



Notice of ADA/Section 504 Rights

Help for People with Disabilities

The Georgia Department of Community Health is required by federal law* to provide persons with disabilities an equal opportunity to participate in and qualify for the Department's programs, services, or activities. This includes programs such as Medical Assistance and the Katie Beckett Program.

The Department provides reasonable modifications when the modifications are necessary to avoid discrimination based on disability. For example, we may change policies, practices, or procedures to provide equal access. To ensure equally effective communication, we provide persons with disabilities or their companions with disabilities communication assistance, such as sign language interpreters. Our help is free. The Department is not required to make any modification that would result in a fundamental alteration in the nature of a service, program or activity or create undue financial and administrative burdens.

How to Request a Reasonable Modification or Communication Assistance

Please contact your caseworker if you have a disability and need a reasonable modification, communication assistance, or extra help. For instance, call if you need an aid or service for effective communication, like a sign language interpreter. You may contact your caseworker or call the DCH Katie Beckett office at 678-248-7449 to make your request. You may also make your request using the DCH ADA Reasonable Modification Request Form, which is available at the DCH Katie Beckett office or online at <https://medicaid.georgia.gov/programs/all-programs/tefrakatie-beckett>, but you do not have to use a form.

How to File a Complaint

You have the right to make a complaint if you think the Department has discriminated against you because of your disability. For example, you may file a discrimination complaint if you have asked for a reasonable modification or sign language interpreter that has been denied or not acted on within a reasonable time. You can make a complaint orally or in writing by contacting your case worker, the Katie Beckett office, or the Katie Beckett ADA/Section 504



Coordinator at 2211 Beaver Run Road, Suite 150, Norcross, GA 30071, or via telephone at 678-248-7449.

You can ask your case worker for a copy of the DCH civil rights complaint form. The complaint form is also available at <https://dhs.georgia.gov/documents/dfcs-discrimination-complaint-form-0>. If you need help making a discrimination complaint, you may contact the DCH Civil Rights Coordinator, DCH ADA/Section 504 Coordinator by mail at 2 Peachtree Street, 37th Floor, Atlanta, GA 30303, or via telephone at 404-967-0401, or via email to DCH.ADARequests@dch.ga.gov or DCH.CivilRights@dch.ga.gov. Individuals who are deaf or hard of hearing or who may have speech disabilities may call “711” for an operator to connect with us.

You may also file a discrimination complaint with the appropriate federal agency. If you believe that DCH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, (<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>), or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

**Section 504 of the Rehabilitation Act of 1973; Americans with Disabilities Act of 1990; and the Americans with Disabilities Act Amendments Act of 2008 ensure persons with disabilities are free from unlawful discrimination.*