|---|-----------------------|----------------------|-------------------|
| South Georgia Medical Center - Lanier Campus                        | 116 W Thigpen Ave., Lakeland, GA 31635        | 1/23/2024             | 2/14/2024            | Laura Stair       |
| South Georgia Medical Center  | 2501 N. Patterson St., Valdosta, GA 31602     | 1/23/2024             | 2/14/2024            | Laura Stair       |
| South Georgia Medical Center – Smith Northview (Outpatient Plaza 1) | 4280 N Valdosta Rd., Valdosta GA 31602        | 1/23/2024             | 2/14/2024            | Laura Stair       |
| Jeff Davis Hospital   | 163 S. Tallahassee St., Hazelhurst, GA 31539  | 1/25/2024             | 2/14/2024            | Staci Ogilvie     |
| Memorial Hospital and Manor (Amelia Medical Plaza)                  | 1500 E. Shotwell St., Bainbridge, GA 39819    | 2/2/2024              | 2/14/2024            | Kay Livingston    |
| Upson Regional Medical Center                                       | 801 West Gordon St., Thomaston, GA 30286      | 2/2/2024              | 2/14/2024            | April Williams    |
| Dodge County Hospital   | 901 Griffin Ave., Eastman, GA 31023           | 2/5/2024              | 2/14/2024            | Joan Hartley      |
| Habersham County Medical Center                                     | 541 Historic Hwy 441, Demorest, GA 30535      | 2/5/2024              | 2/14/2024            | Shae Foy          |
| Flint River Hospital  | 509 Sumter St., Montezuma, GA 31063           | 2/5/2024              | 2/14/2024            | Lynn Poole        |
| Putnam General Hospital   | 101 Lake Oconee Pkwy., Eatonton, GA 31024     | 2/6/2024              | 2/14/2024            | Shelby Weiss      |
| Dorminy Medical Center  | 200 Perry House Rd., Fitzgerald, GA 31750     | 2/7/2024              | 2/14/2024            | Shae Foy          |
| Monroe County Hospital  | 88 MLK Jr. Dr., Forsyth, GA 31029             | 2/8/2024              | 2/20/2024            | Shelby Weiss      |
| Liberty Regional Medical Center                                     | 462 Elma G. Miles Pkwy., Hinesville, GA 31313 | 2/21/2024             | 2/22/2024            | Heather Dyer      |
| East Georgia Regional Medical Center                                | 1499 Fair Rd., Statesboro, GA 30458           | 2/22/2024             | 2/28/2024            | Tim Worth         |
| Jasper Memorial Hospital  | 898 College St., Monticello, GA 31064         | 2/27/2024             | 2/28/2024            | Stuart Abney      |
| Irwin County Hospital   | 710 N. Irwin Ave., Ocilla, GA 31774           | 2/29/2024             | 3/4/2024             | Becki Shaughnessy |
| Colquitt Regional Medical Center                                    | 3131 S Main St., Moultrie, GA 31768           | 3/4/2024              | 3/7/2024             | Rosemary Williams |
| Flint River Hospital  | 509 Sumter St., Montezuma, GA 31063           | 3/11/2024             | 3/18/2024            | Lynn Poole        |
| Lifebrite Hospital Group of Early LLC                               | 11740 Columbia St., Blakely, GA 39823         | 3/12/2024             | 3/18/2024            | Debbie Blair      |
| Upson Regional Medical Center                                       | 801 West Gordon St., Thomaston, GA 30286      | 3/12/2024             | 3/18/2024            | April Williams    |
| Irwin County Hospital   | 710 N. Irwin Ave., Ocilla, GA 31774           | 3/19/2024             | 3/19/2024            | Ashley Griffin    |
| Candler County Hospital   | 400 CDR St., Metter, GA 30439                 | 3/19/2024             | 3/19/2024            | Jesus Ruiz        |