Georgia Families® – 2019

Overview
Effective June 1, 2006, the state implemented Georgia Families®, a managed care program through which health care services are delivered to members of Medicaid, PeachCare for Kids® and Planning for Healthy Babies®, which serves approximately 1.3 million members. DCH contracts with Care Management Organizations (CMOs) to provide benefits and services to Georgia Families® members. DCH currently contracts with the following CMOs: Amerigroup, CareSource, Peach State Health Plan and WellCare. By providing a choice of health plans, Georgia Families® allows members to select a healthcare plan that fits their needs. The Medical Assistance Plans Division of DCH also monitors the CMOs to ensure compliance with contractual requirement standards for contract management, member, provider and quality services.

Program Description
Georgia Families® provides health care services to children enrolled in PeachCare for Kids, and certain men, women, children, pregnant women and women with breast or cervical cancer covered by Medicaid.

Children, youth and young adults in foster care will be enrolled in Georgia Families 360°®, as are those receiving adoption assistance, and certain youth in the juvenile justice system. These populations are served by a single CMO (Amerigroup) to ensure continuity of health care and improved health outcomes.

The remainder of Georgia's Medicaid population, which includes aged, blind and disabled citizens, is not included in the Georgia Families program.

Included Populations
- PeachCare for Kids®
- Parent/ Caretaker
- Transitional Medicaid
- Pregnant women Medicaid
- Child under 19
- Newborns
- Women eligible due to breast and cervical cancer
- Children, youth and young adults in foster care, adoption assistance and Juvenile Justice System*

Excluded Populations
- Aged, Blind and Disabled
- Nursing Home
- Hospice

*Covered by Amerigroup under Georgia Families 360°
Benefits
Georgia Families® members receive the same benefits that are offered to Medicaid and PeachCare for Kids® members enrolled in traditional fee-for-service Medicaid. The health plans also offer additional benefits such as:

- Expanded access to health care services and providers.
- Added member education about accessing care, referrals to specialists, member benefits and wellness education.
- More efficient delivery of health care services and member care.

Care Management Organizations
DCH contracts with four CMOs:

- Amerigroup Community Care – 800-600-4441
- CareSource – 855-202-0729
- Peach State Health Plan – 866-874-0633
- WellCare of Georgia Inc. – 866-231-1821

Ways to Enroll in a Health Plan
There are three ways to enroll:

1. Telephone by calling 888-GA-ENROLL (888-423-6765). The call is free.
2. By Fax: Fax the Enrollment Form to 1-866-4U2ENROLL (1-866-482-3676). The fax is free.
3. By Mail: Mail the Enrollment Form to the following address:
   Georgia Families
   P.O. Box 1096
   Atlanta, Georgia 30301-9920

Additional Information
Georgia Families representatives are available to answer any questions about the program and to help members select a plan and primary care physician by calling 888-GA-ENROLL (888-423-6765)