



## Frequently Asked Questions (FAQs) For Eligible Hospitals

*These FAQs have been developed for Eligible Hospitals (EHs) participating in the Medicaid EHR Incentive Program. All external hyperlinks are provided for your information and for the benefit of the general public. The Georgia Department of Community Health (DCH) does not testify to, sponsor, or endorse the accuracy of the information provided on externally linked pages.*

### How do Eligible Hospitals apply for the Medicaid EHR Incentive Program?

Please contact HP Enterprise Services Contact Center at [HP.mapir.outreach@hp.com](mailto:HP.mapir.outreach@hp.com) or call 800-766-4456 and choose prompt 1 for the Medicaid EHR Incentive Program Support Team.

### How long must an Eligible Hospital retain the source documents for the data reported for determining incentive program eligibility?

Eligible Hospitals must utilize auditable data sources to support their patient volume numbers and incentive payment calculations. Eligible Hospitals must retain the documents they relied on and submitted to the State when applying for incentive payments for seven years.

### How will the payments to Georgia hospitals be distributed across participation years?

DCH will distribute annual payments over three years according to the following percentages:

- Participation Year 1: 40% of Aggregate EHR Hospital Incentive Amount
- Participation Year 2: 40% of Aggregate EHR Hospital Incentive Amount
- Participation Year 3: 20% of Aggregate EHR Hospital Incentive Amount

### When is the last year that Eligible Hospitals may begin receiving payments from the Medicaid EHR Incentive Program?

Eligible Hospitals must begin receiving Medicaid EHR incentive payments by 2016. To receive an EHR incentive payment **after** 2016, the hospital must have received a payment in the previous year. Eligible Hospitals receiving a Medicaid EHR incentive payment must receive payments on a consecutive annual basis after calendar year 2016.

### How do we obtain the CMS EHR certification number for our hospital's EHR system?

Please refer to either of the two links shown here.

Office of the National Coordinator for Health Information Technology (ONC): <http://healthit.hhs.gov/chpl>

CMS EHR Incentive Program website:

[www.cms.gov/EHRIncentivePrograms/25\\_Certification.asp](http://www.cms.gov/EHRIncentivePrograms/25_Certification.asp)

### Will Georgia verify an Eligible Hospital's adoption, implementation, or upgrade (AIU) of certified EHR technology?

Eligible Hospitals will be required, as part of the state level registration and attestation process, to verify the adoption, implementation or upgrade of a certified EHR system by uploading documents supporting AIU. Verification can be in the form of an invoice or contract.

The following is a list of documents that will be acceptable for verifying AIU:

- Receipts from EHR
- Software vendors
- Sale contracts
- Training evidence
  - Paid invoices
  - Training plans
- Service performance agreements
- Copy of the upgrade
- Agreement from EHR software vendors
- Work plans
- Cost reports

Other reasonable substantiating documents may be acceptable. This documentation is considered auditable and must be maintained by the Eligible Hospital for a period of seven years.

## What are the meaningful use requirements?

The meaningful use requirements to qualify for incentive payments were released on July 13, 2010. The final rule definitively outlines all the specifics of Stage 1 meaningful use and clinical quality measure reporting to receive the incentive payments in 2011 and 2012. For more detailed information on meaningful use, please visit the CMS website.

## When and where can an Eligible Hospital register?

Eligible Hospitals must register on the CMS Registration and Attestation System website and on the Georgia Medicaid EHR Incentive Program website. The Eligible Hospital will be notified to complete the registration process and confirm its Medicaid eligibility on the Georgia Medicaid EHR website.

Providers will use their current GA Medicaid web portal ID and password to access registration for incentive payments.

## What does an Eligible Hospital need for registration?

When registering on the CMS Registration and Attestation System website, Eligible Hospitals will need:

- CMS Identity and Access Management (I&A) user ID and password
- CMS Certification Number (CCN)
- National Provider Identifier (NPI)
- Hospital Tax Identification Number
- Provider Enrollment, Chain and Ownership System (PECOS) Number

After registering on the CMS Registration and Attestation System website, the Eligible Hospital must contact HP at 1-800-766-4456.