



[For Immediate Release](#)

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## **DHS and DCH Urging Medicaid Members to Confirm Contact Information Before Redetermination Begins in April**

*Georgia will reinstate eligibility verifications for Medicaid and PeachCare for Kids® members, which were paused under the COVID-19 public health emergency*

**ATLANTA** (January 20, 2023) — The Georgia Department of Human Services (DHS) and Georgia Department of Community Health (DCH) are asking Medicaid and PeachCare for Kids® members to confirm their contact information as soon as possible before Medicaid redeterminations begin on April 1, 2023, following the passage of the federal omnibus spending bill in December.

Federal law requires all states, including Georgia, to check who is still eligible to receive Medicaid coverage within 14 months. This will be the first time many of Georgia's 2.7 million Medicaid and PeachCare for Kids® members will be required to go through redetermination, which was a routine process prior to the COVID-19 pandemic.

"Now that we know redetermination will begin April 1, 2023, it's more important than ever for Medicaid and PeachCare for Kids® members to make sure their contact information is up to date so we can reach them with critical, timely information," **said DHS Commissioner Candice Broce**. "We want to make sure that eligible Medicaid members do not risk losing their family's coverage."

Georgia Medicaid members can update their information in one of three ways:

1. Online at DHS' benefits website: [gateway.ga.gov](http://gateway.ga.gov)
2. In person at their local DFCS office, by appointment only: [dfcs.georgia.gov/locations](http://dfcs.georgia.gov/locations)
3. By phone at 1-877-GA-DHS-GO or 711 for the hearing-impaired

DHS will continue communicating with Medicaid and Peach Care for Kids® members via U.S. mail or email, though email provides the fastest delivery of key information. Additionally, DHS has ramped up its proactive outreach to Medicaid members with robocall and text message reminders.

Last fall, DHS and DCH launched their public information campaign "Stay Informed. Stay Covered." to encourage members to stay in charge of their coverage. The campaign includes TV and radio ads, traditional and social media outreach, partnerships, in-person events, and more. The agencies plan to continue the campaign to help the community understand how to be ready for Medicaid redetermination.

"We're pleased that so many Medicaid and PeachCare for Kids® members have responded to our ongoing public information campaign by confirming their contact information," **said Commissioner Broce**. "We're urging everyone to confirm their best contact information right away and be sure to make updates in Gateway when making any life changes like moving, changing phone numbers, or email addresses."

For more information, visit [staycovered.ga.gov](http://staycovered.ga.gov).

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### **About the Georgia Department of Community Health**

DCH serves as the lead agency for [Medicaid](#) and [PeachCare for Kids®](#), which, combined, cover more than 2 million Georgians annually. The agency also oversees the [State Health Benefit Plan](#), [Healthcare Facility Regulation Division](#), and the [State Office of Rural Health](#), among other divisions, accounting for an annual budget of over \$18 billion. Through effective planning, purchasing and oversight, DCH provides access to affordable, quality health care to some of the state's most vulnerable and underserved populations. To learn more about DCH and its commitment to *Shaping the Future of a Healthy Georgia*, visit <https://dch.georgia.gov/>.