

# GEEK OUT WITH US!



**The average American consumes  
about 34 gigabytes of data and  
information each day!**

*[www.nytimes.com](http://www.nytimes.com)*



**88% of employees agree that a culture of knowledge-sharing correlates to high employee morale and job satisfaction.**

*Source: Oscar Berg*

OAPI wants to collaborate with you!

- Inform you about OAPI
- Tell you why data is important to the Department
- Hear your thoughts and ideas about data
- De-mystify data governance
- Debunk the thought that you can't be a data person
- Inspire you to Get Geeky With It...



# WHAT IS THE OFFICE OF ANALYTICS AND PROGRAM IMPROVEMENT

## VISION

To be a healthcare business intelligence leader

## MISSION

Promote the adoption of data driven business decisions by providing quality data services which support the Department's data management and administrative simplification efforts.

## GOALS

Enhance the data services provided by OAPI

Implement Data Governance across the Enterprise

Relieve burdens for our stakeholders and the member and provider communities they serve

### Data Availability



*Do you have access to the data you need?*

### Data Transparency & Trust



*Do you believe the data is accurate?*

### Stakeholder Awareness & Participation



*Do you understand the importance of data and where to learn more about it?*

### Stakeholder Satisfaction



*Do you get the help you need, when you need it?*

# WHAT ARE THE OAPI BUSINESS UNITS?

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Decision Support Services (DSS): Evaluate processes for efficiencies, identify training gaps, identify ways to leverage resources, review reports to make standard, ensure communication with policy group, perpetuate the ART of reporting, identify analytic opportunities



Enterprise Analytics Solution for Everyone (EASE): Facilitate the completion of provider pilot, obtain SSA approval, implement new data warehouse, identify additional enterprise-wide data sources for integration, operate data warehouse in-house



Data Management: Support EASE implementation when needed; facilitate clean up of data; participate in data governance activities



Data Governance: Champion all data governance activities, participate fully in data governance workgroups, identify areas in need of governance



Continuous Program Improvement (CPI): Provide data SME in MEST/Project module implementations, work with policy to identify areas of improvement, engage stakeholders in administrative simplification, execute on and facilitate completion of program improvement efforts



Business Operations: Provide the resources and organization structure needed to fulfill the mission, provide strategic guidance, remove barriers to success, project manage office tasks, evaluate effectiveness of office, identify areas of improvement

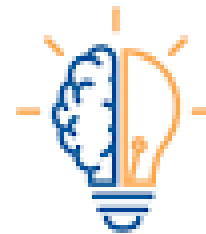
# WHAT IS OAPI CURRENTLY WORKING ON?

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The OAPI Team prides itself on breaking down siloes and supporting other Divisions and Offices across the Department.



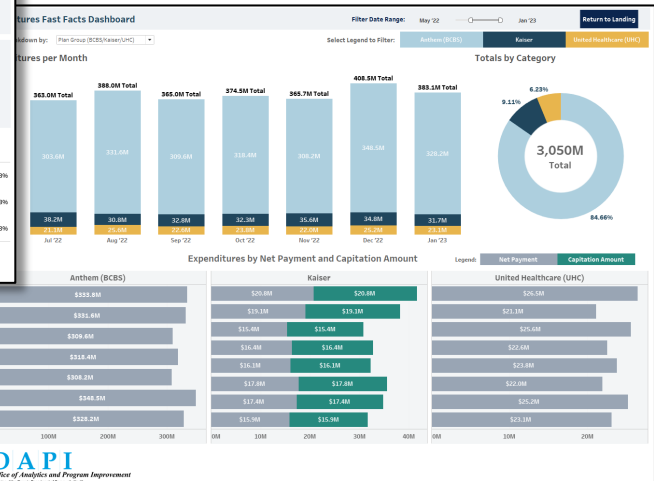
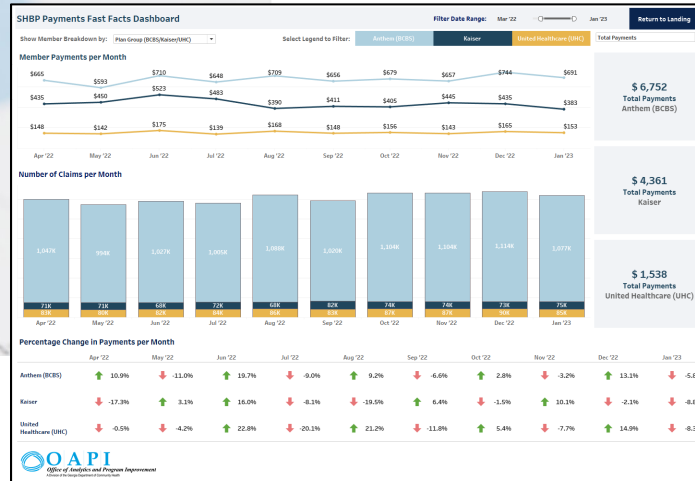
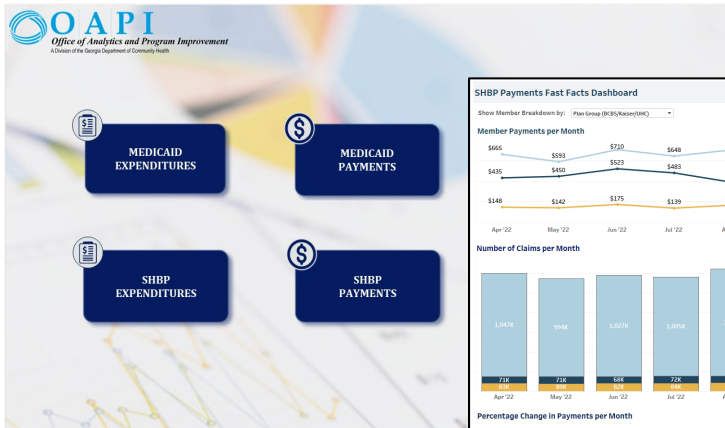
- EASE
- Diabetes Awareness Event in Augusta
- Data Governance Informatica Implementation
- OAPI Website Restructure to include Tableau interactive dashboards
- Audit Findings POC with MAP and OIG
- CMO Performance Measures
- NF Supplemental Payment Program
- DHS – Gateway Data Mart Access
- DPH – COVID, Birth and Death Records



- CMO Procurement
- Provider (PSM) Implementation
- Claims Implementation
- CMO Performance Measures
- MEMS Cloud Conversion
- CMO Fraud Investigations Data Collection and Dashboard Design
- Analysis of Suicide Rates in Georgia

# TUESDAY 9/12: DATA GEEKS DRIVING EXCELLENCE

Want to know about how we're bringing data to your fingertips...

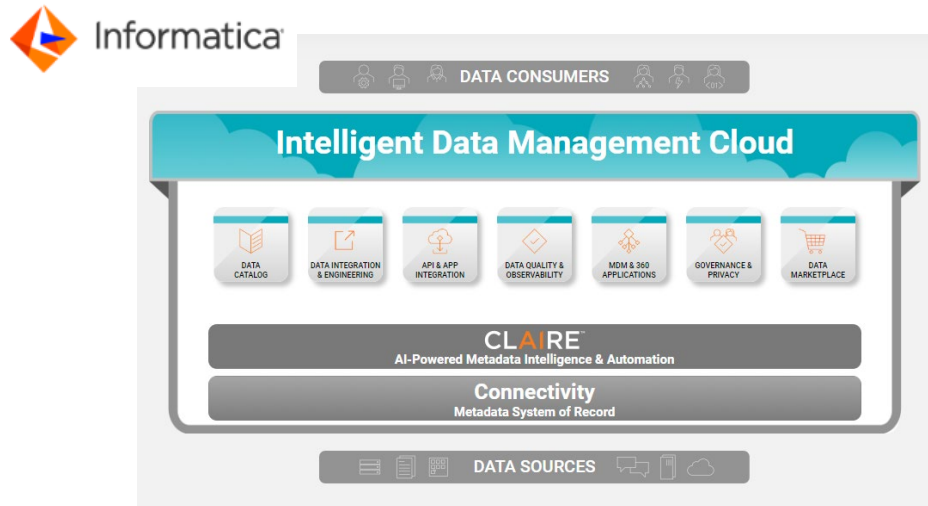


*Fun Fact: Combined visual and verbal communication increase credibility and influence rate to 43% compared to 17% when only verbal communication is used.*

SOURCE: Piktochart

# WEDNESDAY 9/13: GOVERNING THE GEEK

Want to know what we're doing to help you understand the DCH lingo and to make understanding data easier...



HFR, ABD, SHBP,  
HDHP, MEST,  
DW, MITA, PSM,  
HIA...



*Fun Fact: 99% of organizations are actively investing in data transformation initiatives*

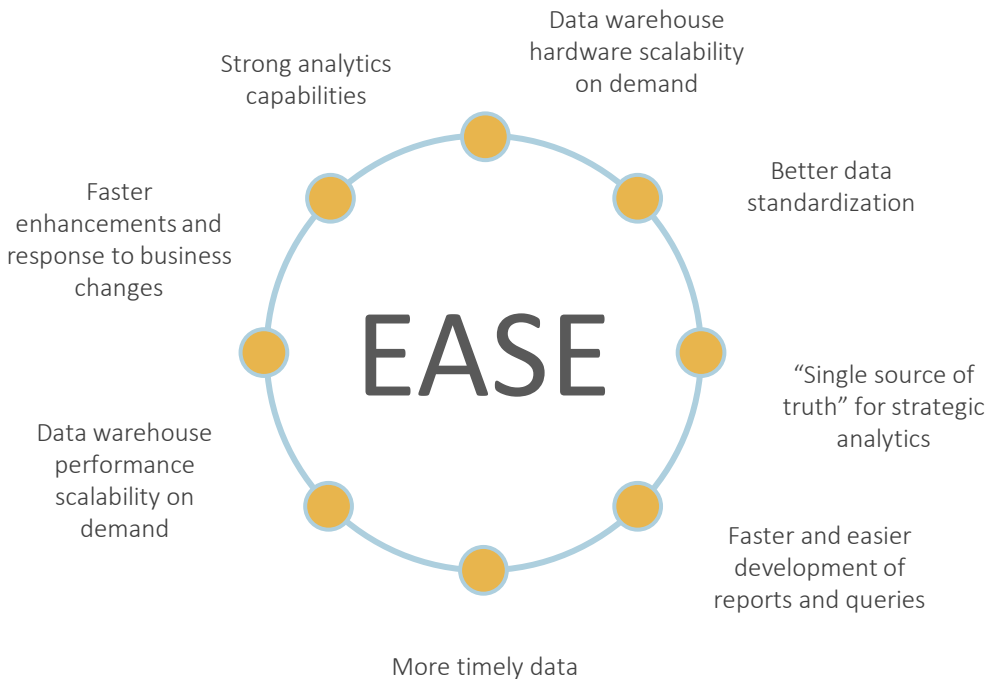
*Source: Forbes*

Want to know how we use data to help the MAP team to increase access to care and awareness of chronic conditions...



# FRIDAY 9/15: EASE FOR DUMMIES GEEKS

EASE is a bold, yet low risk, step for the Georgia Department of Community Health (DCH) to modernize its data warehousing and analytics capabilities enterprise-wide.



*Fun Fact:*

*The Data Warehouse market value is expected to be \$30 billion by 2025*

*Source: PRNewswire*

# WHAT WE NEED FROM YOU!

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OAPI wants to partner with you to make us efficient and data savvy. We want a business intelligence leader which delivers successful analytics quickly and enables informed decision making; which means we need you to:

- Come to our interactive sessions on Wednesday and Friday!
- Understand business intelligence and data management is a journey of iterative, but consistent improvement and evolution
- Accept that data will NEVER be 100% perfect
- Appreciate that nearly all business decisions result in some form of data; better to think about it on the frontend instead of the backend.
- Love data, at least a third of as much as we do!

*Fun Fact: Curious people have a 29% greater short term memory function*

*Source: Springer Link*

# WHAT'S NEXT...

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**Questions**



**Prize  
Winner**



**Pop Quiz!**

